Apple Lisa Computer Technical Information

Apple Lisa 1 Computer Level 1 Technical Repair Procedures

Apple Lisa Computer Technical Information October 1988

Printed by: Macintosh Picture Printer 0.0.5 1999-01-11

Printed: 1999-03-04 18:59:02

Apple Lisa Computer Technical Information -- October 1988
 Page 0000 of 0237

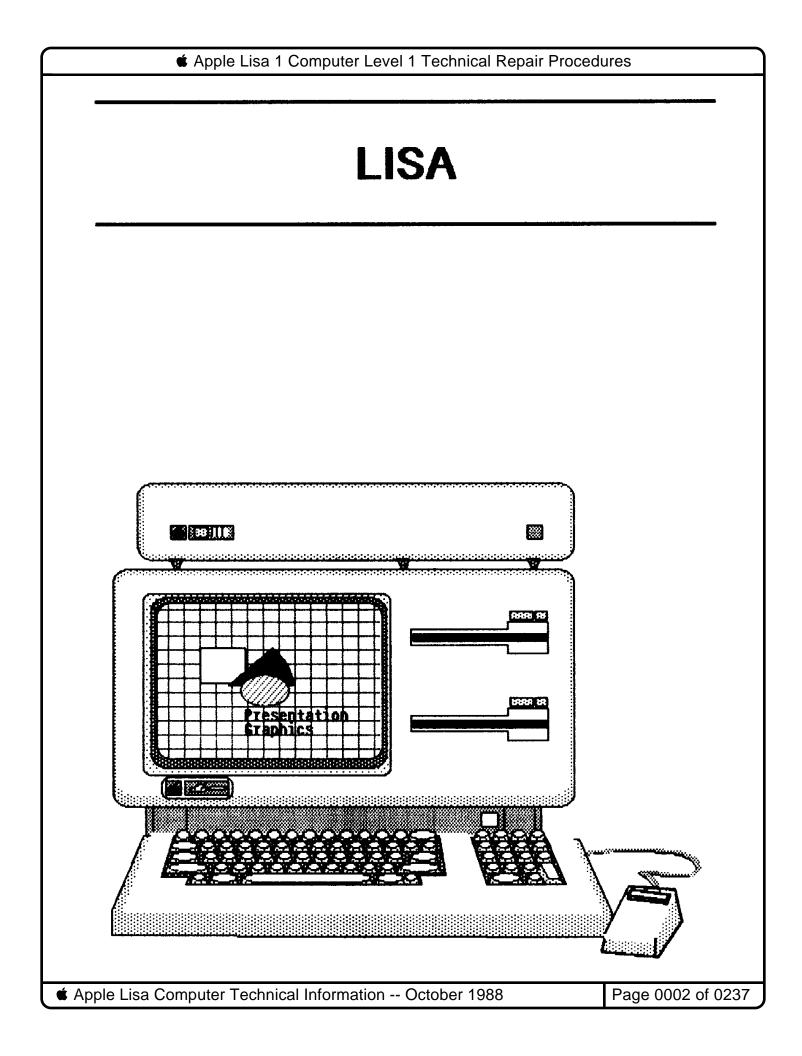
Lisa Level I

Technical Procedures

#072-0085

Copyright 1983 by Apple Computer, Inc.

Revision: October 1988



The Apple Lisa Technical Procedures document is divided into 2 parts:

- Lisa 1 technical procedures
- Lisa 2 technical procedures

These parts have been scanned seperately since each is rather large.

Any sections from part 1 that are referenced by part 2 appear also in the part 2 scanned document.

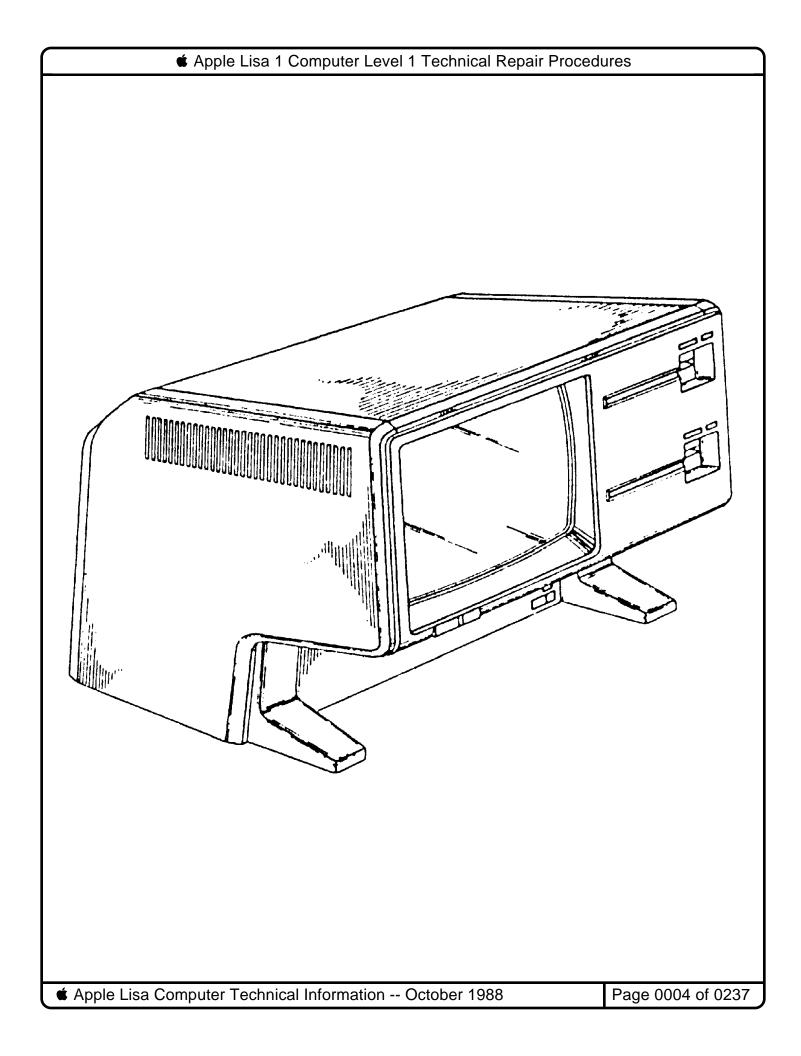
The next page contains the total technical procedures table of contents.

The last part of this document (e.g. illustrated diagrams) appears in the part 2 scanned document.

DTC/Feb1999

Apple Lisa Computer Technical Information -- October 1988

Page 0003 of 0237



LISA TECHNICAL PROCEDURES MANUAL

Volume Table of Contents

June 1986

tion 1.0	
Lisa 1.0 Table of Contents	8/83
Take-Apart	7/83
Setup	7/83
Video Take-Apart	7/83
(except pages 3.9, 3.10)	12/83
Video Take-Apart Chart	no date
Video Adjustments	8/83
Diagnostics	7/83
(except page 5.3)	01/85
Troubleshooting	8/83
(except pages 6.1, 6.4, 6.7, 6.8, 6.12,	4/84
6.13, 6.24, 6.30-6.32)	4/04
(except pages 6.6, 6.15, 6.19-6.22, 6.26, 6.33-6.41, 6.45, 6.46, 6.48, 6.50, 6.52)	1/84
6.33-6.41, 6.45, 6.46, 6.46, 6.50, 6.52)	1/04
Lisa 2/Macintosh XL	
Table of Contents	6/86
General Information	6/86
Take-Apart	12/83
HDA Packaging for Shipment	3/85
Video Take-Apart	2/84
(except pages 3.1,3.8-3.11, 3.17, 3.18)	5/86
Video Adjustments	2/84
(except page 4.12)	5/86
Diagnostics	9/85 5/86
(except pages 5.1, 5.2, 5.3)	6/86
(except page 5.2.1)	4/86
Troubleshooting	6/86
(except pages 6.5, 6.6, 6.7, 6.18)	5/86
(except pages 6.9, 6.19, 6.32	3788
Upgrade and Retrofit	
Table of Contents	8/85
Lisa 2/5 Inventory Upgrade Instructions	1/84
Lisa 2 Upgrade	2/84
Lisa 2/10 Upgrade	4/84
(except page 7)	10/84
Macintosh XL Screen Modification Kit	8/85
(except pages 4.1, 4.2, 4.3)	10/85
(except pages 4.13)	9/85
Illustrated Parts Lists	
Table of Contents	4/85
Lisa 1.0 Illustrated Parts	4/85
(except pages 1.3, 1.14, 1.16)	6/85
Lisa 2 Illustrated Parts	4/85
(except pages 2.3, 2.5, 2.20)	6/85
(except pages 2.7, 2.8, 2.17, 2.18, 2.21)	7/85
(except page 2.22)	4/86
Macintosh XL Illustrated Parts	4/85
(except pages 3.3, 3.5, 3.20)	6/85
(except pages 3.7-3.10, 3.17, 3.18, 3.21)	7/85
(except page 3.22)	4/86
Apple Lisa Computer Technical Information October 1988	Page 0005 of 0237

LISA TECHNICAL PROCEDURES

TABLE OF CONTENTS

Section 1: Take-Apart

Introductionl.	3
Replacing the Disk Drivesl.	4
Removing a Diskette from a Malfunctioning Disk Drivel.	5
The Glare Filterl.	6
The Mouse	7
The Keyboardl.	7
Replacing a CPU Board: Transferring the Video State	
Machine ROMl.	8
Packing Instructionsl.	9

Section 2: Setup

Introduction
Material Requirements2.3
A. Unboxing the Lisa2.5
B. Installing the Pull-out Reference Cards2.5
C. Checking the Battery Switch2.6
D. Installing the Lisa Accessories
E. Installing the ProFile
F. Installing the Office System Software
G. Pulling the Icons in Order
H. Installing an Apple Daisy Wheel Printer2.17
I. Installing an Apple Dot matrix Printer
J. Setting Preferences
K. Setting the Clock
L. Testing the System: Printing a Document2.20
M. Before You leave: Getting the User Started2.21
M. Belore fou feave. Secting the User Started
Appendix 1: Replacing a Single Tool on the ProFile2.22
Appendix 1: Replacing a Single 1001 on the Florifettie2.22 Appendix 2: Setup Checklist
Appendix 2. Secup checkinscherheiten and an and a security of the security of
•Apple Computer, Inc., 1985, 1986, 1987.
No part of this document may be reproduced in any form
without the written permission of Apple Computer, Inc.
"renoue one "riccen permission or Apple computer, inc.
Macintosh is a trademark of Apple Computer, Inc.

Apple, Lisa, and the Apple logo are registered trademarks of Apple Computer, Inc.

Lisa Technical Procedures rev. Jun 87

page 0.1

Apple Lisa Computer Technical Information -- October 1988

Page 0006 of 0237

Section 3: Video Take-apart

Safety Precautions
Discharging the CRT
Removing the CRT
Installing the CRT
Removing the Video Board
Replacing the Video Board
Removing the Flyback Transformer
Replacing The Flyback Transformer
Removing the Disk Drive Cable Assenbly
Locating the Power-Supply-to-Card-Cage Assembly
Disposing of the Cathode-Ray Tube (CRT)

Section 4: Video Adjustments

Introduction4.3
Tools and Equipment Needed4.3
Accessing the Video Assembly and the Test Patterns4.4
Summary: Problems and Corrections
Horizontal Phase Adjustment4.7
Brightness and Contrast Adjustments4.8
Calling up the Video Grid Pattern
Yoke Adjustment4.10
Height, Width, Vertical Linearity Trimpots
and Centering Rings4.11
Magnet Adjustments4.12
Finishing Up

Section 5: Diagnostics

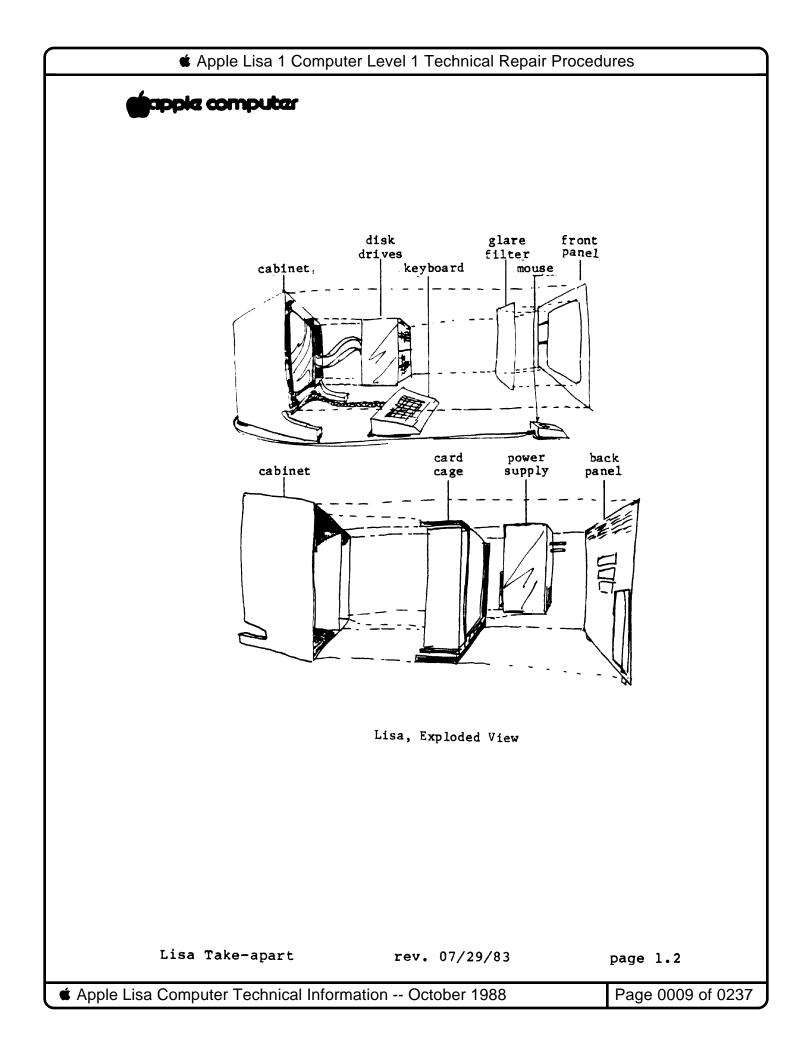
Interpreting the Boot ROM	3
Jsing LisaTest	
Setting Diagnostic Controls	4
Running a Complete System Check	4
Running Individual Tests	1
Brief Descriptions of Tests	5

Lisa Technical Procedures rev. Jun 87

Apple Lisa Computer Technical Information -- October 1988 Page 0007 of 0237

Apple Lisa 1 Computer Level 1 Technical Repair Procedures apple computer Lisa Technical Procedures Section 1 Take-Apart Contents: Introduction.....1.3 Replacing the Disk Drives.....1.4 Removing a Diskette from a Malfunctioning Disk Drive...1.5 Replacing a CPU Board: Transferring the Video State

Lisa	Take-apart	rev.	07/29/83	page l.l
Apple Lisa Comp	outer Technical Informatio	n Oc	tober 1988	Page 0008 of 023



apple computer

INTRODUCTION

Lisa has been designed so that users can do most of the servicing themselves, by removing and replacing faulty parts and by installing their own expansion cards. All the basic removal/replacement tasks are extremely easy, require no tools, and are described in the Service Section of the Lisa Owner's Guide. If you are new to Lisa service, use that section to guide you in taking a Lisa apart before you read further.

This section of the Technical Procedures contains take-apart procedures not found in the Owner's Guide, including removing a single disk drive from the set of two, retrieving a diskette from a malfunctioning drive, and transferring the Video State Machine ROM (6309 chip) from the old CPU board to the new board when replacing the CPU board.

Lisa Take-apart rev. 07/29/83

page 1.3

Page 0010 of 0237 Apple Lisa Computer Technical Information -- October 1988

apple computer

REPLACING THE DISK DRIVES

The disk drive assembly consists of the following components:

Drive carrier	P/N 805-4014
Drive carrier shelf	P/N 805-4013
Disk drives (2)	P/N 653-6110

The Drive carrier is the metal casing that holds the two drives. The carrier shelf is the metal shelf that supports the top drive. The upper and lower disk drives are identical.

To replace the bottom drive, remove the four Phillips screws on the underside of the assembly and slide the drive out. Simply slide the new drive in, screw it down, and reinsert the assembly into the Lisa.

To replace the top drive, remove the six Phillips screws that hold the carrier shelf in the middle of the assembly (three on each side). Grasp the drive by one of its metal ledges and slide drive and shelf out of the carrier. Then remove the four Phillips screws from the bottom of the carrier shelf and transfer the shelf to the new drive.

Test the new drives with the LisaTest disk test before returning the unit to the customer.

Lisa Take-apart

rev. 07/29/83

page 1.4

Apple Lisa Computer Technical Information -- October 1988

Page 0011 of 0237

apple computer

REMOVING A DISKETTE FROM A MALFUNCTIONING DRIVE

If a drive malfunctions and locks onto a diskette, you will have to try to retrieve the diskette for the customer. Use the following method.

- 1. First, with the Lisa on, push the disk release button.
- If the drive does not eject the diskette, turn the Lisa off; the diskette should be ejected as part of the power-down operations.
- If the diskette is still stuck in the drive, turn off the Lisa and transfer the drives into a known-good Lisa. Then try pushing the disk release button and powering off.

If all these methods fail, you will have to force apart the jaws of the drive as follows:

- 1. Locate the black plastic arm attached to a spring (rear of drive, beneath the analog card).
- Gently push down on the arm while pulling the diskette out the front of the drive. BE CAREFUL: Too much force will snap the arm right off.

Lisa Take-apart	rev. 07/29/83	page 1.5
Apple Lisa Computer Technical Infor	mation October 1988	Page 0012 of 0237

apple computer

INSTALLING AND REMOVING THE GLARE FILTER

The glare filter is only needed when lighting conditions make the video screen hard to read. The glare filter will come with the Lisa accessories. You will not be expected to install it for the customer, but you should know how to install it, in case a customer needs help.

To Install:

- 1. Place the front panel of the Lisa face down on a flat surface.
- 2. Hold the glare filter so that the beveled side of the border is facing down. Place one long edge of the filter along the upper edge of the front panel, so that it slides under the small metal clip at the center of the frame.
- 3. Push the filter down so that it lies flat on the front panel, and flex the lower edge until it slides under the lower metal clip.

To Remove:

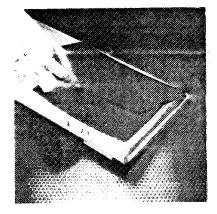
- 1. Push the frame of the glare filter out from under the metal clip at the bottom center of the frame.
- 2. Grasp the frame by the lower edge, and lift the lower edge up until the top edge pops out from beneath the upper clip.

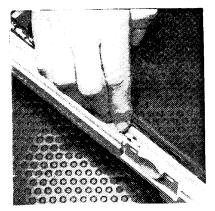
Lisa Take-apart rev. 07/29/83

page 1.6

Apple Lisa Computer Technical Information -- October 1988

Page 0013 of 0237





apple computer

REMOVING AND REPLACING THE MOUSE

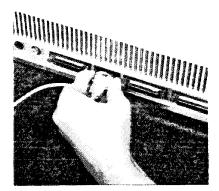
The mouse cord should be attached to its socket on the back of the Lisa. If it is not attached, simply center the connector on the socket and push it in.

Removing it is more difficult, because if it is done incorrectly, you may cause the mouse socket to break off. Remove it as follows:

1. With one finger on either side of the mouse plug, squeeze in on the soft plastic surrounding the connector.

> IMPORTANT: You must squeeze the sides of the connector while unplugging it, or you may damage the socket.

2. Pull the cord free from the socket.



CONNECTING AND DISCONNECTING THE KEYBOARD

The keyboard plugs into the Lisa just under the ON-OFF button on the front of the chassis (under the disk drives). To disconnect it, simply pull on the rubber connector, as close as possible to the head of the connector. To connect it, just push the connector into its socket.

Lisa Take-apart rev. 07/29/83

page 1.7

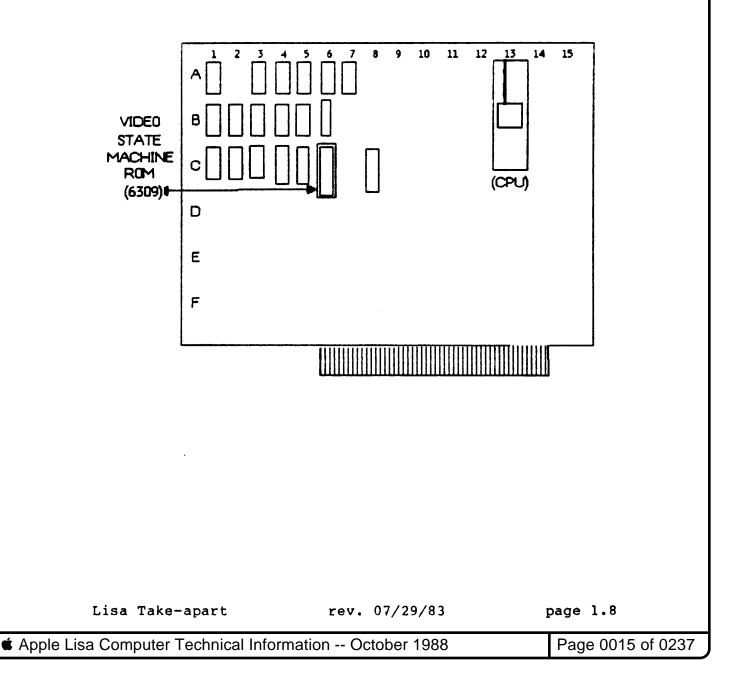
Apple Lisa Computer Technical Information -- October 1988

Page 0014 of 0237

apple computer

INSTALLING A NEW CPU BOARD: TRANSFERRING THE VIDEO STATE MACHINE ROM

The Video State Machine ROM (6309 chip) is found at position C6 on the CPU board (see Figure 1, below). This ROM contains the serial number of the Lisa, which is used as its address for any network applications. This chip is also used in the software protection system. Whenever you change the CPU board on a Lisa, you must transfer this chip from the old board to the new board; otherwise the user's software will not run on the Lisa.



apple computer

LISA PACKING INSTRUCTIONS

There are only two, but they are important.

- 1. Use the box it came in.
- 2. THE CRT MUST FACE DOWN!!

apple computer

Lisa Technical Procedures

Section 2

Set-up

Contents:

Introduction
Material Requirements2.3
A. Unboxing the Lisa2.5
B. Installing the Pull-out Reference Cards2.5
C. Checking the Battery Switch2.6
D. Installing the Lisa Accessories2.7
E. Installing the ProFile2.8
F. Installing the Office System Software2.9
G. Putting the Icons in Order2.13
H. Installing an Apple Daisy Wheel Printer2.17
I. Installing an Apple Dot Matrix Printer
J. Setting Preferences2.19
K. Setting the Clock2.20
L. Testing the System: Printing a Document
M. Before You Leave: Getting the User Started2.21
Appendix 1: Replacing a Single Tool on the ProFile2.22
Appendix 2: Set-up Checklist2.23

Lisa Set-up rev. 07/29/83

page 2.1

 Apple Lisa Computer Technical Information -- October 1988 Page 0017 of 0237

apple computer

Lisa Set-up

rev. 07/29/83

page 2.2

Apple Lisa Computer Technical Information -- October 1988
 Page 0018 of 0237

apple computer

INTRODUCTION

This job aid includes all the steps in a Lisa installation. Appendix 2, a checklist, is a summary of the procedure.

If you have had Lisa Level 1 training, you will have all the background you need for these procedures. If you have not had that course, be sure to go through LisaGuide and the Service section of the Lisa Owner's Guide before you attempt these procedures.

Before you leave the users' site, be sure to give them the Lisa Customer Orientation card and get them started on the Lisa.

MATERIAL REQUIREMENTS:

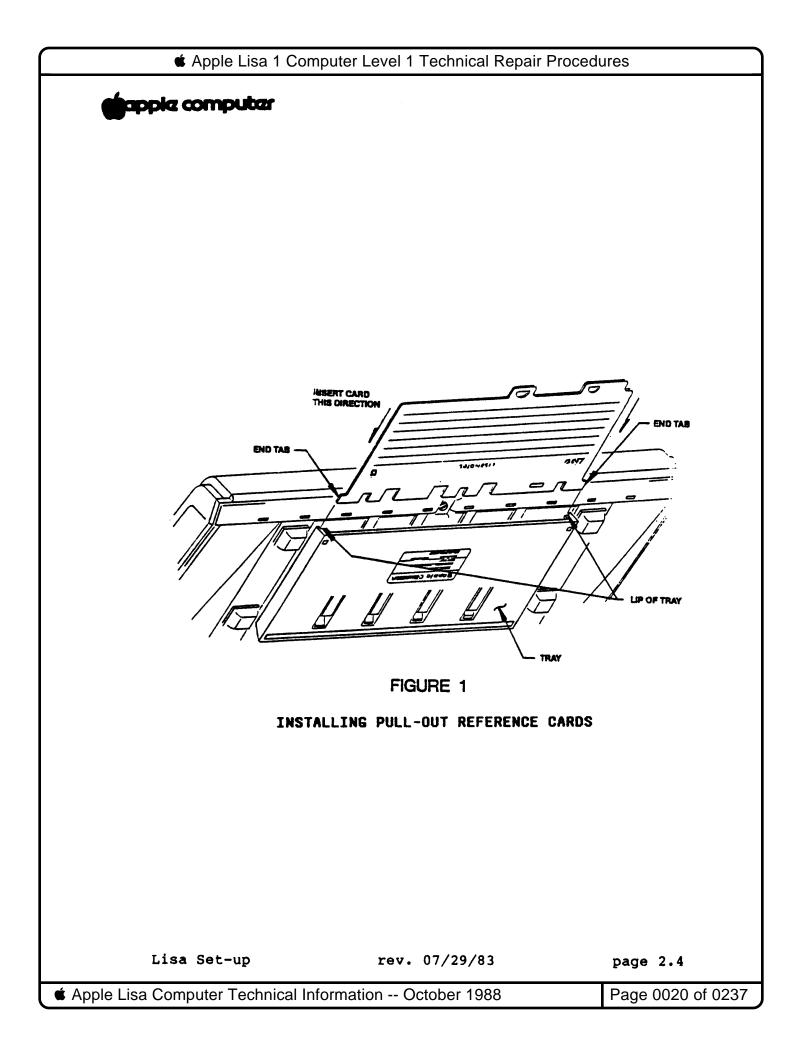
Item	Part Number
Lisa,	A6P0001
with Lisa Accessories Kit	(A6M0101)
ProFile,	(A9M0005)
with Lisa ProFile Accessories Kit	(A6C0005)
Apple Dot Matrix Printer	A2M0058
with Lisa DMP Accessories Kit	(A6C0350)

or

Apple Daisy	Wheel Printer	A3M0025
with Lisa	DWP Accessories Kit	(A6C0351)

IMPORTANT: The Lisa accessories kit that comes with each peripheral contains the cables necessary to connect the peripheral to a Lisa. In most cases, the peripherals will not work correctly if you try to use cables meant for an Apple II or other computer. If you don't have the proper Lisa accessories kits, get them!

Lisa Set-up	rev. 07/29/83	page 2.3
Apple Lisa Computer Technical Information October 1988		Page 0019 of 0237



fapple computer

A. UNBOXING THE LISA

The Lisa comes in two boxes. One holds the Lisa itself; the other holds the accessories kit, including the keyboard, the mouse and the power cord.

- 1. Slide the Lisa out of its carton. Remove the foam padding.
- Set the cabinet on a hard, flat surface. (Watch your back - it's heavy.) Leave at least 2 inches of clearance on each side, to allow for proper ventilation.
- 3. Unbox the keyboard, the mouse and the power cord.

B. INSTALLING THE PULL-OUT REFERENCE CARDS

A set of pull-out reference cards is packed in the accessories box of every new Lisa. These cards fit into the tray under the Lisa keyboard.

IMPORTANT: BEFORE INSTALLING THE CARDS, FILL OUT THE "SUPPORT INFORMATION" SECTION OF CARD 4, "CONFIGURATION/ SUPPORT". CUSTOMERS NEED THIS INFORMATION FOR ANY WARRANTY REPAIRS AND PHONE SUPPORT THEY MAY REQUEST.

- 1. Prop up the keyboard so that the bottom is facing you.
- 2. Start with the Configuration/Support card, labelled 4 on the front and 1 on the back.
 - a) Hold the card upside down as shown in Figure 1, with the blank side facing you and the end tabs next to the keyboard.
 - b) Align the two end tabs with the lips at the ends of the tray.
 - c) Using both hands, simultaneously push both end tabs behind the lips of the tray so that the card slides into the tray.
- Repeat with the Windows/Text card (labelled 3 on the front and 2 on the back), installing it behind the Configuration/Support card.
- 4. Repeat with the Icons card (labelled 2 on the front and 3 on the back), and then with the Keyboard card (labelled 1 on the front and 4 on the back).

Lisa Set-up

rev. 07/29/83

page 2.5

Apple Lisa Computer Technical Information -- October 1988
Page 0021 of 0237

apple computer

To remove the pull-out reference cards (in case of error):

- a) Prop up the keyboard so that the bottom is facing you (see Figure 1).
- b) Starting with the card closest to the keyboard, pull the card out as far as it will go.
- c) Hold the card firmly on either the right or left side, as close to the keyboard as possible.
- d) Insert a straightened paper clip (or any other pointed tool) into the square hole in the tray at whichever side you are holding.
- e) Push in the paper clip while pulling the card out of the tray. When the end tab of the card clears the lip of the tray, the card can be removed from the tray.
- f) Repeat steps b through e for each card, always removing the card closest to the keyboard.

C. CHECKING THE BATTERY SWITCH

- 1. Remove the back panel and find the set of four batteries on the lower right side of the I/O board.
- 2. Find the switch next to the batteries, and make sure the switch is set to ON (toward the left).

If you are installing a Dot Matrix Printer, leave the back cover off until you have installed the Parallel Interface Card (see next page).

Lisa Set-up

rev. 07/29/83

page 2.6

Apple Lisa Computer Technical Information -- October 1988

Page 0022 of 0237

fapple computer

- D. INSTALLING LISA ACCESSORIES
 - 1. If you have a Dot Matrix Printer to install, you must first install a Parallel Interface Card (PIC) in a Lisa expansion slot, following the steps below.
 - a) Install the PIC in expansion slot 2 at the right rear of the Lisa. Be sure to remove the slot cover and store it on the back panel.
 - b) Replace the back panel.
 - 2. Attach the mouse cord to the mouse socket on the back panel of the Lisa.
 - Attach the keyboard cord to the front panel of the Lisa, under the square white Soft Switch (below the disk drives).
 - 4. With the back panel replaced, connect the power cord to the Lisa; then plug it into the wall.

Lisa Set-up

apple computer

- E. INSTALLING THE PROFILE
 - Unbox the ProFile and its cables. (The power cord and interface cable are in a small box within the main ProFile box.)
 - 2. Connect the ribbon cable to the ProFile and to the built-in parallel port at the back of the Lisa.
 - 3. With the ProFile power switch OFF, connect the power cord to ProFile and to wall current.
 - 4. Turn on the ProFile and wait for the red ready light to become steady (about a minute).

Lisa Set-up

rev. 07/29/83

page 2.8

apple computer

F. INSTALLING THE OFFICE SYSTEM SOFTWARE

The Lisa Office System can be loaded on to the ProFile from two diskettes, called Office System 1 and 2, which are packaged with the Lisa Owner's Guide. Once the Office System is on the ProFile, you can copy the six basic Lisa tools (LisaDraw, LisaCalc, etc.) onto the ProFile from tool master diskettes. (The tool master diskettes are packaged with the tool manuals.) Thereafter, the tool master diskettes are only needed as a backup to the ProFile, in case the software needs to be reinstalled after a system crash.

Follow these procedures ONLY if your ProFile is blank or if you want to replace or reinstall all the software. (If you are replacing only one or two tools, use the method given in Appendix 1.)

NOTES:

a. If you are installing a new Lisa system, make sure that you are using new (i.e. never before copied) tool master diskettes, and that the diskettes you are copying are meant to be used on this particular Lisa. Tool master diskettes that have been copied by one Lisa can never thereafter be copied onto another Lisa, and copies made from them (whether on ProFile or on diskette) can never be used on another Lisa.

If you have more than one Lisa, you need a separate set of tool master diskettes for each. (This does not apply to the Office System 1 and 2 diskettes, nor to LisaTest, Lisaquide or data diskettes.)

b. Do not attempt to install LisaTest, LisaGuide or data diskettes onto the ProFile using this method. LisaTest and LisaGuide must be run from diskette and cannot be copied onto ProFile by this method.

c. Be careful to avoid accidentally trying to install a tool twice; attempting to do so will wipe out most of the software already installed, and you will have to repeat the entire process.

d. Start with the Lisa power off. If the Lisa is already on, turn it off by pressing the ON-OFF button.

Lisa Set-up

rev. 07/29/83

page 2.9

Apple Lisa Computer Technical Information -- October 1988

Page 0025 of 0237

apple computer

 Turn on the Lisa by pressing the ON-OFF button once. After a few seconds, you should hear a click, as the Lisa begins its self-test sequence. When you hear the click (or after about 15 seconds), hit any key (except CAPS LOCK).

After a few moments, the screen will prompt you to specify the startup device. (If you do not hit a key before the Lisa double-clicks, the Lisa will try to start up from the ProFile or one of the disk drives. If that happens, wait until the process is finished; then press the ON-OFF button to turn the Lisa off. Then repeat this step.)

- 2. Insert the diskette labelled "Office System 1" into drive 1 (the upper built-in drive). (Hold the diskette so that the cutout parts enter the drive first.)
- Insert "Office System 2" into drive 2 (the lower builtin drive).
- 4. Use the mouse to select the icon of drive 1.
- 5. A screen like Figure 2 will appear (but with only three options). Roll the mouse on your desk until the pointer is over the box that says "Install".
- Click the mouse button once. Now the Lisa will install the system software on the ProFile. (This will take several minutes.)
- 7. When the installation is finished, the lower disk drive will eject its diskette and the screen will say "The startup software has been installed." Take out the ejected diskette, put it in its envelope, and click "OK".

Lisa Set-up	rev. 07/29/83	page 2.10
Apple Lisa Computer Technical Information October 1988		Page 0026 of 0237

apple computer

8. The next screen will ask if you have another diskette to add to the ProFile. Insert a new (i.e., never before copied or installed) tool master diskette into drive 2 (see NOTES at top of this section). When you insert a new diskette you will see this message:

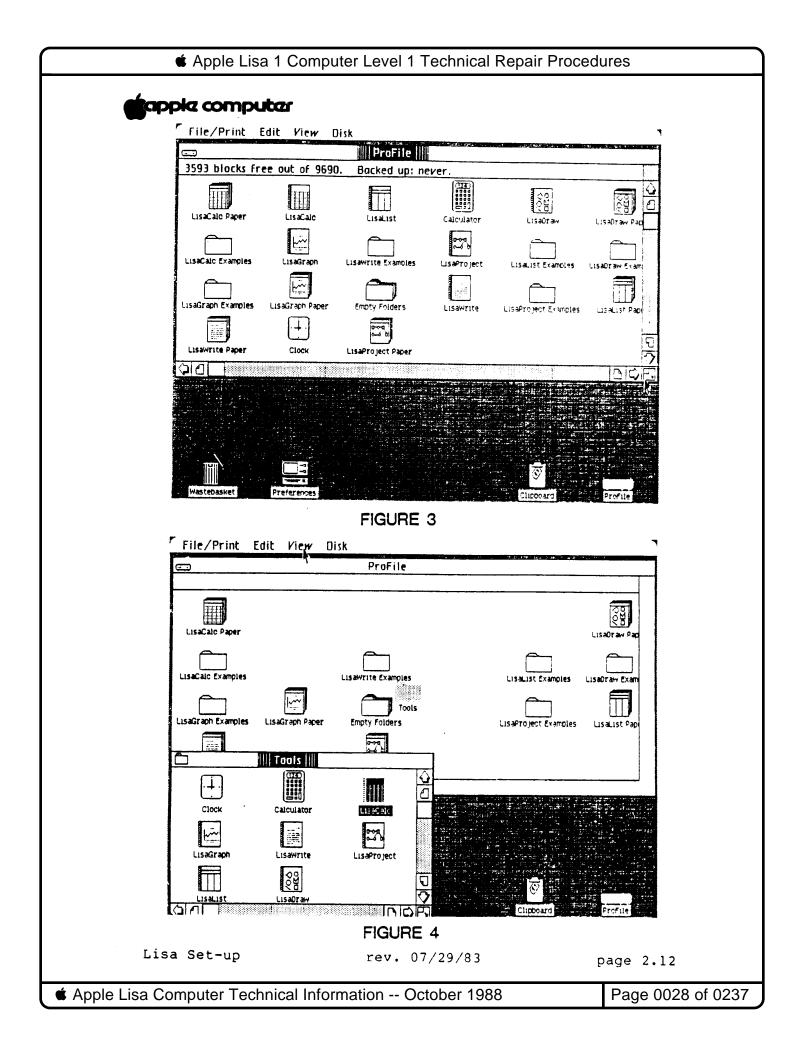
The Lisa is about to make the first copy of the [tool name]. This copy and all future copies can be run only on this Lisa. Is that what you want?

If you want to proceed, click "Copy". (If not, click "Cancel".)

Lisa will automatically install the contents of the diskette on the ProFile, eject the diskette, and ask if you have another. Continue until all tool master diskettes have been installed. Then click "Done".

- 9. Now the Lisa will display the screen shown in Figure 2. This time, click "Finished".
- 10. Next the Lisa will ask if you want it to turn off or to start up from the ProFile. Select "Start up".

	Control office System 1.0 1983 (apple computer inc.) This diskette is used to repair the Lisa Office System startup Profile and to install the startup software. The Profile is attached to the built-in parallel connector on the back of the Lisa. Click Finished if you are finished. Lick Repair to fix a damaged Profile. Click Install to put new startup software on the Profile. Lick Restore to restore the Profile from backup diskettes. FIGURE 2	Finished
Lisa Set-up	rev. 07/29/83	page 2.11
Apple Lisa Computer Techn	ical Information October 1988	Page 0027 of 0237



ppiz computer

G. PUTTING THE ICONS IN ORDER

Each tool diskette puts three icons onto the ProFile: a pad of paper (e.g. "LisaCalc Paper"), a file folder of examples (e.g. "LisaCalc Examples"), and a spiral notebook (e.g. "LisaCalc"). (Find these items in Figure 4 to see what the different icons look like.) When you first open the ProFile window after installing the software, these icons will be stacked one on top of another, so that many will not be visible. They need to be unstacked and repositioned to match the diagrams in the user training materials. To do that, follow the steps below.

- Open the ProFile icon (double-click). Use the mouse to enlarge the ProFile window to the approximate shape and size shown in Figure 3.
- Pull down the View menu and select "Straighten Up Icons". (This will unstack any stacked icons and straighten the rows and columns of the display.)
- 3. If necessary, use the mouse to enlarge the ProFile window so that you can see all the icons (see Figure 3).
- 4. Find the "Empty Folders" icon and double-click on it. The Lisa will create a new folder with the label "Untitled".
- 5. Make sure that "Untitled" is selected (black); if not, click once on the icon. Then type <u>Tools</u>, and that word will replace "Untitled" on the title line.
- 6. Open the new Tools folder (double-click), and use the mouse to give the Tool and ProFile windows the size and shape shown in Figure 4. Position them so that they overlap as little as possible.
- 7. The tool icons are the spiral pads labelled "LisaWrite," "LisaDraw," etc. You can identify them by the spiral along the left side of the icon. Use the mouse to move the tool icons, and the Clock and Calculator, from the ProFile window onto the Tool window, in the positions shown in Figure 4.
- 8. Make sure the Tools window is active (title should be white-on-black as in Figure 4; if not, click once anywhere on Tools window). Pull down the View menu and select "Straighten Up Icons". (If the icons rearrange themselves into more or fewer columns than you had planned, the window is too wide or too narrow: use the mouse to change its size. Then repeat steps 7 and 8.)

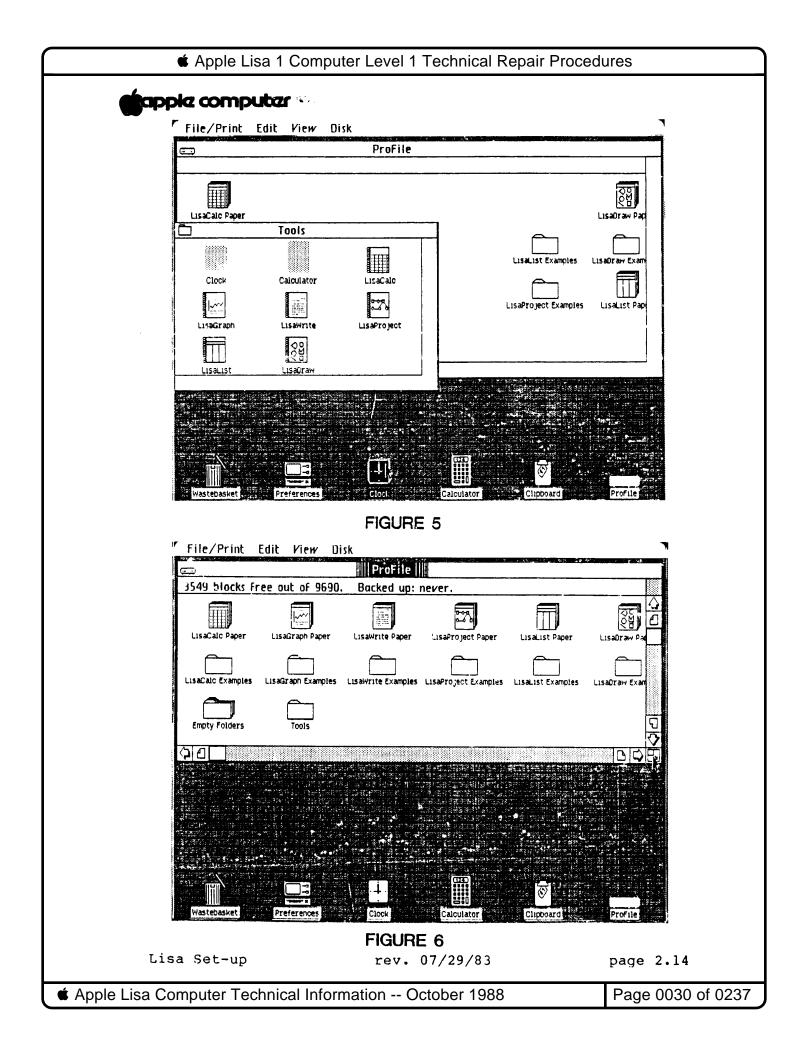
Lisa Set-up

rev. 07/29/83

page 2.13

Apple Lisa Computer Technical Information -- October 1988

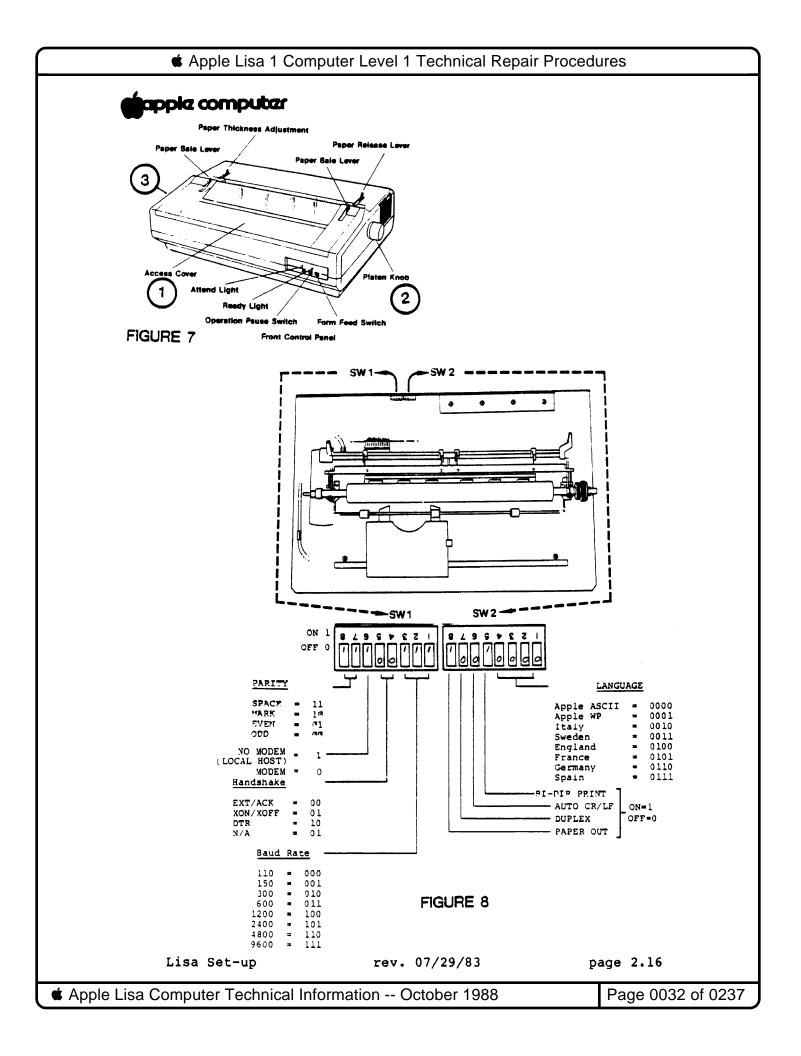
Page 0029 of 0237



apple computer

- 9. Move the Tools window into the position shown in Figure 5.
- Use the mouse to move the Clock and Calculator from the Tools window onto the desktop. Position them as in Figure 5.
- 11. Put away "Tools" on ProFile (double-click on small icon at upper left corner of Tools window).
- 12. Move the remaining icons into the positions shown in Figure 6.
- Make the ProFile window the size and shape shown in Figure 6.
- 14. Make sure the ProFile window is active (title should be white-on-black; if not, click once anywhere on the window.) Then open the View menu and select "Straighten up Icons". Now the Lisa will straighten up the icons in the ProFile window.
- 15. Set aside ProFile (double-click on small icon at upper left corner of ProFile window).
- 16. Make sure the icons on the desktop are in the order shown in Figure 6. Open the View menu and select "Straighten up Icons".

Lisa Set-up	rev. 07/29/83	page 2.15
Apple Lisa Computer Technical Info	rmation October 1988	Page 0031 of 0237

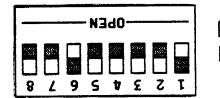


apple computer

H. CONFIGURING AND INSTALLING AN APPLE DAISY WHEEL PRINTER

Before you attach a DWP to a Lisa, you must set the configuration switches inside the DWP to be compatible with the Lisa. If you are not installing a DWP, skip this section.

- 1. Open the printer as follows:
 - a) With power off, remove the access panel (Figure 7, #1) by pulling it forward.
 - b Remove the two screws inside the front panel of the printer (one on each side).
 - c Remove the two screws at the rear of the printer.
 - d) Pull off the platen knob (Figure 7, #2).
 - e) Lift off the cover (Figure 7, #3).
- Locate the two sets of configuration switches at the back of the DWP (see Figure 8). Set them as pictured in Figure 8.
- Locate the user-accessible DIP switch just inside the front of the printer. Make sure it is set as follows.



= this side of switch up

this side of switch pushed down

- 4. Return cover, screws, platen knob and access cover. Insert paper.
- 5. Connect the DWP to either serial port at the back of the Lisa, using an RS 232 cable and a modem eliminator cable.
- 6. Make sure DWP power switch is set to OFF. Then connect power cord to DWP and to wall current.
- 7. Install paper. IMPORTANT: Do not turn on the DWP yet. When you turn the Lisa on, its internal I/O test sends signals to the serial ports. If the printer is on at that time, it will print garbage and seem to have gone crazy. This does not indicate a printer problem.

Lisa Set-up	rev	. 07/29/83	page 2.17

Apple Lisa Computer Technical Information -- October 1988
 Page 0033 of 0237

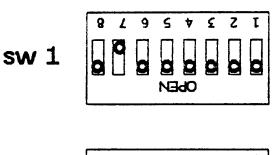
fapple computer

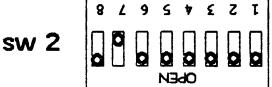
I. INSTALLING AN APPLE DOT MATRIX PRINTER

If you are not installing a DMP, skip this section.

- With power OFF, remove the front access panel from the DMP by lifting up on the front edge.
- 2. Inside the printer, under a plastic strip at the right, are two green DIP switches. On each switch, switch #7 should be closed and all the rest open. The switches should look like this:

Oindicates switch position





- 3. Connect DMP cable connector to back of DMP and to upper connector of Parallel Interface Card in Lisa.
- 4. Make sure DMP power switch is set to OFF. Then connect power cord to DMP and wall current.
- 5. Install paper and turn printer on.

Lisa	Set-up
------	--------

rev. 07/29/83

page 2.18

Apple Lisa Computer Technical Information -- October 1988

Page 0034 of 0237

apple computer

J. SETTING PREFERENCES

"Preferences" gives you control over Lisa's input-output devices. Whenever you connect or disconnect a device from the Lisa, you must inform the Lisa of that fact by means of the "Device Connections" menu in Preferences.

- Open Preferences icon (by double-clicking with the mouse). Note the three choices at the top of the Preferences window: "Convenience Settings," "Startup," and "Device Connections".
- 2. Move pointer to "Device Connections". When the pointer becomes a check mark, click once on the mouse button.
- 3. On the next screen, choose "Parallel" (click once).
- 4. When asked what device you intend to connect, click on "ProFile".
- 5. When Note screen appears, click "OK".
- 6. If you have installed a Dot Matrix Printer, choose "Expansion 2 upper" (click once).
- 7. When asked what device you intend to connect, click on "Dot Matrix Printer".
- 8. When Note screen appears, click "OK".
- 9. When "Setup of Apple Dot Matrix Printer" appears, select appropriate settings.
- 10. If you have installed a Daisy Wheel Printer, choose the box for the Serial Port (A or B) to which you connected it. When asked what device you intend to connect, check "Apple Daisy Wheel Printer".
- 11. When Note screen appears, click "OK".
- 12. When "Setup of Apple Daisy Wheel Printer" appears, select appropriate settings.
- 13. Choose "Startup" from top of Preferences window.
- 14. On the Startup screen, choose "Start Up From Disk Attached to Parallel Connector" (i.e., the ProFile). Then choose "Brief Memory Test".
- 15. Set aside Preferences by double-clicking at the upper left-hand corner of the window.

CONTINUED ON NEXT PAGE

Lisa Set-up	rev.	07/29/83
-------------	------	----------

page 2.19

Apple Lisa Computer Technical Information -- October 1988

Page 0035 of 0237

apple computer

- 16. To cause the Lisa to use the Preferences you have just selected, use the following procedure:
 - a) Press the ON-OFF button. Wait for the light in the ON-OFF button to go out.
 - b) Press the ON-OFF button again. Now Lisa will come on again, with your Preferences operating.

K. SETTING THE CLOCK

- Open the clock icon (select with mouse and doubleclick).
- Move the mouse over desired time or date item and click once. When item is highlighted, type correct value. Continue until all items on clock are up to date.
- 3. Set aside the clock (double-click in upper left corner).

L. TESTING THE SYSTEM: PRINTING A DOCUMENT

- 1. Make sure printer(s) are on.
- 2. Open ProFile icon with mouse (double-click).
- 3. Open examples folder for any application (LisaDraw is good for graphics demonstration).
- Double-click on one of the examples, to create a new document ("Untitled"). Then double-click on "Untitled," to open it.
- 5. Pull down the File/Print menu and select "Format for Printer". Make the appropriate settings for the system at hand. Then click in the "OK" box.
- 6. Pull down the File/Print menu and select "Print". Make the appropriate settings. Then click in the "OK" box.

If the document prints, the Lisa is functional. If not, check the printer cables. If they are properly seated and the document still will not print, check the Troubleshooting section of Lisa Owner's Guide or Level 1 Technical Procedures.

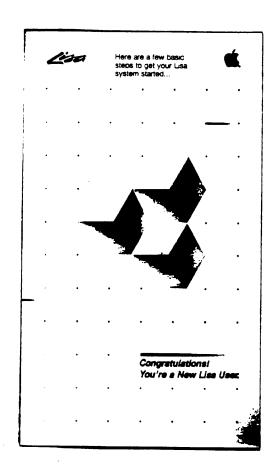
Lisa Set-up	rev. 07/29/83	page 2.20

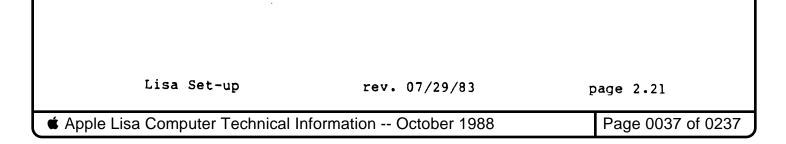
Apple Lisa Computer Technical Information -- October 1988
Page 0036 of 0237

apple computer

M. GETTING THE USER STARTED

After setting a system up for a customer, give the new owners the Lisa Customer Orientation Card (see illustration below) and go over it with them, to help them get started with their Lisa. You should make sure that they can turn the system on and off properly and that they can start up LisaGuide before you leave.





Éappie computer

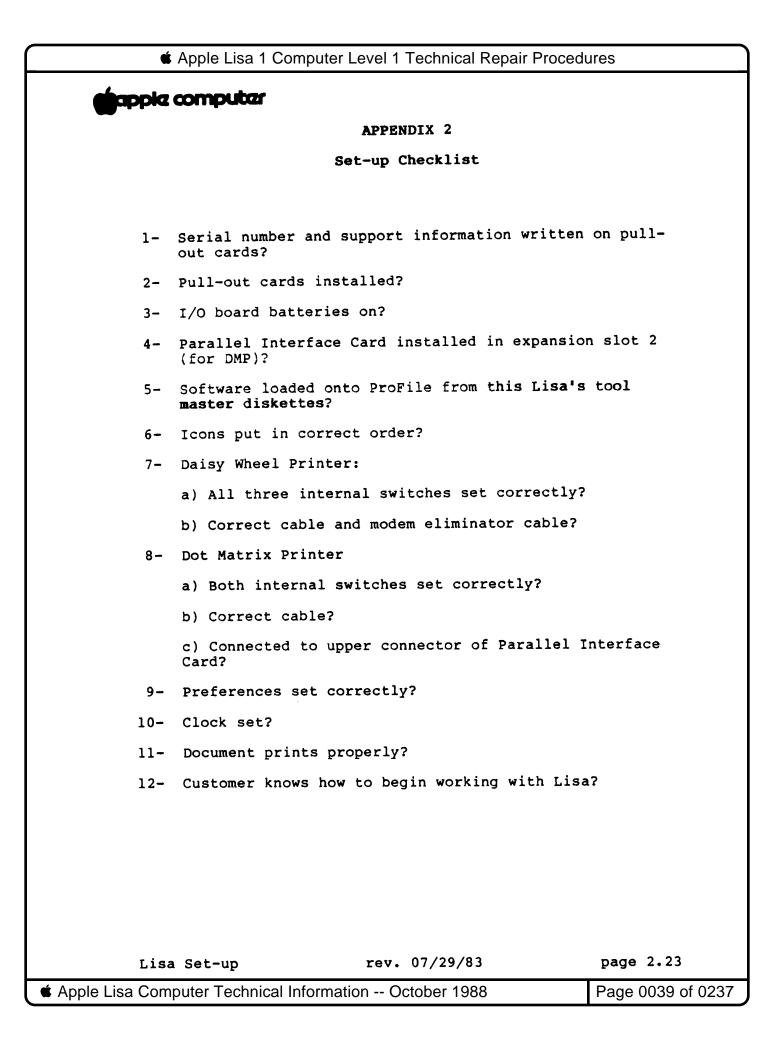
APPENDIX 1

Replacing a Single Tool on the ProFile

If you accidentally discard a tool icon or pad-of-paper icon and want to replace it, you should use the method described here rather than the method given in section D (using the Office System 1 and 2 diskettes).

- 1. Turn the Lisa on and start up from the ProFile.
- 2. Insert the tool master diskette in either drive.
- 3. When the diskette icon appears on the screen, open it (double-click with mouse). Select and duplicate the desired icon (use the File/Print menu).
- 4. Move the highlighted duplicate icon into the ProFile. (If it is a tool icon (spiral notebook), open the ProFile icon and the Tools folder, and move the tool icon into the Tools folder.)

Lisa Set-up	rev. 07/29/83	page 2.22
Apple Lisa Computer Technical In	formation October 1988	Page 0038 of 0237



Lisa Technical Procedures

Section 3

Video Take-apart

Contents

Safety Precautions
Discharging the CRT
Removing the CRT
Installing the CRT
Removing the Video Board
Replacing the Video Board
Removing the Flyback Transformer
Replacing the Flyback Transformer
Removing the Disk Drive Cable Assembly
Replacing the Disk Drive Cable Assembly
Locating the Power-Supply-to-Card-Cage Assembly
Disposing of the Cathode-Ray Tube (CRT)

	Lisa Video Take-apart	rev. Jun 87	page 3.1
Ć	Apple Lisa Computer Technical Information	n October 1988	Page 0040 of 0237

SAFETY PRECAUTIONS

The Lisa, with its built-in video monitor, is harmless as long as you're just watching the display. Removing the cover, however, exposes you to the high-voltage Cathode-Ray Tube (CRT)--the picture tube. The following precautions must be taken to ensure your safety, especially when you are making adjustments on a live monitor.

Safe Electrical Setup

Be sure your outlet is correctly wired and properly 1. grounded.

Polarity and ground testers are available from most electronics stores. Test all outlets in your service area before working on **any** electrical equipment. If you have any doubts about your building's wiring, consult a qualified electrician.

2. Never use an adaptor plug to connect a monitor's threeprong power plug to a two-prong wall outlet.

Adaptors defeat the ground pin, which is a safety feature.

Use an isolation transformer between the monitor and the 3. outlet when performing live adjustments.

Order an isolation transformer from your electronics distributor, and make it a practice to use it whenever you are working with any monitor or other powered system under test. An isolation transformer isolates the circuitry of the system under test from the power company's circuitry, reducing the likelihood of a fatal shock should you simultaneously contact high voltage and anything else that is earth-grounded.

Do not connect more equipment to the transformer than the wattage capacity of the transformer will bear. (It is usually best to connect only one piece of equipment at a time.) We recommend an isolation transformer with a minimum wattage capacity of 500 VA, with a grounded three-prong cord and receptacle. Two such transformers, available from many electronics stores and distributors, are listed below:

Triad N-57MG Stancor GIS 500

Lisa Video Take-apart rev. Oct 88

page 3.2

Apple Lisa Computer Technical Information -- October 1988

Page 0041 of 0237

CRT Safety Rules

1. Do not work on a monitor alone.

In case of accident, it could save your life to have someone else nearby. Apple recommends that your staff be trained in Cardio-Pulmonary Resuscitation (CPR).

2. Remove rings, watches, bracelets, hanging necklaces, and other jewelry before performing repairs on a monitor.

Metal jewelry is an excellent conductor of electricity. Removing jewelry will reduce the possibility of electric shock.

3. Never use a grounding wriststrap or heelstrap or work on a grounded workbench mat when discharging a monitor or when performing live adjustments.

Grounding wriststraps, heelstraps, and mats are used to protect sensitive components from the damaging effects of electrostatic discharge from your own body or clothing. Even though they contain a one-megohm resistor and are designed to conduct only small electrical charges, we recommend that they be used only when working on "dead" (uncharged) equipment.

4. Wear safety goggles when working with a CRT.

The CRT contains a high vacuum. If cracked or broken, it can implode (collapse into itself, then explode). To protect your eyes from serious injury, always wear safety goggles when working on or near a CRT, and be careful of other people in the area.

5. Before working inside a monitor, turn off the power and disconnect the AC power cord.

Certain parts of a monitor chassis are hot (electrified) when the monitor is under power. Except when you must have the power on (for example, when making live adjustments), never work on a plugged-in monitor--even if you have the power turned off.

6. Keep one hand in your pocket or behind your back when working on a live monitor.

This practice reduces the risk of current passing through your heart, should you accidentally contact high voltage.

Lisa 2 Video Take-Apart rev. Jun 87

page 3.3

Apple Lisa Computer Technical Information -- October 1988

Page 0042 of 0237

7. Always discharge the anode before touching anything inside the monitor.

The anode of the CRT maintains a charge of about 15,000 volts DC (even when the power is off). Before touching any internal components you must discharge this voltage. The anode can regain some charge, even after it has been discharged. If the service procedure takes more than 30 minutes, the anode should be discharged again.

8. Never touch the anode connector or the anode aperture.

Normally the anode aperture has a connector plugged into it (Figure 1, #2). When a CRT is replaced, the anode connector is removed, exposing the anode. The anode can maintain a charge of several thousand volts (even after the power is off).

9. Do not pick up or handle a CRT by its neck.

To prevent an implosion, take every precaution against breaking the tube. Be especially careful with the neck, the area where the tube is the thinnest.

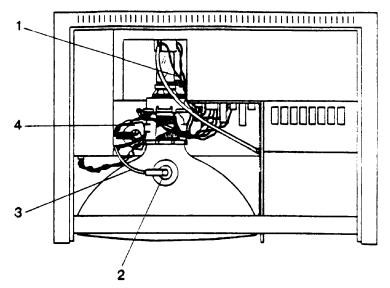


FIGURE 1

Live Adjustment Rules

In addition to the precautions listed on the previous pages, never touch the following components when adjusting a live CRT:

1. The yoke wires (Figure 1, #1)

- The anode connector (Figure 1, #2) 2. 3.
- The anode wire (Figure 1, #3)
- 4. The flyback transformer (Figure 1, #4)

Lisa 2 Video Take-Apart rev. Jun 87 page 3.4

Apple Lisa Computer Technical Information -- October 1988

Page 0043 of 0237

apple computer

DISCHARGING THE CRT

WARNING! WHEN WORKING ON A LISA THE FOLLOWING STEPS CAN BE DANGEROUS IF NOT EXECUTED PROPERLY.

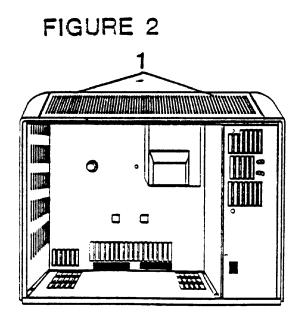
If the Lisa is on, press the ON-OFF switch. When it 1.) is finished powering down, unplug the Lisa.



A

Remove the front panel, back panel, and card cage.

Remove the top of the Lisa. It is joined to the chassis by screws, which are permanently attached to the chassis. These two screws are found 'hidden' on the underside of the roof of the card cage chamber toward the back of the machine. To access them you have to poke your Phillips screwdriver up through the round holes in the flap that is part of the roof of the card cage chamber. See Figure 2, #1.





Lift off the top panel from the back of the Lisa.

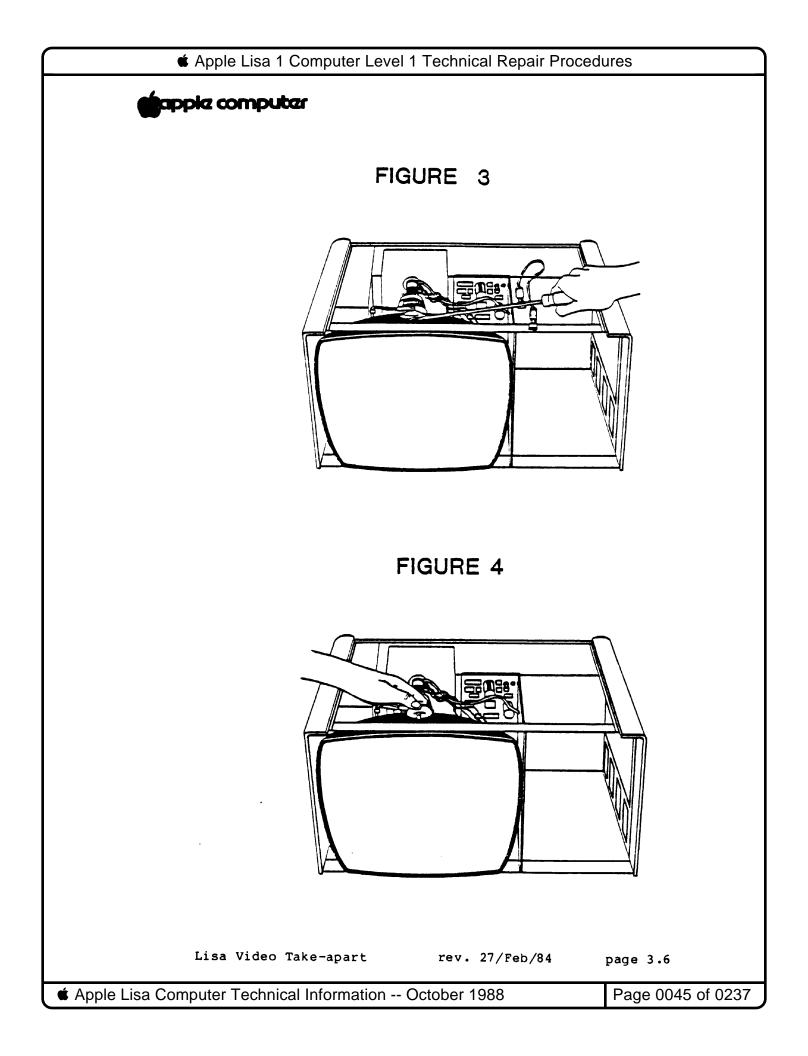
Put on the safety goggles.

Remove any rings, wrist watches, and bracelets.

Lisa Video Take-apart rev. 27/Feb/84

page 3.5

Apple Lisa Computer Technical Information -- October 1988 Page 0044 of 0237

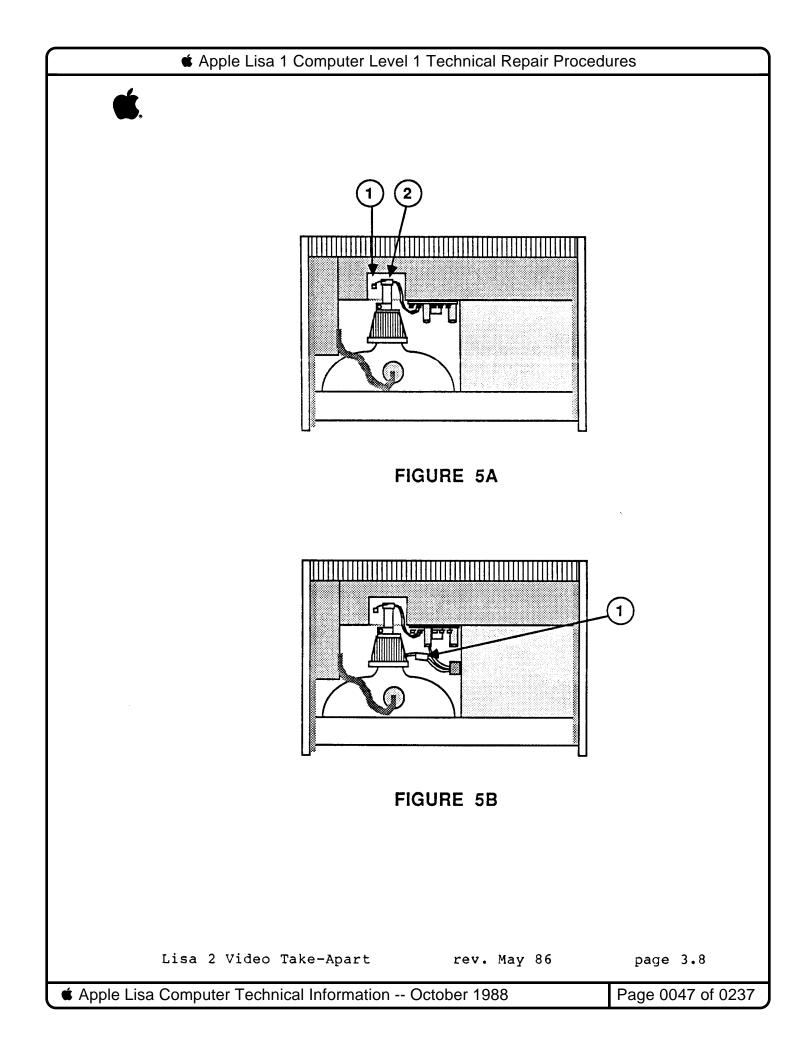


- **Ś**. в
- Attach one alligator clip to the screwdriver two inches from the handle, and the other to the metal chassis.
- 8. Put one hand in your pocket or behind your back. With your other hand grasping ONLY the insulated handle of the screwdriver, insert the screwdriver under the CRT anode cap. See Figure 3. Be sure the blade comes into contact with the anode ring.

CAUTION: DO NOT USE FORCE. If it is difficult to get the screwdriver under the anode cap, put down the large screwdriver and use a smaller screwdriver to loosen the suction of the anode cap on the tube. Remember, keep one hand behind your back while loosening the suction. Once the suction is relieved, proceed to discharge the anode with the large screwdriver as described above.

- 9. Remove the screwdriver.
- 10. Remove the alligator clips.
- 11. With one hand behind your back remove the anode cap. (Pull back on the rubber of the anode cap. First push one way, then the other, to loosen and remove it.) See Figure 4.

Lisa Video Take-apart	rev. 27/Feb/84	page 3.7
-----------------------	----------------	----------



REMOVING THE CRT

1. Put on safety goggles, remove the cover, and discharge the CRT.

WARNING: When working in the video chamber, avoid touching the anode and the anode cap--even after the CRT has been discharged. The anode can regain some charge over time.

1A. Place the Lisa/Macintosh XL on a grounded workbench mat and put on your grounding wriststrap.

The CRT cup (Figure 5A, #1) is the part of the chassis that surrounds the CRT neck. In the following steps, you will remove the cables, screws, and ground wire that are attached to the CRT cup. The ground wire (the single white wire that runs from the yoke to the contact on the chassis) is difficult to remove safely. You will do that last so that you can orient the CRT cup away from the CRT neck.

- C 2. Remove the wires from the clamps on the side of the CRT cup.
 - 3.) Supporting the cup, remove the four screws that secure the cup to the chassis. Three screws are accessed through the video chamber and one through the card cage chamber.
 - 4. Remove the round plug from the socket at the end of the CRT neck (Figure 5A, #2). (If the plastic guide comes off the tube with the plug, replace it.)
 - 5. Move the CRT cup so you can grasp the ground terminal and remove it safely from the contact on the floor of the CRT cup.
 -) Turn the Lisa so that the front is facing you.



6.

For unmodified Lisa 2/Macintosh XL (Figure 5A):

Remove the two (upper) yoke connectors from the video board. Be careful of the 25-volt capacitor directly above the second plug.

For modified Lisa 2/Macintosh XL (Figure 5B):

Disconnect the connector (Figure 5B, #1) between the screen kit transformer and the CRT yoke. Then disconnect the blue and red connector located at the right side of the video board.

Lisa 2 Video Take-Apart rev. Jun 87

page 3.9

Apple Lisa Computer Technical Information -- October 1988

Page 0048 of 0237

WARNING: In the following steps, avoid touching the redpainted anode area of the CRT (Figure 5C, #1).

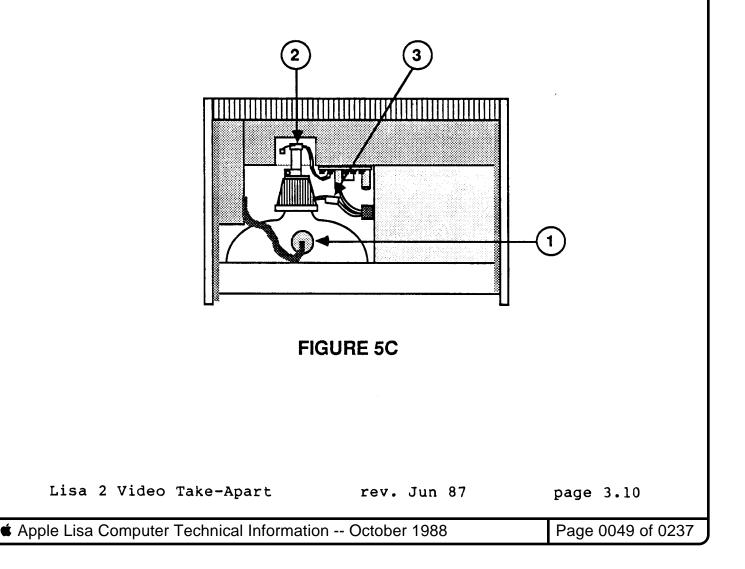
WARNING: If some time has elapsed since you discharged the CRT, discharge it again before you remove it. (The anode can regain some charge over time.)

- D (8.) Use the magnetic nutdriver to remove the screws from the four front corners of the CRT, removing the top screws last. Use one hand to steady the CRT while removing the top two screws.
 - 9.) Carefully remove the CRT by pulling it toward you.

WARNING: Do not hit the tube against the chassis frame. Do not break the seal of the yoke to the neck.

10. Set the CRT aside, face down on a flat soft surface.

WARNING: If you are going to dispose of the CRT, read and follow the instructions for safe devacuuming in "Disposing of the Cathode-Ray Tube (CRT)" at the end of this section.

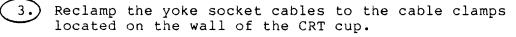


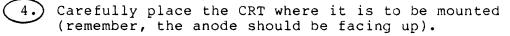
INSTALLING	THE	CRT
------------	-----	-----

Ι

(1)	Reclamp the flyback	cable (red,	high voltage wire) to the video chamber.
\smile	the cable clamps on	the wall of	the video chamber.

Reconnect the ground wire (extending from the round yoke connector) to the contact on the floor of the CRT cup. Replace the CRT cup (Figure 5C, #2).





- 5.) While holding the CRT in place with one hand, attach the round yoke socket to the end of the CRT neck. Make sure that the pins are aligned correctly with the connector before pushing it on. The yoke connector only fits one way.
- While supporting the CRT with one hand, install the 6. bolts. Start all four bolts first; then tighten them down.
- For unmodified Lisa 2/Macintosh XL: 7.

Connect the wires from the yoke to the connectors on the video board. When facing the front of the Lisa, the yellow and green wires go on the left side of the board and the red and blue wires go on the right side of the board.

For modified Lisa 2/Macintosh XL:

Connect the yellow and green yoke connector to the connector coming from the screen kit transformer. (See Figure 5C, #3.) Then connect the blue and red yoke connector to the socket at the right side of the video board.

CAUTION: Do not mix up these wires or you will damage the CRT.

Clip the anode cap into the CRT.

Replace the top.

10.) Replace the card cage.

11. Replace the back panel.

12. Replace the front panel.

Lisa 2 Video Take-Apart rev. May 86

page 3.11

Apple Lisa Computer Technical Information -- October 1988

Page 0050 of 0237

REMOVING THE VIDEO BOARD

- 1. Discharge the CRT.
- Remove the two yoke plugs (upper connectors) from the 2. video board. Be careful not to injure the 25V capacitor directly above the second plug. These connectors can be difficult to remove.
- 3. Remove the flyback transformer connector from the E video board. Squeeze the release catches on the top and bottom of the connector and use a rocking motion to pull the connector free.
 - Remove the two Phillips screws that attach the video 4. board to the CRT.

NOTE: If the screws drop and remain on the bottom, the flyback may short when the computer is turned on.

5. Pull out the video board.

REPLACING THE VIDEO BOARD

NOTE: IGNORE STEP 1 IF THE CRT IS ALREADY INSTALLED.

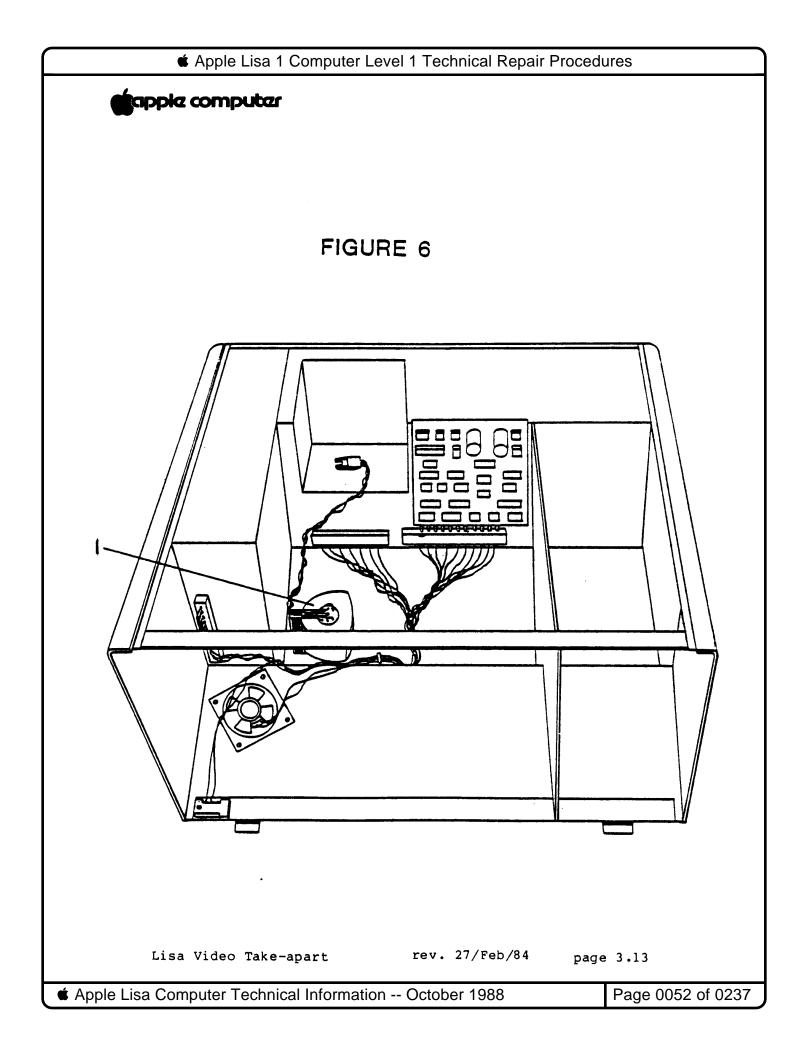
- H 1. Replace the CRT cup.
 - 2. Slide the video board into its connector.
 - 3. Screw in the two screws that hold the video board in place.
 - 4. Connect the wires from the yoke to the connectors on the video board. When facing the front of the Lisa, the yellow and green wires go on the left side of the board and the red and blue wires go on the right side of the board.
 - 5. Attach the flyback transformer connector.
 - 6. Replace the top.

Lisa Video Take-apart rev. 27/Feb/84

page 3.12

Apple Lisa Computer Technical Information -- October 1988

Page 0051 of 0237



Apple Lisa 1 Computer Level 1 Technical Repair Procedures		
é apple computer		
REMOVING THE FLYBACK TRANSFORMER		
1. Discharge the CRT.		
2. Remove the CRT.		
F 3. Remove the power supply		
Remove the bottom pan by removing six phillips screws; four from the card cage chamber floor, and two from the power supply chamber floor.		
5. Tilt the back of the Lisa forward and the bottom pan will fall free.		
6. Turn the Lisa so that the front is facing you.		
7. Pull the high voltage wire loose from the clamps on the side of the chassis.		
8. Remove the flyback connector wires from the cable clamp near the floor of the video chamber.		
9. Turn the chassis upside down with the front facing you.		
(10.) While holding the flyback (See Figure 6, #1) from underneath with one hand, remove the two nuts that attach the flyback to the chassis from the bottom of the machine (which is now facing up) using a number 6 nutdriver.		
11. Turn the chassis right side up.		
REPLACING THE FLYBACK TRANSFORMER		
G (1) With the chassis lying upside down, orient the flyback so that the screws are sticking through the bottom of the chassis. Gently tighten the bolts.		
Caution: These bolts are delicate. If you tighten the nuts too much the bolts may break off.		
2. Replace the bottom plate. Slide the little feet of the bottom plate up into the bottom of the chassis. Carefully set the Lisa right side up. Replace the six screws, starting all of them first before tightening each one.		
3. Replace the power supply.		
4. Replace the CRT.		
Lisa Video Take-apart rev. 27/Feb/84 page 3.14 Apple Lisa Computer Technical Information October 1988 Page 0053 of 0237		

Apple Lisa Computer Technical Information -- October 1988

apple computer

REMOVING THE DISK DRIVE CABLE ASSEMBLY

- Remove the disk drive cables from the two clamps on 1. the bottom of the disk drive chamber. Apply downward pressure to the tab on the right side of the clamp (perhaps with the handle of a screwdriver) and simultaneously pull up on the body of the clamp.
- Remove the cable from the board of the ON-OFF switch. 2. (Push the tabs apart to release the cable.)
- Remove the disk-drive-to-card-cage connector from the 3. bottom back panel of the disk drive chamber. It is attached with two screw/starwasher/bolt assemblies. Access the bolt on the left side of this connector through the video chamber. The screws are accessible through the card cage chamber. Hold the bolt steady with a 1/4" crescent wrench or needlenose pliers from inside the video chamber and loosen the screw from inside the card cage chamber. The bolt on the right hand side of the connector is accessible through the disk drive chamber.

REPLACING THE DISK DRIVE CABLE ASSEMBLY

- 1. Replace the disk-drive-to-card-cage connector. Push the screw in from the card cage side, hold the nut and starwasher in place, and tighten the screw.
- Plug ON-OFF switch cable into ON-OFF switch/keyboard 2. assembly board.
- 3. Place the left disk drive cable on top of the right disk drive cable and insert both into the clamps on the bottom of the disk drive chamber. Lock the clamps.

Lisa Video Take-apart rev. 27/Feb/84

page 3.15

Apple Lisa Computer Technical Information -- October 1988

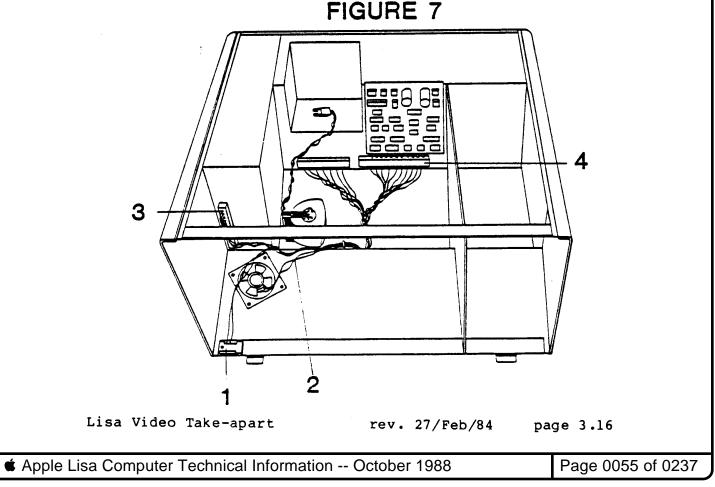
Page 0054 of 0237

fapple computer

LOCATING THE POWER-SUPPLY-TO-CARD-CAGE-ASSEMBLY

The power-supply-to-card-cage-assembly winds through the video chamber from the power supply chassis frame to where it splits and supplies power to both the card cage and the video board.

- The safety interlock switch, which is attached by one screw to the front, bottom, left of the video chamber, is located at Figure 7, #1.
- The speaker-to-assembly connector is located at Figure 7, #2.
- 3. The connector to the power supply chassis frame is located at Figure 7, #3. When you are replacing the connector be sure to replace the ground under the star washer when replacing the screw.
- 4. The video board connector is located at Figure 7, #4. When you are replacing the connector, be sure to replace the ground under the star washer when replacing the screw.
- 5. The assembly is attached to the card cage at Figure 7, #5.



REMOVING THE MACINTOSH XL SCREEN KIT TRANSFORMER

NOTE: The Macintosh XL Screen Kit is located in the video chamber of all Modified Lisa 2/Macintosh XL systems. If you are installing the screen kit for the first time, turn to Upgrade and Retrofits, Section 4 for installation procedures.

- 1. Discharge the CRT. (See Discharging the CRT.)
- Locate the screen kit transformer (Figure 8, #1). It is attached to the wall of the video chamber with adhesive tape.
- 3. Disconnect the connector (Figure 8, #2) located between the screen kit transformer and the CRT yoke.
- 4. Disconnect the green and white transformer connector from the left side of the video board.
- 5. Carefully peel the screen kit transformer (Figure 8, #1) off the wall of the video chamber.

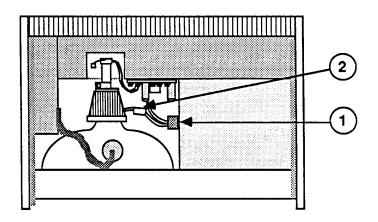
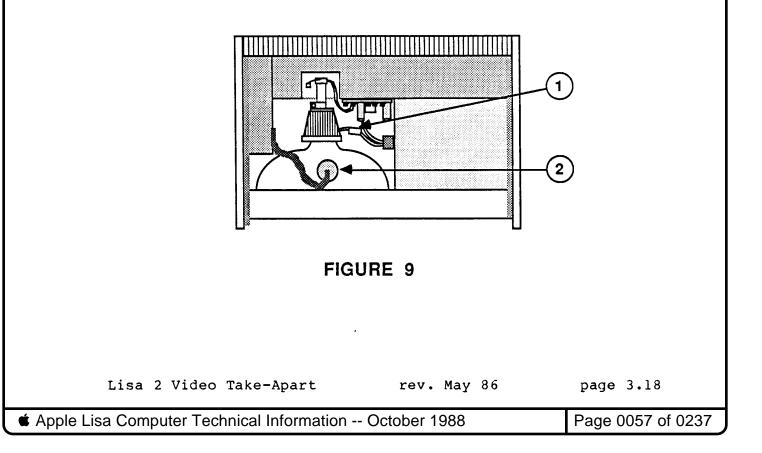


FIGURE 8

	·	
Lisa 2 Video Take-Apart	rev. May 86	page 3.17
Apple Lisa Computer Technical Information -	- October 1988	Page 0056 of 0237



- 1. Clean the section of the video chamber where the transformer was previously attached. This is the section adjacent to the disk drive chamber.
- Connect the yoke connector (green and yellow wire) to the male connector attached to the transformer. (See Figure 9, #1.)
- 3. Connect the female transformer connector to connector P2 at the left side of the video board.
- 4. Peel the protective paper off the adhesive tape at the bottom of the replacement transformer.
- 5. Press the bottom of the transformer firmly to the side (cleaned section) of the video chamber wall.
- 6. Clip the anode cap (Figure 9, #2) back into the CRT.
- 7. Replace the top.
- 8. Replace the card cage.
- 9. Replace the back panel.
- 10. Replace the front panel.



DISPOSING OF THE CATHODE-RAY TUBE (CRT)

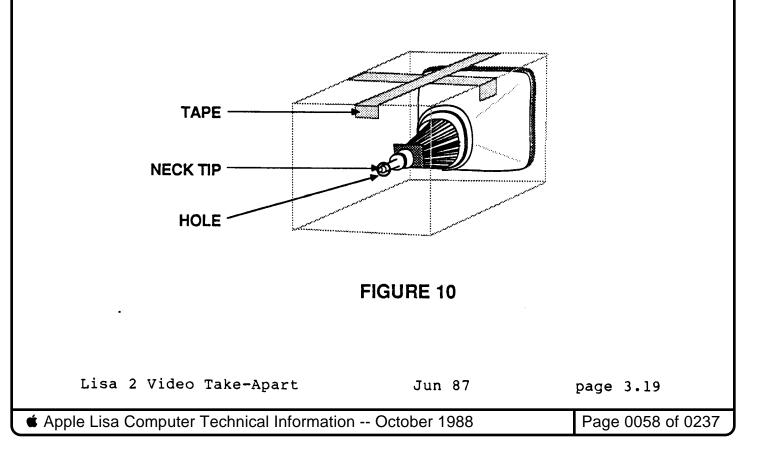
WARNING: Remember that a CRT can implode unless it is devacuumed. Putting a defunct CRT into a trash receptacle without devacuuming it can endanger other people.

Materials Required

Thick cardboard box large enough to conceal the CRT Large, sharp diagonal cutters Large pliers Duct tape Safety goggles Gardening gloves 12-inch square of cloth or heavy paper

Devacuuming the CRT

- 1. Put on the safety goggles.
- In the side of the box about six inches from the bottom, cut or drill a hole just large enough to accommodate the very tip of the CRT.
- 3. Place the CRT inside the box with the tip of the neck protruding through the hole, and tape the box flaps down with duct tape (Figure 10).



WARNING: Only the very tip of the CRT neck should be protruding through the hole in the box. The box must not have any other openings.

- Put on the gloves. 4.
- Pull off the black plastic guide located at the end of 5. the CRT neck. Using the diagonal cutters, carefully clip off the connector pins on the end of the CRT neck.
- Tape the piece of cloth or paper onto the box (Figure 6. 11, #1) so that it forms a veil over the opening (Figure 11, #2) but allows your hand access to the tip of the CRT. The veil's purpose is to catch the bits of glass that may fly during the following step.

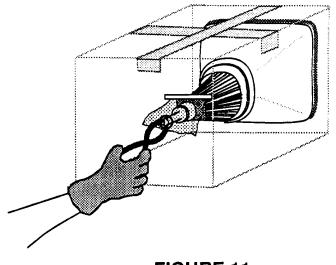


FIGURE 11

7. Make sure no one is standing nearby. Place the pliers under the veil, stand to one side, and look away while you use the pliers to snip off the exposed tip of the CRT.

WARNING: Do not look directly at the box when cutting off the tip!

You will probably hear a rush of air entering the CRT when the CRT vacuum breaks--but even if you don't, the procedure is complete if the inner space of the CRT is clearly visible through the opening created by the removed tip.

Lisa 2 Video Take-Apart	Jun 87	page 3.20
Apple Lisa Computer Technical Informatior	n October 1988	Page 0059 o

Page 0059 of 0237

apple computer

Lisa Technical Procedures

Section 4

Video Adjustments

Contents:

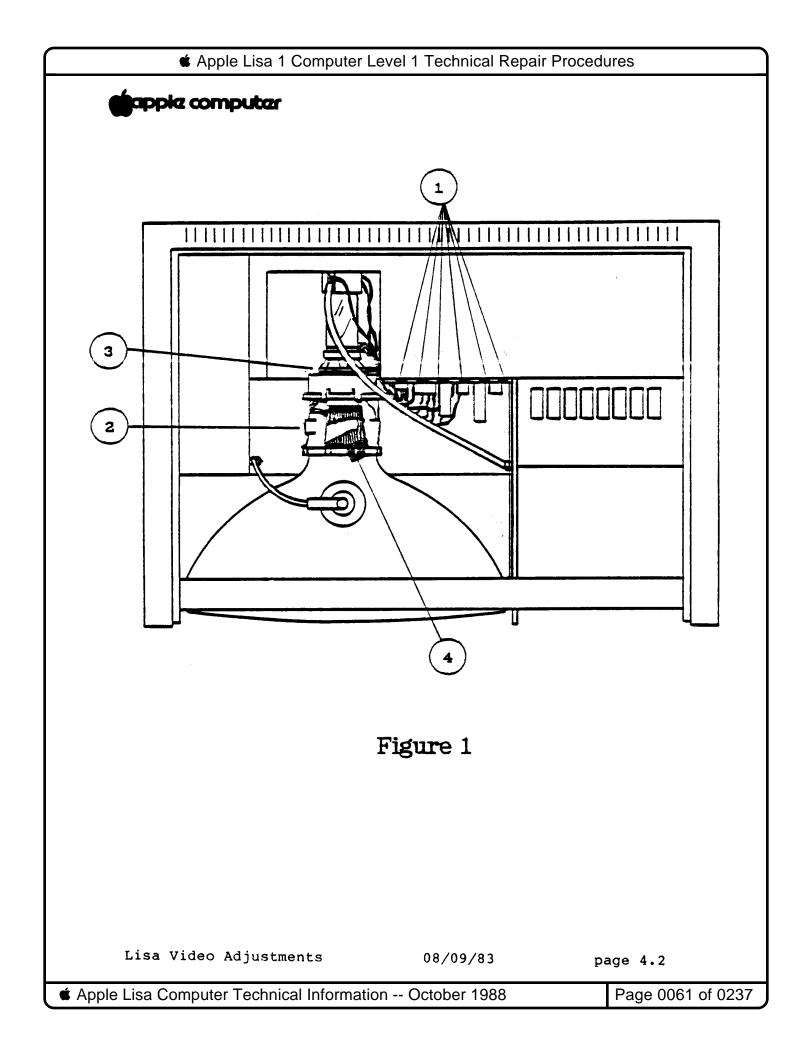
Introduction4.3
Tools and Equipment Needed4.3
Accessing the Video Assembly and the Test Patterns4.4
Summary: Problems and Corrections
Horizontal Phase Adjustment4.7
Brightness and Contrast Adjustments4.8
Calling up the Video Grid Pattern
Yoke Adjustment4.10
Height, Width, Vertical Linearity Trimpots
and Centering Rings4.11
Magnet Adjustments4.12
Finishing up

CAUTION: BEFORE PERFORMING THESE ADJUSTMENTS, REVIEW THE SAFETY PROCEDURES IN THE VIDEO TAKE-APART TECHNICAL PROCEDURE.

Lisa Video Adjustments 08/09/83

page 4.1

 Apple Lisa Computer Technical Information -- October 1988 Page 0060 of 0237



apple computer

INTRODUCTION

Before you sell or install a Lisa, you should inspect it at your shop to make sure, first, that it works, and second, that the video functions are properly adjusted. The video adjustments can slip during shipping, and, except for brightness and focus (at the upper rear of the Lisa, above the power cord socket), and contrast (software-controlled through the Preferences window), customers have no access to the controls. The controls are inside the Lisa video assembly, near high voltage areas, where we cannot allow customers to go. So if anything goes amiss during shipping, you will have to correct it for the customer. You will also need to perform the video adjustments if you replace the CRT assembly, the flyback transformer, or the video board.

There are four major types of adjustment: the video board potentiometers (Figure 1, #1), and the CRT yoke, centering rings, and magnets (Figure 1, #2, 3, and 4). Using an alignment graticule etched with centering marks, which you can lay over the screen, you will make all four adjustments by matching a video grid pattern to the graticule.

CRT's used in the final production model will have yokes with plastic collars; these collars have spokes on which you can fit magnets. Alpha (and some Beta) Test CRT's will not have collars, and to add magnets to them you will have to use Funtak (available at Gemco, Woolworth's, etc.) or an equivalent adhesive.

TOOLS AND EQUIPMENT NEEDED

LisaTest Diskette (P/N 682-0002)
Alignment graticule (P/N 652-3520)
Diagonal cutters ("dikes")
Medium Phillips screwdriver with insulated handle and
 shaft
Medium or small flatblade screwdriver with insulated
 handle and shaft
Safety goggles with closed side panels
Long rubber gloves with fingertips cut out
Adjustment magnets (P/N 652-452Q)
Glue: Torque Seal, Glyptol or equivalent

IMPORTANT: All screwdrivers used in video work should have insulated handles and shafts. If you cannot find screwdrivers with insulated shafts, you can make them by putting a double layer of shrink tubing on the shaft of a normal screwdriver with insulated handle.

apple computer

ACCESSING THE VIDEO ASSEMBLY AND THE TEST PATTERNS

NOTE: In this and the following sections, we will give you directions for using mouse commands rather than keyboard commands. However, the keyboard can always be used instead of the mouse if you prefer it. To find the appropriate keyboard command, look to the right of the icon you are selecting. You will see the Apple symbol with a number or letter next to it. Press the APPLE key (on pre-release keyboards this was COMMAND) along with the number or letter shown next to the Apple symbol, and the Lisa will act as if you had selected the icon with the mouse.

IMPORTANT: Since the picture may expand and change position slightly as the Lisa warms up, you should let it warm up for 10 - 15 minutes before you adjust it.

- Make sure power is off. Remove the front and rear panels from the Lisa.
- 2. Remove the card cage and unscrew and remove the top panel.
- 3. Replace the card cage and the front and rear panels.
- 4. Insert the LisaTest diskette into drive 1.
- 5. Turn on the Lisa by pushing the ON-OFF button, and, when you hear the first click, hit any key (except CAPS LOCK). This interrupts the automatic startup sequence and lets you specify the startup drive.
- 6. Use the mouse to select the icon for drive 1.
- 7. If the Lisa was cold, allow it to warm up for 10-15 minutes.
- 8. Examine the Lisa picture for the problems listed in the Summary of Video Adjustments (next page).

If there are no problems, do not continue with these procedures.

- 9. If you need to adjust the video functions, pull down the Options menu and choose "Check".
- 10. From the Check window, select the icon for a grey screen and click in the "OK" box. Then, when the next window appears, click in the OK box again. Now the screen will be a uniform grey.

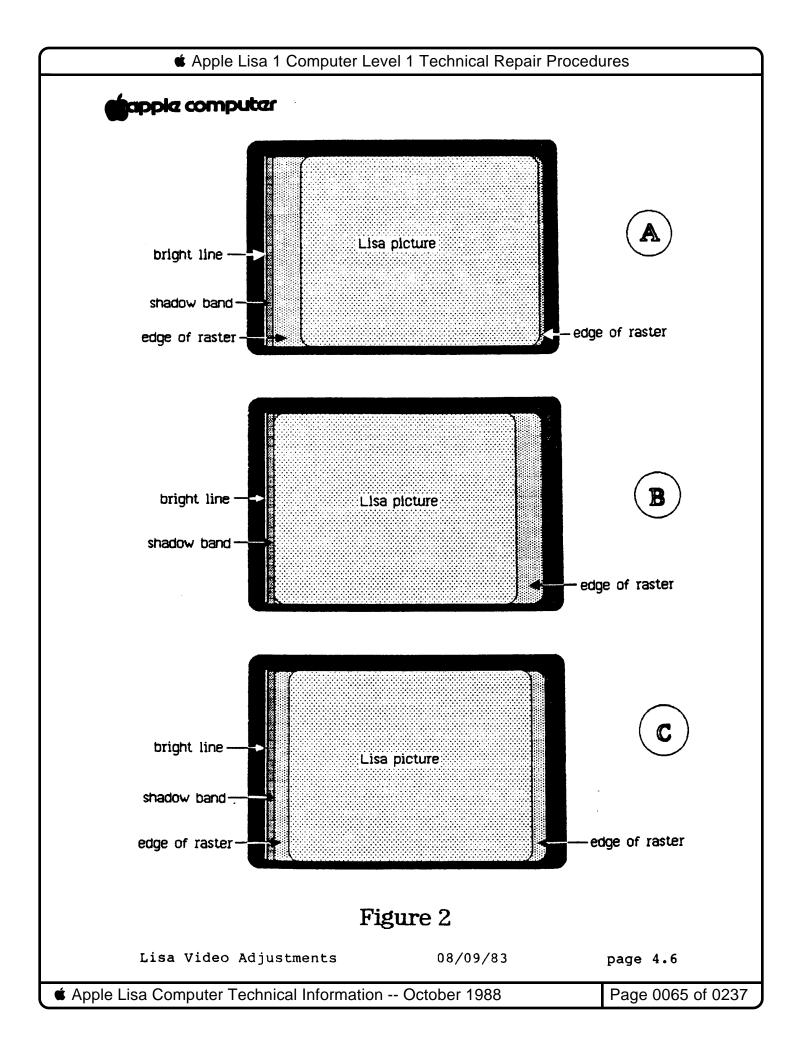
Lisa Video Adjustments 08/09/83 page 4.4

Apple Lisa Computer Technical Information -- October 1988
Page 0063 of 0237

apple computer

SUMMARY OF VIDEO ADJUSTMENTS

	Problem	Correction	
	Screen dark.	Brightness, contra	ast.
	Letters on screen look smudged, appear to have "shadows".	Turn down contras	t trimpot.
	Bent or distorted lines on crosshatch pattern or edges of picture.	Adjust magnets on	yoke.
	Entire picture tilted (rotated around center).	Adjust yoke.	
	"Shadow band" visible at left side of screen.	Horizontal Phase .	Adjustment.
	Picture is too far to one side of the screen.	Horizontal Phase .	Adjustment.
	Vertical distortions or distortions of scale from one part of the screen to another.	Adjust Width, Hei Vertical Linearit and centering rin	y trimpots
	Vertical and horizontal lines not perpendicular.	Make sure yoke is fully forward on	
	Lisa Video Adjustments	08/09/83	page 4.5
🗯 Apple Li	isa Computer Technical Information Octo	ober 1988	Page 0064 of 0237



apple computer

HORIZONTAL PHASE ADJUSTMENT

If the Lisa picture is not properly centered in the raster (illuminated field on the screen), there will be a slight distortion at the left edge of the picture, in the form of a narrow band that is slightly darker than the rest of the screen. By adjusting the Horizontal Phase trimpot, you can move the picture outside the area of distortion ("shadow band") and center it in the undistorted part of the raster.

- 1. Remove all metal objects from your hands and arms. Put on the safety goggles to protect your eyes. Put on the rubber gloves to protect your hands from scratches. Keep one hand in your pocket or behind your back during these adjustments.
- 2. Turn up the brightness control on the back of the Lisa as far as it will go. (If the picture becomes distorted, turn down the brightness until it resumes normal shape.) Note that the Lisa picture is slightly smaller than the raster (illuminated field on the screen), so that the edges of the raster can now be seen around the picture.
- 3. Find the Horizontal Phase trimpot on the top of the video board and use it to move the picture all the way to the right (Figure 2A).
- 4. At the extreme left side of the raster you will see a bright line. To the right of the bright line is a vertical band of shadow (about 1/16 inch wide) slightly darker than the rest of the raster edge. (See Figure 2A. If you cannot see the shadow band, use the Horizontal Phase trimpot to move the picture left, until it reaches the bright line. You should be able to see the shadow then.)
- 5. Using the trimpot, move the left edge of the picture flush with the right edge of the shadow band (see Figure 2B, #1).
- 6. Now observe the space between the right edge of the picture and the right edge of the raster (Figure 2B, #2). Use the Horizontal Phase trimpot to move the picture halfway through that space (see Figure 2C).
- 7. Put a small drop of the specified glue on the trimpot, to hold it in place. Be careful not to cover up the name of the trimpot or the resistor number (e.g., R34, R22).

Lisa Video Adjustments	08/09/83	page 4.7
Apple Lisa Computer Technical Information	n October 1988	Page 0066 c

Page 0066 of 0237



BRIGHTNESS AND CONTRAST ADJUSTMENTS

- 1. Turn down the brightness control on the back of the Lisa until the raster just disappears and only the Lisa picture is visible.
- 2. Find the contrast trimpot (CONT) on the top of the video board. Turn the contrast trimpot to the maximum setting that does not distort the shape of the screen. If this causes the edges of the raster to become visible again, turn down the brightness control on the back of the Lisa until the raster is invisible again.
- 3. Turn down the contrast until the screen looks right. Then turn it down just a little more, so that the screen looks slightly darker than you would want it for actual use.
- 4. Put a small drop of the specified glue on the contrast trimpot, to hold it in place. Be careful not to cover up the name of the trimpot.

These are the proper hardware settings for brightness and From this point on, the contrast of the screen contrast. should be changed only by using the Preferences menu.

Lisa Video Adjustments 08/09/83

page 4.8

Apple Lisa Computer Technical Information -- October 1988

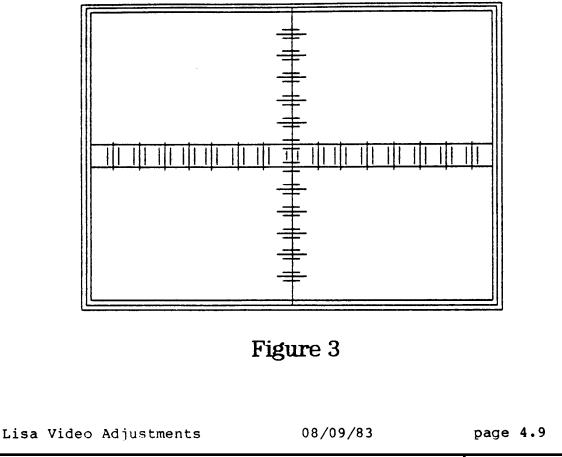
Page 0067 of 0237

apple computer

CALLING UP THE VIDEO CROSSHATCH PATTERN

The rest of the video adjustments require that you match a crosshatch pattern on the CRT screen to an alignment graticule placed over the screen. To call up the video crosshatch pattern from LisaTest, use the following procedure.

- 1. If the grey test screen is still displayed, first hit any key to return to the "desktop". Then click in the box that says "OK", and the box will disappear.
- 2. Next, pull down the Options menu and choose "Check". From the "Check" window choose the crosshatch icon and click "OK". When the Note screen appears, read the note and then click "OK". The crosshatch pattern will then appear on the screen. (To return to the desktop, press any key.)
- 3. Place the alignment graticule (Figure 3) on the Lisa screen. Note that for each crosshatch line there are three marks on the graticule: the middle mark is the ideal setting, the two outer marks define the tolerance. Always try to get as close as possible to the ideal mark, as the adjustments will probably shift somewhat after you make them.



Apple Lisa Computer Technical Information -- October 1988
Page 0068 of 0237

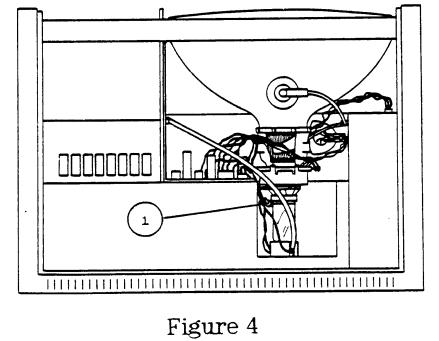
fapple computer

YOKE ADJUSTMENT

The yoke affects the orientation of the picture on the physical screen: if you rotate the yoke, the entire picture rotates around its center. (Turning the yoke does not affect the shape or focus of the picture, only its orientation.) If the center vertical of the crosshatch pattern is not parallel to the graticule's center vertical, adjust the yoke as follows.

- Remove all metal objects from your hands and arms. Put on the safety goggles to protect your eyes. Put on the rubber gloves to protect you from scratches in case you draw your hand out guickly. Keep one hand in your pocket or behind your back during these adjustments.
- 2. With a medium or small flatblade screwdriver, carefully loosen the yoke clamp screw (Figure 4, #1). Rotate the yoke by gripping it on the plastic section near the centering rings, until the center vertical of the crosshatch is parallel to the center vertical on the graticule.
- 3. Make sure the yoke is pushed fully forward on the CRT neck; then carefully tighten the screw on the yoke clamp: it should be tight enough to prevent the yoke from turning, but not so tight as to crack the tube.

IMPORTANT: If the yoke is not pushed forward sufficiently, the vertical and horizontal lines of the crosshatch pattern will not be perpendicular to each other.



apple computer

HEIGHT, WIDTH, VERTICAL LINEARITY TRIMPOTS AND CENTERING RINGS

By adjusting the video board height, width, and vertical linearity trimpots in combination with the centering rings, you should be able to make the crosshatch pattern fit within the graticule's tolerance markings. You may notice curves or bends in the pattern at various points; don't worry about them at this point. You can correct for such distortions by adding small magnets to the yoke collar (see next section).

The rings are magnets that control the position of the picture on the screen. Each time you adjust a trimpot, you will have to recenter the picture using the rings, because the trimpots affect the centering. It is easier to recenter the picture after each trimpot adjustment than to wait until all adjustments are made. The following has proved to be the easiest and most efficient method for making these adjustments.

- Using yoke and centering rings, make sure the center vertical on the video crosshatch is parallel to the center vertical on the graticule, and within the tolerance markings.
- 2. Using the Width trimpot, adjust the picture until the left and right borders are within graticule tolerance.
- 3. Recenter the picture using the rings and yoke, if necessary; use the center vertical as your guide.
- Adjust the upper and lower borders of the picture to graticule tolerance using the Height trimpot. Readjust width and recenter picture if necessary.

NOTE: You will probably see some slight distortion at the upper and lower right corners. Don't worry about this; you will correct for it later.

- Check the height, width, centering and orientation of the picture against the graticule again. Repeat steps 1-4 if necessary.
- 6. Adjust the Vertical Linearity trimpot so that the horizontal lines of the crosshatch pattern are within graticule tolerance.
- 7. Readjust height and recenter picture if necessary. (The vertical linearity adjustment will affect height and centering.) If you did have to readjust height or centering, then recheck vertical linearity and readjust if necessary. Then recheck height and centering.... et cetera. These controls affect each other, so they must be adjusted and readjusted in this way.

Lisa Video Adjustments 08/09/83

page 4.11

▲ Apple Lisa Computer Technical Information -- October 1988
Page 0070 of 0237

appie computer

- Step away from the unit and look away for a moment. 8. Then inspect the picture again. Readjust if necessary.
- If you see bent or distorted lines in the crosshatch 9. pattern, adjust the magnets on the yoke (see next section). If not, put a small drop of the specified glue on the rings and one on each trimpot, to hold them in place. Be careful not to cover up the name of the trimpot or the resistor number (e.g., R34, R22).

MAGNET ADJUSTMENTS

After adjusting the picture as well as you can with the trimpots and rings, examine the crosshatch pattern for any distortions: curves or bends in the lines can be corrected by placing magnets around the yoke.

The magnets come in four strengths, according to the following color code:

yellow	=	5	gauss
red	=	7	gauss
blue	=	11	gauss
green	=	15	gauss

On yokes with spokes, simply place the magnet on the appropriate spoke and rotate the magnet until the distortion is corrected. If your weakest magnet is too strong for the correction you need, cut pieces off it with the dikes until it is the proper strength.

To apply magnets on spokeless yokes, put a small piece of magnet in a wad of Funtak. Find the spot on the yoke corresponding to the distorted area of the crosshatch, and stick the magnet on.

NOTE: To apply magnets to the bottom of the yoke, you may need to rotate the yoke so that the area is accessible. To do this, loosen the yoke collar screw and rotate the yoke as far as necessary. When finished, rotate the yoke back to normal position and retighten the screw.

Once you have adjusted the magnets, use a drop of the specified glue to hold each in place. Then recheck the trimpot adjustments. When you are satisfied with the adjustments, put a small drop of the specified glue on the rings and one on each trimpot. Be careful not to cover up the name of the trimpot or the resistor number (e.g. R34, R22).

Lisa Video Adjustments	08/09/83	page 4.12
Apple Lisa Computer Technical Informatio	Page 0071 c	

Page 0071 of 0237

ppic computer

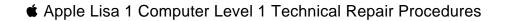
FINISHING UP

Turn off the Lisa. Let it sit in your shop overnight, to give the glue time to dry. In the morning, turn it on, let it warm up for 10 to 15 minutes, and check it with the alignment graticule to make sure that the adjustments have held.

33
6

page 4.13

Apple Lisa Computer Technical Information -- October 1988
 Page 0072 of 0237





Lisa Technical Procedures

Section 5

Diagnostics

Contents:

Interpreting the Bo	oot ROM	5.3
Using LisaTest		5.3
Setting Diagnostic	Controls	5.4
Running a Complete	System Check	5.4
Running Individual	Tests	5.4
Brief Descriptions	of Tests	5.5

Lisa	Diagnostics	
------	-------------	--

rev. 7-23-83

page 5.1

Apple Lisa Computer Technical Information -- October 1988
 Page 0073 of 0237



piappia computar

Lisa Diagnostics rev. 7-23-83

page 5.2

Apple Lisa Computer Technical Information -- October 1988
 Page 0074 of 0237

japple computer

INTERPRETING THE BOOT ROM

On power-up, the Lisa will automatically perform a self-test using the program in its boot ROM. As the CRT warms up (approximately 30 seconds after power-up), the monitor will display 4 icons representing the CPU, I/O, memory, and expansion cards as they are being tested. Each icon will be highlighted in sequence as the boot ROM checks them.

The boot ROM diagnostics are an overview of the system. If the system passes, you can use LisaTest for further testing. If one of the cards is faulty, its icon will be presented on the screen with an "X" through it. The testing will stop. You should try to reseat the board and power-up again. If you get that error message again, swap out the board.

USING LISATEST

NOTE: IN ORDER TO USE THE LISATEST DISKETTES, THE LISA MUST HAVE TWO MEMORY BOARDS INSTALLED.

- 1. If the Lisa is turned on, turn it off by pressing the on-off button once.
- 2. Power up the Lisa.
- 3. When you hear the first click, (when the four boot ROM icons are on the screen but have not all been checked off yet), press SPACEBAR.

A startup menu with disk drive 1, 2, and ProFile icons will appear on the screen.

- 4. Insert the LisaTest diskette in drive 1.
- 5. Select the disk drive 1 icon.
- 6. Select CONTINUE.

The diskette boots and the Lisa displays a page of instructions.

(You can return to the instructions by selecting "Hints" from the options menu.)

7. To access the options menu hit any key or use the mouse to pull down the options menu.

Lisa Diagnostics rev. Jan 85 page 5.3

Apple Lisa Computer Technical Information -- October 1988

Page 0075 of 0237

i apple computer

SETTING DIAGNOSTIC CONTROLS

Here you can change how a test is run, that is, once or continuously. You would select continuously to find intermittent errors.

1. Select Set Diagnostic Controls from the options menu.

The defaults are," run once" for the diagnostic tests and "do not print error messages to printer."

 To return to the menu bar and therefore the capability of accessing the options menu, select the CANCEL icon.

RUNNING A COMPLETE SYSTEM CHECK

You would use this selection if you have no idea what is causing an error.

 Select "Run Complete System Check" from the options menu.

NOTE: The first few tests will require input from the user. Follow the instructions displayed on the screen.

RUNNING INDIVIDUAL TESTS

NOTE: It is possible to select the icons by using the keyboard or the mouse. To use the keyboard, hold down the "Apple" key while pressing the letter or number indicated at the right of the icon you want to select.

1. Select "Check" from the options menu.

Lisa now displays the icons for the diagnostics.

- 2. Selecting the test.
 - 1) Select the icon for the test you are interested in, and
 - 2) Select "OK". (Selecting "Cancel" would return you to options.)

Lisa Diagnostics

rev. 7-23-83

page 5.4

Apple Lisa Computer Technical Information -- October 1988

Page 0076 of 0237

apple computer

BRIEF DESCRIPTIONS OF TESTS

KEYBOARD verifies the keyboard interface and the operation of all keys. To run this test the "CAPS LOCK" key should be in the up position

This diagnostic requires some input from the user. This includes:

- 1. The user has to select "OK" to the note asking you to avoid pressing any keys when you unplug and plug in the keyboard.
- 2. Unplug and plug-in the keyboard on request from the diagnostic. This request will appear after you have selected "OK" for the note asking you to avoid pressing any keys when you unplug and plug in the keyboard.
- 3. Enter each key individually as it is pointed to by the cursor. Do this carefully. If you hear an error tone you may have depressed an incorrect key. In order to correct this error, depress the key until the arrow goes to the next key. If a wrong key is depressed more than two times the diagnostic assumes the keyboard has failed. To avoid having to complete the entire test after you have received the failure message, press the ON-OFF switch once and the keyboard failure message is displayed. Click "OK." Press the ON-OFF switch again to return to options.

Note: Do not touch the mouse while running the keyboard test.

Note: The "CAPS LOCK" key must be depressed twice (i.e., it must be first locked down and then released) while testing the keys (this is indicated by the arrow).

MOUSE The mouse test is comprehensive and exceedingly sensitive. If the mouse passes the first two subtests you can conclude that the mouse is good. After running these two tests, simultaneously depress the "APPLE" and "." (on the alphanumeric part of the keyboard) to terminate the mouse test.

Lisa Diagnostics

rev. 7-23-83

page 5.5

Apple Lisa Computer Technical Information -- October 1988

Page 0077 of 0237

apple computer

Button test For the button subtest read all of the instructions on the screen before holding down the mouse button. When the button is held down you will receive a "please release the mouse button" message. Follow these instructions. Be sure to wait for the commands to be displayed before acting. Otherwise, the test will assume the mouse has failed.

Basic movement For the basic movement subtest it is only important that you move the cursor so that it touches the four corners of each of the two rectangles. If you do this, the mouse will pass. Note, the coordinates which are displayed in the upper right corner of the screen need not exactly reflect the coordinates displayed at the corners of the rectangles.

Note: Do not depress any keys while running the mouse test.

LOWER DRIVE (The options menu will display "Upper Drive" if you have LisaTest in the lower drive.) The disk drive tests verify the operation of both disk drives by testing that certain parameters are within specifications (e.g., the motor speed). It also verifies the diskette/disk drive operation with a complete diskette surface test. This test takes a while so have patience.

DOT MATRIX verifies the functions of the dot matrix printer. This test requires user input. The last part of the test takes 6 minutes. Simultaneously depress the "APPLE" and "." (on the alphanumeric part of keyboard) to terminate the printer test.

The printer should be on and in select mode when you respond to the LisaTest question concerning the port off which the printer is running. Next, select "Run." The first three steps after you select run can be confusing. Here is what you should do.

- 1. Place the paper at top of form and turn the printer off.
- 2. Select "CONTINUE."

You will receive a technical difficulties message. On a good printer this is supposed to happen.

3. Turn on the printer and select "CONTINUE."

Lisa Diagnostics

rev. 7-23-83

page 5.6

Apple Lisa Computer Technical Information -- October 1988

Page 0078 of 0237

apple computer

Now you can proceed with step 4 displayed on the CRT.

If the printer stops and displays an "experiencing technical difficulties message" at the Electronic Vertical Format (EVFU) test, select "CONTINUE." This does not necessarily mean the printer is bad. If you receive other such messages, keep selecting "CONTINUE" until the test is complete.

Attached you will find a copy of the printer test. Compare it with the printout you receive from running the test.

DAISY WHEEL verifies the functions of the daisy wheel printer. You must use the tractor feed while running this test. This test requires user input. Be sure the printer switches are set correctly before you run the test. (See the Setup section of these procedures for correct switch settings.)

Early in the test you may receive an extended beep with the printed message "internal loop back test FAILED." If you do, wait for the alert message to be displayed, turn off the printer, turn it back on, and select "CONTINUE." The printer functions will then be exercised for the next 12 minutes. To terminate the printer test early, simultaneously depress the "APPLE" and "." (on the alphanumeric part of the keyboard).

Attached you will find a copy of the printer test. Compare it with the printout you receive from running the test.

CPU verifies the logic on the CPU. It verifies the operation of the boot ROM, the memory management unit of the CPU board, and the video timing circuitry.

MEMORY tests all the RAM chips in both memory boards and identifies the size and location of memory in the Lisa. The memory board test takes about five minutes so have patience.

IOBOARD verifies the operation of the floppy diskette controller, serial and parallel ports, and the keyboard/mouse interface.

PROFILE verifies the Lisa/Profile communication and the RAM buffer, it checks the status block and does a block scan.

CROSSHATCH is the grid used for video adjustments. As

Lisa Diagnostics

rev. 7-23-83

page 5.7

Apple Lisa Computer Technical Information -- October 1988

Page 0079 of 0237

papple computer

in the Lisa Video Adjustments procedure.

GRAY is also used for video adjustments.

PARALLEL INTERFACE CARD requires a loopback plug to work. Dealers and Service Representatives are not expected to test this module.

BACKUP LISATEST is the LisaTest copy facility.

Lisa Diagnostics	rev. 7-23-83	page 5.8
Apple Lisa Computer Technical Information	October 1988	Page 0080 of 0237

Apple Lisa 1 Computer Level 1 Technical Repair Procedures APPLE DOT MATRIX P R I N T E R. (Rev /1.7) Carriage return test, LF and not LF included. ... This line is printed with CR only. ... These two lines use the CR and LF mode. They should each be on a separate line. Print methods test. This line should appear after you click Continue a second time. Print direction test. - (bidirectional test) This line should come out left-to-right, and this line should come out right-to-left. - (bidirectional test) - (bidirectional test) This line should come out left-to-right, and this line should come out right-to-left. - (bidirectional test) This line should come out left-to-right. -(unidirectional test) This line should come out left-to-right. This line should come out left-to-right. This line should come out left-to-right. -(unidirectional test) -(unidirectional test) -(unidirectional test) Select control test. ... DC1 and DC3 effective test. ... DC1 and DC3 ineffective test. Left margin test. A B C D E F G H I J K L M N O P Q R S T U V W X Y Z [\] ^ _ ` a b c d e f g fedcba`_^J\[ZYXWVUTSRQPONMLKJIHGFEDCBA Line spacing test. Base 1111111111222222222333333333344444444 123456789012345678901234567890123456789012345678 ____ Paper direction on line feed test. 1. Written 1st 1 1 2 2. Written 5th 2 З 3. Written 6th - 3 4. Written 2nd 4 4 5. Written 3rd 5 5 6. Written 8th 6 6 7. Written 7th 7 7 8. Written 4th 8 -8 9 9. Written 9th - 9 10. Written 10th (last). 0 - 0 Alignment test. H HH H Left>Right and Right>Left alignment. HH H H HHH H H HH H H Check alignment of H edges within one dot. HH H H HHH H Special characters for all languages. 7C Language Hex-Code > 23 24 40 5B 5C 5D 5E 60 78 7D 7E ______ ___ ___ ----------------~ 1 \sim U.S.A. # \$ @ [\mathbf{N}] Χ. ۲ 3 • £ \$ 0 [\ <u>۰</u> U.K. 1 < 1 3 ^ # \$ \$ Ä Ö Ü ` GERMANY. ä öü £ н р ј П С С E \$ & • ç § ^ E \$ § • ç é ^ # \$ @ ద ठ А ^ ^ <u>່</u> é ü FRANCE è é [°] ITALY. ú â ò è ì SWEDEN `` ~ ä ö a ~ . × £\$\$; Ñ SPAIN ñ ć. ç 5.9 Print pitch test. Apple Lisa Computer Technical Information -- October 1988 Page 0081 of 0237

Apple Lisa 1 Computer Level 1 Technical Repair Proce	edures
Propertional print. . ABCDEFGHIJKLMNOPQRSTUVWXYZabcdefghijklmnopqrstuvwxyz 1234567890!@#\$%^&*0=+[(]);:,.<>/? PICA (80). . ABCDEFGHIJKLMNOPQRSTUVWXYZabcdefghijklmnopqr 1234567890!@#\$%^&*()=+[(]);:,.<>/? ELITE (96). . ABCDEFGHIJKLMNOPQRSTUVWXYZabcdefghijklmnopqrstuvwxyz 1234567890!@#\$%^&*()=+[(]);:,.<>/? Compressed. . ABCDEFGHIJKLMNOPQRSTUVWXYZabcdefghijklmnopqrstuvwxyz 1234567890!?#\$%^&*()=+[(]);:,.<>/? SPECIAL (120). ABCDEFGHIJKLMNOPQRSTUVWXYZabcdefghijklmnopqrstuvwxyz 1234567890!?#\$%^&*()=+[(]);:,.<>/? SPECIAL (72). . ABCDEFGHIJKLMNOPQRSTUVWXYZabcdefghijklmnopqrstuvwxyz 1234567890!?#\$%^&*()=+[(]);:,.<>/? SPECIAL (144). . ABCDEFGHIJKLMNOPQRSTUVWXYZabcdefghijklmnopqrstuvwxyz 1234567890!?#\$%^&*()=+[(]);:,.	z nnopgrstuvwxyz
Double width. Proportional print. ABCDEFGHIJKLMNOPQRST PICA (80). ABCDEGHIJKLMNOPQRST ELITE (96). ABCDEFGHIJKLMNOPQRSTUVWX Compressed. ABCDEFGHIJKLMNOPQRSTUVWXYZabcdefghijkIn SPECIAL (120). ABCDEFGHIJKL SPECIAL (72). ABCDEFGHIJKLMNOPQRSTUVWXYZabcdef SPECIAL (144). ABCDEFGHIJKLMNOPQRS	UVWXYZa# (YZabodef# nnopgrstuvwxy# _MNOPQR# (ghijk)mnopg#
<pre>Proportional print with dots between characters set. 6</pre>	Υ
Bit image graphics test. Scale IIII The Bit Mapped Characters Proportional #1811 Meped Characters PICA (80) Bit Mapped Characters ELITE (96) Bit Mapped Characters ELITE (96) Bit Mapped Characters SPECIAL (120) Bit Mapped Characters SPECIAL (121) Bit Mapped Characters Proportional #2 Bit Mapped Characters	
Down-loaded character set test. Standard character set. !"##X&(()*+,/0123456789:;(=>?@ABCDEFGHIJKLMNOP @RSTUVWXYZ[\]^_`abcdefghijklmnopgretuvwxyz())~ Down-loaded character set. 1-to-8 bits. !"#\$%&'()#+,/0123456789:;(=>?@ABCDEFGHIJKLMNOP @RSTUVWXYZ[\]^_`abcdefghijklmnopgnoturw()4z)!(~ !	
Apple Lisa Computer Technical Information October 1988	Page 0082 of 0237

WASTON WALLENS - MARCHAN PARAMARA CONTRACTOR WALLENS Tabs test. ...Set and clear all tabs test. 123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234 ... Selectively clear tabs test. 123456789012345 abc abe abc 2 2 3 -5 - 8 -10 _ó_ ONE TWO THREE FOUR FIVE SIX SEVEN EIGHT NINE TEN Cancel line command test. The line between this and the header was cancelled. Print enhancement test. Bold off. This line is written with BOLD turned on. Bold off again. Underline is off. This line will be underlined. Underline is off again. Zero slashed/not slashed test. ... These zeros are printed slashed: 0 0 0 0 0 0 0 0 0 0 0 0 ...These are printed not slashed: 0 0 0 0 0 0 0 0 0 0 0 0 0 Backspace test. APPLE should be underlined. These characters require backspacing: - : 0 0 0 å Repeat function command test. ...Character repeat test. . 1234567890123456789012345678901234567890 A will be repeated 10 times: AAAAAAAAAA C wiill be repeated 18 times: CCCCCCCCCCCCCCCCCC D will be repeated 5 times: DDDDD E will be repeated 2 times: EE ...Dot column repeat test. 1 1 1 Repeat column for 25 times: === Repeat column for 70 times: Repeat column for 140 times: Repeat column for 165 times: Repeat column for 300 times: 💳 ...Dot addressing test.. H H н H н HH н н н н н н н н н ΗH Н н н н Electronic Vertical Format Unit (EVFU) test. ...Expect a form feed after this line is printed. 5.11 Apple Lisa Computer Technical Information -- October 1988 Page 0083 of 0237

Apple Lisa 1 Computer Level 1 Technical Repair Procedures				
		Date: 3-Jan-1998		
		MEMO		
To: Ecom:	Mr. Jones			
Subject:	Your Favorite Company Payment			
Regard	ing your letter dated Ju	une 12, 1977 , your		
check	ing your letter dated Ju was mailed Nov 23, 1981 his date.	. Please wait 3 weeks		
Tron C				
	5	Signed, Your fiend		
		four Flend		
			- 10	
			5.12	

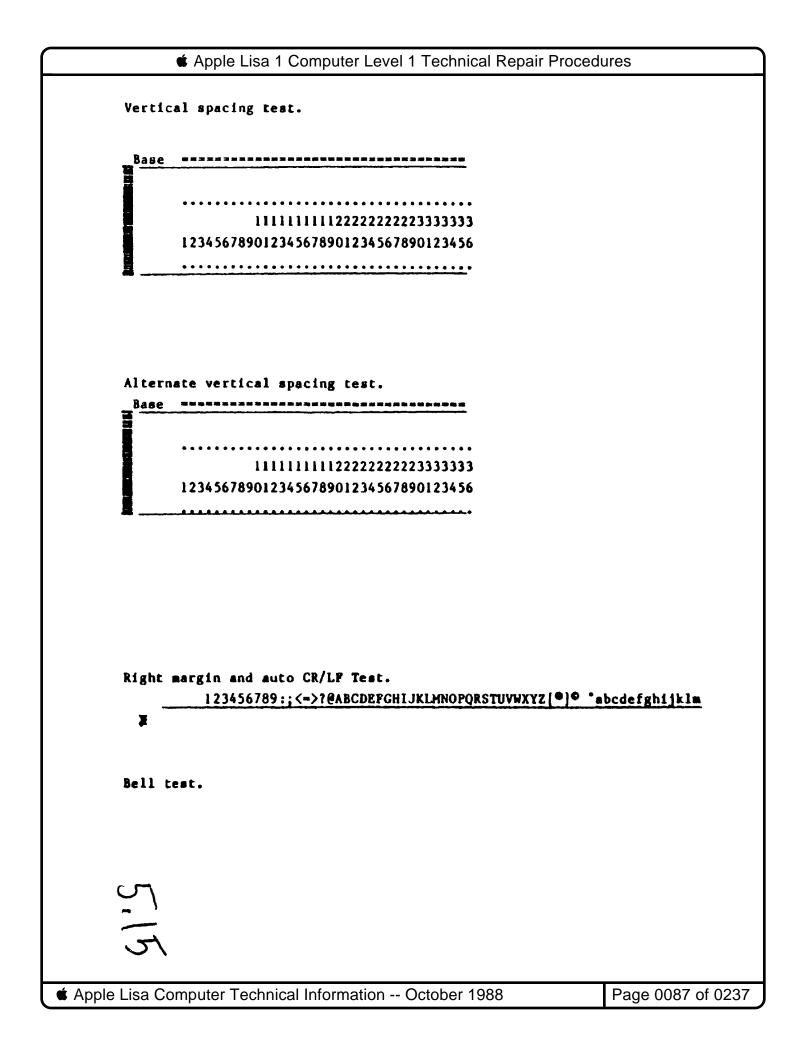
Apple Lisa Computer Technical Information -- October 1988
 Page 0084 of 0237

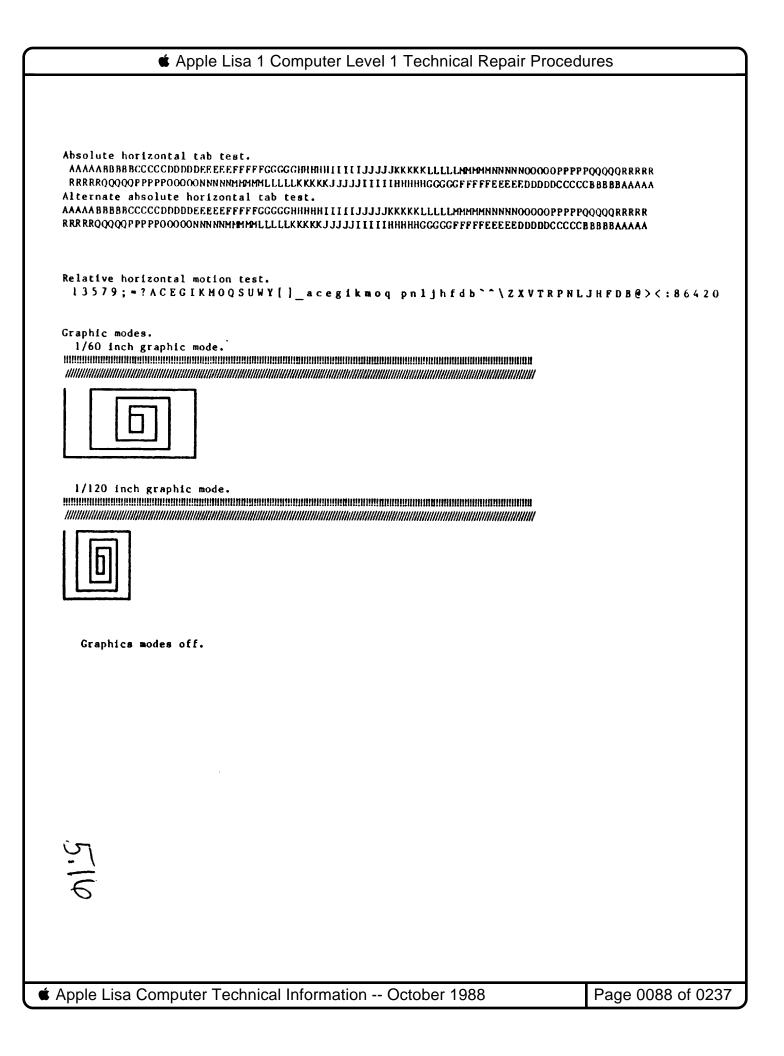
```
Apple Lisa 1 Computer Level 1 Technical Repair Procedures
       APPLE - DAISY WHEEL
                                               PRINTER (Rev 1.3)
     Software Version 1.6
                                                                                                    I - CLOSED
                                DIP Switch 2: 10010000
     DIP Switch 1: 11100111
                                                         DIP Switch FRONT PANEL: 00100001
                                                                                                                     O - OPEN
     Internal loop back test PASSED
     |!"#$%&'()*+,-./0123456789:;<=>?@ABCDEFGHIJKLMNOPQRSTUVWXYZ[@]@_*abcdefghijklmnopqrstuvwxyz$1†^``£c(\)´^^`'I¿XÖUÄÑ&ööüåñédèàiðæıç&-•
     Printer busy.
     Auto line feed selected.
     Printer in CHECK mode.
     ** OPERATOR ATTENTION REQUIRED **
     Twintellect character sequence selected.
     Print direction.
        Bidirectional test.
       This line should come out left-to-right
                                                        (Bidirectional test).
       ... and this line should come out right-to-left. (Bidirectional test).
       This line should come out left-to-right
                                                        (Bidirectional test).
       ... and this line should come out right-to-left. (Bidirectional test).
       Unidirectional test.
       This line should come out left-to-right.
                                                       (Unidirectional test).
       This line should come out left-to-right.
                                                      (Unidirectional test).
       This line should come out left-to-right.
                                                       (Unidirectional test).
       This line should come out left-to-right.
                                                      (Unidirectional test).
     Paper direction on a line feed test.
       Full line feed test.
       1. Written lst.
       2. Written 5th.
                                            2
       3. Written 6th.
                                            3
       4. Written 2nd.
                                            4
                                     4
       5. Written 3ed.
                                            5
                                     5
       6. Written 8th.
                                     6
                                            6
       7. Written 7th.
                                     7
                                            7
                                            8
       8. Written 4th.
                                     8
                                            9
       9. Written 9th.
                                     9
      10. Written 10th.
                                     0
                                            Û
        1/2 line feed test.

    I/2 line reea court
    Written 1st.
    Written 6th.
    Written 2nd.
    Written 3ed.
    Written 7th.
    Written 4th.
    Written 4th.
    Written 10th

                                                   09<sup>8765432<sup>1 1</sup>234567890</sup>
\mathcal{G}
 در
       9. Written 9th. 10. Written 10th (last).
     Enhancement test.
        Bold test.
     Bold off. This line is written with BOLD turned on. Bold off again.
Apple Lisa Computer Technical Information -- October 1988
                                                                                                                 Page 0085 of 0237
```

This entire line is written with BOLDI Lurned on. This entire line is written with BOLD2 turned on. This entire line is written with BOLD3 turned on. This entire line is written with BOLD4 turned on. Underscore test. Underscore is off. This line will be underlined. Underscore is off again. This entire line is written with Underscore turned on. ABCDEFGHIJKLMNOP ABCDEFGHIJKIMNOPORSTUVWXYZabcdefghijklmnopqrstuvwxyz 12345678901@#\$%*()- =+[{]];:,.<>/? Shadow test. Shadow is off. This line will be shadowed. Shadow is off again. This entire line is written with Shadow turned on. ABCDEFGHIJKLHNOP ABCDEFGHIJKLMNOPQRSTUVWXYZabcdefghijk)=mopqrstuvwxyz 12345678901@#\$%%*()~_=+[[]};:,.<>/? No Print test. No Print is off. No Print is off again. This password: should not be printed. Backspace test. APPLE should be underlined. Special made characters follow:- : 0 0 0 # 123456789:;<=>?@ABCDEFGHIJKLMNOPQRSTUVWXY2[\]^_`abcdefghijklmnopqrstuv This line is printed using 1/120 backspace. Carriage return test, LF (line feed) and not LF included. ... This line is printed with CR mode only. ... These two lines use the CR and LF mode. They should each be on a separate line. Left margin test. 123456789:;<->?@ABCDEFGHIJKLMNOPQRSTUVW 123456789:; < = > ? @ A B C D E F G H I J K L M N O P Q R S T U V W 123456789:;<->?@ABCDEFGHIJKLMNOPQRSTUVW 123456789:;<=>?@ABCDEFGHIJKLMNOPQRSTUVW Horizontal tab stop test. AAABBBCCCDDDEEEFFFGGGHHHIIIJJJKKKLLLMMNNN000PPPQQQRRRSSSTTTUUUVVVWWXXXYYY Tabs test.Set and all clear test. ... Selectively clear tab test. а $\frac{1}{0.05} \quad \frac{2}{77.0} \quad \frac{3}{7.0} \quad \frac{4}{5.010} \quad \frac{5}{51.05} \quad \frac{6}{51.0} \quad \frac{7}{550.051} \quad \frac{8}{51.047} \quad \frac{9}{51.047} \quad \frac{10}{750.051} \quad \frac{10}{750.051}$ Apple Lisa Computer Technical Information -- October 1988 Page 0086 of 0237





```
Language test.
       United States 1"#$%%'()*+,-./0123456789:;<=>?@ABCDEFGHIJKLMNOPQRSTUVWXYZ
     Apple standard 1"#$26'()*+,-./0123456789:;<=>?@ABCDEFGHIJKLMNOPQRSTUVWXYZ
Apple alternate WP !"E$%&'()*+,-./0123456789:;<=>?$ABCDEFGHIJKLMNOPQRSTUVWXYZ
                Sweden 1"#$%%'()*+,-./0123456789:;<=>?@ABCDEFGHIJKLMNOPQRSTUVWXYZ
               England 1"E$%%'()*+,-./0123456789:;<=>?@ABCDEFGHIJKLMNOPQRSTUVWXYZ
                France !"E$%6'()*+,-./0123456789:;<=>?&ABCDEFGHIJKLMNOPQRSTUVWXYZ
              Germany 1"#$%&'()*+,-./0123456789:;<=>?$ABCDEFGHIJKLMNOPQRSTUVWXYZ
                 Spain |"E$26'()*+,-./0123456789:;<=>?$ABCDEFGHIJKLMNOPORSTUVWXYZ
                 Italy 1"#$%%'()*+,~./0123456789:;<=>?@ABCDEFGHIJKLMNOPQRSTUVWXYZ
DIFFERENCES IN
       United States [\]^ `abcdefghijklmnopqrstuvwxyz{|}~/
     Apple standard [*]*** abcdefghijklmnopqrstuvwxyz$91*/
Apple alternate WP °çé^_ùabcdefghijklunopqratuvwxyzàdèi/
                Sweden AOA ``abcdefghijklmnopqrstuvwxyzäöå /
              England [\] ``abcdefghijklmnopqrstuvwxyz[]] ~/
                France 'c' abcdefghijklmnopqrstuvwxyzéùè"/
              Germany XOU____abcdefghijklmnopqrstuvwxyzäöUB/
                 Spain [N2 *** abcdefghijklmnopqrstuvwxyz*ñc /
                 Italy [\]^~abcdefghijklmnopqrstuvwxyz[]}~/]
DIFFERENCES IN
                         ++++ +
                                                                    ++++
      United States !"#$%%'()*+,-./0123456789:;<->?@Ec{\}^~~~'|¿%0UAR#B0U&R#B0@a
     Apple standard !"#$%%'()*+,-./0123456789:;<=>?@tc{\}^~~"j2%0UAR##80###60@a
Apple alternate WP 1"#$%%'()*+,-./0123456789:;<=>?@fc{\}^~~~12XOUAR##8U###60@#
                Sweden !"#$%%'()*+,-./0123456789:;<=>?@Ec{\}^~~~_LXOUAN&#80U&n&D@a
              England !"#$%&'()*+,-./0123456789:;<=>?@£c{\}^~~";¿XOUAR##80##ñédea
                France 1"#$%&'()*+,-./0123456789:;<=>?@Ec{\)^~~~"|¿XOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUAREBOUA
              Germany 1"#$%&'()*+,-./0123456789:;<=>7@Ec{\} ------:12XOUARE#8U&nédea
                 Spain 1"#$%6'()*+,-./0123456789:;<=>?@Ec{\}^~~"12XOUAREBOUAREBOUAREDEA
                 Italy !"#$%%'()*+,-./0123456789:;<=>?@Ec{\}^~~"12XOUAR##80##60@a
NO DIFFERENCES.
      United States [•]• 'idæiçB-•ijklmnopqrstuvwxyz$¶†"/
     Apple standard [•]• idæiç8-•ijklmnopgrstuvwxyz$¶1"/
Apple alternate WP [*] *idæiçB-•ijklmnopgratuvwxyz$11*/
                Sweden [•]• idæiçB-•ijklmnopqrstuvwxyz${*/"/
              England [•]• idæiç8-•ijklmnopqrstuvwxyz$11"/
               France [•]• idæiçB-•ijklmnopgrstuvwxyzigt"/
              Germany [•]• idæicB-•ijklmnopgrstuvwxyz$¶1"/
                 Spain [•]• idæiçB-•ijklmnopqrstuvwxyz$11*/
                 Italy [•]• 'idæiçB-•ijklmnopqrstuvwxyziii'/
NO DIFFERENCES.
```

Apple Lisa Computer Technical Information -- October 1988

Page 0089 of 0237

Annia Lizz & Commut	<u></u>	aval 1 Tashainal Darah	Procedures
Apple Lisa 1 Comput		evel 1 Technical Repair	Procedures
Verti	cał	tab test.	
	2		
3	4		
4	5 6		
5 6	7		
7 8	8 9		
9	10		
10	11 12		
12	13		
13	14 15		
4 5	16		
16 17	17 18		
18	19		
19 20	20 2 I		
20	22		
22 23	23 24		
24	25		
25 26	26 27		
27	28		
28 29	29 30		
30	31		
31	32 33		
33	34		
34	35 36		
36	37		
37 38	38 39		
39	40		
40 41	41 42		
42	43		
43 44	44 45		
45	46		
46 47	47 48		
48	49		
49 50	50 51	(🖚	
51	52	$\widetilde{}$	
52 53	53 54	57-18	
54	55		
55	56 57		
56 57	58		
Apple Lisa Computer Technical Inform	natio	n October 1988	Page 0090 of 0237
	ano		1 age 0030 01 0237

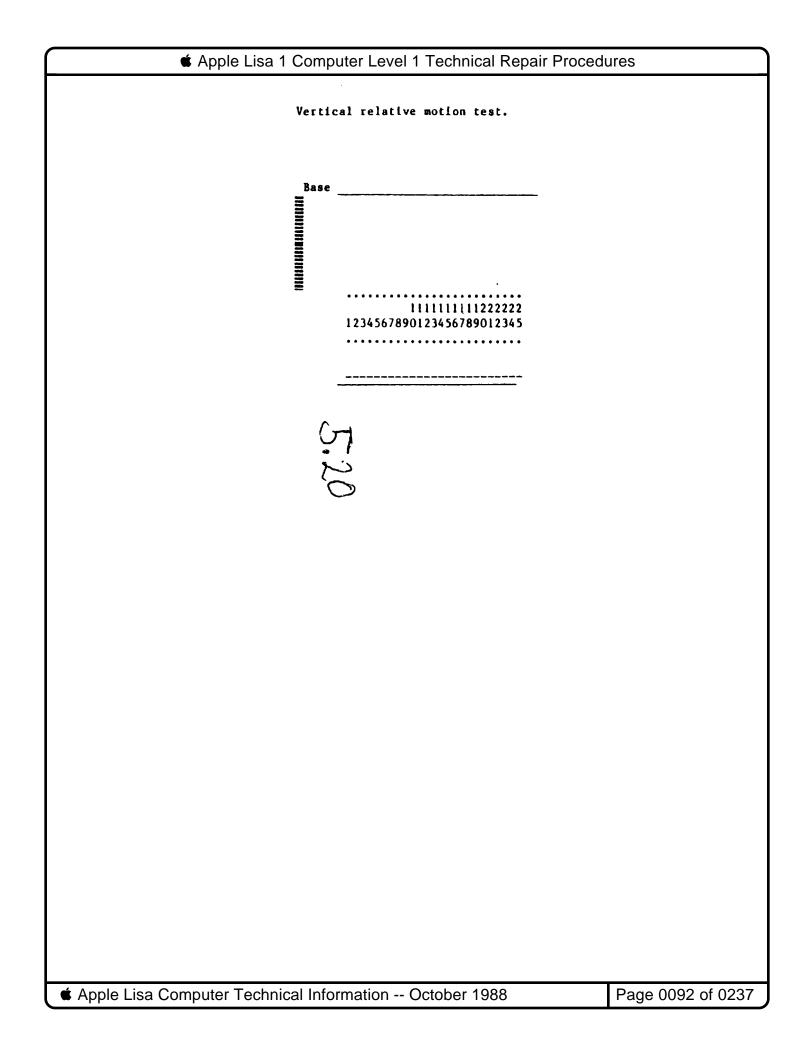
Apple Lisa 1 Computer Level 1 Technical Repair Procedures

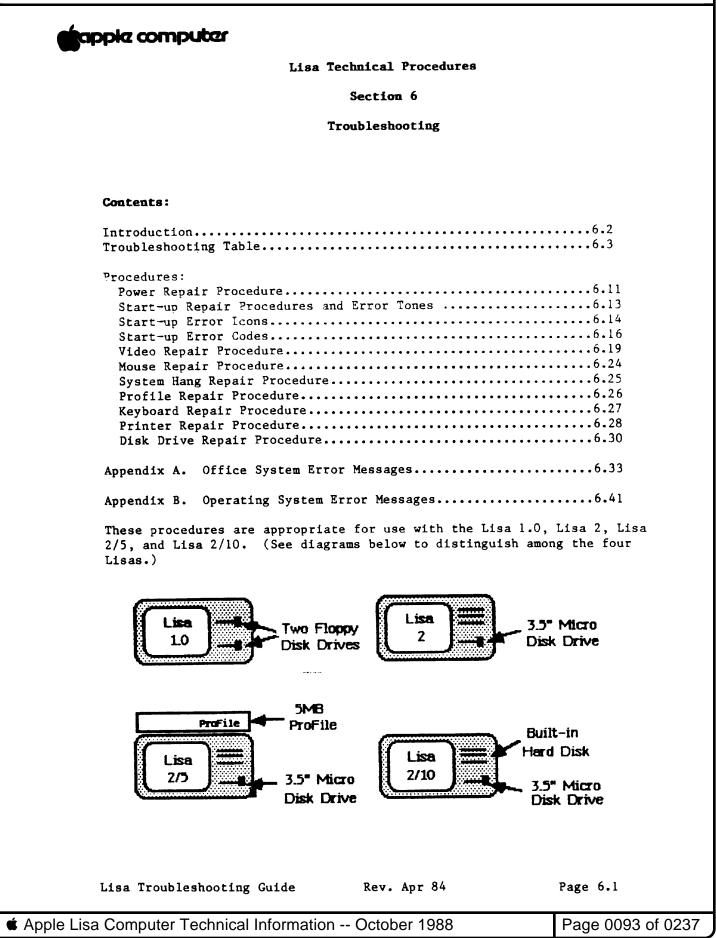
Carriage print direction. This text line is printed using normal foward print mode. This text line is printed using special Backward print mode. This text line is printed using both Foward and Backward print modes.

This line is printed using no escapement mode.



Apple Lisa Computer Technical Information October 1988	Page 0091 of 0237
--	-------------------







LISA

TROUBLESHOOTING GUIDE

The Troubleshooting Guide has two parts: the Troubleshooting Table and the Procedures. If you have an idea where the problem lies go directly to the appropriate procedure. If you have no idea what the problem may be or if you were unsuccessful when using the procedures, use the Troubleshooting Table.

The table and the procedures will often list more than one "correction", "fix", or "probable failure" per symptom. Attempt the corrective actions in sequence, testing to see if you have fixed the problem after each one.

When a procedure gives a list of modules or boards that may be at fault, swap out the suspect module and replace it with a known good one from your spares kit. Then power-up and run the test again. If you still receive the error return the original module to the Lisa and try swapping out the next item on the list. Repeat the procedure until you do not receive the error. The module you replaced just prior to receiving no error was the faulty one.

Lisa Troubleshooting Guide Rev. 8-22-83

Page 6.2

Apple Lisa Computer Technical Information -- October 1988

Page 0094 of 0237

éappie computer

TROUBLESHOOTING TABLE

The Troubleshooting Table, which begins on the following page, examines the Lisa system sequentially, starting with the most central functions. The table is laid out in four columns across two facing pages and should be read from left to right. The four columns, from left to right, are as follows:

- 1) TROUBLESHOOTING STEP: what action you are to perform;
- EXPECTED INDICATIONS: what is supposed to happen to the system as a result of the action you just performed, assuming everything is functioning correctly;
- 3) PROBLEM INDICATION: what might have happened to the system as a result of performing the Troubleshooting Step if the system is <u>not</u> functioning correctly; and,
- 4) CORRECTIVE ACTION: what you should do if you have experienced a problem (as noted in the previous column).

When using this table you will be working down the page through column one, looking at column two to see if everything is correct so far, and looking at columns three and four only if things are not occurring as expected.

The Troubleshooting Table will sometimes refer you to the procedures which follow the table.

Lisa Troubleshooting Guide

Rev. 8-22-83

Page 6.3

Apple Lisa Computer Technical Information -- October 1988

Page 0095 of 0237

apple computer

TROUBLESHOOTING STEP

- If the Lisa is not already off, turn it off by using the soft power switch or program instructions.
- 2. *a) Clear parameter memory by removing the back panel, then toggling SWl on the I/O board to the OFF position. Do not remove the I/O board.
 - b) Toggle it back after approximately 5 seconds. (NOTE: Clearing parameter memory erases all preference settings. This means that after repair, you will have to use the Office System to reinstate your preference settings.)
 - c) Reinstall the back panel, making sure that the knobs are finger tight.
- 3. Turn the Lisa on.

EXPECTED INDICATIONS

- 1. ON/OFF Lamp should go out.
- 2. No indications expected.

- 3. a) ON/OFF Lamp should come on.
 - b) Lisa will be silent for about 3 seconds, and then will emit a single click.
 - c) As the picture tube warms up (approximately 30 seconds after power on), the monitor should display 4 icons representing the CPU, I/O, Memory, and Expansion cards. Each icon will be highlighted in sequence as the Boot ROM Test checks them.
 - d) If a card fails, you will hear error tones, and its icon will be displayed with a big "X" through it.
 - e) Or, and error icon and error code will be displayed.

* Lisa 2/10 I/O board does not have a switch.

Lisa Troubleshooting Guide

Rev. Apr 84

Page 6.4

Apple Lisa Computer Technical Information -- October 1988

Page 0096 of 0237



PROBLEM INDICATIONS

- 1. System may hang or the software may not be resident to perform the turn off function.
- 2. No indications expected. 2. No corrective action.

- CORRECTIONS
- 1. Go to System Hang Procedure.

- 3. a) The ON/OFF Lamp may not 3. a) Go to Power Repair
- come on.
 b) The single "click" does
 not occur and/or
 unexpected tones are

 Procedures.
 Procedures.
 Procedures.
- c) No picture after 30 seconds c) Go to Video Repair Procedures

- e) Error Icon and Error Code are displayed.
- d) Error Icon is displayed. d) Go to Start-Up Icon Error Messages.
 - e) Go to Start-Up Error Codes.

Rev. 8-22-83 Page 6.5 Lisa Troubleshooting Guide

Apple Lisa Computer Technical Information -- October 1988 Page 0097 of 0237



TROUBLESHOOTING STEP

EXPECTED INDICATIONS

- 4. Insert LisaTest into the Drive. 4. The drive accepts and positions the heads on the diskette.

- 5. For Lisa 1, hold down APPLE and press 1 or 2 depending on which drive LisaTest is in. For Lisa 2, hold down APPLE and press 2
 5. Drive should load diagnostic and finally display instructions on the use of the diagnostic. hold down APPLE and press 2.
 - the diagnostic.

Lisa Troubleshooting Guide	Rev. 1-6-84	Page 6.6
----------------------------	-------------	----------

Apple Lisa Computer Technical Information October 1988	Page 0098 of 0237
--	-------------------



PROBLEM INDICATIONS

b) Disk drive makes very

5. a) Disk drive does not start

the instruction page.

loading, and you do not get

unusual noises.

b) Error icon and code

c) "Warning test cannot be

loaded" displayed on screen.

displayed.

4. a) Diskette difficult or impossible to insert

CORRECTIONS

- 4. Check that:
 - a) Diskette is properly inserted.
 Lisa 1 label top right side
 Lisa 2 arrow toward drive
 - If still have problem, insert diskette in other drive
 - If diskette is accepted in second drive, replace first drive
 - If cannot insert diskette in second drive you probably have a bad diskette. Otherwise both disk drives are bad.

b) Replace drive.

- 5. a) Use mouse to select "STARTUP FROM". If disk drive works, replace keyboard.
 - If neither the keyboard nor mouse works, turn off the Lisa, reseat the I/O board, and try procedure again.

- Replace I/O board.

- b) Go to Start-Up Error Codes.
- c) Insert another known good Diagnostic Disk and rerun procedure.
 - If unsuccessful, insert the diskette in the other drive and rerun this procedure.

If the procedure works with this drive, then replace the drive it did not work with.

* In Lisa 2.0 replace the disk drive.

Lisa	Trout	leshc	oting	Guide
------	-------	-------	-------	-------

Rev. Apr 84

Page 6.7

Apple Lisa Computer Technical Information -- October 1988
 Page 0099 of 0237

Apple Lisa 1 Computer Level 1 Techr	nical	Repair Procedures
apple computer		
TROUBLESHOOTING STEP		EXPECTED INDICATIONS
	6	The Lisa will display the
6. Use the mouse to select "Run Complete System Check."	0.	"TEST" and "CONTINUE" buttons and description
	_	of the test.
7. Using the mouse, select "CONTINUE".	7.	Diagnostic sequentially tests each module.
Lisa Troubleshooting Guide Rev. Ap	r 84	Page 6.8
Apple Lisa Computer Technical Information October	1988	B Page 0100 of 0237

Apple Lisa 1 Computer Lev	el 1 Technical Repair Procedures
dapple computer	
PROBLEM INDICATIONS	CORRECTIONS
	- If you still have the same problem, then replace memory board 2, and rerun this procedure.
	- If you still have the same problem, replace memory board 1.
d) Diskette does not boot completely, or the system may hang while booting.	d) Replace LisaTest diskette and rerun this procedure.
	- If unsuccessful, insert the diskette into the other drive and rerun this procedure.
	If the procedure works with this drive, then replace the drive it did not work with.
	- If you still have the same problem, replace the CPU board.
 The mouse is properly connected to the Lisa but it does not work or the cursor is not displayed. 	6. Go to Mouse Repair Procedures.
7. If a module fails its icon will be displayed.	7. Turn off the Lisa and replace the module.
Lisa Troubleshooting Guide Rev	• 8-22-83 Page 6.9
Apple Lisa Computer Technical Information	October 1988 Page 0101 of 0237



apple computer

Lisa Troubleshooting Guide Rev. 8-22-83

Page 6.10

Apple Lisa Computer Technical Information October 1988	Page 0102 of 0237
--	-------------------

apple computer

POWER REPAIR PROCEDURES

If you think the Lisa is having power problems, attempt the following fixes in the order presented.

- 1. Check cables and power cord.
- 2. Verify that front and back panels are installed securely so interlock switches are active.
- 3. Verify wall outlet is functioning.
- 4. Verify secure connection of ribbon cable from motherboard to softswitch/keyboard assembly.
- 5. Verify 2" ventilation space around the Lisa.
- 6. If system may have overheated (90 C or 195 F), unplug the Lisa and let it cool down for an hour.
- 7. Swap out the modules in the following order:
 - a) power supply
 - b) I/O board
 - c) softswitch/keyboard assembly
 - d) front interlock switch
 - e) disk drive to card cage connector
 - f) motherboard
 - g) videoboard

Lisa Troubleshooting Guide Rev. 8-22-83

Ć

Page 6.11

japple computer

START-UP REPAIR PROCEDURES AND ERROR TONES

NOTE: Prior to diagnosing any problems in this section you should remove any expansion cards or other attachments from your Lisa and then push the reset button on the back. If the problem remains after the expansion cards have been removed, proceed to the troubleshooting chart below. If the problem disappears, replace the cards or attachments one at a time, restarting the system after each replacement. When the problem occurs again, the last module replaced is the module causing it.

SYMPTOM	PROBABLE FAILURE
Incorrect or no video, no "click and no error tones.	s", - CPU - I/O - (Go to Video Repair Procedures) - Motherboard
No "clicks" and the display indicates that the Boot ROM Test found no problems.	- Speaker connections - I/O - Speaker
Blank screen and start-up "click	s." - (Go To Video Repair Procedures)
Error tones with incorrect or no video.	
Lo	CPU Memory 1 Memory 2
Lo,Lo	Memory 2 CPU
Lo, Hi	Card Cage (swap out boards one at a time)
Lo, Lo, Hi	CPU
Lo, Hi, Lo	I/O
Lisa Troubleshooting Guide	Rev. Apr 84 Page 6.12
Apple Lisa Computer Technical Information 0	October 1988 Page 0104 of 0237

pple computer

SYMPTOM	PROBABLE FAILURE
ні, ні, ні	Peripheral Card
Lo, Hi, Hi	Memory 1 Memory 2
Hi, Lo, Lo	Expansion Boards
	Keyboard
Hi, Hi, Lo	Keyboard or Mouse disconnected

Lisa Troubleshooting Guide	Rev. Apr 84	Page 6.13
Apple Lisa Computer Technical Information	October 1988	Page 0105 of 0237

gappi e computer		
START-UP	ERROR ICONS	
Swap out the module indicated by the swap out the subsequent modules list code number in Start-up Error Codes	sted here or look up the message	1
ICON	MODULE AND OTHER POSSIBLE REPLACEMENTS	
	- CPU	
	- 1/0	
	- Memory	
	 Keyboard I/O Cable from motherboard to softswitch/keyboard assembly Motherboard 	
	- Check Profile with LisaTest. If unsuccessful: - Replace profile - Replace I/O - Replace Motherboard	
Lisa Troubleshooting Guide Re	ev. 8-22-83 Page 6.14	0106 of 0237

ICON		MODULE AND OTHER POSSIBLE
		REPLACEMENTS
		- Replace Internal Hard Disk
		- Reseat Expansion Card - Try card in other slot - Swap in new card
Micro diskette	,X	 Bad diskette * If other drive works replace: Drive Cable I/O Motherboard If other drive fails try back-
Floppy 5 1/4 inch diskette	Ĵ.	 If other drive fails try back up diskette If still fails then replace: I/O Cable Drive
	7 4	- Insert diskette
* Lisa 2 has one m diskettes.	lcro diskette	and Lisa 1 has two 5 1/4 inch flopp

apple computer

APPENDIX D START-UP KRROR CODES

NUMBER	PROBLEM	FIX	
22	Unable to clamp diskette	Refer to so error messa "bad disket	ages for
23	Unable to read diskette	11	11
25	Unable to unclamp diskette	11	**
38	No boot file on diskette	11	**
39	Disk controller timeout	 Replace Replace Replace 	
40	MMU	Replace	CPU board
41	CPU selection logic	Replace	CPU board
42	Video circuitry	Replace	CPU board
43	Parity circuitry	3. Replace	CPU board Memory board 1 Memory board 2 Motherboard
44	NMI error	 Replace Replace Replace 	
45	BUS error	 Replace Replace Replace 	
Troublesho	oting Guide Rev. 8-22-83	Page	6.16
0	Technical Information October 19	00	Page 0108

apple computer

	PROBLEM	FIX
46	Address error	1. Replace CPU board
		2. Replace Memory board
		3. Replace Memory board
47	Exception	1. Replace CPU board
		2. Replace Motherboard
48	Illegal instruction	1. Replace CPU board
		2. Replace Memory board
		3. Replace Memory board
49	1010 or 1111 trap	l. Replace CPU board
		2. Replace Memory board
		3. Replace Memory board
50	COPs VIA	1. Replace I/O board
		2. Replace CPU board
		3. Replace Motherboard
51	Parallel port VIA	1. Replace I/O board
		2. Replace CPU board
		3. Replace Motherboard
52	I/O board COPs	Replace I/O board
53	Keyboard COPs	1. Replace Keyboard
		2. Replace I/O board
		3. Replace Keyboard cabl
		4. Replace Motherboard
54	Clock error	Replace I/O board
55	RS232 port A	Replace I/O board
	RS232 port B	Replace I/O board

Apple Lisa Computer Technical Information -- October 1988

Page 0109 of 0237

apple computer

NUMBER	PROBLEM	FIX	
57	Disk controller	 Replace I/O board Replace Disk Drive 	
		3. Replace Disk Drive cable	
		4. Replace CPU board	
		5. Replace Motherboard	
58	I/O board access	1. Replace I/O board	
		2. Replace CPU board	
		3. Replace Motherboard	
5 9	I/O board COPs code	Replace I/O board	
60	I/O or Keyboard error	l. Replace Keyboard	
		2. Replace I/O board	
		3. Replace Keyboard cable	
		4. Replace Motherboard	
70	Memory data	Replace the Memory board	
71	or	specified by the icon	
71	Memory parity	displayed.	
75	Boot failure	Refer to start-up error messages for the icon shown	
80-85	D		
80-83	Profile errors	Refer to start-up error messages for "bad profile	
		icon"	
90-93	Expansion card error	Refer to start-up error	
	-spanorou card error	messages for "bad	
		expansion card icon"	

Lisa Troubleshooting Guide Rev. 8-22-83

Page 6.18

Apple Lisa Computer Technical Information October 1988	Page 0110 of 0237
--	-------------------



VIDEO REPAIR PROCEDURES

WARNING: If you have never been taught how to adjust and replace the Lisa video modules do not attempt to do video repairs.

If you do not remember how to make one of the following video adjustments or replacements refer to the Video Adjustments job aid.

If the proposed procedures do not work see second note at the end of the table.

SYMPTOM	FIX
A sizzling noise coming from LISA	Replace power supply Adjust brightness Adjust contrast hardware Replace videoboard Replace flyback
Power supply trips (turns off & on)	Adjust brightness Adjust contrast hardware Replace power supply Replace videoboard Replace flyback
Blank screen and the CRT filament is NOT on when the LISA power is on	Check connections * Adjust brightness & contrast hardware Replace videoboard Replace CPU board Replace I/O board Replace power supply Replace flyback Replace CRT Replace motherboard
Blank screen and the CRT filament IS on when LISA power is on	Check connections * Adjust contrast hardware to middle range Replace power supply Replace videoboard Replace CRT Replace flyback Replace CPU board Replace motherboard
* See notes at the end of this table.	- -
Troubleshooting Guide Rev. 1-6-84	Page 6.19

Apple Lisa Computer Technical Information -- October 1988

	SYMPTOM		FIX	
	CRT too bright or too dim		Power LISA off & on Adjust brightness & (Do not adjust contr software until the b and contrast are adj	contrast onts hast via brightness
	Unable to adjust brightne	SS	Replace power supply Replace wideoboard Replace CRT Replace CPU board	7
	Unable to adjust contrast on the videoboard Unable to adjust contrast by the software Blurred screen Unable to adjust focus	t on the Replace videoboar Check the connect Replace CRT Replace flyback Replace CPU board Replace power sup		ons *
		by the	Replace I/O board Replace CPU board Replace videoboard Check keyboard with keyboard diagnostic Replace motherboard	28
			Adjust focus	
			Replace power suppl Replace videoboard Replace CRT Check connections Replace flyback	y
	Rolling screen		Adjust vertical hol	d
	Unable to adjust vertical hold (Picture keeps flipping or will not flip at all)	1	Replace videoboard Replace CPU board Replace I/O board Replace motherboard	
	* See notes at the end of	this table.		<u> </u>
Lisa	a Troubleshooting Guide	Rev. 1-6-84	Page 6.20	
Apple Lisa Co	mputer Technical Inform	ation Octobe	er 1988	Page 0112 of (

apple computer

SYMPTOM	PIX
Picture locked in wrong vertical	Replace CPU board
position (i.e., picture begins in	Replace videoboard
the middle of the screen)	Check connections *
	Adjust yoke
Small picture on CRT	Adjust height & width
	Adjust brightness & contrast
	Replace videoboard
	Replace flyback
Unable to adjust height with video	Replace videoboard
pot	Replace CPU board
	Replace I/O board
	Replace CRT
Unable to adjust width	Replace videoboard
	Replace CPU board
	Replace I/O board
	Replace CRT
	-
Only a horizontal line on screen	Lower brightness & contrast
	Replace videoboard
	Replace CRT
Unable to adjust horizontal phase	Replace videoboard
-	Replace CPU board
	Replace I/O board
	Replace flyback
	Replace motherboard
	Replace CRT
Unable to adjust vertical linearity	Replace videoboard
	Replace CPU board
	Replace I/O board
	Replace CRT
	Replace motherboard
* See notes at the end of this table.	
Froubleshooting Guide Rev. 1-6-84	Page 6.21

Apple Lisa Computer Technical Information -- October 1988

Page 0113 of 0237

happle computer

	SYMPTON	FIX	
	Scalloped picture	Adjust video contro Replace videoboard Replace power suppl Replace flyback Make magnetic adjus	у
	Image on CRT not centered or not straight	Adjust yoke control magnets	s and
	Bad deflection	Replace videoboard Replace CRT	
	No horizontal stability (out of phase)	Replace videoboard Replace CPU board Replace I/O board Replace CRT	
	Double images	Replace CPU board Check connections	
	Inverse video	Replace CPU board	
	No video content	Replace CPU board Replace I/O board Replace videoboard Check connections	
	Smeared screen	Replace CPU board Replace I/O board Replace videoboard Check connections	
	Burns on screen	Replace CRT and turn down contrast, brightness, and software	
	Notes will be found on following pag		
Lis	a Troubleshooting Guide Rev. 1-6-	-84 Page 6.22	
Annia Lina Ca	mputer Technical Information Oct	abor 1099	Page 0114 of 02

- * To "check connections" do the following:
 - 1. Turn off the Lisa,
 - 2. Unplug the Lisa power cord from the wall outlet,
 - 3. Discharge the CRT and remove the flyback anode wire from the CRT,
 - 4. Reconnect the flyback anode wire,
 - 5. Remove and replace the video board,
 - Disconnect and reconnect each of the connectors that go to the video board,
 - 7. Remove and replace the ground wire going from the back of the CRT to the chassis,
 - 8. Make sure the connection on the back of the CRT tube is on snugly,
 - 9. Remove and replace the power supply,
- 10. Remove the card cage,
- 11. Remove and reseat the CPU board,
- 12. Remove and reseat the I/O board,
- 13. Replace the card cage,
- 14. Plug the power cord into the Lisa, and
- 15. Plug the power cord into the wall outlet.

** If the Proposed Procedures do not work, check the video circuitry in the following order:

- 1. Adjust video controls,
- 2. Check the connections,
- 3. Replace the video board,
- 4. Replace the flyback,
- 5. Replace the CPU board,
- 6. Replace the I/O board,
- 7. Replace the power supply,
- 8. Replace the CRT, and
- 9. Replace the mother board.

Lisa Troubleshooting Guide

Rev. 8-22-83

Page 6.23

Apple Lisa Computer Technical Information -- October 1988

Page 0115 of 0237

	🗯 Apple Lisa 1 Computer Lev	el 1 Technical Repair Procedu	ures	
é a	pple computer			
	MOUSE REPAIR PROCEDURES			
	SYMPTOM	FIX		
	Cursor is not displayed	- Remove and reinsert	mouse plug	
	Moving the mouse or pushing its button does not work	 Remove and reinsert Try keyboard pl If keyboard input is replace mouse If keyboard and mouse work replace: I/0 CPU Motherboard 	ug successful,	
	Arrow moves vertically or horizontally only	- Remove and reinsert - Replace mouse - Replace I/O	mouse plug	
	Lisa Troubleshooting Guide	Rev. Apr 84 Pag	e 6.24	
🗯 Apple Lisa (Computer Technical Information	October 1988	Page 0116 of 0237	

apple computer

SYSTEM HANG PROCEDURE

Sometimes, usually because of software failures, Lisa ignores all input. The usual solution is to turn off the system and start over. Since Lisa's on-off button is channeled through the computer, however, turning the system off is not always possible.

Note: The reset button, marked <!> on the back of the Lisa, is the backup technique for bringing the system back up when the software fails. Pushing the reset button clears the computer's memory and reinitiates the system startup procedures. <u>Anything on the desktop that has not been put away is</u> lost during a reset.

Before you push reset, make every effort to save any work that was on the desktop:

- 1. If the mouse is not working, try the alternative keyboard commands for putting away active documents. (See the manual for the software you are using.)
- 2. Try pressing the disk-release buttons, which should cause LISA to save all documents and release the diskettes.
- Try turning the system off by pressing the on-off button once, which should trigger a series of verification and storage procedures.
- 4. If the system does not respond to any of these techniqes, you will not be able to recover whatever you were working on when the system failed.
- 5. Press the reset button once.
- 6. If the system starts up normally, you probably do not have a hardware problem. See Section E: Desktop Manager Reference Guide, under "Repair a Disk After a System Crash", in any tool manual.
- 7. If LISA displays an error message or error tones, refer to the Start-up Repair Procedures, Start-up Error Icons, and Start-up Error Codes.
- 8. If the LISA still "hangs," unplug the system from the wall outlet. Turn it back on, and listen carefully for error tones.

Lisa Troubleshooting Guide

Rev. 8-22-83

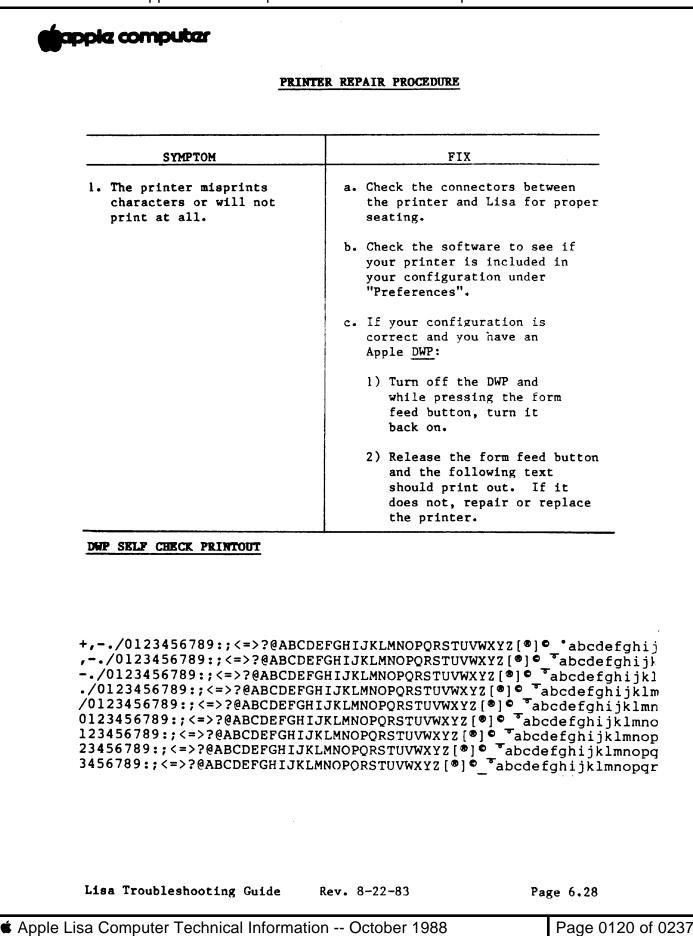
Page 6.25

Apple Lisa Computer Technical Information -- October 1988
 Page

Page 0117 of 0237

PROFILE OR INTERNA	AL HARD DISK REPAIR PROCEDURES *
SYMPTOM	FIX
	NOTE: Do not attach or detach a Profile while either the Lisa or the Profile is on.
 Profile or internal hard disk error icon is displayed while trying to boot. 	 a. Verify that your Profile or internal hard disk is properly attached. If Profile is not attached and it should be, follow this procedure: 1) Turn off the Profile.
	2) Turn off Lisa.
	3) Attach the Profile.
	4) Turn on Profile
	5) Turn on Lisa.
	b. If your Profile or internal hard disk is attached:
	1) Turn off the Lisa.
	2) Turn off the Profile.
	3) Turn Profile back on. With internal hard disk turn on the Lisa. The disk's ready light flickers while it performs its self check.
	4) The ready light comes on steadily after a successful self check.
	5) If it does not, turn off and replace the hard disk.
	6) Use LisaTest to test hard disk.
	7) If hard disk fails, replace it.
	8) If the hard disk passes LisaTest

KEYRAA	D REPAIR PROCEDURES
SYMPTOM	FIX
 The CPU will receive no inputs from the keyboard. 	a. Remove keyboard plug completely from its jack and reinsert.
	b. Try using the mouse.
	c. If "b" works, replace keyboard.
	d. If neither "b" nor "c" works, depress Lisa's soft power switch.
	e. If Lisa turns off, reseat the I/O board, CPU board, and motherboard and try again. If no improvement swap these boards in sequence one at a time.
	f. If Lisa does not turn off when you push the on/off button, go to the System Hang Procedure.
 One or more of the keys on the keyboard does not seem to be working but the rest do. 	a. Replace the keyboard.



papple computer

SYMPTOM	FIX
	d. If your configuration is correct and the printer is an Apple <u>DMP</u> :
	 Turn off the DMP, and while pressing the T.O.F. button turn it back on.
	 Release the T.O.F. button, and the following text should print out. If it does not, repair or replace the printer.

DMP SELF CHECK PRINTOUT

Lisa Troubleshooting Guide

Rev. 8-22-83

Page 6.29

DISK DRIVE REPAIR PROCEDURE

NOTE: IF THE THE DISK DRIVE PROBLEM IS NOT DESCRIBED IN THE TABLE BELOW GO TO THE FLOWCHART ON PAGE 6.32.

	SYMPTOM		FIX			
1.	The diskette is difficult or impossible to insert	 a) For Lisa 1 check that the alabel is on the top rights of the disk when inserted. the Lisa 2 micro diskette, sure the arrow on the disk pointing toward the drive. 				
		b)	Try inserting the disk in the other drive if applicable.			
		c)	If you can properly insert the disk in the other drive, then replace the original drive.			
		d)	If you cannot properly insert the disk in either drive, then try another disk.			
2.	system displays a bad disk icon, and an error code on startup.	a)	Go to the Start-Up Error Codes.			
3.	You got a bad disk icon and an error code while operating your system on line.	a)	Go to the Office System Error Messages in Appendix A.			
4.	While your system is running one disk drive operates but the other one does not.	a)	Check the cable connections inside Lisa between the problem drive and the motherboard.			
		b)	If the drive ribbon cable is secured properly to the motherboard and the drive, then replace the problem drive.			
		c)	Replace I/O Board.			
	lsa 2, 2/5, and 2/10 have lly one disk drive.	d)	Replace motherboard.			
	a Troubleshooting Guide	_	Apr 84 Page 6.30			

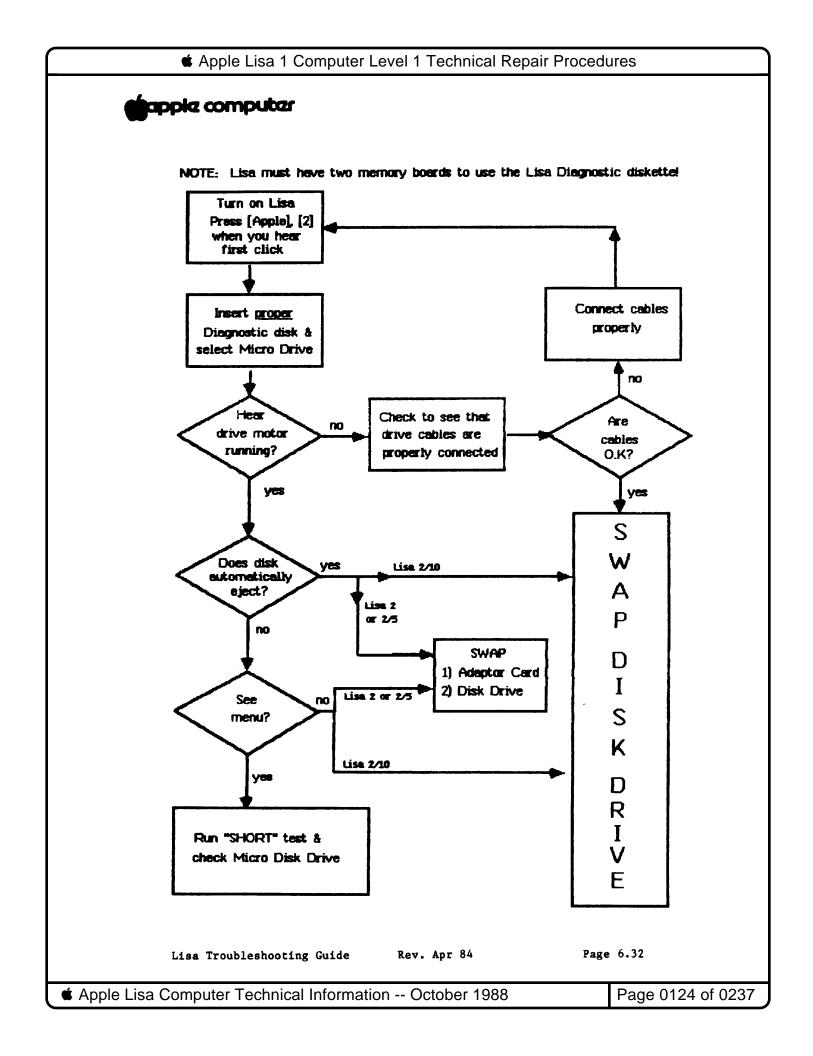
Apple Lisa Computer Technical Information -- October 1988
 Pag

Page 0122 of 0237

apple computer

	SYMPTOM		FIX
*5.	While your system is running neither disk drive will operate but the keyboard and/or mouse seem to work.	а.	Check the cable connections between the drives and the motherboard.
		b .	Replace I/O board.
		**c.	Replace motherboard.
6.	While your system is running the disk will not eject.	d.	Check to see if you can input from the keyboard, mouse, disk eject button or the soft on/off button.
		b.	Go to the System Hang Procedure.
		**c.	Try loading a disk into the other drive and then ejecting it.
		d.	If "c" works, replace original drive, if not, replace I/O board
	* Lisa 2, 2/5, and 2/10 hav	e onl	y ome disk drive.
		ont c	over and manually eject the disk
	** For Lisa 2, remove the fr	ont c	over and manually eject the disk
Li	** For Lisa 2, remove the fr Then, follow the flowchar	ont c t on	over and manually eject the disk

of 0237







APPENDIX A

OFFICE SYSTEM ERROR MESSAGES

This appendix contains a series of discussions covering the error messages generated by the Lisa Office System. The discussions are grouped into four general categories, with specific entries under each major heading. If you have encountered an error message, go to the specific entry mentioned in that message. If you think you may have a physical problem with your system, refer to Troubleshooting in this manual.

> Disk Problems Insufficient Room on Disk Damaged Disk Difficulty Accessing Disk Disk Drive Problems

Document Problems Damaged Document Difficulty Opening Document Difficulty Saving Document

Tool Problems Tool Failure Difficulty Starting Tool Incompatible Version

System Problems Insufficient Memory System Restart Desktop State Difficulty Printing

Lisa Troubleshooting Guide Rev. 1-6-84 Page 6.33

▲ Apple Lisa Computer Technical Information -- October 1988
Page 0125 of 0237

DISK PROBLEMS

INSUFFICIENT ROOM ON DISK

Many common desktop operations -- opening or saving documents, for example -- require a certain amount of free disk space. When your disks become crowded, you can make more room in several ways:

Discarding Obsolete Documents Discard obsolete documents by moving their icons to the Wastebasket. The last thing you discard from a disk stays in the Wastebasket -- and on the storage disk -- until something else from the same disk is also discarded or you choose the Empty "Wastebasket" item in the Housekeeping menu after discarding the documents. Sometimes the Lisa destroys objects in the Wastebasket if it needs the disk space. Usually, however, the space occupied by an object is not actually reclaimed until you have thrown away another object from the same disk or chosen Empty "Wastebasket" in the Housekeeping menu. Therefore, if you are discarding a group of documents in order to make more room on the disk, choose Empty "Wastebasket" from the Housekeeping menu afterward.

Moving Objects You can move some objects to a different storage disk. Do not duplicate the object, because that will not remove the copy from the original disk.

Repairing the Disk You can repair the disk, following the procedures in Section C, Troubleshooting, under Disk Repair in the Lisa 2 Owner's Guide.

Special Case If you are using LisaList, choose Show Entire List from the List menu.

If, after you have made more space on the disk that holds the document, the Lisa still indicates that there is not enough room on the disk, check the Status panel of the start disk window to verify that there is also space available on the startup disk.

DAMAGED DISK

The Lisa may tell you that one of your disks is "damaged." This could mean either that some of the information stored on the disk has been altered or that the disk itself is physically damaged.

First, repair the disk following the procedures in Section C, Troubleshooting, under Disk Repair in the Lisa 2 Owner's Guide. The repair process verifies that all information on the disk is usable and that the record of where things are stored on the disk surface matches the actual contents of the disk. Unreadable information may be altered or removed; the names of some documents may change.

Lisa Troubleshooting Guide Re

Rev. 1-6-84

Page 6.34

Page 0126 of 0237

If the Lisa is unable to repair the disk, either the disk or the disk drive probably has a physical problem. If the disk in question is a floppy try inserting it in another drive in the same Lisa or (for Lisa 1) or another Lisa (for Lisa 2). If the other drive has no trouble with the diskette, then there may be something wrong with the first disk drive. If the other drive cannot read the diskette either, then the disk may have suffered physical damage. Use a backup copy of the diskette.

DIFFICULTY ACCESSING DISK

First, try restarting the system: put away all open documents, and then turn the Lisa off and back on again. When the desktop returns, try again to access the disk.

If this procedure works, your system was probably in a temporary error condition caused by the interaction of different tools and documents.

If restarting the system doesn't solve the problem, the most likely cause is a damaged document, disk, or tool. If you are trying to access a document, see Damaged Document. If that discussion does not address your problem, see Damaged Disk, and then, as a last resort, Tool Failure and Disk Drive Problems.

DISK DRIVE PROBLEMS

Sometimes a mechanical failure in a disk drive results in errors that appear to come from your documents or disks. You can verify that the drive in question is working properly by trying the disk in the other drive or in another drive in another Lisa.

If you find that the disk drive and not the diskette is at fault, have the drive repaired and repair any disks that were used in the damaged drive. A faulty disk drive could have permanently damaged a disk. If this is the case, you'll need to use the backup copy of the disk.

DOCUMENT PROBLEMS

DAMAGED DOCUMENT

A document can be damaged in a number of ways. The disk on which the document is stored could be wearing out, for example, or the document may have been damaged during a power failure. Sometimes a software failure leaves a document unreadable.

First, restart the system if you have not already done so. Put away all documents, and then turn the Lisa off and on again. Try again to open the document.

Lisa Troubleshooting Guide

Rev. 1-6-84

Page 6.35

Page 0127 of 0237

If the document still won't open, try to duplicate the document and put the duplicate on a different disk. If this works, the original disk is probably not damaged. Try to open the copy. If the Lisa reports that the copy is also damaged, the document itself probably contains some inconsistent or unreadable information. The Tool could also be damaged. If you are using LisaList, repair the document with the LisaList repair facility.

If you cannot make a duplicate of the document, try to make a copy of the entire disk. Whether or not the copy procedure works, repair the original disk following the instructions in Section C, Troubleshooting, under Disk Repair in the Lisa 2 Owner's Guide. If you are using LisaList, you will probably have to repeat the LisaList repair procedure. Be sure to make a new backup of the list first.

If the document is still damaged after the disk is repaired, discard the document and replace it with a backup copy.

DIFFICULTY OPENING DOCUMENT

Check the status panel of the document's storage disk to see how much free space is left on the disk. If the number of free blocks is approaching 200 or fewer, see Insufficient Room on Disk.

If the disk contains adequate free space, your document or the tool used to create it could be damaged. See Damaged Document; see also Tool Failure.

DIFFICULTY SAVING DOCUMENT

Check the status panel of the document's storage disk to see how much free space is left on the disk. If you have saved an earlier version of the document, change the disk display to an alphabetical view, and see how many blocks the document required in its earlier version. Estimate how much space the document now needs, on the basis of whether you have added or removed information. If there is inadequate space available, see Insufficient Room on Disk.

If disk space is not the problem, or if you do not want to remove anything to make room on the storage disk, you may be able to save the document by setting it aside and then moving it to another disk. Because some tools will not let you move a document that has not been saved, you may not be able to use this technique.

Difficulty saving a document could also indicate a damaged document. See Damaged Document.

Lisa Troubleshooting Guide

Rev. 1-6-84

Page 6.36

Apple Lisa Computer Technical Information -- October 1988

Page 0128 of 0237

TOOL PROBLEMS

TOOL FAILURE

Before you conclude that a tool is actually damaged, restart the system and try to repeat the failure. To restart the system, put away all documents, and then turn the Lisa off and on again. If the procedure works after a restart, the system was probably in a temporary error condition caused by the interaction of various tools and documents.

If the tool still fails, discard the working copy from your internal hard disk (or ProFile) and replace it with a duplicate of the master tool. If your dealer set up your startup disk, the working copies of all tools are stored in the folder labeled Tools on your startup disk. A diskette containing the master tool is stored in the manual that comes with each tool.

The calculator, the clock, the Preferences, and some of the printing routines are all part of the system software. If replacing the tool doesn't work, or if the problem was with this software in the first place, reinstall the system software on your startup disk. Instructions for reinstalling system software appear in Section C, Troubleshooting, under Procedure E, Disk Repairing and Reinstalling System Software in the Lisa 2 Owner's Guide.

DIFFICULTY STARTING TOOL

Check the status panel in the window of the disk that holds the tool and, if it is different, in the window of your startup device. If the number of free blocks is approaching 200 or fewer, see Insufficient Room on Disk.

If disk space is not the problem, see Tool Failure.

INCOMPATIBLE VERSION

From time to time, Apple releases updated versions of the Lisa software. If you buy an additional Lisa system more than six months after you bought your first Lisa System, the computers may come with different versions of the software. (If you have a support agreement, you will always have the most recent updates of all software.)

Old documents are usually compatible with new revisions of the tools. New documents, however, may not be compatible with old versions of the tools; and once you have worked on an old document with a more recent version of the tool, you may no longer be able to work on that document with the old tool. If the Lisa cannot work on a document because the tool and the document are incompatible, take the document to a Lisa that has a more recent revision of the tool. To find out the release date of a tool, display an alphabetical or chronological view of the folder in which the tool is stored.

Lisa Troubleshooting Guide Rev. 1-6-84

Page 6.37

Apple Lisa Computer Technical Information -- October 1988

Page 0129 of 0237

SYSTEM PROBLEMS

INSUFFICIENT MEMORY

Insufficient room in memory usually means either that too many documents are open on the desktop or that the document you are actually working on has gotten too big.

First, put away all documents with which you currently are not working, especially if the documents were created with a different tool from the one you are using.

If the Lisa still cannot perform the task, restart the system: put away all documents, and turn the Lisa off and on again. Then open only the document you want to work on, and try the operation again.

If you are using LisaList, try changing to a larger font or shrinking the document window.

If none of these techniques works, then your document is probably too big. Split it into two smaller documents if possible.

SYSTEM RESTART

Sometimes the Lisa Office System encounters an error condition that it cannot handle. In this case, the Lisa shuts down the desktop and starts over. If possible, any open documents are suspended in their current states so that you can continue where you left off after the system started again.

If the problem recurs, either your software or your hardware may be damaged.

Try reinstalling your system software and replacing the working copies of the tools you were using when the Lisa shut down the desktop. Instructions for reinstalling system software appear in Section C, Troubleshooting, under Disk Repair in the Lisa 2 Owner's Guide. If your dealer transferred the software to your startup disk, the working copies of all tools are stored in the folder labeled Tools. A diskette containing the master copy of the tool is stored in the manual that comes with each tool.

If the problem recurs after reinstalling your system software, your system hardware may need repair.

DESKTOP STATE

When you are using the Lisa Office System, pressing a disk-release button triggers a series of stotage procedures. Before ejecting the diskette, the computer records the "desktop state" of the diskette. The desktop state includes a list of all documents from that disk that are currently on the desktop, the size and location of any open windows, all changes to the documents since they were last saved, and the current selection or insertion point in each open document.

Lisa Troubleshooting Guide Rev.

Rev. 1-6-84

Page 6.38

Apple Lisa Computer Technical Information -- October 1988

Page 0130 of 0237

jappie computer

If the Lisa is unable to save the desktop state for a disk, check the Status panel of the disk to see how much space is available. If you have several open documents and not much disk space left, see Insufficient Room on Disk for suggestions for making more room on the disk. Alternatively, you can put away some of the documents by choosing **Save & Put Away** from the **File/Print** menu or by clicking twice on the document's title bar icon. This way the Lisa has less information to record on the state of the desktop.

If disk space is not the problem, you may have a faulty disk drive. See Disk Drive Problems.

During a sudden power loss or an unexpected software failure, the normal power-down and disk-release procedures described above do not occur. The disks are left in an in-between state, which requires repair. See Section C, Troubleshooting, under Disk Repair in the Lisa 2 Owner's Guide.

Usually, losing the desktop state is not a problem. Simply open the disks yourself, and then open any documents you want to work on. However, you may have lost any work you have done since last saving your documents.

DIFFICULTY PRINTING

The Lisa can have difficulty printing a document for a number of reasons, from simple mechanical problems to software failures.

First, verify that the printer is turned on and that all connections are secure. See Section C, Troubleshooting, in the Lisa 2 Owner's Guide for a checklist of possible mechanical problems.

If your system setup checks out, the Lisa may have insufficient room in memory or insufficient free space on the startup disk. See Insufficient Memory and Insufficient Room on Disk.

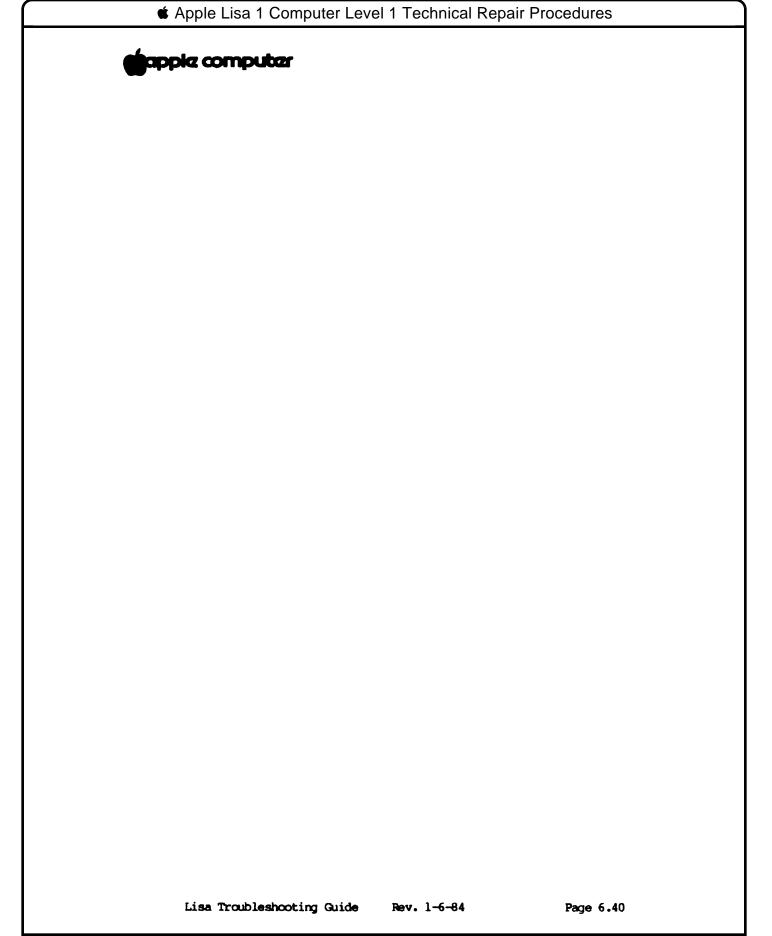
If none of these strategies solves the problem either the tool you were using or your system software may have failed. See Tool Failure.

Lisa Troubleshooting Guide

Rev. 1-6-84

Page 6.39

Apple Lisa Computer Technical Information -- October 1988



Apple Lisa Computer Technical Information October 1988	Page 0132 of 0237
--	-------------------

APPENDIX B

OPERATING SYSTEM ERROR MESSAGES

Operating system error messages may help you find the problem, but always double-check using the usual troubleshooting procedures.

-6081 End of exec file input -6004 Attempt to reset text file with typed-file type -6003 Attempt to reset nontext file with text type -1885 ProFile not present during driver initialization -1882 ProFile not present during driver initialization -1176 Data in the object have been altered by Scavenger -1175 File or volume was scavenged -1174 File was left open or volume was left mounted, and system crashed -1173 File was last closed by the OS -1146 Only a portion of the space requested was allocated -1063 Attempt to mount boot volume from another Lisa or not most recent boot volume -1060 Attempt to mount a foreign boot disk following a temporary unmount -1059 The bad block directory of the diskette is almost full or difficult to read -876 (from CLOSE OBJECT) The file just closed. May be damaged or contain corrupted data because an I/O error occurred when writing a part of the file that was buffered by the file system -696 Printer out of paper during initialization -660 Cable disconnected during ProFile initialization
-626 Scavenger indicated data are questionable, but may be OK
-622 Parameter memory and the disk copy were both invalid
-621 Parameter memory was invalid but the disk copy was valid -620 Parameter memory was valid but the disk copy was invalid -413 Event channel was scavenged -412 Event channel was left open and system crashed -321 Data segment open when the system crashed. Data possibly invalid. -320 Could not determine size of data segment -150 Process was created, but a library used by program has been scavenged and altered -149 Process was created, but the specified program file has been scavenged and altered -125 Sepcified process is already terminating -120 Specified process is already active -115 Specified process is already suspended 100 Specified process does not exist 101 Specified process is a system process 110 Invalid priority specified (must be 1..225) 130 Could not open program file 131 File System error while trying to read program file 132 Invalid program file (incorrect format) 133 Could not get a stack segment for new process 134 Could not get a syslocal segment for new process 135 Could not get sysglobal space for new process Lisa Troubleshooting Guide Rev. 1-6-84 Page 6.41

Apple Lisa Computer Technical Information -- October 1988

Page 0133 of 0237

apple computer

517				
517				
211				
317		ng to swap in data segmen	t	
315	-			
313 314	Data segment not found Invalid address passed			
312	Unexpected File System			
311	Insufficient system re			
310	An invalid size has be			
309	Insufficient disk space			
308	Data segment already e			
306 307	Data segment too large Input data segment pat			
304	Data segment already b			
303	No data segment bound			
302				
203		s exception name		
202	Signal Excep			
201		system data area for Decl	are Exce	n Hdl or
201	Library No such exception name	declared		
199	•	e number does not exist i	n the In	trinsic
198		to read the intrinsic un		
	Intrinsic Library			
196	Program uses a shared	segment whose name does	not agre	e with the
195		segment not found in the	Intrins	ic Library
195	•			
192 193	, , ,	-		
191	Could not open program			
	List_LibFiles operatio			
190	No space in syslocal f	for program file descript	ion duri	ng
1.0	globals		F0	
148		l IU data segment for the	program	's shared IU
147	No space in syslocal i creation	for program file descript	or durin	g process
	Intrinsic Library			
146	0	segment whose name does	not agre	e with the
145		segment not found in the	Intrins	ic Library
144	the Intrinsic Library			e agree with
143		usic unit not found in the usic unit whose name/type		
	Cannot run protected f			
141		ary file while loading p	rogram	
	Could not set up commu Error accessing progra		•	

gappiz computzr

401 Invalid event channel name passed to Make_Event_Chn 402 No space left in system global data area for Open_Event_Chn 403 No space left in system local data area for Open_Event_Chn 404 Non-block-structured device specified in pathname 405 Catalog is full in Make_Event_Chn or Open_Event_Chn 406 No such event channel exists in Kill_Event_Chn 410 Attempt to open a local event channel to send 411 Attempt to open event channel to receive when event channel has a receiver 413 Unexpected File System error in Open_Event_Chn 416 Cannot get enough disk space for event channel in Open Event Chn 417 Unexpected File System error in Close Event Chn 420 Attempt to wait on a channel that the calling process did not open 421 Wait Event Chn returns empty because sender process could not complete 422 Attempt to call Wait Event Chn on an empty event-call channel 423 Cannot find corresponding event channel after being blocked 424 Amount of data returned while reading from event channel not of expected size 425 Event channel empty after being unblocked, Wait_Event_Chn 426 Bad request pointer error returned in Wait_Event_Chn 427 Wait List has illegal length specified 428 Receiver unblocked because last sender closed 429 Unexpected File System error in Wait_Event_Chn 430 Attempt to send to a channel which the calling process does not have open 431 Amount of data transferred while writing to event channel not of expected size 432 Sender unblocked because receiver closed in Send_Event_Chn 433 Unexpected File System error in Send Event Chn 440 Unexpected File System error in Make_Event_Chn 441 Event channel already exists in Make Event Chn 445 Unexpected File System error in Kill_Event_Chn 450 Unexpected File System error in Flush Event Chn 530 Size of stack expansion request exceeds limit specified for program 531 Cannot perform explicit stack expansion due to lack of memory 532 Insufficient disk space for explicit stack expansion 600 Attempt to perform I/O operation on non I/O request 602 No more alarms available during driver initialization 605 Call to nonconfigured device driver 606 Cannot find sector on floppy diskette (disk unformatted) 608 Illegal length or disk address for transfer 609 Call to nonconfigured device driver

Lisa Troubleshooting Guide

Rev. 8-8-83

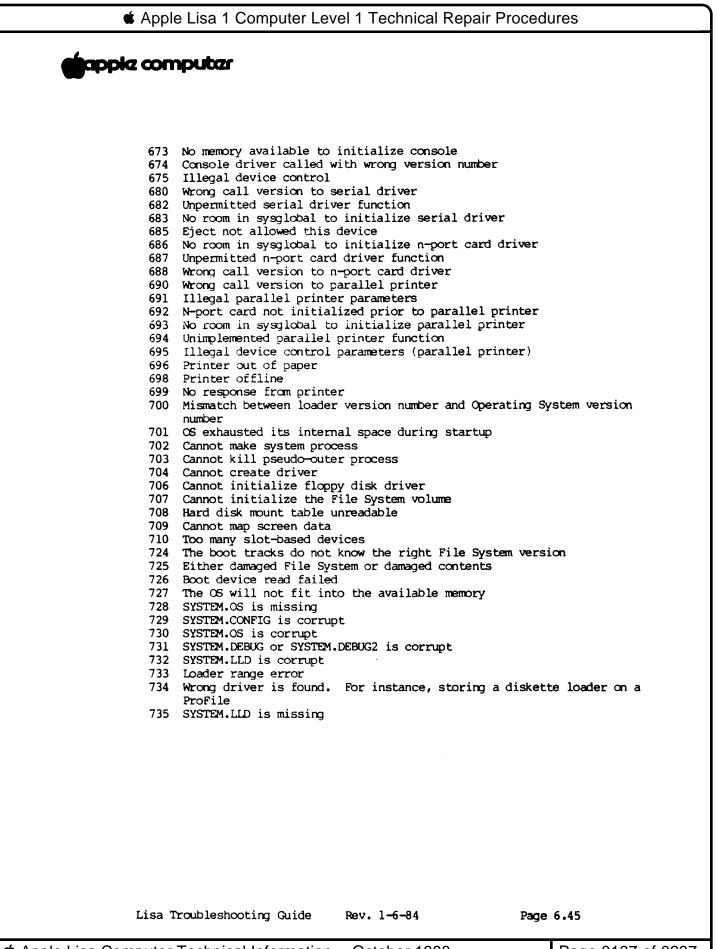
Page 6.43

Apple Lisa Computer Technical Information -- October 1988

Page 0135 of 0237

apple computer

🗯 Apple Lisa C	compute	r Technical Information	on October 1988		Page 0136 of 0237
		coubleshooting Guide	Rev. 8-8-83	Page 6	.44
	672	Unimplemented console	driver function		
	670 671	Bad command response if Illegal length specifi	from drive Led (must = 1 on input)		
	666 670	Timeout			
	663	Checksum error or CRC	error or parity error in	n data read	
	662	Parity error while ser	nding command or writing	data to Pr	oFile
	660	Cable disconnected			
	659	Corrupt File System ha	when reading from drive eader chain found in dri	r Vet	
	657 658	Illegal device control Premeture and of file	l parameter to ProFile when reading from drive		
	656	Unpermitted ProFile fu	unction		
	655	Wrong call version to	ProFile		
	654	Hard error status retu	urned from drive		
	653	N-port driver not init No room in sysglobal	tialized prior to ProFil	e	
	649	Illegal device control	l parameters to RS-232		
	648	Unpermitted RS-232 in:	itialization, or disconn	ect detecte	d
	647	Unexpected RS-232 time	er interrupt		
	646	No memory available to	pported RS-232 driver fu o initialize RS-232	nction	
	041 642	KS-232 read or write :	initiated with illegal p	arameter	
	640	RS-232 driver called	with wrong version numbe	r	
		in Get_Time			
	639		o Set_Time, or illegal d	ate from sv	stem clock
	0.50	current time	TTME OF Jenu Event Oun m	iore chan 23	auys rrom
	638	Timer request did not Time passed to Delay	complete successfully Time or Send_Event_Chn m	ore than 31	dave from
	635 636	Timer request did and	prematurely due to proc	ess termina	ition
	634	Illegal timed event i	d of -1		
	632	No memory available t	o initialize clock		
	631	Illegal timeout reque	st parameter		
	060	invalid year	lay_Time, Convert_Time,	or Send_Eve	ent_Chn has
	625	Scavenger indicated d	ata are bad		
	623	Illegal device contro	l parameters to floppy d	rive	
	619	No more room in sysgl	obal for I/O request		
	010	diskette	te protected, or error u	incramping i	торра
	617 618	Checksum error on flo	ppy diskette	malamatar 4	
	616	Unpermitted floppy dr	ive function		
	615	Wrong call version to	floppy drive		
	614	No disk present in dr	ive		
	613	Inpermitted direct ac floppy drive	cess to spare track with	n sparing en	nabled on
	610	No more room in sysgl	obal for I/O request		



Apple Lisa Computer Technical Information -- October 1988

Page 0137 of 0237



fappia computar

736 SYSTEM.UNPACK is missing 737 Unpack of SYSTEM.OS with SYSTEM.UNPACK failed 791 Configurable driver (CD) code file not executable 792 Could not get code space for the CD 793 IO error reading CD code file 794 CD code file not found 795 CD has more than 1 segment 796 Cound not get temporary space while loading CD 801 IO Result <> 0 on I/O using the Monitor 802 Asynchronous I/O request not completed successfully 803 Bad combination of mode parameters 806 Page specified is out of range 809 Invalid arguments (page, address, offset, or count) 810 The requested page could not be read in 816 Not enough sysglobal space for File System buffers 819 Bad device number 820 No space in sysglobal for asynchronous request list 821 Already initialized I/O for this device 822 Bad device number 825 Error in parameter values (Allocate) 826 No more room to allocate pages on device 828 Error in parameter values (Deallocate) 829 Partial deallocation only (ran into unallocated region) 835 Invalid s-file number 837 Unallocated s-file or I/O error 838 Map overflow: s-file too large
839 Attempt to compact file past PEOF
840 The allocation map of this file is truncated
841 Unallocated s-file or I/O error 843 Requested exact fit, but one could not be provided 847 Requested transfer count is <= 0 848 End of file encountered 849 Invalid page or offset value in parameter list 852 Bad unit number 854 No free slots in s-list directory (too many s-files) 855 No available disk space for file hints 856 Device not mounted 857 Empty, locked, or invalid s-file
861 Relative page is beyond PEOF (bad parameter value)
864 No sysglobal space for volume bitmap 866 Wrong FS version or not a valid Lisa FS volume 867 Bad unit number 868 Bad unit number 869 Unit already mounted (mount)/no unit mounted 870 No sysglobal space for DCB or MDDF 871 Parameter not a valid s-file ID 872 No sysglobal space for s-file control block 873 Specified file is already open for private access 874 Device not mounted 875 Invalid s-file ID or s-file control block 879 Attempt to postion past LEOF 881 Attempt to read empty file Lisa Troubleshooting Guide Page 6.46 Rev. 1-6-84

Apple Lisa Computer Technical Information -- October 1988

Page 0138 of 0237

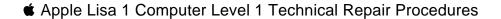


Mappie computer

```
882 No space on volume for new data page of file
 883 Attempt to read past LEOF
 884 Not first auto-allocation, but file was empty
 885 Could not update filesize hints after a write
 886 No syslocal space for I/O request list
 887 Catalog pointer does not indicate a catalog (bad parameter)
 888 Entry not found in catalog
 890 Entry by that name already exists
 891 Catalog is full or is damaged
 892 Illegal name for an entry
 894 Entry not found, or catalog is damaged
 895
      Invalid entry name
 896 Safety switch is on-cannot kill entry
 897 Invalid bootdev value
 899 Attempt to allocate a pipe
 900 Invalid page count or FCB pointer argument
  901 Could not satisfy allocation request
  921 Pathname invalid or no such device
 922 Invalid label size
 926 Pathname invalid or no such device
 927 nvalid label size
 941 Pathname invalid or no such device
 944 Object is not a file
 945 File is not in the killed state
 946 Pathname invalid or no such device
 947 Not enough space in syslocal for File System refdb
  948 Entry not found in specified catalog
  949 Private access not allowed if file already open shared
  950 Pipe already in use, requested access not possible or dwrite not
      allowed
  951 File is already opened in private mode
  952 Bad refnum
  954 Bad refnum
  955 Read access not allowed to specified object
  956 Attempt to position FMARK past LEOF not allowed
  957 Negative request count is illegal
  958 Nonsequential access is not allowed
  959 System resources exhausted
  960 Error writing to pipe while an unsatisfied read was pending
  961 Bad refnum
  962 No WRITE or APPEND access allowed
  963 Attempt to position FMARK too far past LEOF
  964 Append access not allowed in absolute mode
  965 Append access not allowed in relative mode
  966 Internal inconsistency of FMARK and LEOF (warning)
Lisa Troubleshooting Guide
                              Rev. 8-8-83
                                                        Page 6.47
```

Apple Lisa Computer Technical Information -- October 1988

Page 0139 of 0237



967 Nonsequential access is not allowed 968 Bad refnum 971 Pathname invalid or no such device 972 Entry not found in specified catalog 974 Bad refnum 977 Bad refnum 978 Page count is nonpositive 979 Not a block-structured device 981 Bad refnum 982 No space has been allocated for specified file 983 Not a block-structured device 985 Bad refnum 986 No space has been allocated for specified file 987 Not a block-structured device 988 Bad refnum 989 Caller is not a reader of the pipe 990 Not a block-structured device 994 Invalid refnum 995 Not a block-structured device 999 Asynchronous read was unblocked before it was satisfied 1021 Pathname invalid or no such entry 1022 No such entry found 1023 Invalid newname, check for '-' in string 1024 New name already exists in catalog 1031 Pathname invalid or no such entry 1032 Invalid transfer count 1033 No such entry found 1041 Pathname invalid or no such entry1042 Invalid transfer count1043 No such entry found 1051 No device or volume by that name 1052 A volume is already mounted on device 1053 Attempt to mount temporarily unmounted boot volume just unmounted from this Lisa 1054 The bad block directory of the diskette is invalid 1061 No device or volume by that name 1062 No volume is mounted on device 1071 Not a valid or mounted volume for working directory 1091 Pathname invalid or no such entry 1092 No such entry found 1101 Invalid device name 1121 Invalid device, not mounted, or catalog is damaged 1122 (from RESET_CATALOG) There is no space available in the process' local data area to allocate the catalog scan buffer 1124 (from GET_NEXT-ENTRY) There is no space available in the process' local data area to allocate the catalog scan buffer 1128 Invalid pathname, device, or volume not mounted 1130 File is protected; cannot open due to protection violation 1131 No device or volume by that name Lisa Troubleshooting Guide Rev. 1-6-84 Page 6.48

Apple Lisa Computer Technical Information -- October 1988

Page 0140 of 0237

apple computer

1132 No volume is mounted on that device 1133 No more open files in the file list of that device 1134 Cannot find space in sysglobal for open file list 1135 Cannot find the open file entry to modify 1136 Boot volume not mounted 1137 Boot volume already unmounted 1138 Caller cannot have higher priority than system processes when calling ubd 1141 Boot volume was not unmounted when calling rbd 1142 Some other volume still mounted on the boot device when calling rbd 1143 No sysglobal space for MDDF to do rbd 1144 Attempt to remount volume which is not the temporarily unmounted boot volume 1145 No sysglobal space for bit map to do rbd 1158 Track-by-track copy buffer is too small 1159 Shutdown requested while boot volume was unmounted 1160 Destination device too small for track-by-track copy 1161 Invalid final shutdown mode 1162 Power is already off 1163 Illegal command 1164 Device is not a diskette device 1165 No volume is mounted on the device 1166 A valid volume is already mounted on the device 1167 Not a block-structured device 1168 Device name is invalid 1169 Could not access device before initialization using default device parameters 1170 Could not mount volume after initialization 1171 '-' is not allowed in a volume name 1172 No space available to initialize a bitmap for the volume 1176 Cannot read from a pipe more than half of its allocated physical size 1177 Cannot cancel a read request for a pipe 1178 Process waiting for pipe data got unblocked because last pipe writer closed it 1180 Cannot write to a pipe more than half of its allocated physical size 1181 No system space left for request block for pipe 1182 Writer process to a pipe got unblocked before the request was satisfied 1183 Cannot cancel a write request for a pipe 1184 Process waiting for pipe space got unblocked because the reader closed the pipe 1186 Cannot allocate space to a pipe while it has data wrapped around 1188 Cannot compact a pipe while it has data wrapped around 1190 Attempt to access a page that is not allocated to the pipe Lisa Troubleshooting Guide Rev. 8-8-83 Page 6.49

Apple Lisa Computer Technical Information -- October 1988
Page 0141 of 0237



1191 Bad parameter 1193 Premature end of file encountered 1196 Something is still open on device--cannot unmount 1197 Volume is not formatted or cannot be read 1198 Negative request count is illegal 1199 Function or procedure is not yet implemented 1200 Illegal volume parameter 1201 Blank file parameter 1202 Error writing destination file 1203 Invalid UCSD directory 1204 File not found 1210 Boot track program not executable 1211 Boot track program too big 1212 Error reading boot track program 1213 Error writing boot track program 1214 Boot track program file not found 1215 Cannot write boot tracks on that device 1216 Could not create/close internal buffer 1217 Boot track program has too many code segments 1218 Could not find configuration information entry 1219 Could not get enough working space 1220 Premature EOF in boot track program 1221 Position out of range 1222 No device at that position 1225 Scavenger has detected an internal inconsistency symptomatic of a software bug 1226 Invalid device name 1227 Device is not block structured 1228 Illegal attempt to scavenge the boot volume 1229 Cannot read consistently from the volume 1230 Cannot write consistently to the volume 1231 Cannot allocate space (Heap segment) 1232 Cannot allocate space (Map segment) 1233 Cannot allocate space (SFDB segment) 1237 Error rebuilding the volume root directory 1240 Illegal attempt to scavenge a non-OS-formatted volume 1295 The allocation map of this file is damaged and cannot be read 1296 Bad string argument has been passed 1297 Entry name for the object is invalid (on the volume) 1298 S-list entry for the object is invalid (on the volume) 1807 No disk in floppy drive 1820 Write-protect error on floppy drive 1822 Unable to clamp floppy drive 1824 Floppy drive write error 1882 Bad response from ProFile 1885 ProFile timeout error Lisa Troubleshooting Guide Rev. 1-6-84 Page 6.50

Apple Lisa Computer Technical Information -- October 1988

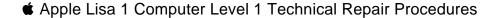
Page 0142 of 0237

```
1998 Invalid parameter address
                   1999 Bad refnum
                   6001 Attempt to access unopened file
                   6002 Attempt to reopen a file which is not closed using an open FIB (file
                         info block)
                   6003 Operation incompatible with access mode with which file was opened
                   6004 Printer offline
                   6005 File record type incompatible with character device (must be byte
                         sized)
                   6006 Bad integer (read)
                   6010 Operation incompatible with file type or access mode
                   6081 Premature end of exec file
                   6082 Invalid exec (temporary) file name
                   6083 Attempt to set prefix with null name
                   6090 Attempt to move console with exec or output file open
                   6101 Bad real (read)
                   6151 Attempt to reinitalize heap already in use
                   6152 Bad argument to NEW (negative size)
                   6153 Insufficient memory for NEW request
                   6154 Attempt to RELEASE outside of heap
                  Operating System Error Codes
                  The error codes listed below are generated only when a nonrecoverable error
                  occurs while in Operating System code.
                  10050 Request block is not chained to a PCB (Unblk_Req)
                  10051 Bld_Req is called with interrupts off
10100 An error was returned from SetUp_Directory or a Data Segment Routine
                          Setup_IUInfo)
                  10102 Error > 0 trying to create shell (Root)
                  10103 Sem Count > 1 (Init Sem)
                  10104 Could not open event channel for shell (Root)
                  10197 Automatic stack expansion fault occurred in system code
                          (Check_Stack)
                  10198 Need Mem set for current process while scheduling is disabled
                         SimpleScheduler)
                  10199 Attempt to block for reason other than I/O while scheduling is
                         disabled (SimpleScheduler)
                  10201 Hardware exception occurred while in system code
                  10202 No space left from Sigl_Excep call in Hard_Excep
                  10203 No space left from Sigl Excep call in Nmi Excep
                  10205 Error from Wait_Event_Chn called in Excep_Prolog

10207 No system data space in Excep_Setup
10208 No space left from Sigl_Excep call in range error
10212 Error in Term Def Hdl from Enable Excep
10213 Error in Force_Term_Excep, no space in Enq_Ex_Data

                  Lisa Troubleshooting Guide
                                                   Rev. 8-8-83
                                                                                Page 6.51
Apple Lisa Computer Technical Information -- October 1988
```

Page 0143 of 0237



apple computer

10401 Error from Close Event Chn in Ec Cleanup 10582 Unable to get space in Freeze_Seg 10590 Fatal memory parity error 10593 Unable to move memory manager segment during startup 10594 Unable to swap in a segment during startup 10595 Unable to get space in Extend MMlist 10596 Trying to alter size of segment that is not data or stack (Alt DS Size) 10597 Trying to allocate space to an allocated segment (Alloc_Mem) 10598 Attempting to allocate a nonfree memory region (Take Free) 10599 Fatal Disk error trying to read system code into memory 10600 Error attempting to make timer pipe 10601 Error from Kill_Object of an existing timer pipe 10602 Error from second Make Pipe to make timer pipe 10603 Error from Open to open timer pipe 10604 No syslocal space for head of timer list 10605 Error during allocate space for timer pipe, or interrupt from nonconfigured device 10609 Interrupt from nonconfigured device 10610 Error from info about timer pipe 10611 Spurious interrupt from floppy drive #2 10612 Spurious interrupt from floppy drive #1, or no syslocal space for timer list element 10613 Error from Read Data of timer pipe 10614 Actual returned from Read Data is not the same as requested from timer pipe 10615 Error from open of the receiver's event channel 10616 Error from Write Event to the receiver's event channel 10617 Error from Close Event Chn on the receiver's pipe 10619 No sysglobal space for timer request block 10624 Attempt to shut down floppy disk controller while drive is still busy 10637 Not enough memory to initialize system timeout drives 10675 Spurious timeout on console driver 10699 Spurious timeout on parallel printer driver 10700 Mismatch between loader version number and Operating System version number 10701 OS exhausted its internal space during startup 10702 Cannot make system process 10703 Cannot kill pseudo-outer process 10704 Cannot create driver 10706 Cannot initialize floppy disk driver 10707 Cannot initialize the File System volume 10708 Hard disk mount table unreadable 10709 Cannot map screen data 10710 Too many slot-based devices 10724 The boot tracks do not know the right File System version 10725 Either damaged File System or damaged contents 10726 Boot device read failed 10727 The OS will not fit into 10728 SYSTEM.OS is missing The OS will not fit into the available memory 10729 SYSTEM.CONFIG is corrupt Lisa Troubleshooting Guide Rev. 1-6-84 Page 6.52

Apple Lisa Computer Technical Information -- October 1988

Page 0144 of 0237

apple computer

```
10730 SYSTEM.OS is corrupt
10731 SYSTEM. DEBUG or SYSTEM. DEBUG2 is corrupt
10732 SYSTEM.LLD is corrupt
10733 Loader range error
10734 Wrong driver is found. For instance, storing a diskette loader on a
       ProFile
10735
      SYSTEM.LLD is missing
10736 SYSTEM. UNPACK is missing
10737 Unpack of SYSTEM.OS with SYSTEM.UNPACK failed
11176 Found a pending write request for a pipe while in Close_Object when
       it is called by the last writer of the pipe
11177 Found a pending read request for a pipe while in Close_Object when
       it is called by the (only possible) reader of the pipe
11178 Found a pending read request for a pipe while in Read_Data from the
       pipe
11180 Found a pending write request for a pipe while in Write Data to the
       pipe
```

- 118xx Error xx from diskette ROM (See OS errors 18xx)
- 11901 Call to Getspace or Relspace with a bad parameter, or free pool is bad

Lisa Troubleshooting Guide

Page 6.53

fapple computer

Lisa 1.0 Technical Procedures

Section 1

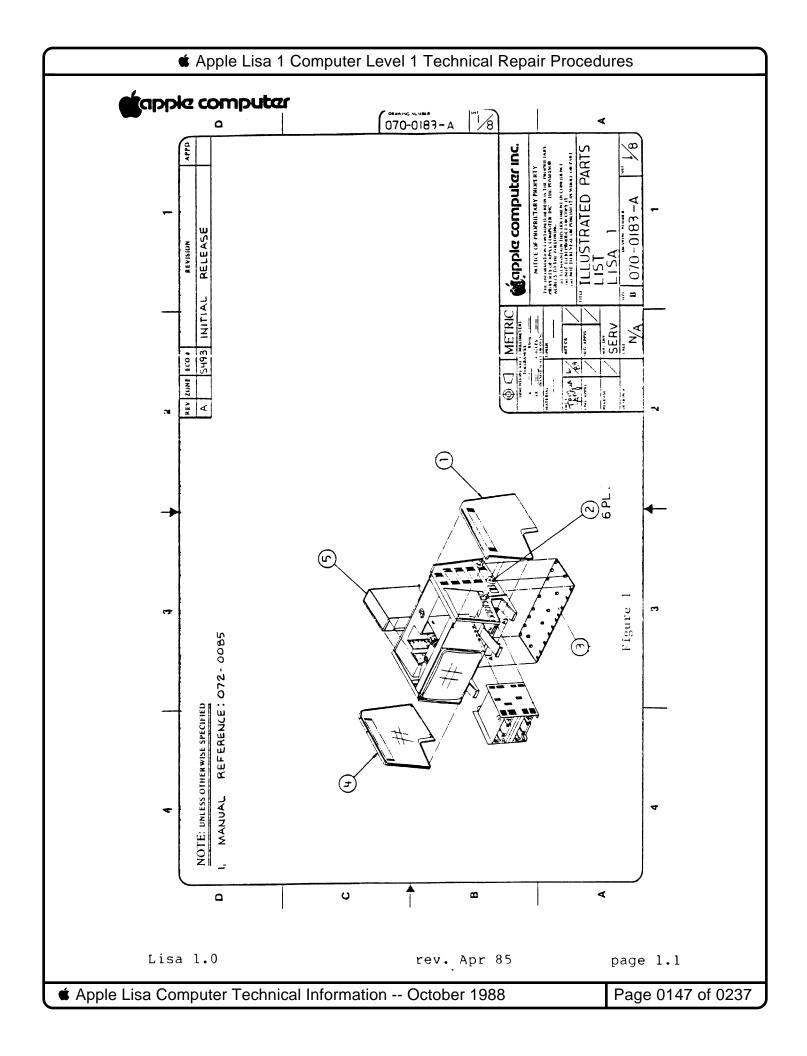
Illustrated Parts List

The figures and lists below include all piece parts that can be purchased separately from Apple for the Lisa 1.0, along with their part numbers. These are the only parts available from Apple. Refer to your Apple Servic® Programs manual for prices.

Contents:

Chassis 3	1.1
Top Assembly	1.3
Video Assembly	1.5
Chassis l	1.7
Disk Drive Assembly	1.9
Card Cage	1.11
CPU Board	1.13
I/O Board	1.15

Lisa l.O	rev. Apr 85	page 1.0
Apple Lisa Computer Technical	Information October 1988	Page 0146 of 0237

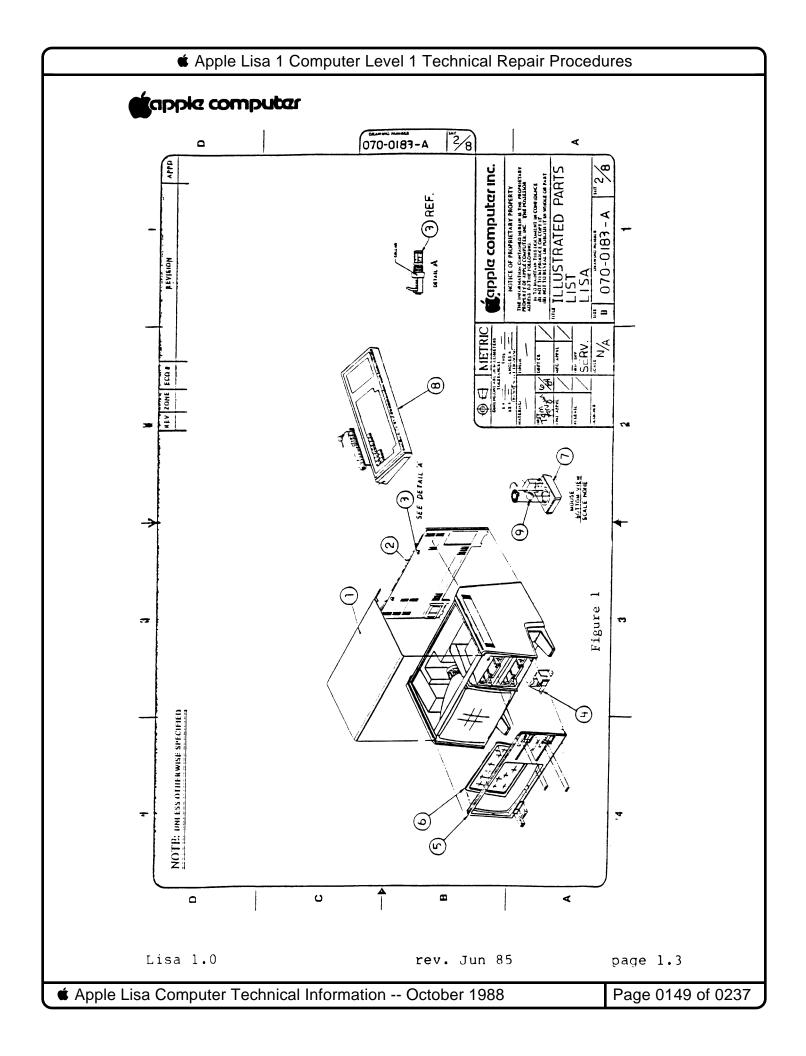


fapple computer

LISA 1.0 CHASSIS 3 (Figure 1)

Item	Part No.	Description
1	815-4073	Right Side Plastic
2	430-3001	Bottom Pan Screw, Tap 6-20x0.375
3	815-4090	Bottom Pan
4	815-4074	Left Side Plastic
5	661-93108	Lisa 1.0/2.0 Power Supply

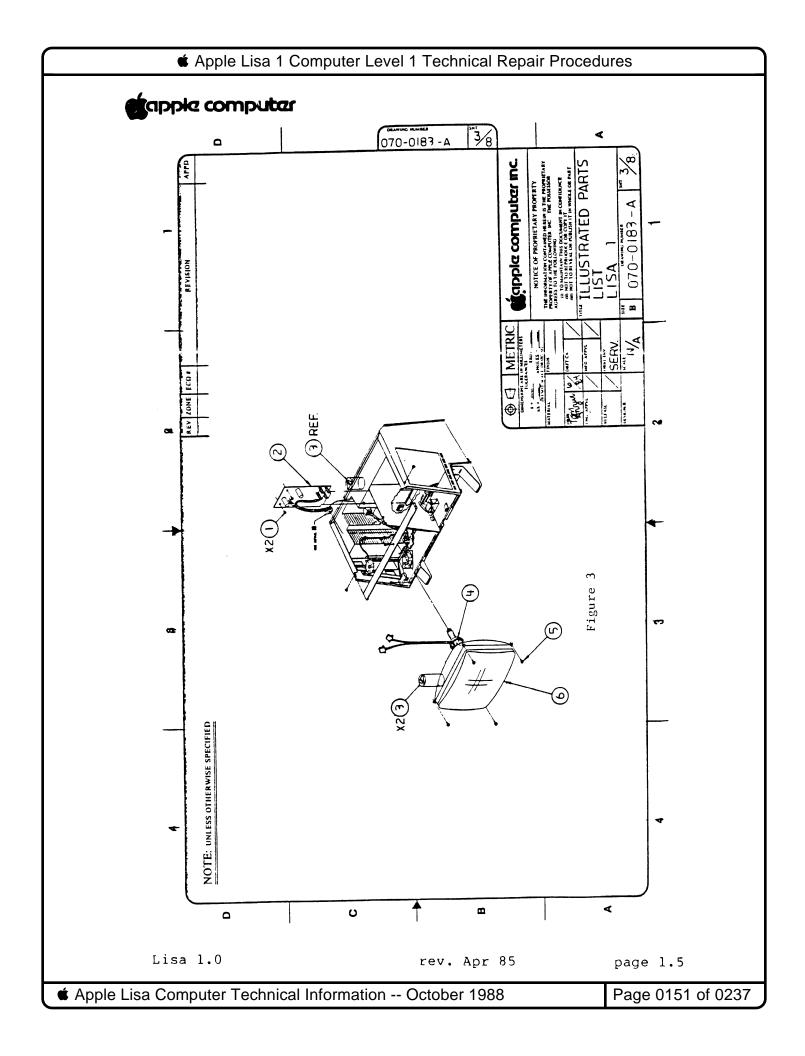
Lisa l.O	rev. Apr 85	page l.2
Apple Lisa Computer Technical Infor	mation October 1988	Page 0148 of 0237



apple computer

LISA 1.0	TOP ASSEMBLY	(Figure 2)
Item	Part No.	Description
1	815-4075	Top Cover Plastic
2	620-5105	Subassembly, Back
3	830-0051	Fastener, 1/4 Turn
4	076-0104	Lisa/Macintosh XL Soft Switch Assembly
5	620-5127	Lisa 1.0 Bezel Subassembly
6	620-6112	Glare Screen Assembly
7	661-93111	Lisa Mouse
8	661-93109	Lisa/Macintosh XL Keyboard
9	699-8001	Rubber Coated Mouse Ball

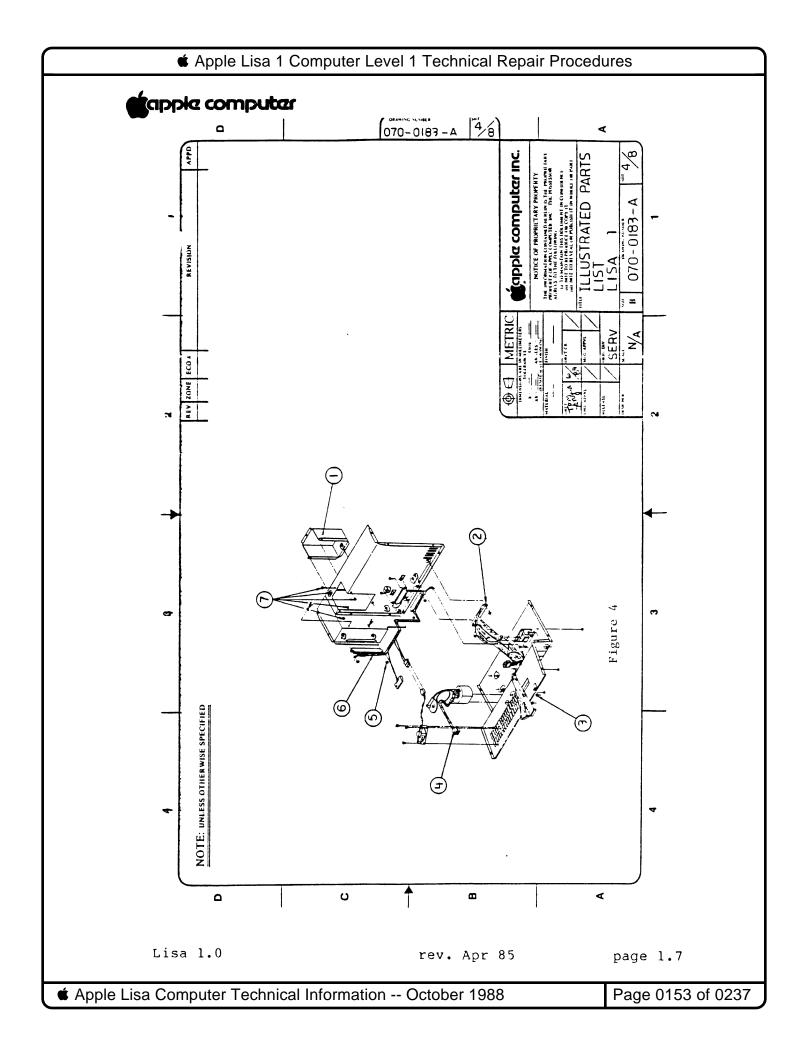
Lisa l.O	rev. Apr 85	page 1.4
Apple Lisa Computer Technical Info	rmation October 1988	Page 0150 of 0237



jappie computer

LISA 1.0	VIDEO ASSEMBLY	(Figure 3)
Item	Part No.	Description
1	400-1603	Video Board Screw, 6-32x3/16
2	661-93107	Lisa/Macintosh XL Video Board
3	825-4002	Label, Danger
4	159-0015	Magnet, Yoke Trim
	159-0020	Magnet, Yoke, Yellow
	159-0021	Magnet, Yoke, Ređ
	159-0022	Magnet, Yoke, Green
	159-0023	Magnet, Yoke, Blue
5	450-0020	Serrated Washer CRT 3-32x0.375
6	076-0105	Lisa/Macintosh XL CRT Yoke Assembly

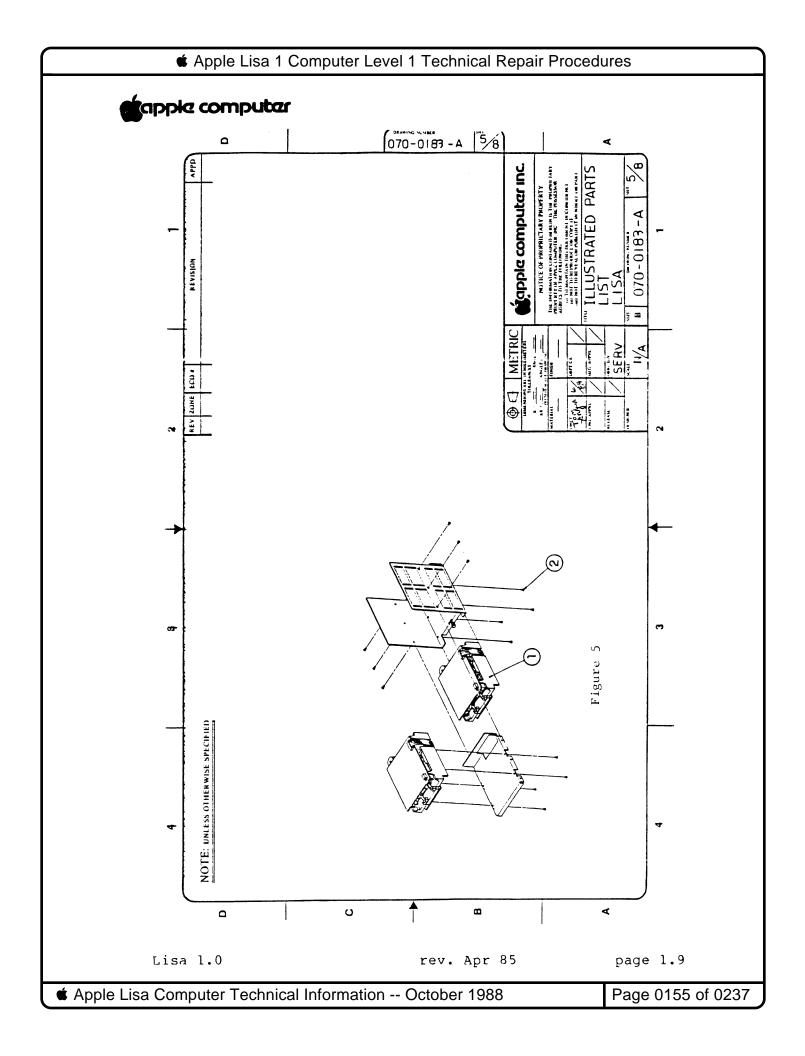
Lisa l.O	rev. Apr 85	page 1.6
Apple Lisa Computer Technical Infor	mation October 1988	Page 0152 of 0237



fappie computer

LISA 1.0	CHASSIS 1	(Figure 4)
Item	Part No.	Description
1	805-4008	CRT Cup
2	591-0002	Cable Assembly, Disk Drive, Lisa 1.0/2.0
3	835-0181	Nut/Washer Assy, M3 0.5, Lisa/Macintosh XL Flyback
4	076-0106	Lisa/Macintosh XL Flyback Transformer
5	835-0150	Nut/Washer Assy, Card Cage Chamber
6	591-0003	Cable Assembly, Power, Lisa 1.0
7	400-1603	Video Board Screw, 6-32x3/16

Lisa l.O	rev. Apr 85	page 1.8
Apple Lisa Computer Technical Inform	mation October 1988	Page 0154 of 0237

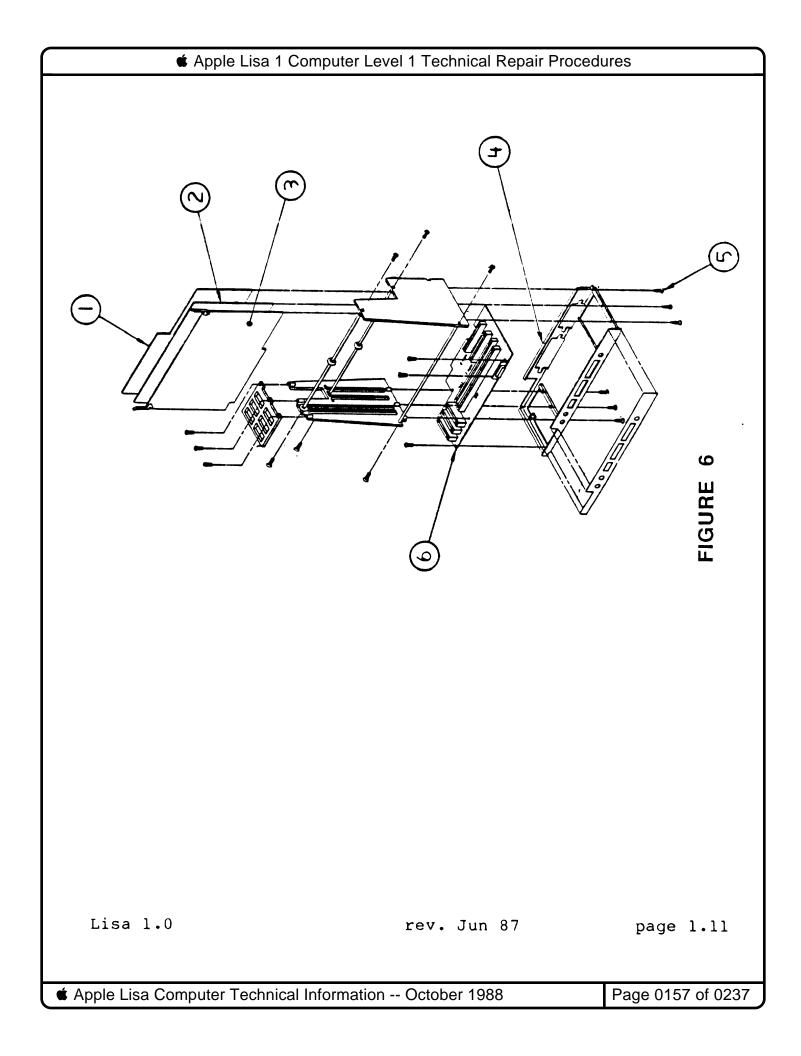


LISA 1.0 DISK DRIVE ASSEMBLY (Figure 5)

Item Part No. Description

1661-93110Lisa 1.0 Drive Module2400-3604Disk Drive Screw, 6-32x1/4

Lisa l.O	rev. Apr 85	page 1.10
Apple Lisa Computer Technical I	nformation October 1988	Page 0156 of 0237

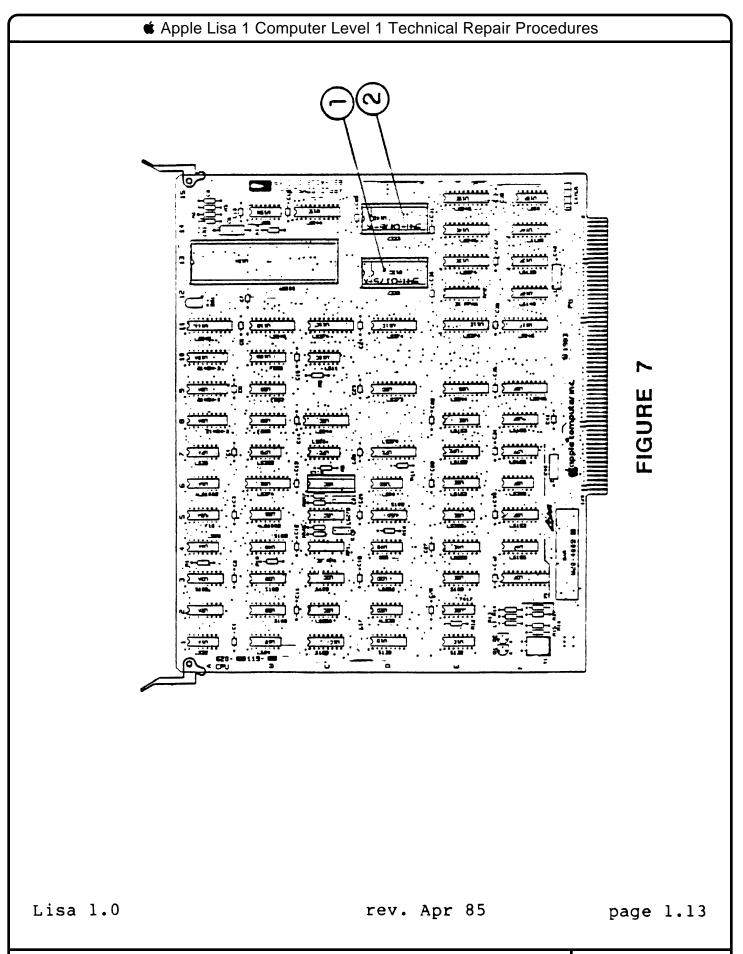


LISA 1.0 CARD CAGE (Figure 6)

Item Part No. Description

1	661-93105	Lisa/Macintosh XL Memory Board
2	661-93103	Lisa/Macintosh XL CPU Card
3	661-93104	Lisa l.O I/O Board
4	805-4046	Lisa 1.0/2.0 Card Cage Chassis
5	400-1405	Card Cage Screw, 4-40 x 5/16
6	661-93106	Lisa 1.0/2.0 Motherboard

Lisa 1.0	rev. Jun 87	page 1.12
Apple Lisa Computer Technical	Information October 1988	Page 0158 of 0237



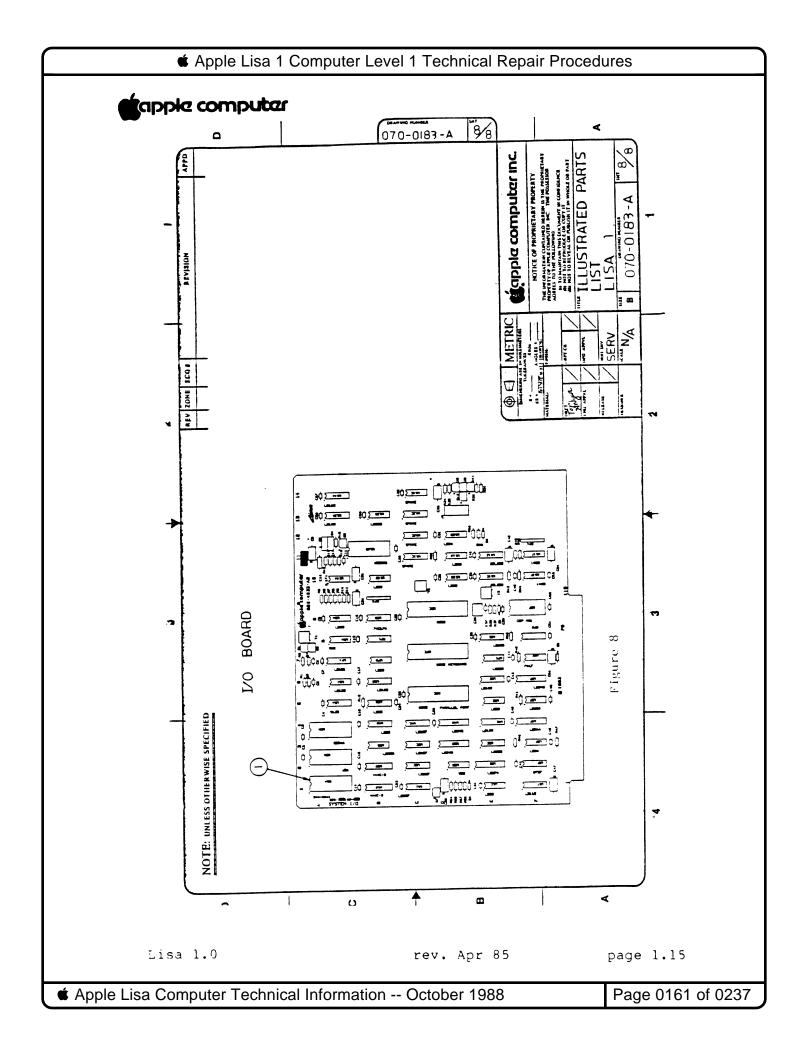
Apple Lisa Computer Technical Information -- October 1988
 Page 0159 of 0237

jappie computer

LISA CPU BOARD (Figure 7)

Item	Part No.	Description
1	341-0175	Boot ROM, High 64K
2	341-0176	Boot ROM, Low 64K

Lisa l.O	rev. Jun 85	page 1.14
Apple Lisa Computer Technical Inf	ormation October 1988	Page 0160 of 0237



apple computer

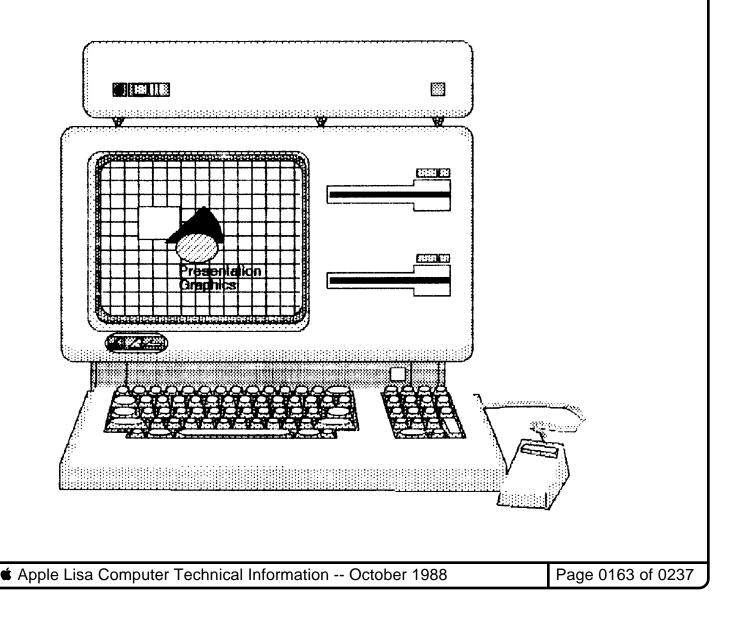
LISA I/O BOARD (Figure 8)

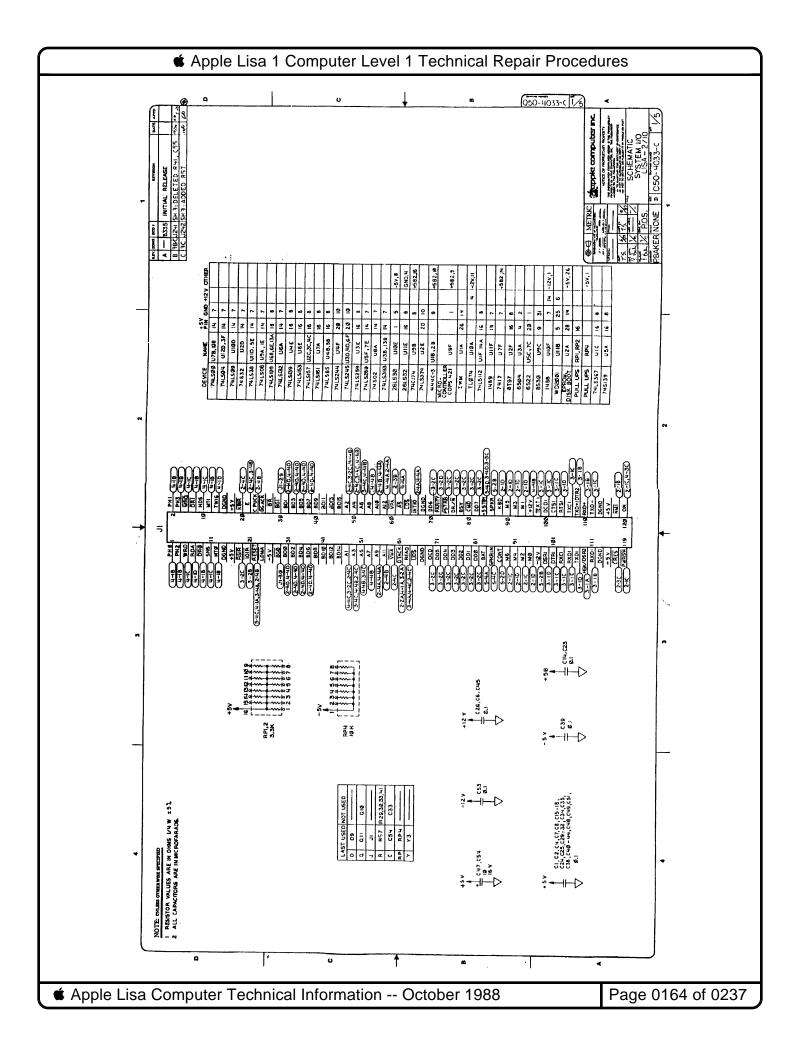
Item	Part No.	Description

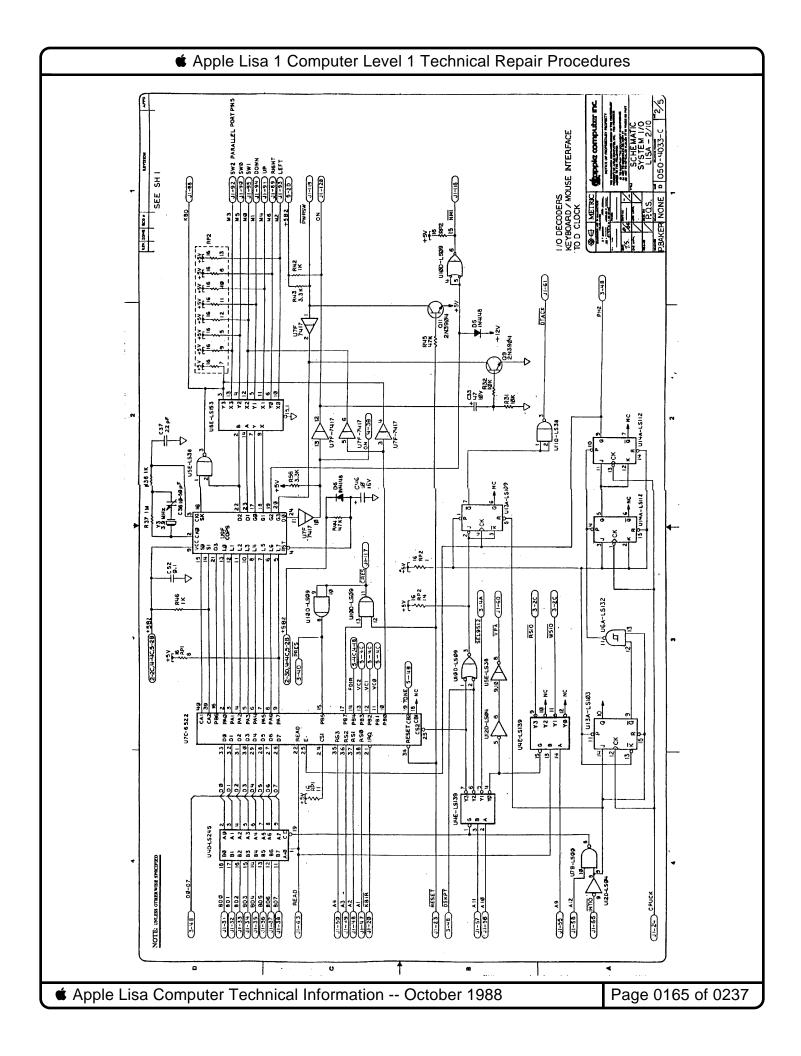
1 341-0138 Dis	k Controller ROM
----------------	------------------

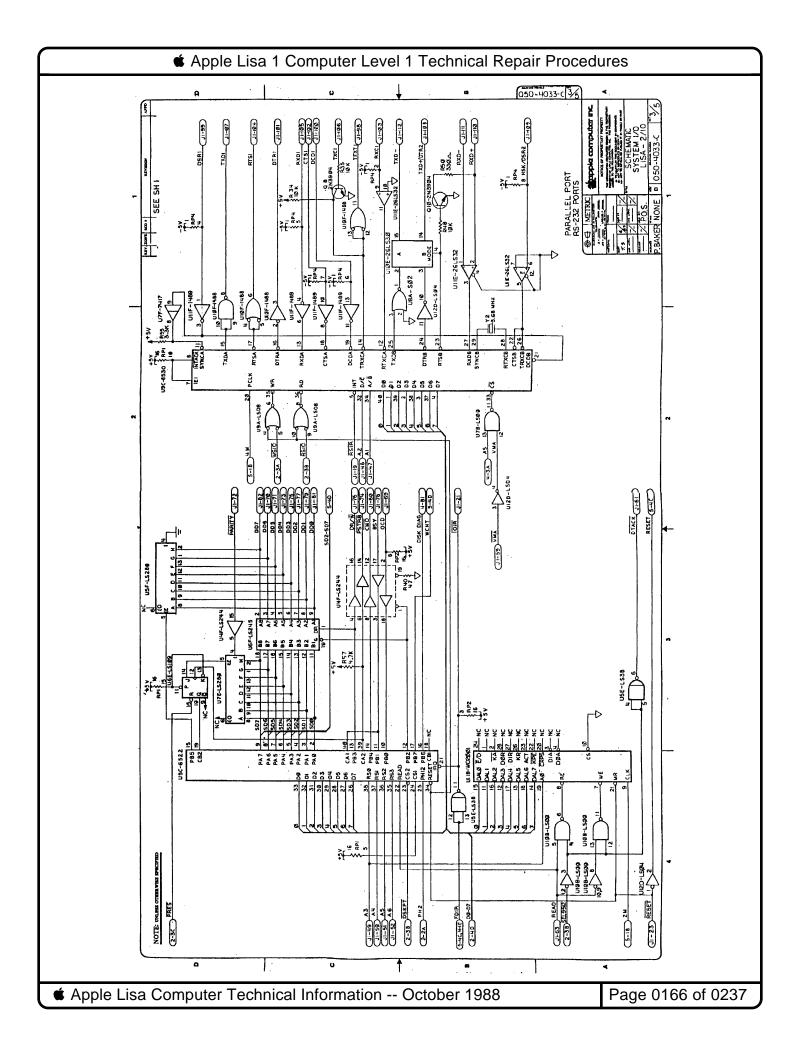
Lisa l.O	rev. Jun 85	page 1.16
Apple Lisa Computer Technical I	nformation October 1988	Page 0162 of 0237

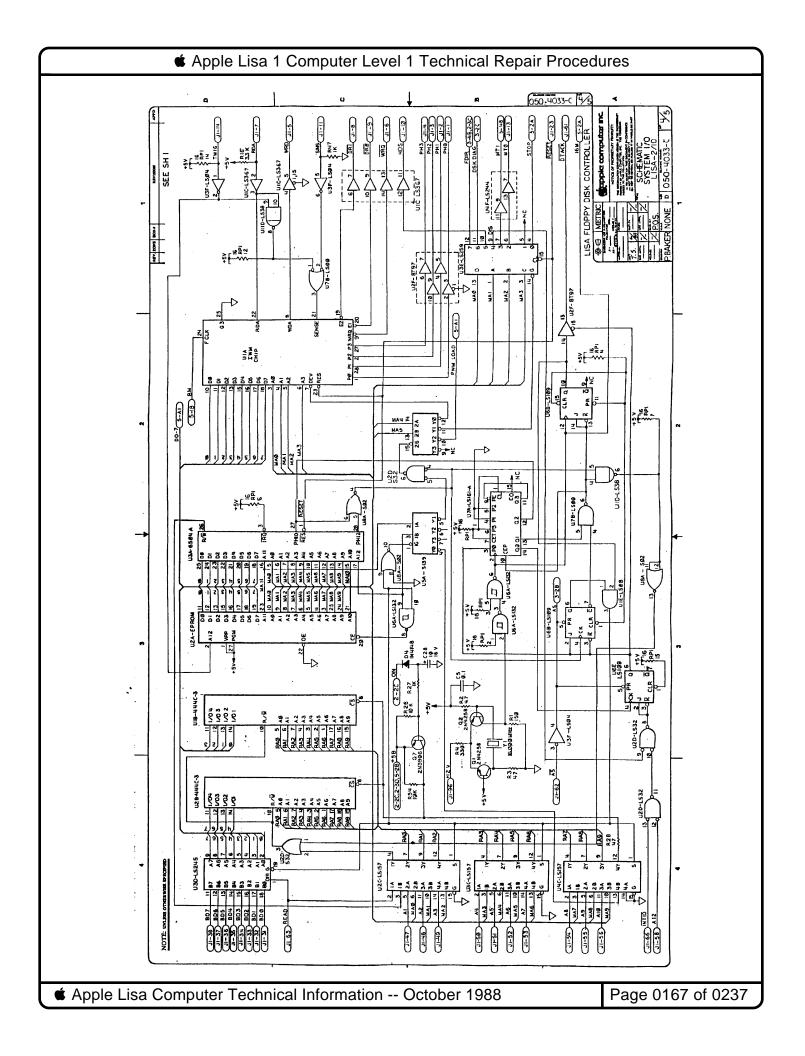
APPLE LISA COMPUTER SCHEMATICS

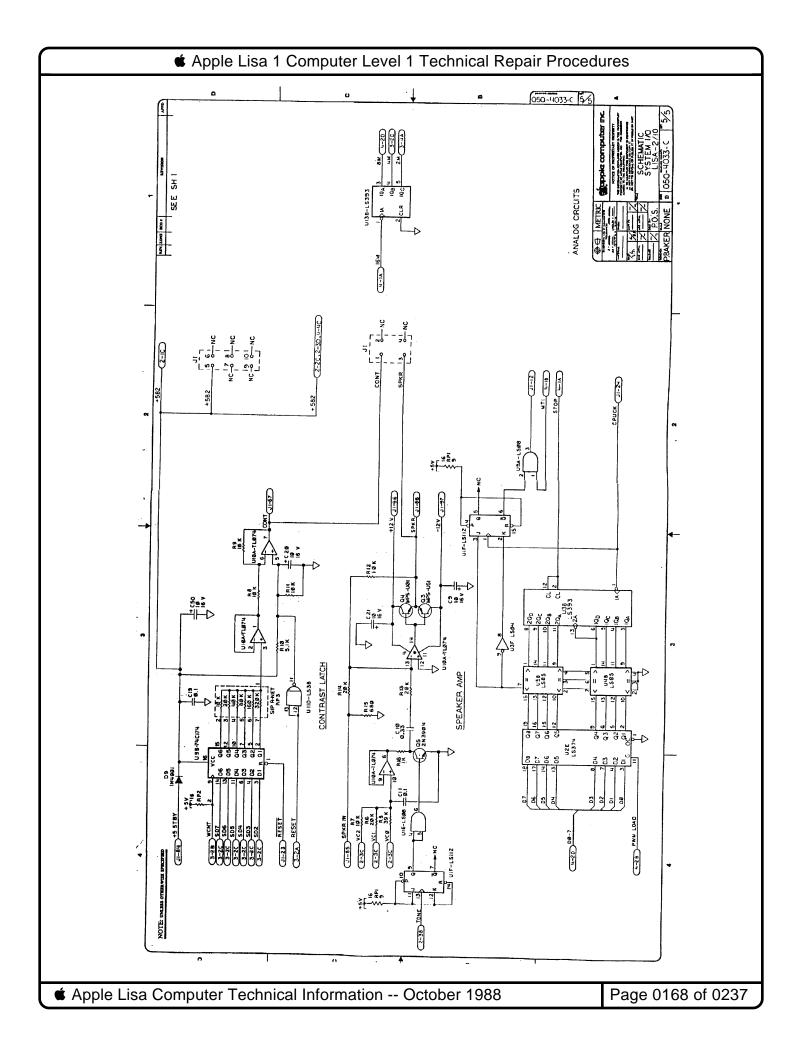


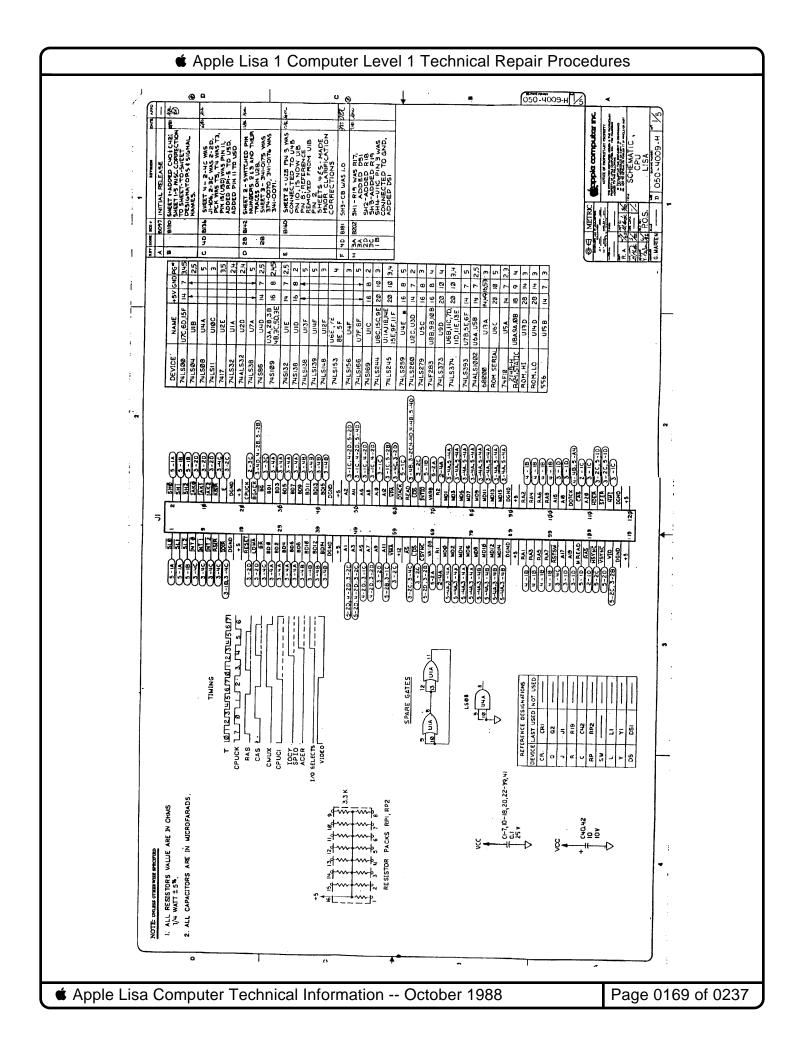


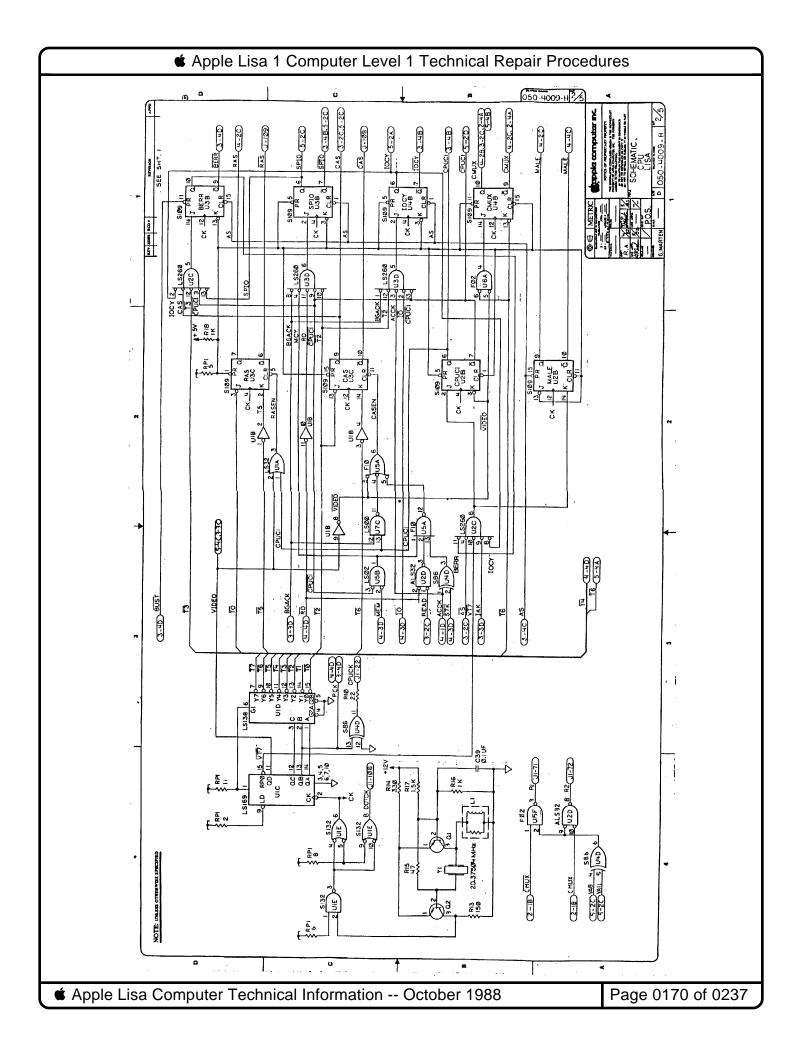


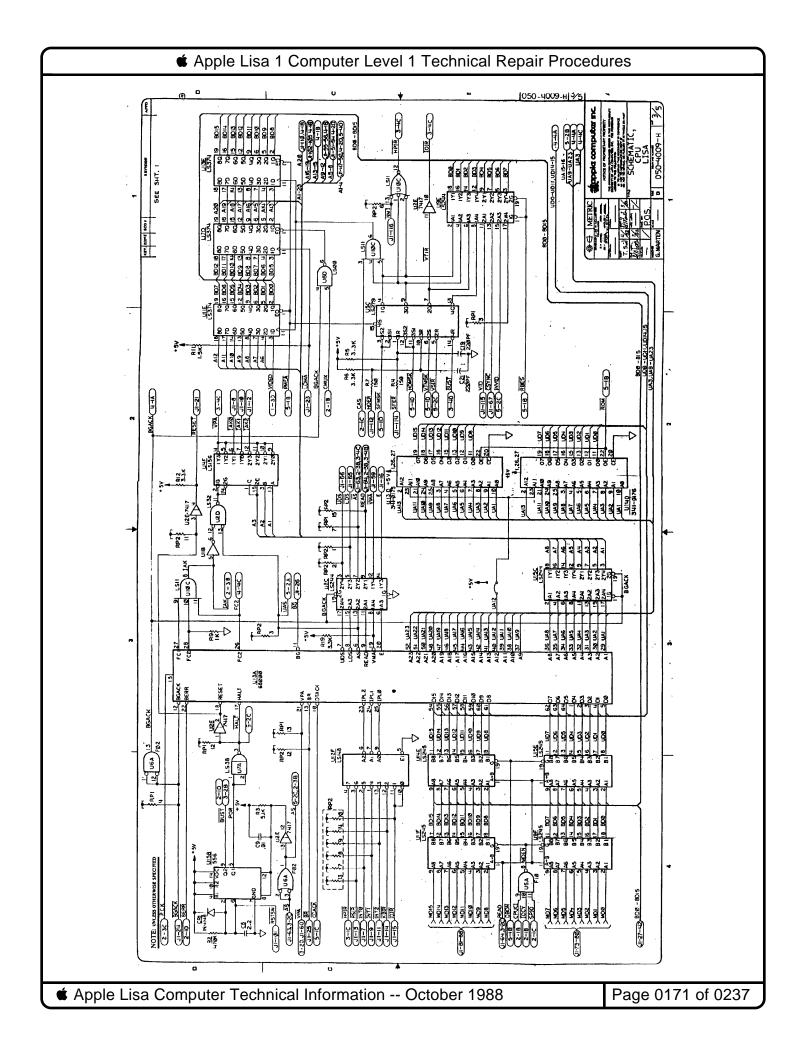


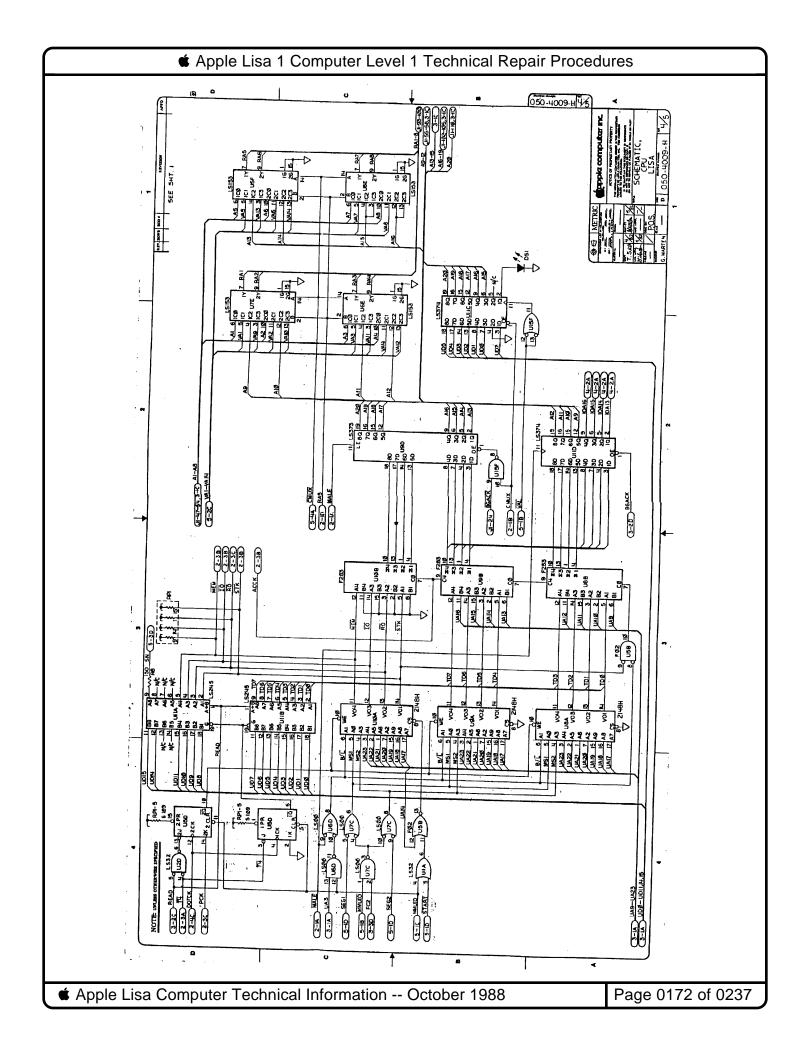


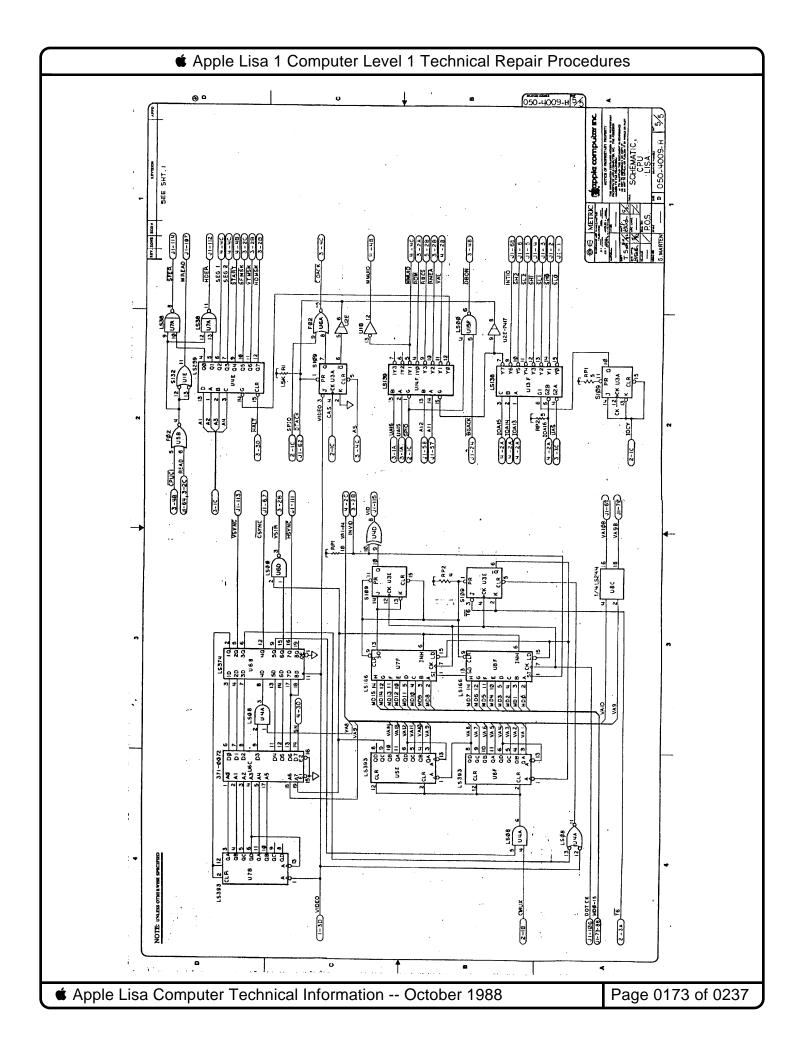


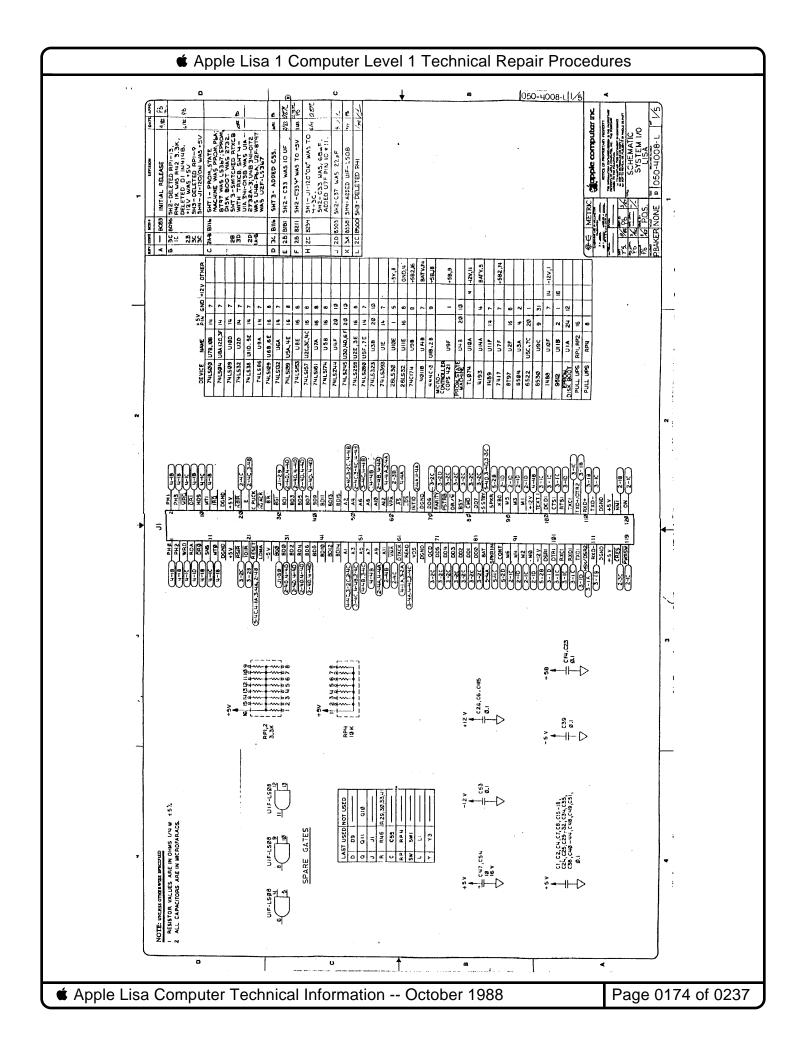


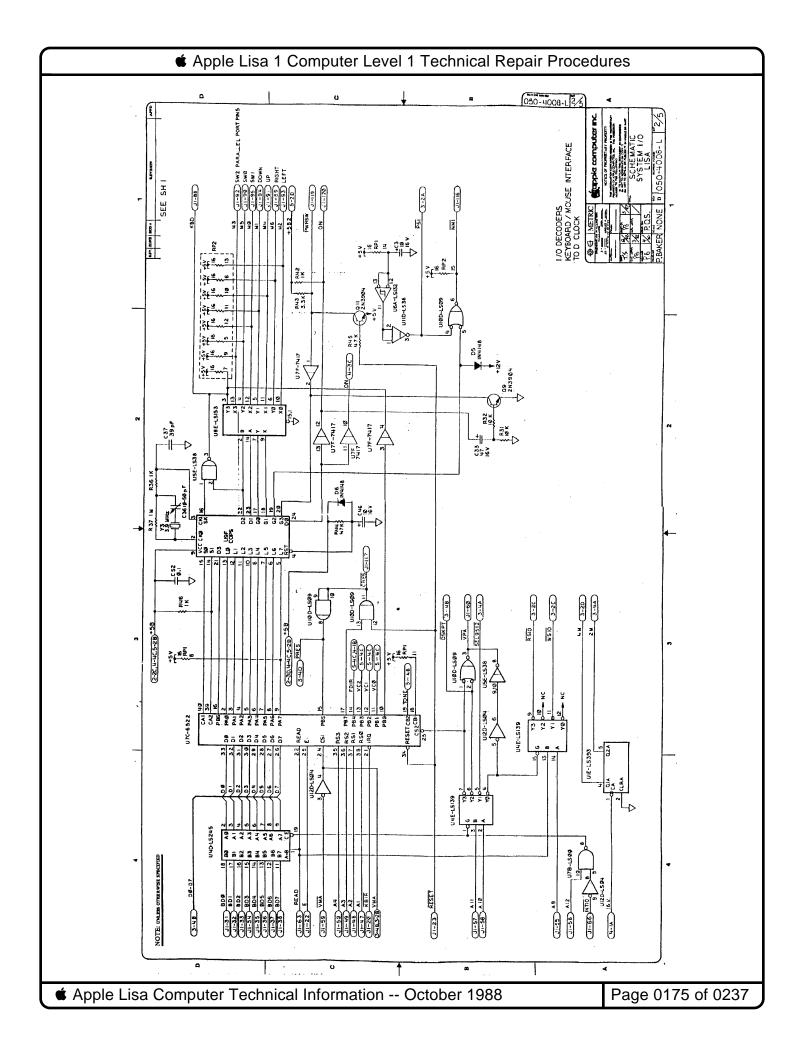


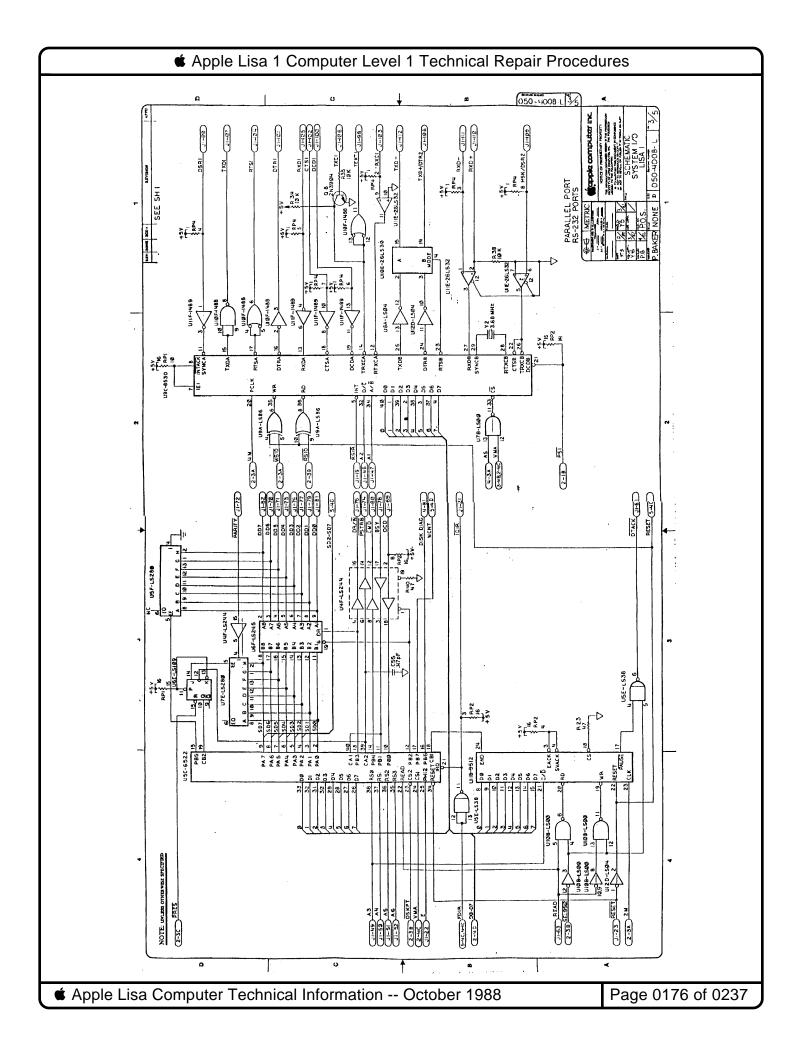


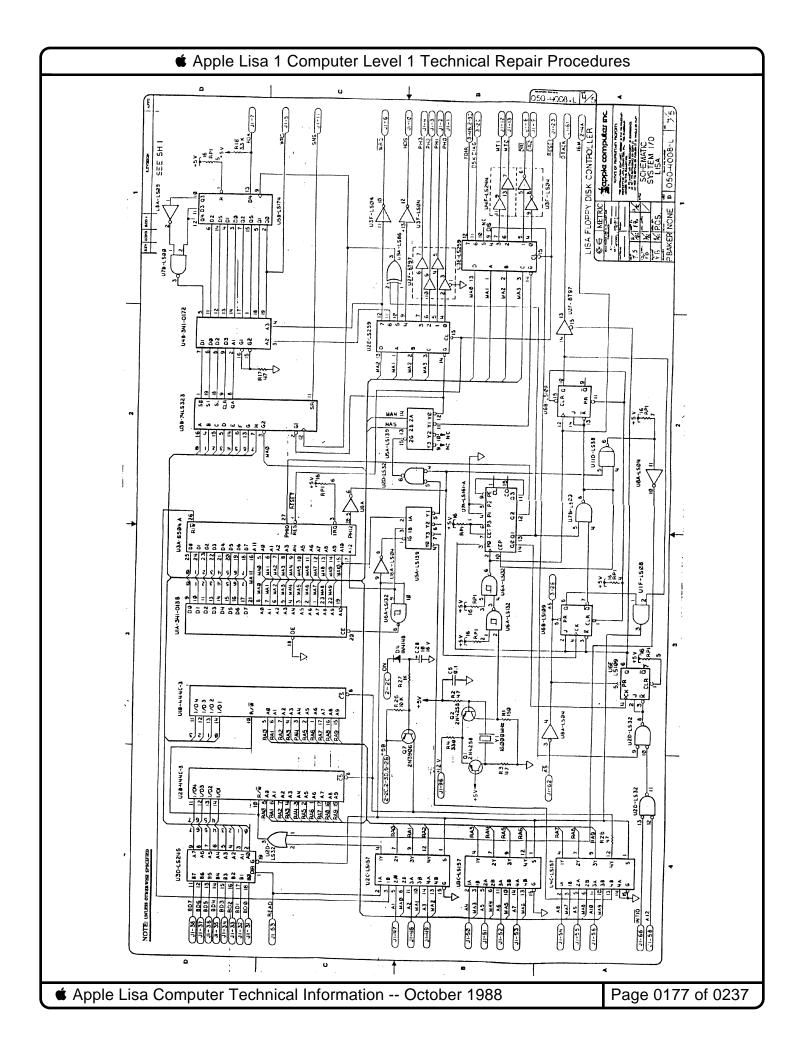


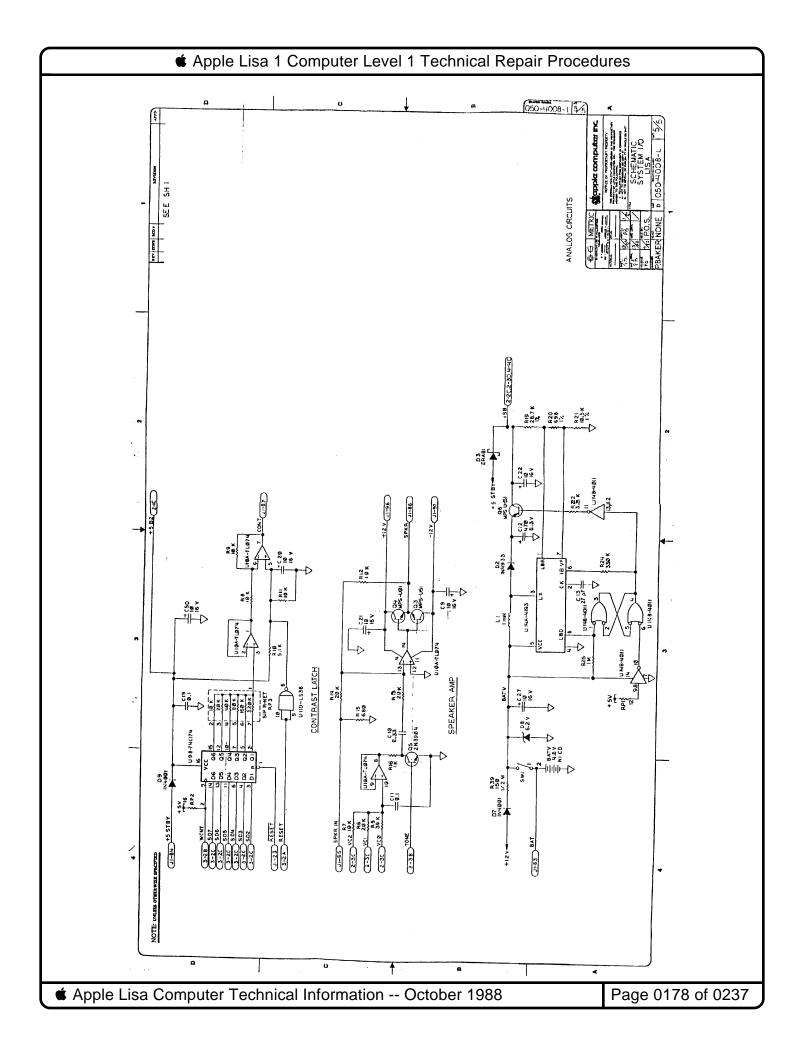


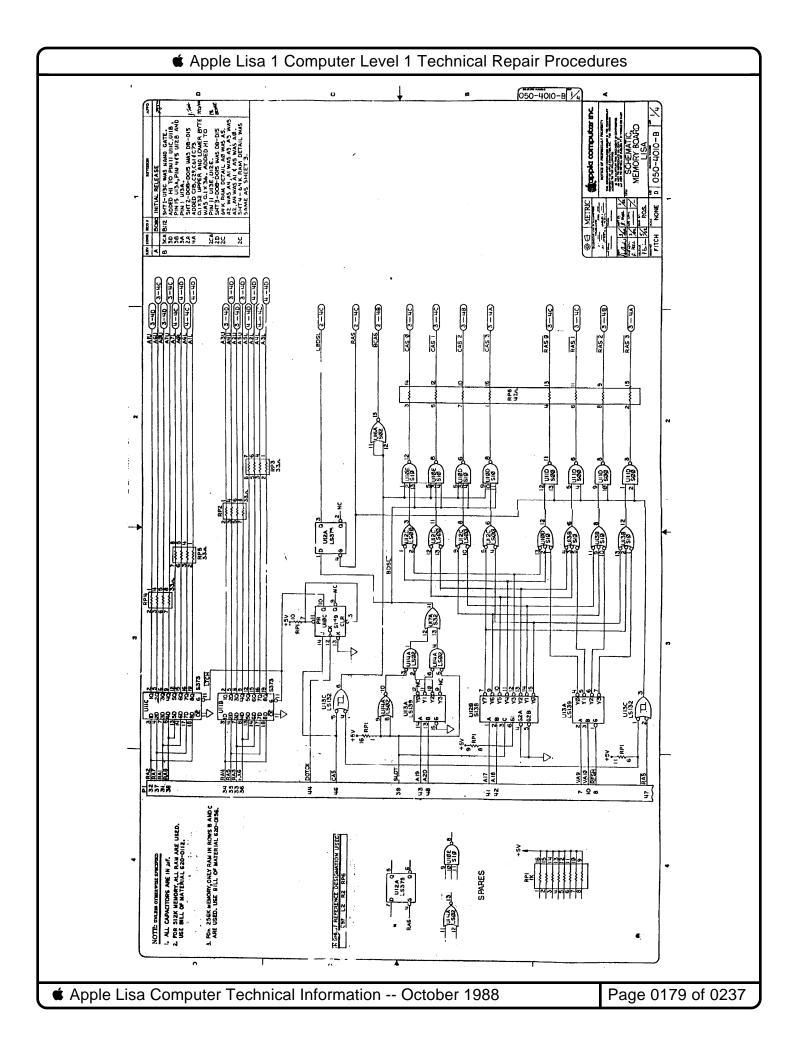


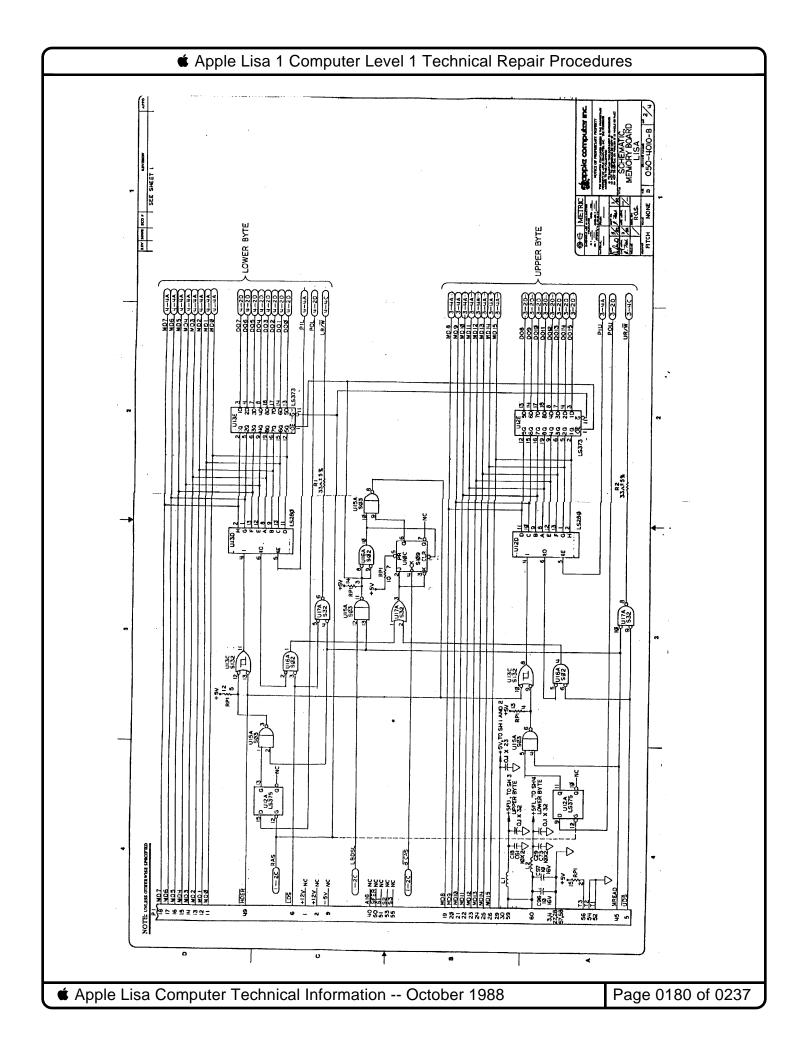


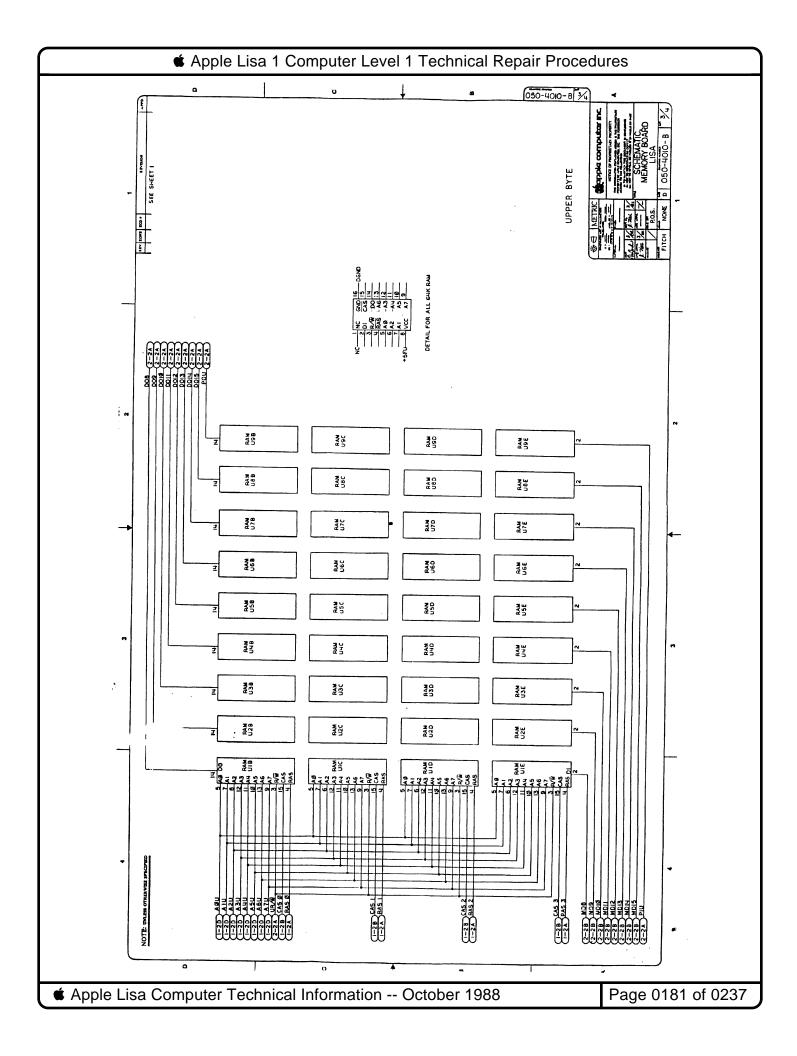


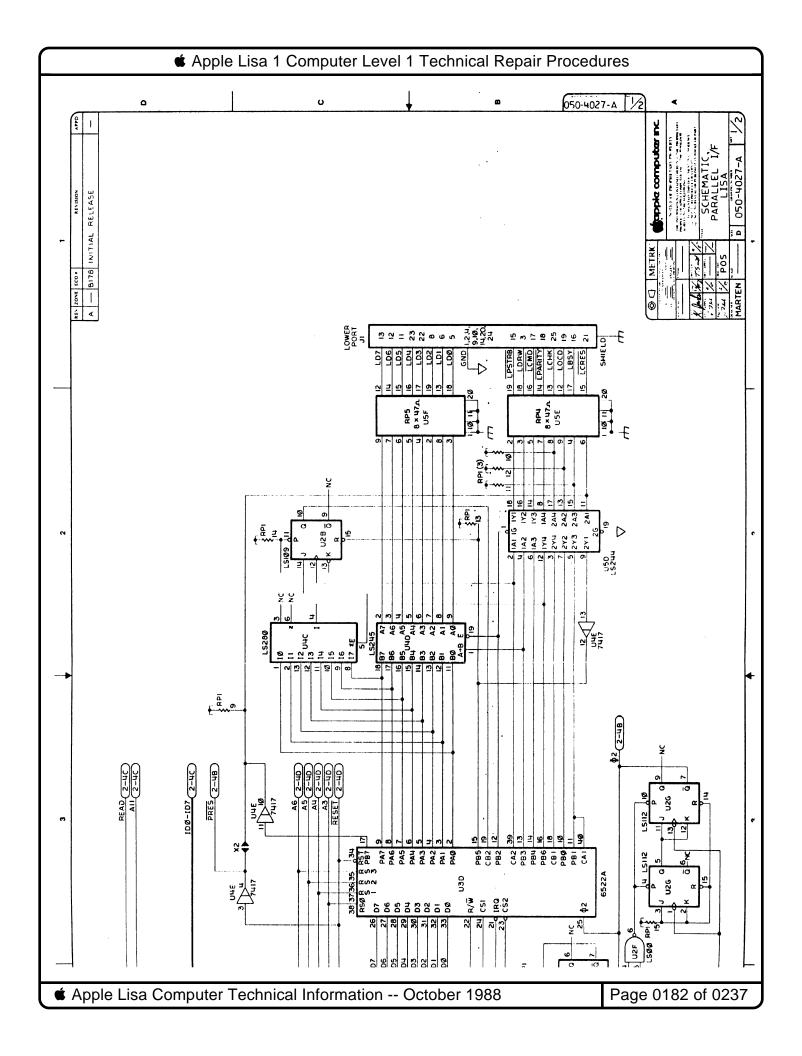


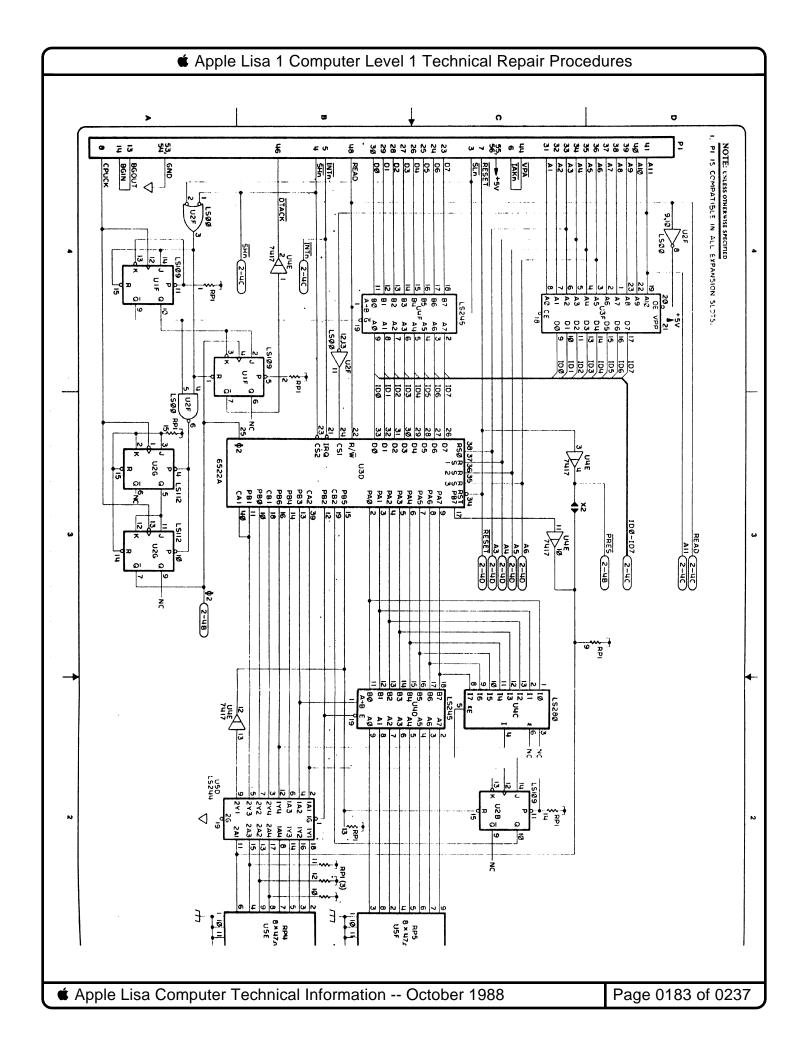


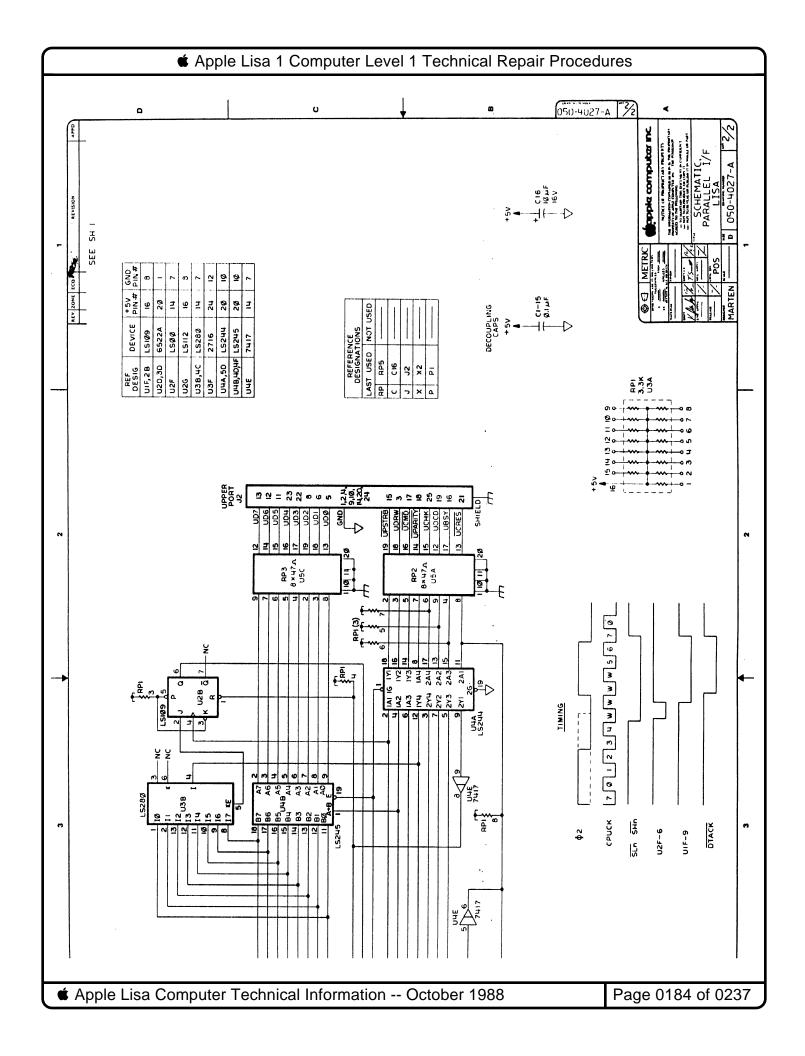


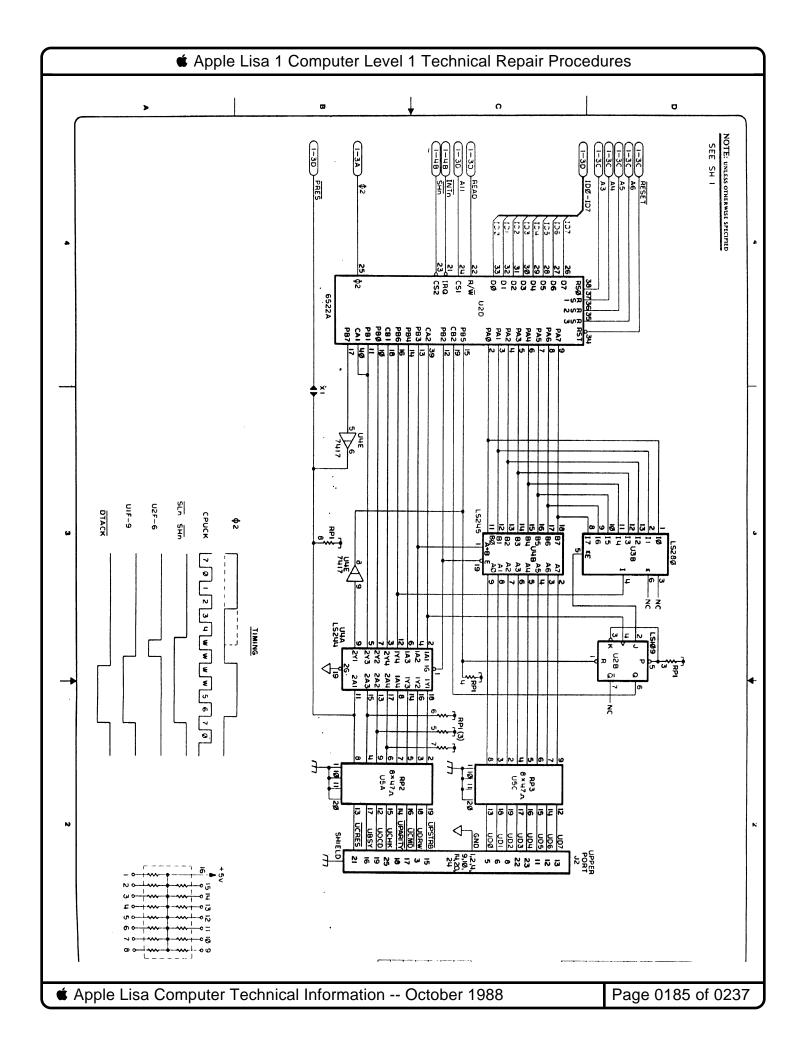


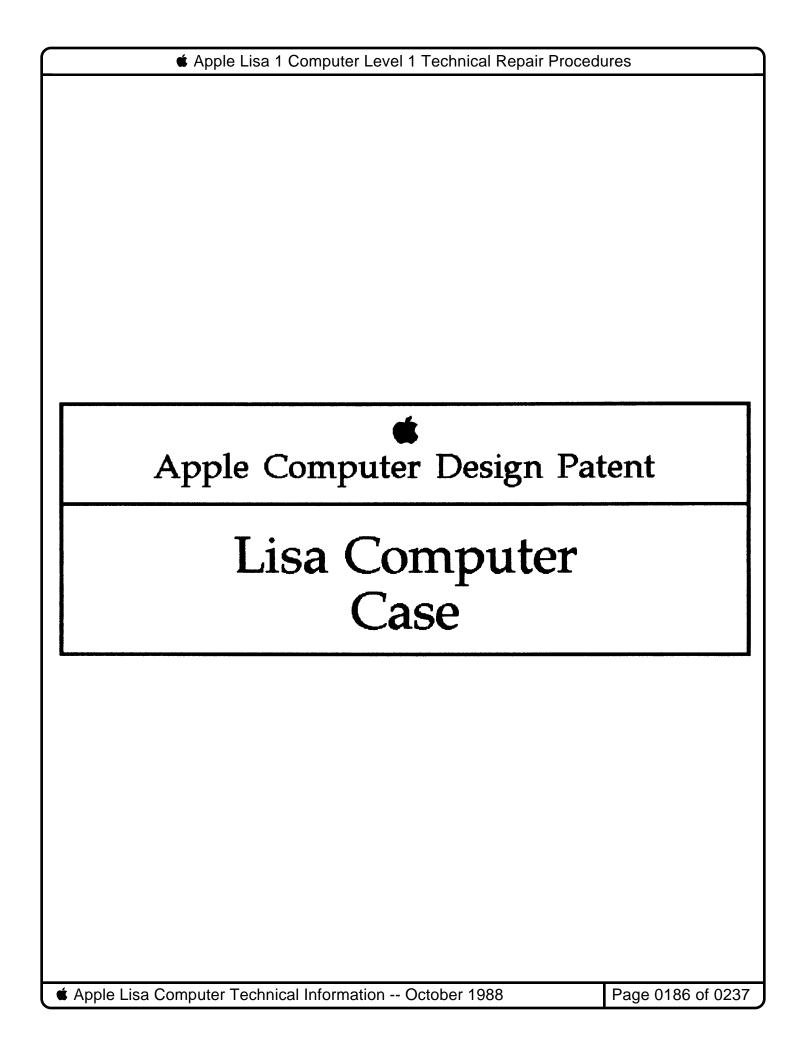












United States Patent [19]

Dresselhaus et al.

[54] COMPUTER

- [75] Inventors: William F. Dresselhaus, Redwood City; Kenneth S. Campbell, Mountain View; Clive R. Twyman, Fremont, all of Calif.; Douglas C. Dayton, Cambridge, Mass.
- [73] Assignee: Apple Computer, Inc., Cupertino, Calif.
- [**] Term: 14 Years
- [21] Appl. No.: 387,029
- [22] Filed: Jun. 10, 1982
- [52]
 U.S. Cl.
 D14/106

 [58]
 Field of Search
 D14/100-116;

 340/700, 711, 720
 340/700, 711, 720

[56] References Cited

U.S. PATENT DOCUMENTS

D. 218,436	8/1970	Morgan et al.	D14/108
D. 227,256	6/1973	Conway et al.	D14/106

[11] Patent Number: Des. 277,673

[45] Date of Patent: ** Feb. 19, 1985

D. 227,772 7/1973 Carroll et al. D14/100

OTHER PUBLICATIONS

Infosystems, 5-1980, p. 61, Burroughs Word Processor. Lanier (R) Super No Problem TM Typewriter Brochure (C) 1981, Word Processor.

Primary Examiner—Susan J. Lucas Attorney, Agent, or Firm—Blakely, Sokoloff, Taylor & Zafman

[57] CLAIM

The ornamental design for a computer, substantially as shown.

DESCRIPTION

FIG. 1 is a perspective view of a computer showing our new design;

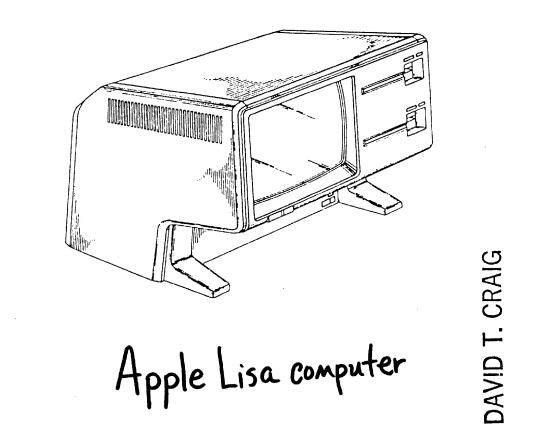
FIG. 2 is a front elevational view thereof;

FIG. 3 is a top plan view thereof;

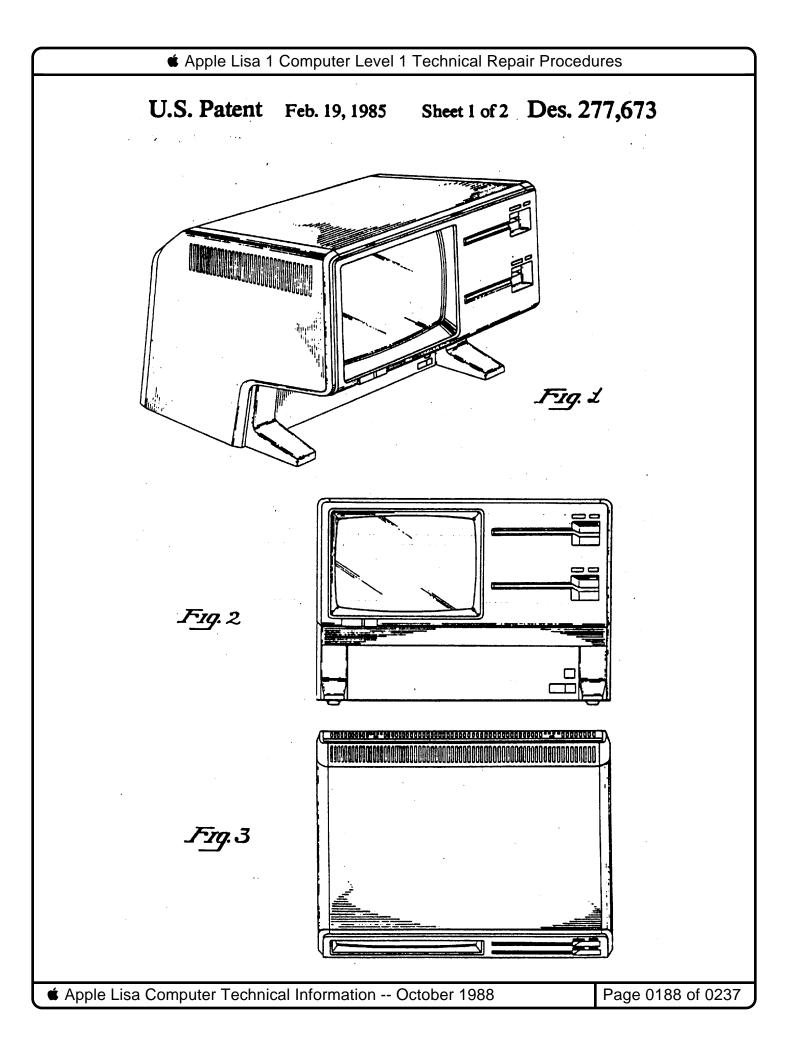
FIG. 4 is a right side elevational view thereof;

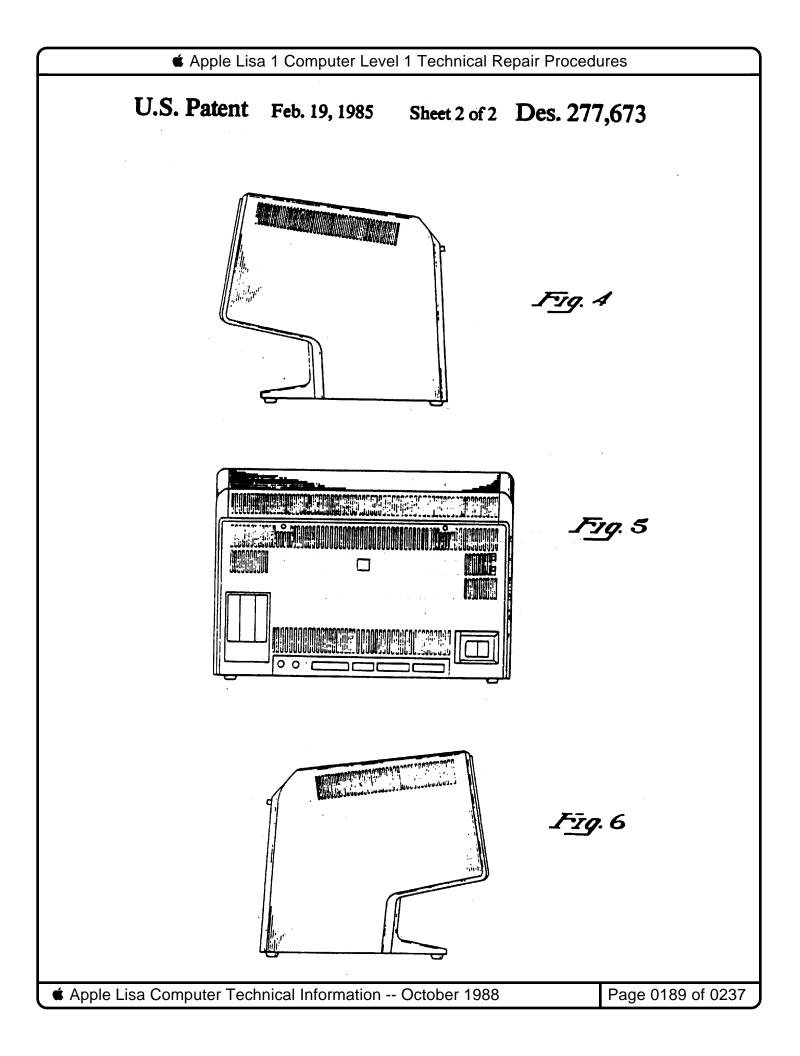
FIG. 5 is a rear elevational view thereof; and,

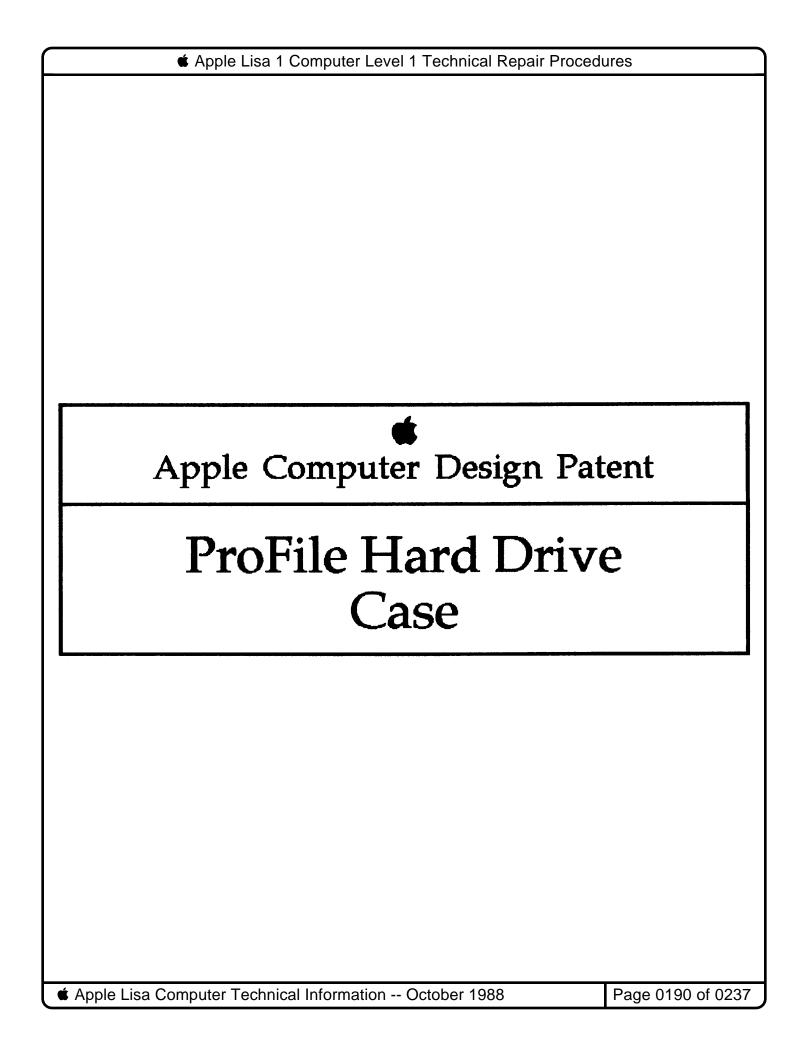
FIG. 6 is a left side elevational view thereof.



Apple Lisa Computer Technical Information -- October 1988
Page 0187 of 0237







United States Patent [19]

Stewart

[54] HARD DISK DRIVE

- [75] Inventor: James R. Stewart, San Jose, Calif.
- [73] Assignce: Apple Computer, Inc., Cupertino, Calif.
- [**] Term: 14 Years
- [21] Appl. No.: 322,922
- [22] Filed: Nov. 19, 1981

[56] References Cited

U.S. PATENT DOCUMENTS

3,789,273	1/1974	O'Brien
3,899,794	8/1975	Brown, Jr

[11] Des. 273,295

[45] ++ Apr. 3, 1984

OTHER PUBLICATIONS

North Star Computers, Inc., Catalog, 5-1980, p. 8, Hard Disk Drive.

Radio Shack TRS-80 TM Microcomputer Catalog RSC-3, ©1979, p. 10, VOXBOX TM Housing.

Primary Examiner-Susan J. Lucas Attorney, Agent, or Firm-Blakely, Sokoloff, Taylor & Zafman

[57] CLAIM

The ornamental design for a hard disk drive, substantially as shown and described.

DESCRIPTION

FIG. 1 is a perspective view of the hard disk drive showing my new design;

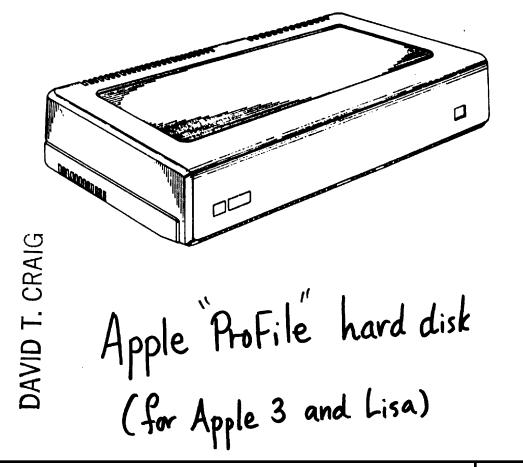
FIO. 2 is a top view thereof;

FIG. 3 is a front view thereof;

FIG. 4 is a rear view thereof;

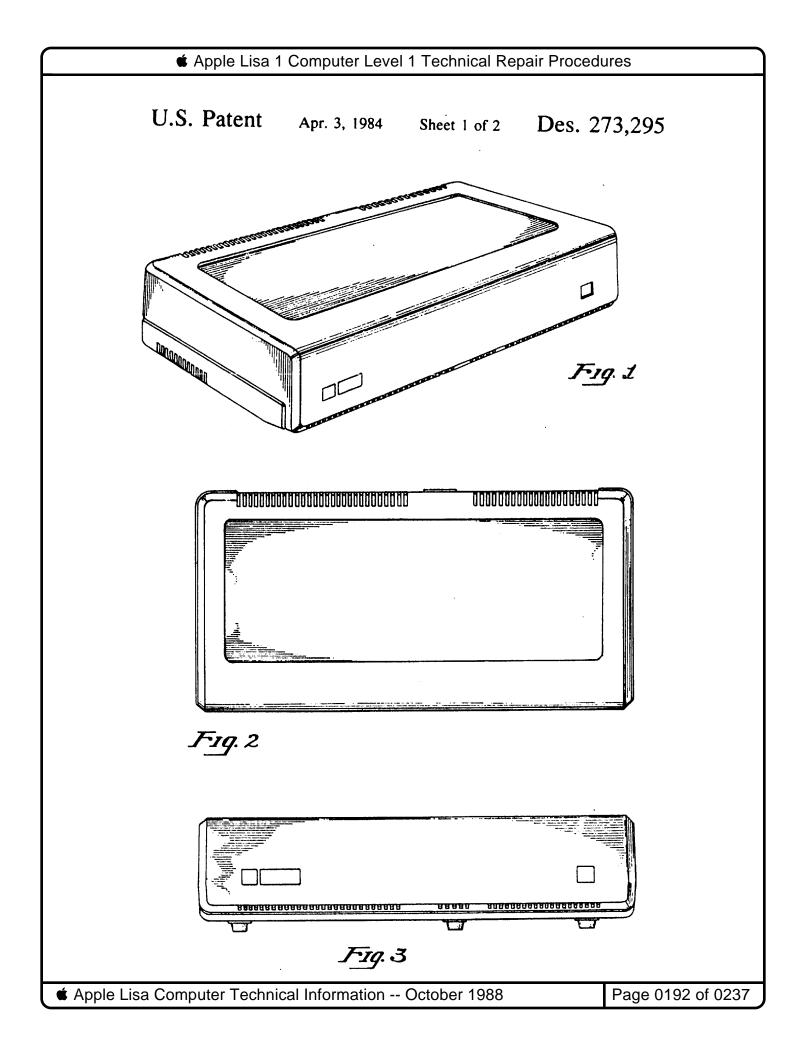
FIG. 5 is a right side view thereof; and

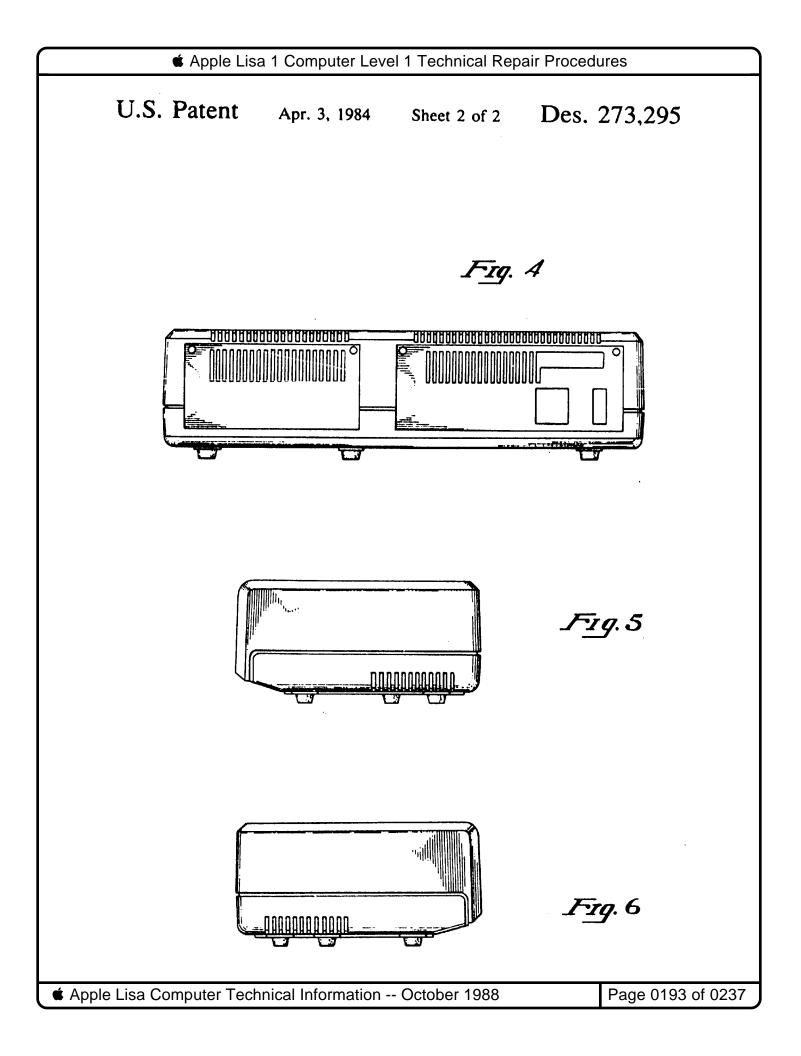
FIG. 6 is a left side view thereof.

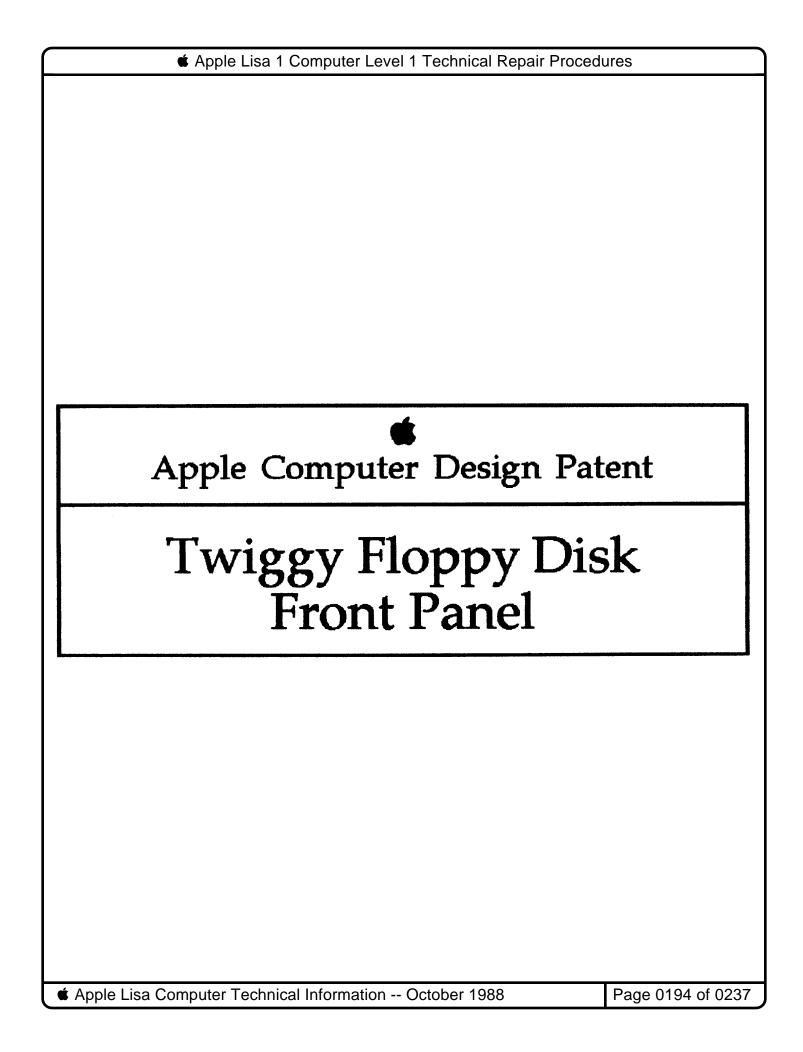


Apple Lisa Computer Technical Information -- October 1988

Page 0191 of 0237







[57]

United States Patent [19]

Dresselhaus

[54] FRONT PANEL FOR FLOPPY DISC DRIVE

- [75] Inventor: William F. Dresselhaus, Redwood City, Calif.
- [73] Assignee: Apple Computer, Inc., Cupertino, Calif.
- [**] Term: 14 Years
- [21] Appl. No.: 161,274
- [22] Filed: Jun. 20, 1980
- [51] Int. Cl. D14-02
- [52] U.S. Cl. D14/115; D14/109
- [58] Field of Search D14/105, 107, 108, 109, D14/114, 115, 100, 102, 106; 360/97, 98, 99, 102, 133

[56] References Cited U.S. PATENT DOCUMENTS

D. 249,343 9/1978 Ronzani D14/115

OTHER PUBLICATIONS

Computer Design, 7/78, p. 145, Persci Diskette Drive. Computer Design, 12/78, p. 11, Data Systems, Floppy Disk System, DSD110 MOD.

[11] Des. 266,426

[45] ****** Oct. 5, 1982

General Electric Co., Terminet (R) DST Brochure, 5/78, Diskette Storage Terminal.

Primary Examiner-Susan J. Lucas

Attorney, Agent, or Firm—Blakeley, Sokoloff, Taylor & Zafman

CLAIM

The ornamental design for a front panel for floppy disc drive, as shown and described.

DESCRIPTION

FIG. 1 is a perspective view of the front panel for a

floppy disc drive showing my new design.

FIG. 2 is a front elevational view thereof;

FIG. 3 is a bottom view thereof;

FIG. 4 is a rear elevational view thereof;

FIG. 5 is a top view thereof;

FIG. 6 is a left side view thereof; and,

FIG. 7 is a right side view thereof; FIG. 8 is a perspective view of an alternate embodiment

of the front panel of FIGS. 1 through 7;

FIG. 9 is a front elevational view thereof;

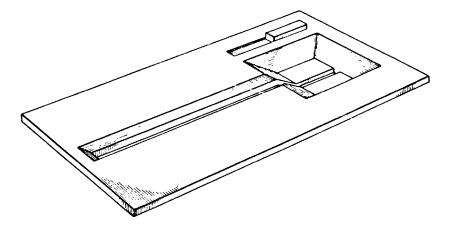
FIG. 10 is a bottom view thereof;

FIG. 11 is a rear elevational view thereof;

FIG. 12 is a top view thereof;

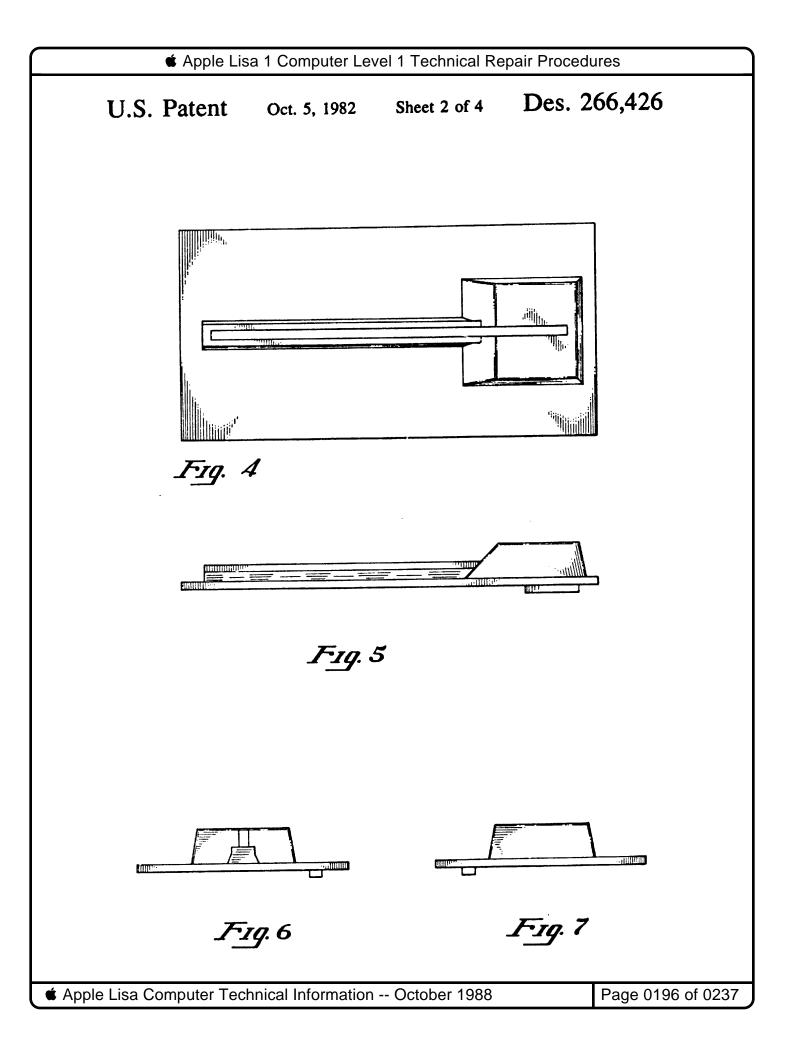
FIG. 13 is a left side view thereof; and,

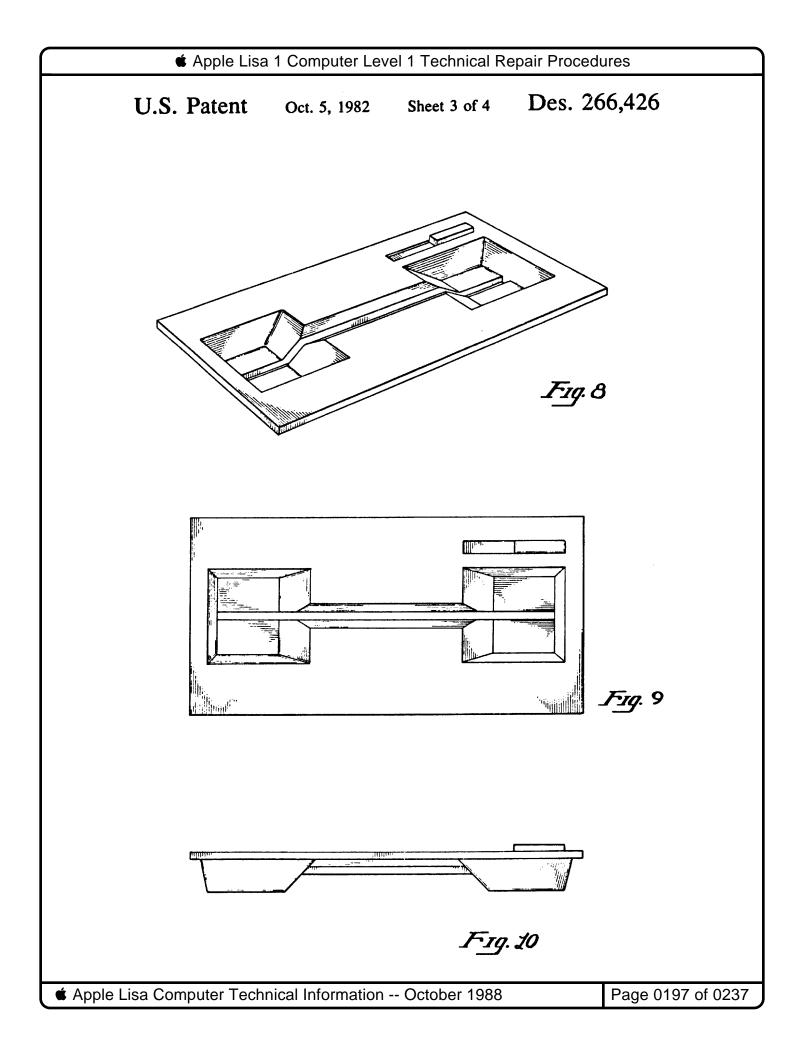
FIG. 14 is a right side view thereof.

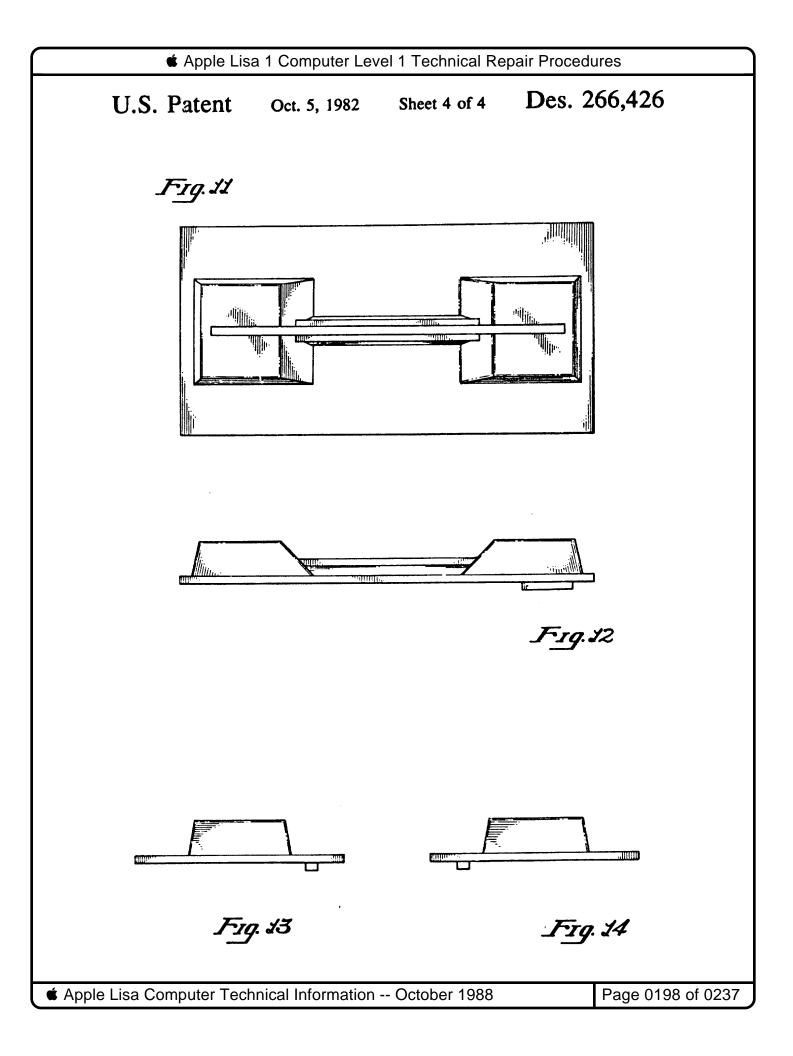


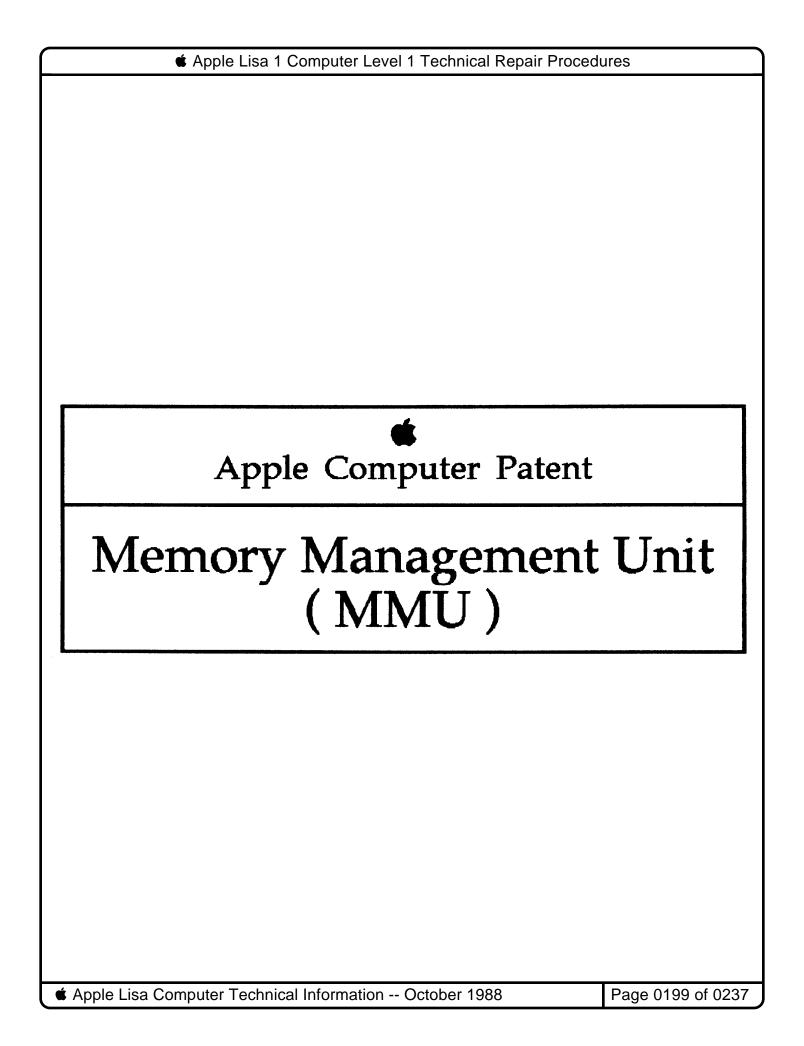
Lisa computer's front panel for "Twiggy" floppy drive

DAVID T. CRAIG









[57]

United States Patent [19]

Baker et al.

[54] MEMORY MANAGEMENT UNIT WITH OVERLAPPING CONTROL FOR ACCESSING MAIN MEMORY OF A DIGITAL COMPUTER

- [75] Inventors: Paul A. Baker, Los Altos; Gary L. Marten, Cupertino, both of Calif.
- [73] Assignee: Apple Computer, Inc., Cupertino, Calif.
- [21] Appl. No.: 933,071
- [22] Filed: Dec. 17, 1986

Related U.S. Application Data

- [63] Continuation of Ser. No. 426,869, Sep. 29, 1982, abandoned.
- [51] Int. CL⁵ G06F 9/00
- - 364/246; 364/246.3; 364/246.4; 364/246.5; 364/245.4

[56] References Cited

U.S. PATENT DOCUMENTS

3,828,327	8/1974	Berglund et al 340/172.5
3,902,163	8/1975	Amdahl et al 340/172.5
4,004,278	1/1977	Nagashima 340/172.5
4,037,215	7/1977	Birney et al
4,084,224	4/1978	Appell et al
4,084,227	4/1978	Bennett et al
4,084,228	4/1978	Dufond et al
4,096,568	6/1978	Bennett et al
4,104,718	8/1978	Poublan et al
4,130,867	12/1978	Bachman et al
4,297,743	10/1981	Appell et al
4,316,245	2/1982	Luu et al
4,354,225	10/1982	Frieder et al
4,376,297	3/1983	Anderson et al 364/200
4,378,591	3/1983	Lemay
4,410,941	10/1983	Barrow et al
4,424,561	1/1984	Stanley et al

FOREIGN PATENT DOCUMENTS

0040702	2/1981	European Pat. Off
190324	12/1982	New Zealand .
1413739	11/1975	United Kingdom
1477977	6/1977	United Kingdom .
1487078	9/1977	United Kingdom .
1498116	1/1978	United Kingdom .
1547382	6/1979	United Kingdom .

DAVID T. CRAIG

[11] Patent Number: 4,926,316

[45] Date of Patent: May 15, 1990

1557121	12/1979	United Kingdom .
1577592	10/1980	United Kingdom .
1585960	3/1981	United Kingdom .
2073458	2/1984	United Kingdom .

OTHER PUBLICATIONS

Wescon Conference Record, vol. 25, Sep. 1981, pp. 1-9, El Segundo, U.S.; S. Walters: "Memory Management Made Easy with the Z8000".

Electronic Design, vol. 29, No. 17, Aug. 1981, pp. 115–121, Waseca, MN, U.S.; D. L. Collins et al.: "Memory Management Chip Masters Large Data Bases".

Electronics International, vol. 54, No. 11, Jun. 1981, pp. 134–138, New York, U.S.; J. Beekmans et al.: "Chip Set Bestows Virtual Memory on 16-bit Minis".

Primary Examiner-Gareth D. Shaw

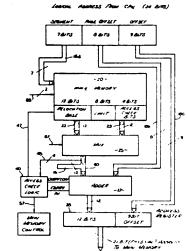
Assistant Examiner-John G. Mills

Attorney, Agent, or Firm-Blakely, Sokoloff, Taylor & Zafman

ABSTRACT

An improved memory management unit (MMU) for interfacing between a CPU and a main computer memory. The MMU receives logical addresses from the CPU and converts a portion of the logical address to be used for generating a physical address to address to address the main memory. The MMU memory contains relocation data which is stored in a plurality of segments known as contexts. For a given logical address provided by the CPU, the CPU also selects an appropriate context so that the mapping of the main memory is determined by the selected relocation base. This permits relocation data to be stored for a plurality of processes and thus, allows several programs to be run without reprogramming the MMU. Special "limit" bits and "access" bits are also stored in the MMU's memory for each of the relocation base data. The limit bits are used to check the range of the memory area requested for a given context to determine if it is in the allowable range. Access bits are used to determine if the type of access being requested is a legal access for the given context. Because the MMU stores a number of relocation bases which are programmable by the CPU, areas of main memory can be accessed by more than one context, thereby providing an overlapped mapping of the main memory. For example, in a supervisory mode the supervisory context is able to access all of the main memory.

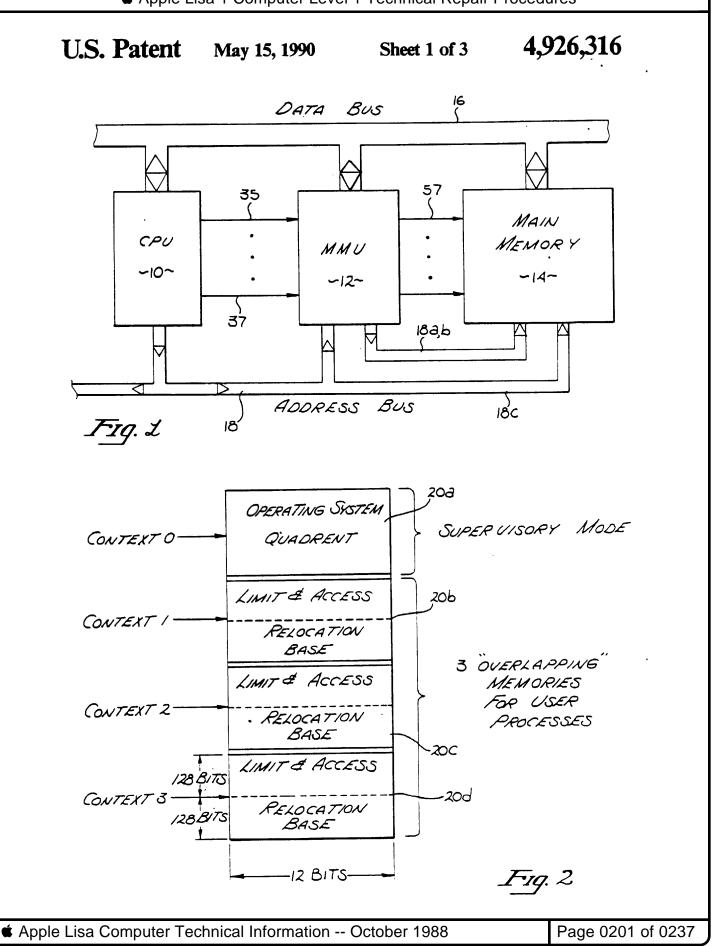
5 Claims, 3 Drawing Sheets

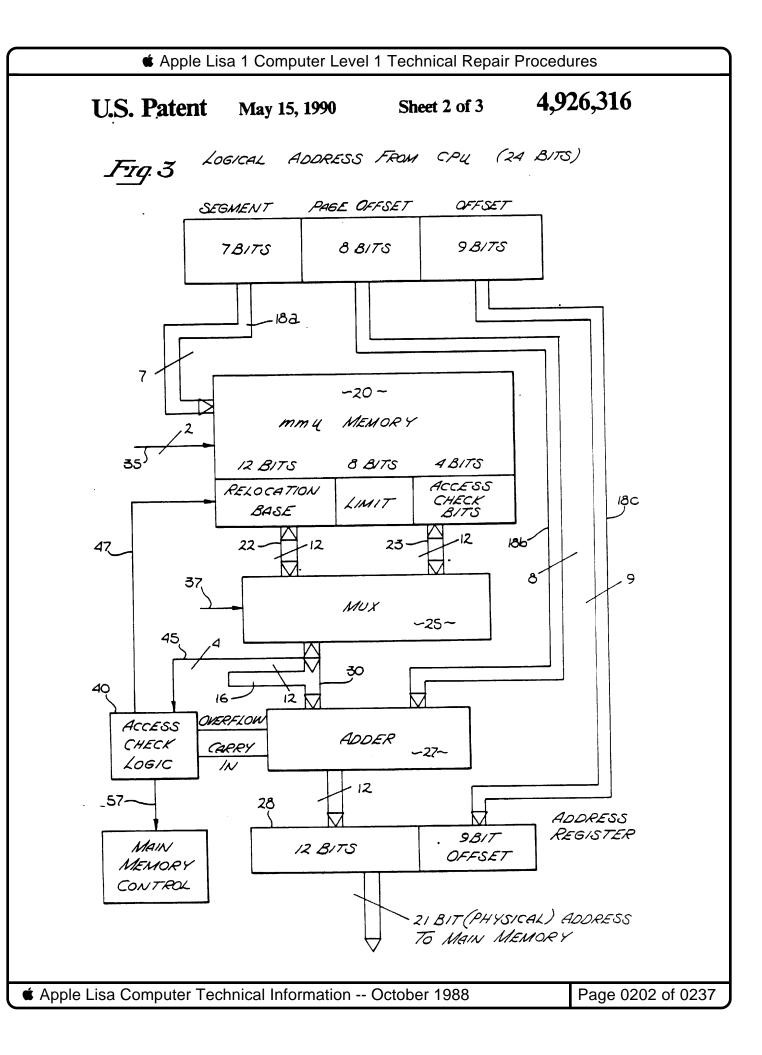


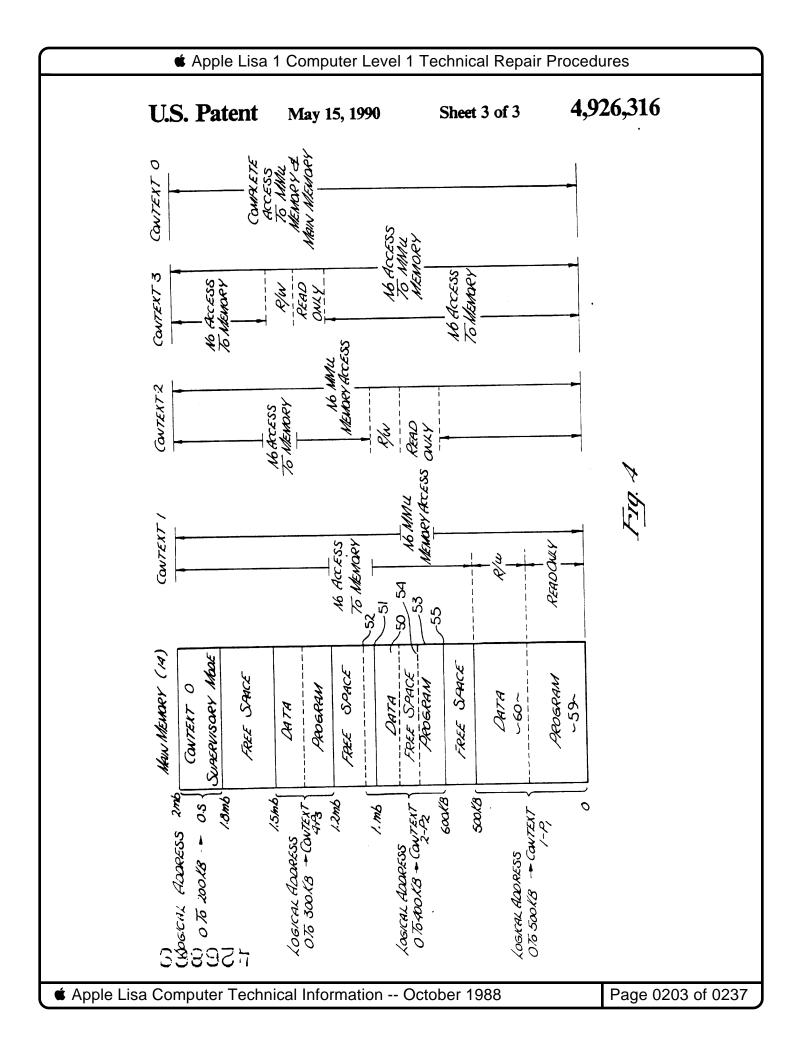
Lisa MMU

Apple Lisa Computer Technical Information -- October 1988

Page 0200 of 0237







5

MEMORY MANAGEMENT UNIT WITH **OVERLAPPING CONTROL FOR ACCESSING** MAIN MEMORY OF A DIGITAL COMPUTER

1

This is a continuation of application Ser. No. 426,869 filed Sept. 29, 1982.

BACKGROUND OF THE INVENTION

1. Field of the Invention.

The invention relates to the field of computer memories and units for managing the contents of such memories.

2. Prior Art

In most computers, a central processing unit (CPU) 15 communicates directly with both an address bus and a data bus. These buses are coupled to a main memory (or main memory systems) in addition to numerous other items such as input/output ports, specialized processors, DMA units, etc. The main computer memory is often 20 the most expensive component of the computer, particularly when compared to the price of currently available microcomputer CPUs such as the 8080, 8086, 6800 and 68000. Thus, it is important to efficiently utilize the computer's main memory.

Memory management units (MMUs) are used in the prior art to provide efficient utilization of the computer's main memory. These units perform housekeeping functions such as remapping, etc. Often, an MMU includes a memory which stores a data relocation base 30 The higher order bits of the logical address from the CPU are used to address the MMU's memory. These bits from the CPU's standpoint, for instance, select a segment of the main memory. The selected CPU segment number is replaced by a new number from the 35 MMU's memory and effectively, a relocation occurs between the logical address from the CPU and the physical address used to access the main memory.

Another function performed by prior art MMUs is to check addresses from the CPU to verify that they fall 40 within certain ranges. A limit number stored in the MMU's memory is compared with lower order bits of the logical address (for example, the page offset) to assure that the page offset falls within a predetermined address range of the selected segment number. This 45 prevents, by way of example, the accidental reading of "data" from memory locations where data has not been placed.

The present invention builds upon those prior art MMUs which provide a relocation base and address 50 range verification. As will be seen, the MMU's memory is expanded in one direction to store signals representing the nature of information stored in the main memory. This is used to control access of the main memory and, by way of illustration, prevents accidental writing 55 into programs and user access to operating systems. The MMU's memory is expanded in another direction so that overlapping memory management is provided. This allows several different processes (program and data) to be run by the computer without reprogram- 60 ming the MMU memory.

SUMMARY OF THE INVENTION

An improved memory management unit (MMU) is described for use with a computer which includes a 65 the loading of the MMU 12. central processing unit (CPU) and a main memory. The MMU includes a relocation base and when receiving first address signals from the CPU, provides second

address signals for accessing the memory. The MMU also includes storage means for receiving and storing signals representative of the types of information stored in locations in the main memory. Accessing means are provided for accessing these stored signals when the corresponding locations are accessed in the main memory. The stored signals from the storage means are coupled to the main memory to, for example, limit access of certain types of data in the memory such as 10 operating systems. The signals may be also used to

permit reading-only of programs, and reading and writing of data.

In the presently preferred embodiment, the storage means is an integral part of the MMU's memory. The MMU's memory has four times the capacity than is needed to provide relocation base numbers and limit numbers for the entire main memory. As will be described, this additional capacity permits a form of "bank switching" and allows different processes to be run on the computer without reprogramming of the MMU memory.

BRIEF DESCRIPTION OF THE DRAWINGS

FIG. 1 is a general block diagram illustrating a cen-25 tral processing unit, memory management unit (MMU) and main memory and their interconnections in a computer.

FIG. 2 is a diagram illustrating the organization of data stored in the memory of the invented MMU.

FIG. 3 is a block diagram of the invented MMU.

FIG. 4 is a diagram used to describe the different contexts used in the operation of the MMU and the resultant organization of information stored in the computer's main memory

DETAILED DESCRIPTION OF THE INVENTION

A memory management unit (MMU) is described for use in a digital computer which includes a central processing unit (CPU) and a main memory. In the following description, numerous specific details are set forth such as specific memory sizes, part numbers, etc., in order to provide a thorough understanding of the present invention. However, it will be obvious to one skilled in the art that these specific details are not required to practice the present invention. In other instances, wellknown structures and circuits are not described in detail in order not to obscure the present invention in unnecessary detail.

Referring first to FIG. 1, the coupling between an MMU, CPU and main memory is illustrated This coupling is somewhat the same for the present invention as it is for the prior art. The computer of FIG. 1 includes a bidirectional data bus 16 which communicates with the CPU 10, main memory 14 and the MMU 12. The address bus 18 receives address signals from the CPU 10 and communicates part of these addresses to the MMU 12 and part to the main memory 14. Other control signals are coupled between the CPU 10 and MMU 12 as illustrated by lines 35 and 37 and between the MMU 12 and the main memory 14 as shown by line 57.

The MMU 12 is programmed from the CPU 10 through the data bus 16. Addresses are communicated over the bus 18 to the MMU from the CPU 10 to allow

In the presently preferred embodiment, the CPU 10 comprises a 68000 processor. For this processor, the CPU 10 provides 24 bit addresses (Actually, the lowest

3

order bit is not physically present as such but encoded into other signals, however, for purposes of discussion, it will be assumed to be an ordinary address bit.) Also, for purposes of discussion, it will be assumed that the 7 highest order bits of each logical address from the CPU 5 selects a segment in memory, the next 8 lesser significant bits comprise a page offset, and the least significant 9 bits, an offset.

In the presently preferred embodiment, the segment and page offset of each address are coupled to the 10 MMU 12. The MMU provides a relocation base by exchanging the segment number from the CPU 10 with a segment number stored in the MMU 12. Specifically, the segment number from the CPU 10 addresses a memory within the MMU 12 and this memory provides a 15 segment base used to address the main memory 14. The page offset portion of the address from the CPU 10 is checked to determine if the page offset falls within a predetermined range of the segment. This, for instance, would prevent the reading and interpreting as data, all 20 zeros from an unused space in main memory. The segment base from the MMU along with the page offset are added and then coupled to the main memory 14 on the bus 18a and 18b of FIG. 1.

The 9 least significant bits are passed directly from 25 presently preferred embodiment is shown below. the CPU to the main memory via bus 18c.

Referring now to FIG. 3, the presently preferred embodiment of the MMU includes an MMU memory 20. This memory is a random-access memory fabricated from commercially available MOS static RAMs. As 30 currently implemented, three Part No. 2148 RAMs are used for memory 20, thus providing a total capacity of 12k bits. The organization of the MMU memory is discussed in greater detail, particularly in conjunction with FIG. 2. 35

The address from the CPU is shown as the 24 bit address (logical address) in the uppermost part of FIG. 3. The 7 most significant bits of this address are coupled to the MMU's memory via bus 18a and are used to address the MMU's memory. The next most significant 40 bits (bus 18b) are coupled to an adder 27, and the least significant 9 bits (offset) are coupled via bus 18c to register 28. The output of the MMU's memory 20 consists of two 12-bit words (buses 22 and 23). These words are coupled through the multiplexer 25 to the 12-bit bus 45 30. One of the 12 bit words from the memory 20 provides the segment base from the stored relocation base. The second 12 bits consist of 8 bits for limit checking of the page offset and 4 additional bits which perform functions which are part of the present invention. 50

(In the presently preferred embodiment, multiplexer 25 does not physically exist, rather the output of memory 20 is time division multiplexed. However, for purposes of explanation it is easier to include the multiplexer 25.)

The multiplexer 25 is also used to load information from the bus 16 into the memory 20. The signal on line 47 from the access check logic 40 provides access to the memory 20 as do the signals on line 35. The signal on line 37 controls the multiplexing of data between either 60 the bus 22 or the bus 23.

The 12 bit bus 30 from the multiplexer 25 is coupled to the adder 27. This adder also receives the 8 bits on bus 18b. As will be described, the adder 27 is used to determine if the page offset falls within a predetermined 65 range of the selected segment. The adder 27 also combines the relocation (segment base) from the MMU's memory with the page offset to provide the 12 most

significant bits of the physical address These 12 bits along with the 9 bits from bus 18c are coupled to the register 28 to provide a 21 bit address which is communicated to the main memory 14. (The register 28 does not exist in the presently preferred embodiment, it is shown for purposes of explanation).

The 4 access check bits are coupled from the multiplexer 25 via line 45 to the access logic 40. Here the signals are decoded to provide main memory control and other control as follows: One bit controls the type of main memory access (1 = read only, 0 = read/write). The second bit controls I/o access (1=4I/o, 0 = no I/o)access}. The third bit controls main memory access (1=memory access, 0=no main memory access). The fourth bit controls stacking (1=stack segment - check for no overflow, 0=normal segment - check for overflow). The access check logic 40 is shown in FIG. 3 coupled to the main memory control via line 57 to control memory access and the type of accesses permitted (i.e., read or read/write). Logic 40 is coupled to adder 27 via the overflow/carry in lines and to memory 20 via line 47 to enable memory 20 access.

The specific access control bit pattern used in the

			<u>A</u>	CCESS	CONTROL BITS
ME BĽ		10/	RO/	STK/	ADDRESS SPACE AND ACCESS
0)	1	0	0	Main Memory - Read Only Stack
0)	1	0	1	Main Memory - Read Only
0)	1	1	0	Main Memory - Read/Write Stack
0)	1	1	1	Main Memory - Read/Write
1		0	0	1	I/O Space
1		1	0	0	Page Invalid (segment not present)
- 1		1	1	1	Special I/O Space
Any	oth	er			Not allowed (unpredictable result)

Assume first that the memory 20 has been programmed from the CPU. For purposes of a first level explanation of the MMU's operation, the function of the 2 bits on lines 35 shall be ignored When the CPU addresses the main memory, the most significant 7 bits address the MMU's memory 20. The 12 bits from the relocation data segment are coupled via bus 22 and bus 30 to the adder 27. There they are combined with the page offset (bus 18b) and the resultant address is combined with the 9 bits of the offset in the register 28 to provide the final physical address. This portion of the MMU operates in a manner quite similar to prior art MMUs. Thus, the relocation segment base data can be programmed into the memory (ignoring line 35) in a manner well-known in the prior art.

The 12 bits forming the limit and access data are 55 coupled via bus 23 through the multiplexer 25. The 8 bits of the limit data are coupled to the adder 27. The 4 bits of the access data are coupled to logic 40 via line 45 as discussed. The limit data in the presently preferred embodiment is stored in ones complement form in the memory 20 for a non-stacked segment. For stacked segments the limit stored is "length minus one" (e.g. a two page segment would be stored as 0000 0001 in memory 20.) When this limit data is added to the page offset in adder 27, the result of this addition determines whether or not the page offset falls within the predetermined range of the segment. This is an improvement over prior art limit checking where additional logic steps are required

5 NON-STACK EXAMPLE

Referring briefly to FIG. 4, a representation of the computer's main memory 14 is illustrated. Assume that data is stored at locations 50. Further assume that the 5 highest page offset (1111 1111) for data 50 erands to location 52, and that within this segment data extends to a page offset of 1110 0000 (line 51). For this page offset, the ones complement of 1110 0000 (0001 1111) is stored in the memory 20 of FIG. 3. If this segment is ad- 10 dressed, and assuming the page offset address is 1111 1111 (that is, into the free space of the memory), adder 27 adds 1111 1111 to the stored number 0001 1111. An overflow occurs from the adder 27 and this overflow condition is sensed by the logic 40 of FIG. 3. For this 15 example, an overflow indicates that the page offset is not within range and a signal is provided on line 57 to show that the address is in error. Logic 40 via line 57 prevents access to main memory and/or an error signal is generated.

Again referring to FIG. 4, assume that a program is stored at locations 53 and that the highest page offset (1111 1111) for program 53 extends to location 50 which is outside of the actual program which ends at location 54. If the page offset for location 54 is 0011 25 times the capacity than is actually needed to provide a 0000 then 1100 1111 is stored within the memory 20 of FIG. 3 for the segment which begins at location 55. If this segment is addressed and the page offset is 0000 0001, (addressing the program) the adder 27 adds 1100 1111 and 0000 0001. This time no overflow occurs and 30 0-3) in the following description. no signal is communicated to the logic 40, that is, access is permitted. Note that if the page offset is 0100 0000 (not within range) when this number is added to the stored number of 1100 1111 an overflow occurs. This overflow indicates to the logic 40 that the page offset is 35 not in range and memory access is disabled.

STACK EXAMPLE

For some programming languages (e.g. Pascal) stacks (in memory) are very desirable. Stacks can be formed 40 by moving data up in memory, albeit time consuming. Stacks with the presently described system are permitted to grow down in memory with a different limit checking procedure.

Assume a one page stack segment. The limit number 45 stored in memory 20 as the one's compliment of the the size minus one (0000 0000-+0000 0000). The access check bits causes the logic 40 to provide a carry-in of one. If the page offset is 1111 1111, an overflow occurs. 50 This overflow is sensed by logic 40, and interpreted as a valid (within range) condition. If the page offset were 1111 1110 (stack grown too much), no overflow occurs and this is interpreted as an out of range address.

Similarly, if the stack is a two page segment, 0000 55 0001 is stored in memory 20. Again the carry in is set to a one. A page offset of 1111 1110 would result in an overflow indicating an in range address, whereas with a page offset of 1111 1100 no overflow would occur, indicating an out of range address.

FIG. 4 EXAMPLE

Referring again to FIG. 4, assume that a process (program and data) is stored in the main memory 14 between the locations 0 and 500 KB. The 3 remaining 65 access bits in the memory 20 corresponding to the segment addresses for locations 0-500 KB are used to provide special control, as mentioned. For instance, for

6

those segments containing only program, only reading of the memory is allowed. This, of course, prevents the inadvertent writing into program. Both reading and writing into the segments which contain data may be permitted. This is indicated to the right of program 59 and data 60 in FIG. 4.

The memory 20 is programmed (i.e., access check bits) to prevent reading of some segments of the main memory except in certain modes (e.g., supervisory mode). This is done, for instance, to prevent a user from reading and then copying an operating system. Referring briefly to FIG. 4, when the program 59 is being run, no access to memory 20 is permitted since such access could cause the relocation base, limit data or access data to be inadvertently altered. Thus, the four access bits provide protection for the program stored within the main memory and also limit access to certain information stored in the memory. In a typical application, an operating system is loaded from a disk into the main memory. Once in the main memory, the CPU can access the operating system in supervisory modes, however, the user is prevented from accessing and hence copying the operating system.

With the present invention, the memory 20 has four relocation base, and limit and access data for the main memory. The signals from the CPU on lines 35 allow the selection of each quadrant of the memory 20. Each of these quadrants are referred to as a context (context

Referring to FIG. 2, the organization of the MMU memory 20 is illustrated as four separate quadrants: 20a (context 0), 20b (context 1), 20c (context 2) and 20d (context 3). Context 1,2 and 3 are each organized in a 256×12 bit arrangement (128×12 bits for the relocation base and 128×12 bits for the limit and access data). Context 0 is selected by the CPU during the supervisory mode and this context stores management data relating to the operating system. It should be noted that each context is capable of storing information covering the entire main memory, thus there are three overlapping MMU memories for user processes.

The value of having these overlapping memories is best illustrated in FIG. 4. The main memory 14 is shown programmed with three processes, P1, P2 and P3. Process 1 is stored between 0 and 500 KB, process 2 between 600 KB and 1 mB and process 3 between 1.2 mB and 1.5 mB. Data relating to the operating system is stored between 1.8 mB and 2 mB. Assume first that the operating system is loaded into memory and is stored between 1.8 mB and 2 mB. An appropriate relocation base is stored within the memory 20 such that during supervisory modes, the addresses 0-200 KB automatically select 1.8 mB through 2 mB in the main memory. Also, the appropriate limits are loaded to assure that during the supervisory mode, the free space in the memory is not accessed. During the supervisory mode (context 0) as indicated in FIG. 4 under the heading context 0, complete access to the MMU memory and main 60 memory is possible (except for access bits which prevent the writing into the operating system stored in main memory thereby protecting the program from damage due to a program error). Since the MMU memory is accessible at this time, it can be programmed through the bus 16 as indicated in FIG. 3, and as previously discussed.

Assume that context 1 is to be used for program 59 and data 60, one quadrant of the MMU's memory 20

40

7

corresponding to context 1 is programmed to indicate the location of program 59 and data 60. The limit and access bits are set as indicated under context 1. Thus, when context 1 is selected, program 59 can be read (only) and, reading and writing of data 60 is permitted. ⁵ No other access to other memory locations is possible nor can the MMU memory be written into.

A second process can be stored in memory. The operating system knows the location of the first process and can program another quadrant of memory 20 for pro-¹⁰ cess 2. The relocation base is programmed such that when the CPU addresses locations corresponding to 0–400 KB, locations 600 KB to 1 mB, are provided to the main memory. As indicated under the heading context 2 in FIG. 4, the access bits are programmed to ¹⁵ allow reading and writing into the data 50 and readingonly of the program 53. Also, no access (for writing) to the MMU memory is permitted, nor is access permitted to other locations in the main memory. Similarly, a third process can be stored in the main memory for context 4 as indicated in FIG. 4.

The advantage to the arrangement of FIG. 4 is that three separate processes are stored within the main memory and that each process may be easily selected through the MMU's memory, that is, by selecting context 1, 2 or 3. A separate context (context 0) is reserved as a starting point for the operating system, in the presently preferred embodiment, as discussed. This allows running of three separate programs without any reprogramming of the MMU's memory. This versatility is achieved because of the overlapping memory management capacity of the MMU's memory.

Thus, an improved memory management unit has been described which allows a plurality of programs to be run without reprogramming of the computer's MMU memory. The improved unit also limits access to certain types of data and prevents inadvertent writing into programs.

We claim:

1. In a computer system which includes a central processing unit (CPU and a computer main memory, a memory management unit (MMU) coupled to said CPU and said main memory for translating a logical address from said CFU to provide a physical address for access- 45 ing said main memory, comprising:

- a MMU memory for storing a plurality of relocation base addresses, wherein said relocation base addresses are segmented into sections of memory (contests) such that each said context has at least 50 one relocation base address associated therewith;
- each said relocation base address having corresponding limit bits and access bits associated therewith, said limit bits and access bits also store said MMU memory;
- said MMU receiving a control signal from said CPU for selecting a predetermined one of said contexts when said logical address is provided by said CPU;
- said MMU memory for receiving a first portion of said logical address from said CPU and said first 60 portion of said logical address accessing a stored relocation base address of a selected context and corresponding to said limit and access bits;
- an adder coupled to said MMU memory for receiving said accessed relocation base address of said se- 65 lected context and combining it with a second portion of said logical address to output said physical address for accessing said main memory;

8

- said adder also coupled to receive said limit bits corresponding to said accessed relocation base address and adding it to said second portion of said logical address and generating an indication signal if said second portion of said logical address exceeds a value set by said limit bits;
- access check logic means coupled to said MMU memory and said adder for receiving said access bits corresponding to said accessed relocation base address and determining if said access bits permit access of said main memory for a type of access requested by said CPU and generating a fault signal to prevent access of said main memory if an illegal access of said main memory is attempted;
- said access check logic means also generating said fault signal if said indication signal is received from said adder;
- each said relocation base address for pointing to a corresponding mapped base address in said main memory, such that a given logical address is mapped into a plurality of physical addresses, wherein at least one physical address is provided for each context; and
- wherein selected physical addresses of said main memory can be accessed by more than one context.

2. The MMU defined by claim 1 wherein one of said MMU memory contexts is selected as a supervisory context when said CPU is in a supervisory mode, such that said supervisory context accesses all of said main memory.

3. The MMU defined by claim 2 wherein said adder receives said limit number which is a binary complement of an offset from its relocation base address, such that when said binary complement is added to said second portion of said logical address said indication signal is generated when an overflow occurs from said adder.

4. The MMU defined by claim 3 wherein said MMU memory stores said relocation base addresses, said limit bits, and said access bits from said CPU during a MMU program cycle.

5. In a computer system which includes a central processing unit (CPU) and a computer main memory, a memory management unit (MMU) coupled to said CPU and said main memory for translating a logical address from said CFU to provide a physical address for accessing said main memory, an improvement comprising:

- a MMU memory for storing a plurality of relocation base addresses, wherein said relocation base addresses are segmented into sections of memory (contexts) such that each said context has at least one relocation base address associated therewith;
- each said relocation base address having corresponding limit bits and access bits associated therewith, said limit bits and access bits also stored in said MMU memory;
- said MMU receiving a control signal from said CPU for selecting a predetermined one of said contexts when said logical address is provided by said CPU;
- said MMU memory for receiving a first portion of said logical address from said CPU and said first portion of said logical address accessing a stored relocation base address of a selected context and corresponding of said limit and access bits;
- an adder coupled to said MMU memory for receiving said accessed relocation base address of said selected context and combining it with a second

Apple Lisa Computer Technical Information -- October 1988

9 logical address

portion of said logical address to output said physical address for accessing said main memory;

said adder also coupled to receive said limit bits corresponding to said accessed relocation base address and adding it to said second portion of said logical 5 address and generating an indication signal if said second portion of said logical address exceeds a value set by said limit bits;

access check logic means coupled to said MMU memory and said adder for receiving said access 10 bits corresponding to said accessed relocation base address and determining if said access bits permit access of said main memory for a type of access requested by said CPU and generating a fault signal

10

to prevent access of said main memory if an illegal access of said main memory is attempted;

- said access check logic means also generating said fault signal if said indication signal is received from said adder;
- each said relocation base address for pointing to a corresponding mapped base address in said main memory, such that a given logical address is mapped into a plurality of physical addresses, wherein at least one physical address is provided for each context; and
- wherein selected physical address of said main memory can be accessed by more than one context.

15

20

25

30

35

40

45

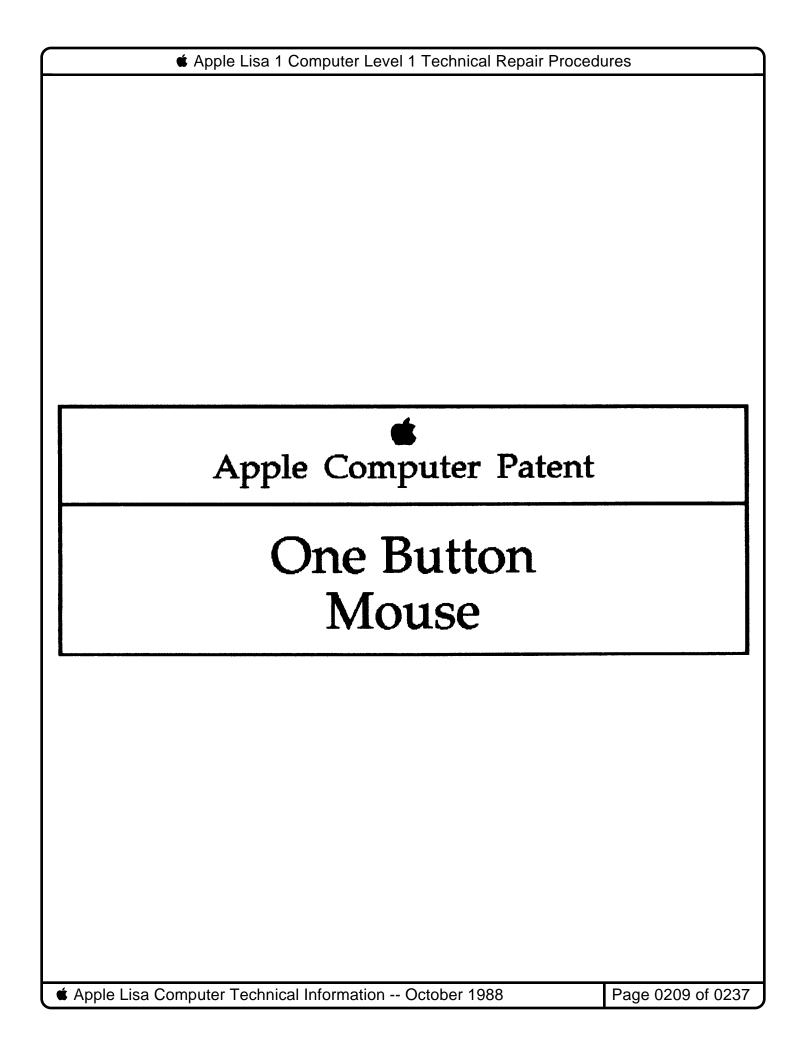
50

55

60

65

Apple Lisa Computer Technical Information -- October 1988
Page 0208 of 0237



. .

United States Patent [19]

Lapson et al.

[54] CURSOR CONTROL DEVICE FOR USE WITH DISPLAY SYSTEMS

- [75] Inventors: William F. Lapson, Cupertino; William D. Atkinson, Los Gatos, both of Calif.
- [73] Assignce: Apple Computer, Inc., Cupertino, Calif.
- [21] Appl. No.: 399,704
- [22] Filed: JEL 19, 1982

74/198, 471 XY; 358/183

[56] References Cited

U.S. PATENT DOCUMENTS

3,395,589	8/1968	Gersten
3,541,541	11/1970	Engelbart
3,625,083	12/1971	Bosc 74/471 XY
3,835,464	9/1974	Rider
3,987,685	10/1976	Opocensky
4,245,244	1/1981	Lijewski et al 358/183
4,310,839	1/1982	Schwerdt

[11] Patent Number: 4,464,652

[45] Date of Patent: Aug. 7, 1984

FOREIGN PATENT DOCUMENTS

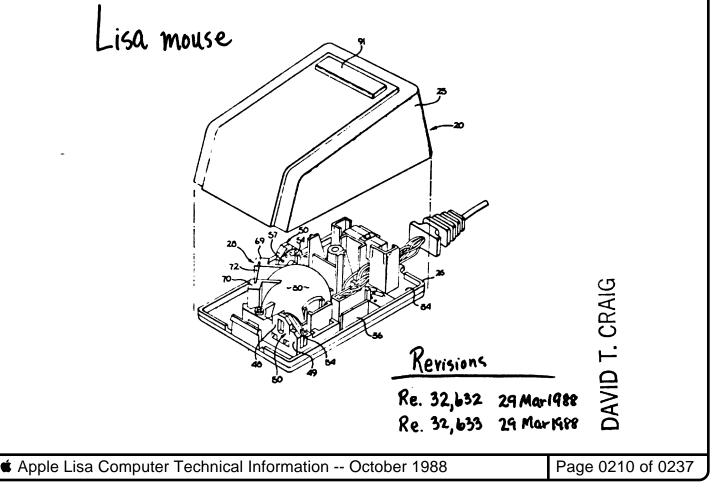
1526428 9/1978 United Kingdom 340/710

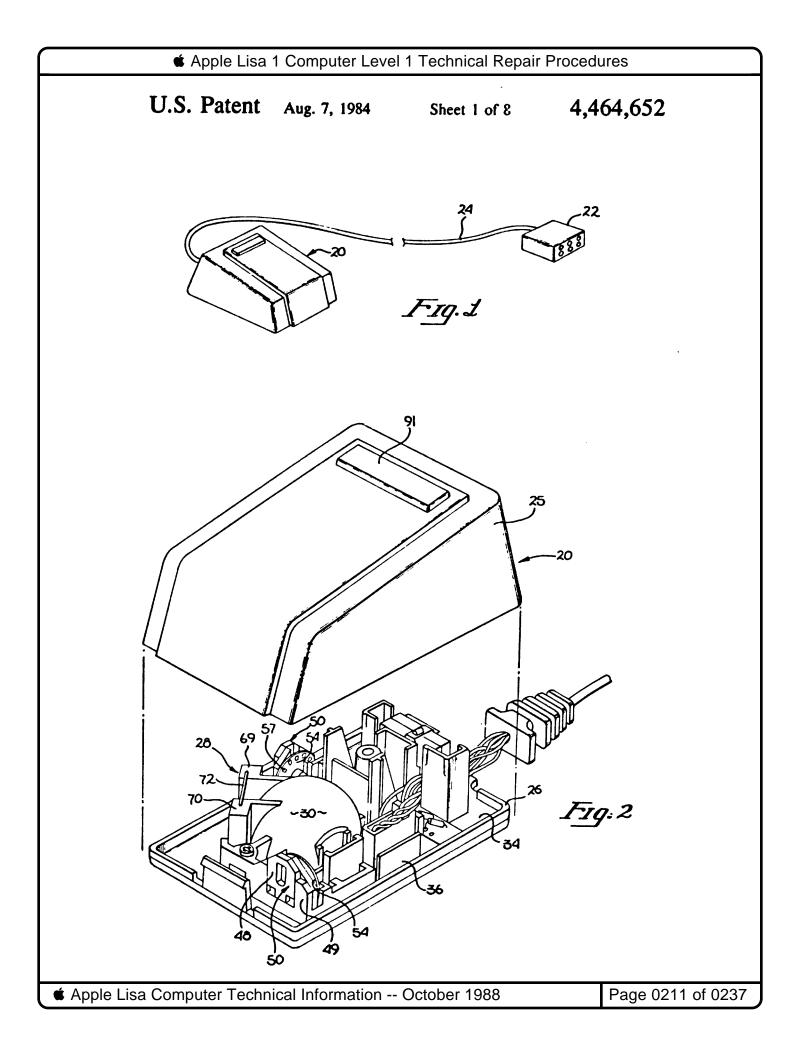
Primary Examiner—Gerald L. Brigance Attorney, Agent, or Firm—Blakely, Sokoloff, Taylor & Zafman

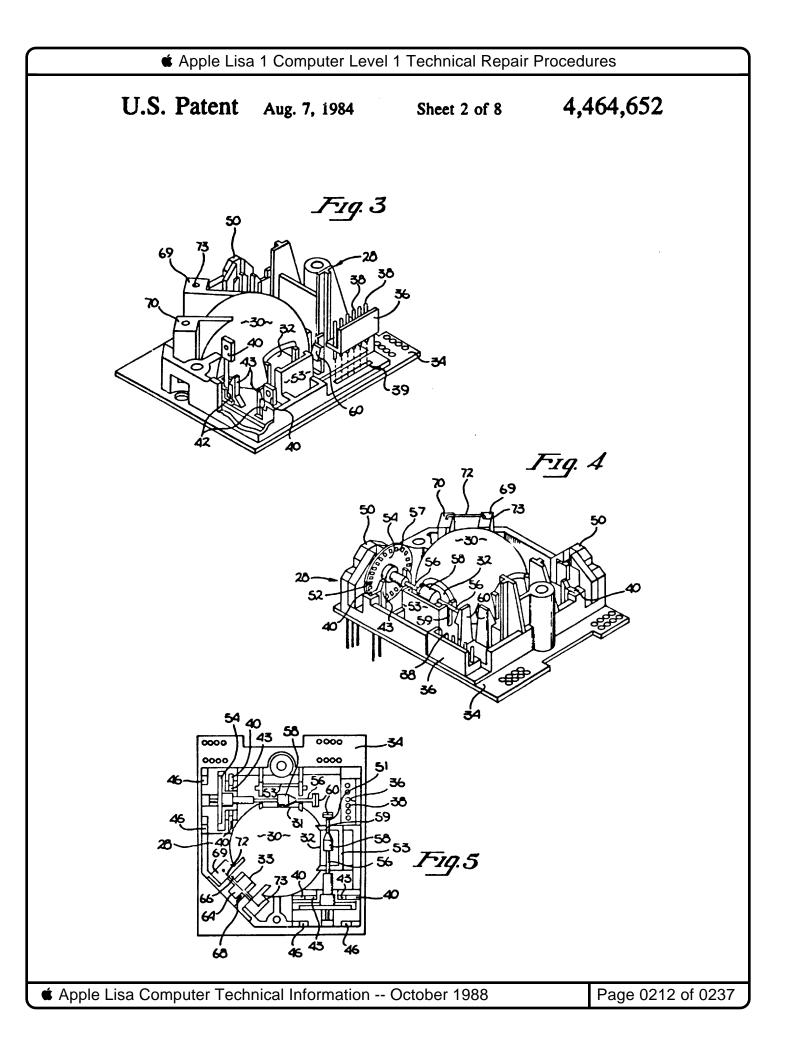
[57] ABSTRACT

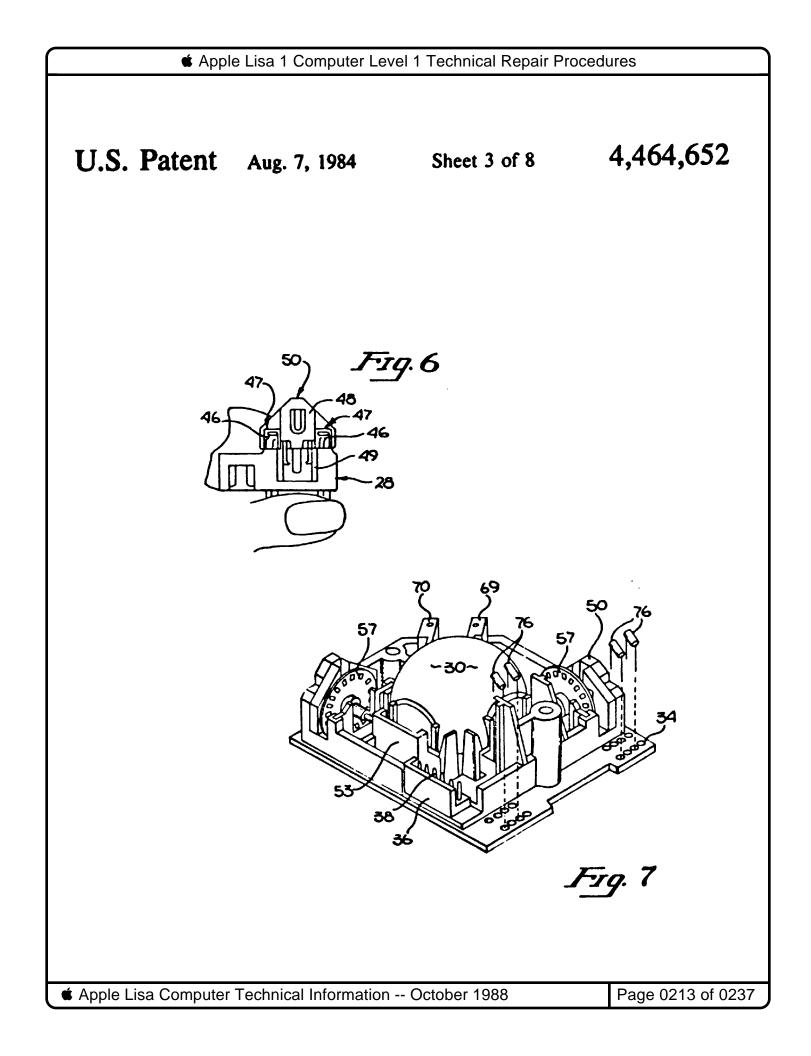
A cursor control device having particular application to a computer display system is disclosed. The cursor control includes a unitary frame, having a domed portion substantially surrounding and retaining a ball which is free to rotate. X-Y position indicating means are provided, such that rotation of the ball provides signals indicative of X-Y positions on the display system. The ball is free to "float" in the vertical direction within the dome, and thereby maintain good surface contact. X-Y positions are established by movement of the control device over a surface. A display system and method is disclosed for use in conjunction with the cursor control device, which permits a user to select command options simply by movement of the displayed cursor over a "pull-down" menu bar.

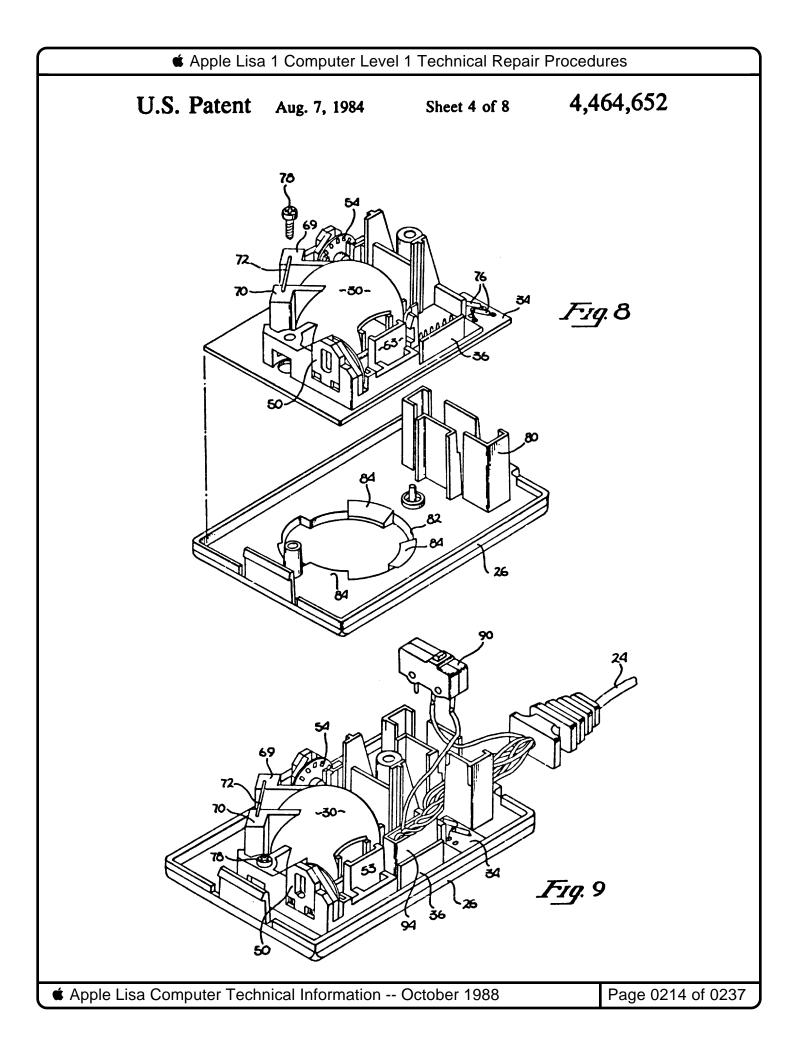
13 Claims, 15 Drawing Figures

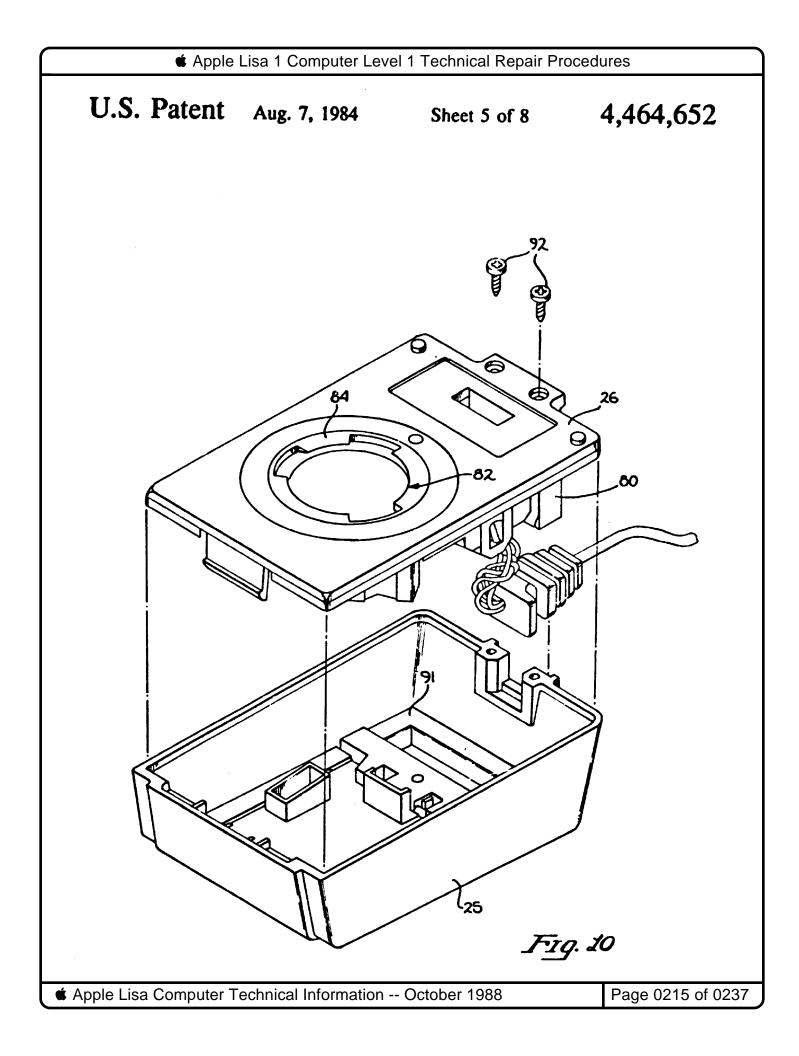


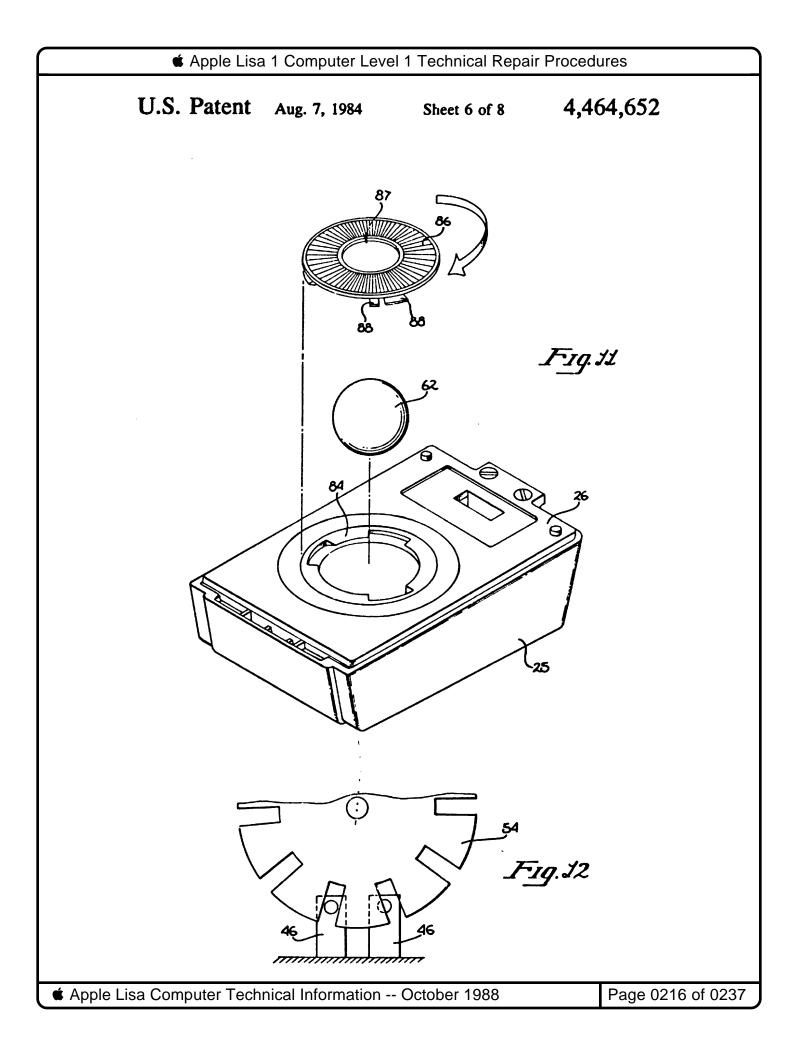


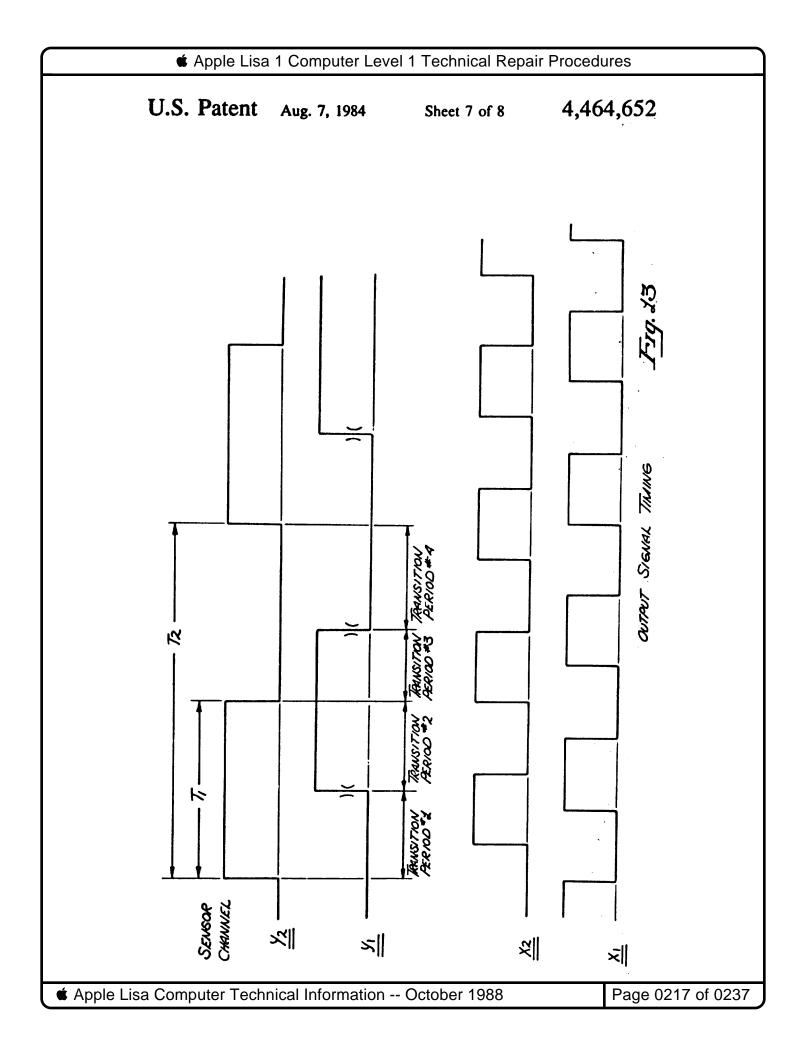


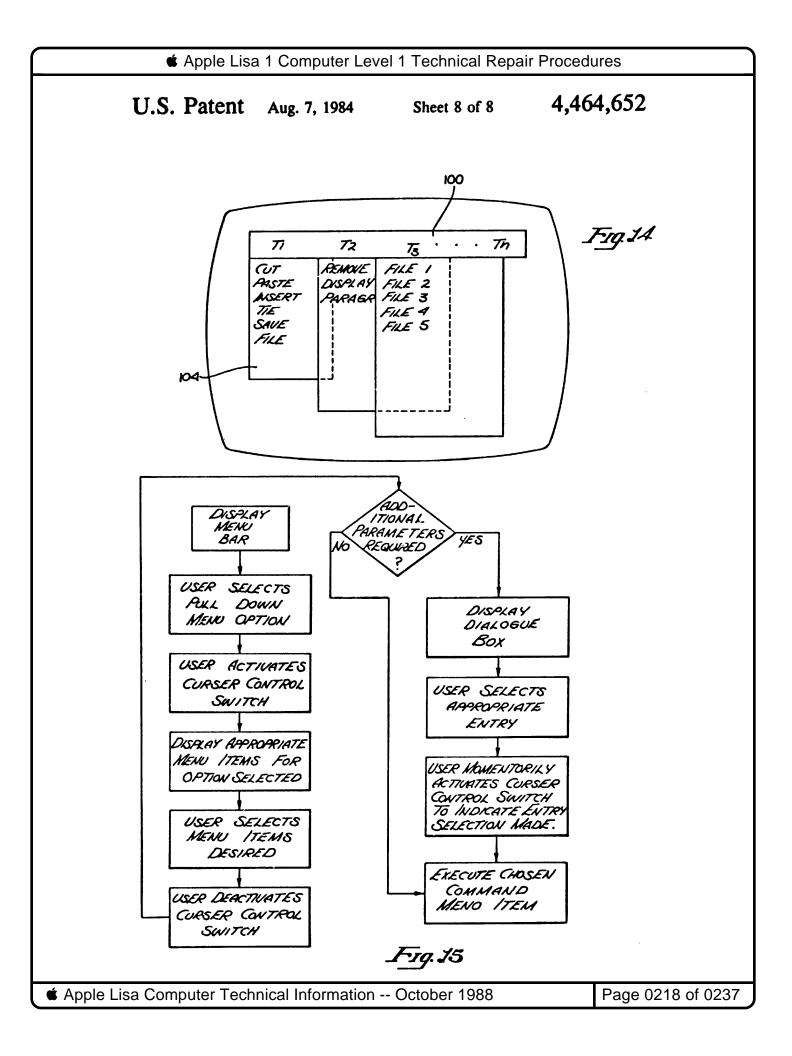












4,464,652

CURSOR CONTROL DEVICE FOR USE WITH DISPLAY SYSTEMS

1

BACKGROUND OF THE INVENTION

1. Field

The present invention relates to the field of display systems, and more particularly to devices which can position a cursor over selected locations on a computer controlled display.

2. Art Background

In many computer controlled display systems, it is desirable to allow the user to control the position of a cursor or the like by means which are external from the main computer keyboard. For example, a user may be ¹⁵ required to repetitively choose software options displayed on a cathode ray tube (CRT), or may desire to input data in a diagram format into the computer system. In such situations traditional keyboard input systems are not as effective as a cursor control device ²⁰ commonly referred to as a "mouse".

In a typical "mouse" system, a hand-held transducer provides positional movement signals to the display system. Traditionally, the movement of wheels within the cursor control device are coupled to potentiometers 25 to provide signals indicative of an X-Y position on the display screen (see U.S. Pat. Nos. 3,541,541; 3,269,190; and 3,835,464). Other mouse systems utilize rotating balls on wheels which are in turn coupled to rotate apertures interrupting beams of light, thereby providing 30 positional signals to the display system (see U.S. Pat. Nos. 3,892,963 and 3,541,521).

One common disadvantage of cursor control devices found in the prior art is their cost. Typically, prior art cursor controls include costly mechanical parts which 35 require precise alignment for proper operation. Moreover, it is not uncommon for these devices to exhibit a loss in accuracy over time as the mechanism wears. As computer display capabilities have become more advanced in terms of user real-time graphic interation, 40 cursor control devices have become a necessity in many computer systems. Accordingly, there exists a need to provide a cost effective, simple and highly reliable cursor control device for providing signals indicative of X-Y positions on a computer display system. 45

As will be disclosed below, the present invention provides an improved cursor control device which overcomes the disadvantages of the prior art by utilizing a unitary frame structure for accurate alignment of all elements and simple assembly, as well as photooptics to provide the required positional signals. In addition, a display system and method is disclosed for use in association with the cursor control device which permits a user to select command options simply by movement of the cursor over a "pull-down" menu bar. 55

SUMMARY OF THE INVENTION

A cursor control device having particular application to computer display systems is disclosed. The cursor control includes a unitary frame having a domed por-60 tion which houses a ball which is free to rotate. Two encoder disc assemblies are provided, which include roller shafts disposed substantially 90 degrees relative to one another and in contact with the ball. Each roller shaft is coupled to an encoder disc having a plurality of 65 slots disposed radially around the disc periphery. These slots interrupt light beams which are provided by photoemitters and directed at photo-detectors. Each slotted 2

disc interrupts two light beams which are arranged such that when one beam is fully transmitted, the other is partially blocked. Beam interruptions produce signal pulses representing increments of motion, while the 5 order in which the light beams are interrupted indicates the direction of motion, thereby resulting in an X-Y position on a display system. The ball is maintained in contact with the roller shafts by a spring biased idler wheel. The ball is free to "float" in the vertical direction 10 within the dome, and thereby maintain good surface contact. Moreover, the ball may be easily removed for cleaning to insure that any build up of lint or the like does not prevent the ball from rotating smoothly. A switch is provided within the cursor control housing in order to signal the display system that a desired \bar{X} -Y location on the display screen has been selected. In operation, a user may selectively position a cursor or the like on a display system by simply moving the cursor control device over a surface, such as a desk, until the desired cursor position is shown on the display device. A display system and method is disclosed for use in conjunction with the cursor control device, which permits user to select command options simply by movement of the displayed cursor over a "menu bar".

BRIEF DESCRIPTION OF THE DRAWINGS

FIG. 1 is a perspective view of the present invention. FIG. 2 is a perspective of the present invention illustrating the cursor control device as it appears without the housing cover.

FIG. 3 is a perspective view of the unitary frame of the present invention coupled to the printed circuit board base, illustrating the placement of photo-detectors and the coupling connector.

FIG. 4 is a further perspective view of the unitary frame and circuit board of FIG. 3 illustrating the position of a roller shaft and encoder wheel.

FIG. 5 is a top view of the unitary frame and printed circuit board of the present invention.

FIG. 6 is a partial view of the unitary frame in FIG. 3, illustrating the insertion of a detector aperture.

FIG. 7 is a perspective view of the unitary frame of 45 FIG. 3, illustrating the placement of resistors on the printed circuit board.

FIG. 8 is a perspective view of the coupling of the unitary frame cage and printed circuit board combination to the housing base of the present invention.

FIG. 9 is a perspective view illustrating the placement of the control switch within the housing base.

FIG. 10 is the perspective view of the final assembly of the present invention illustrating the coupling of the cover and base portions of the housing.

FIG. 11 is a perspective view illustrating the insertion or removal of the floating and rotating ball.

FIG. 12 is a diagrammatical illustration of the alignment of the photo-emitters in relation to each encoder disc.

FIG. 13 is a diagrammatical illustration of a sample quadrature output of the present invention indicative of X-Y locations on a display system.

FIG. 14 is a diagrammatical illustration of a "pull down" menu bar display.

FIG. 15 is a block diagram illustrating the sequence of steps utilized by the present invention to display options and associated commands on a "pull-down" menu bar display.

4,464,652

DETAILED DESCRIPTION OF THE **INVENTION**

3

A cursor control device having particular application for use in conjunction with a computer display system is 5 disclosed. In the following description for purposes of explanation, specific numbers, materials and configurations are set forth in order to provide a thorough understanding of the present invention. However, it will be apparent to one skilled in the art that the present inven- 10 tion may be practiced without the specific details. In other instances, well known systems are shown in diagrammatical or block diagram form in order not to obscure the present invention unnecessarily.

Referring now to FIG. 1, the present invention in- 15 cludes a hand held cursor control unit 20 which is coupled to a plug 22 by means of a cable 24. As best illustrated in FIG. 2, cursor control unit 20 includes a cover 25 and a base 26 upon which the internal workings of the present invention are disposed. As will be apparent 20 from the discussion which follows, cursor control unit 20 is designed with case of assembly in mind, while providing very close tolerances and high X-Y position location accuracy.

With reference to FIGS. 3, 4 and 5, a premolded 25 unitary frame 28 is provided which includes a domed housing 30 presently having three cut-out locations 31, 32 and 33. As illustrated, cut-outs 31 and 32 are disposed substantially at 90 degrees with respect to one another, with cut-out 33 being oriented generally symmetrically 30 opposite the other cut-outs. In addition, frame 28 includes a plurality of bosses, slots and shaped stems of material which when pertinent will be discussed in this specification. In the presently preferred embodiment, the frame 28 is comprised of a plastic material (e.g. 35 polycarbonate) which is impregnated with a lubricant (e.g. teflon). Thus, during operation and throughout its useful life, cursor control unit 20 does not require the addition of either wet or dry lubricants. Frame 28 is mounted on a printed circuit board 34 to facilitate elec- 40 trical connection between the various electrical elements within the unit. Electrical connector header 36 is mounted as shown (see FIG. 3) to the unitary frame 28 such that connector pins 38 pass through a rectangular slot 39 through the frame to the circuit board below. As 45 members 58 by an idler wheel 64 mounted for rotation will be discussed, cable 24 is electrically coupled to the cursor control unit 20 through connector 36.

As illustrated in FIG. 3, photo-emitters 40 are inserted into slots 42 such that the emitter portion is facing away from the dome 30 (note that one emitter 40 is 50 shown in FIG. 3 partially inserted). Upwardly extending clips 43 are snapped over portions of each emitter 40, as shown, to prevent them from being dislodged. Similarly, two photo-detectors 46 are inserted facing the emitters 40 into slots 47 in each of two detector 55 apertures 50. As shown in FIG. 6, an outwardly extending portion 48 of each detector aperture 50 is aligned with guides 49 formed integrally with the frame 28, and the aperture is then snapped downward into place. Thus, each detector aperture 50 houses two detectors 60 46 which face two emitters 40, respectively. In the presently preferred embodiment, the emitter/detector combination operates within the infrared region. However, it will be appreciated that any suitable wavelength may be used in a particular application. In addition, 65 presently, the detectors 46 incorporate integral Schmitt triggers to provide detector outputs which more closely approximate a digital signal.

Two encoder disc assemblies are provided to convert, as will be described, the movement of the cursor control unit 20 into signals indicative of X-Y locations defined on the display system. Each encoder assembly 52 includes an encoder disc 54 axially coupled to a roller shaft 56. In addition, each encoder disc 54 is provided with a plurality of radially disposed slots 57 which interrupt the light beams generated by the photoemitters 40. A cylindrical contact member 58 surrounds each roller shaft 56 at each respective cut out location. as illustrated. Each encoder disc assembly 52 is mounted on the unitary frame 28 by inserting the encoder disc 54 between the detector aperture 50 and emitters 40 and snapping an end clip 60 over the opposite end of the roller shaft 56 (See FIGS. 4, 5 and 7), thereby allowing rotation of the roller shaft and encoder disc with a minimum of friction. As illustrated, each shaft 56 is slipped into and carried by a "U" shaped guide 59 formed from upwardly extending alignment bosses 53 to maintain each roller shaft 56 in proper orientation. End 51 of the shaft 56 is carried for rotation within a hollow portion of the detector aperture 50. such that encoder disc 54 is disposed in close proximity to the aperture 50. The present invention's use of integral lubrication within the frame material, permits each shaft 56 to freely rotate about its longitudinal axis.

As a result of the above described configuration, the radially disposed slots 57 of each encoder disc interrupt two light beams from photo-emitters 40. The position of the emitter/detector combination and encoder disc is such that when one beam is fully transmitted, the other is partially blocked by a slit on the encoder disc. As will be discussed, in operation a ball 62 is disposed within the dome 30 of the frame, and retained such that it is maintained in contact with both cylindrical contact members 58. The rotation of the ball 62 within the dome 30 in turn causes the rotation of each roller shaft 56 and its respective encoder disc. As will be discussed, the beam interruptions from the rotation of each encoder disc 54 produce signal pulses representing increments of motion, while the order in which the light beams are interrupted indicates the direction of motion of the cursor control unit.

Ball 62 is retained against the cylindrical contact on a fixed shaft 66, as best shown in FIG. 5. The idler wheel 64 and shaft 66 are inserted within a slot 68 formed by rectangular bosses 69 and 70 extending upwardly from the frame's base. Wheel 64 extends through cut-out 33 into the interior of the dome 30. The legs of a staple shaped idler spring 72 are inserted through passages 73 passing perpendicular to the horizontal plane of the frame 28 and circuit board 34, thereby retaining the shaft 66 within the slot 68.

Referring now to FIG. 7, resistors 76, which are required by the specific electronics of the emitter/detector combination of the present invention, are inserted into the printed circuit board 34. The resistors 76 and associated leads from the connector 36, photo-emitters 40, and photo-detectors 46 are then electrically connected and soldered in place as is conventionally done in the art.

With reference now to FIGS. 8, 9 and 10, the assembled frame 28 and circuit assembly is mounted on the base 26 by means of a screw 78. As illustrated, base 26 includes an upwardly extending switch retaining portion 80 and a generally circular cut-out orifice 82. As best shown in FIGS. 8, 10 and 11, circular orifice 82 is

4.464.652

5

disposed substantially below the opening of dome 30. and includes outwardly extending locking ridges 84 which are designed to accommodate a lock cap 86 (See FIG. 11), such that ball 62 may be retained within the dome 30. Lock cap 86 includes outwardly extending 5 tabs 88 arranged to interleaf with ridges 84. In operation, a user desiring to insert or remove ball 62 from the cursor control unit 20, may unlock and remove the lock cap 86 from the orifice 82 by simply rotating the cap such that the tabs \$8 and ridges \$4 no longer interleaf. 10

As illustrated, lock cap 86 generally has a toroidal form having a central orifice 87 of smaller diameter than cutout orifice \$2. It will be apparent, that once ball 62 is inserted and retained by lock cap 86, Thus, ball 62 contacts the surface below the cursor control unit 20 15 displayed at a time. and rotates in response to the movement of the unit on the surface.

As shown in FIG. 9, cable 24 is coupled to cursor control 20 through a female connector 94 which is inserted over pins 38. A switch 90 is coupled to the 20 cable 24 through electrical connector 36, and is inserted within the retaining portion 80. A switch cap 91 forms part of the cover 25 (see FIG. 1), and is disposed above switch 90 such that the depression of the switch cap 91 forces switch 90 to electrically close, and thereby signal 25 the computer display system that an appropriate X-Y location has been selected. As shown in FIG. 10, base 26 and cover 25 are coupled by securing both sections to one another using screws 92. Once the cover and base have been joined, ball 62 is inserted and lock cap 86 30 been selected. The computer display system then either is attached as discussed above to retain the ball within the dome portion 30.

With reference to FIGS. 12 and 13, a sample quadrature output of the cursor control unit 20 is illustrated. As previously described, photo-detectors 46 are dis- 35 posed such that if one detector is fully exposed by a slot of the encoder disc 54, the other detector is only partially exposed. Thus, in addition to the increments of motion of the cursor control over a surface, the direction of motion may also be determined. Assume for sake 40 of example that the cursor control 20 is moved. As illustrated in FIG. 13, a substantially digital output signal is generated by each photo-emitter/detector combination associated with each encoder assembly. In the example shown, cursor control 20 would provide a 45 regularly spaced output from the X channel detectors if the control 20 is moved over a surface at a constant speed along the X-axis. Similarly, if there is little movement of the control unit along the Y axis, little change will occur on the Y channels inasmuch as the Y encoder 50 disk is not being rotated significantly (see FIG. 13). The computer display system is provided with appropriate software or hardware, for example edge detectors, to detect signal state transitions. Thus, the signals from each pair of channels may be decoded such that the X-Y 55 direction of motion may be determined for the particular order of transition changes from each channel along an axis. Inasmuch as the particular circuitry and software used for decoding the various signals and positioning the cursor or the like on a display system will be 60 apparent to one skilled in the art, the details of such will not be recited herein

Referring now to FIGS. 14 and 15, a display system and method for use in conjunction with the cursor control device 20 will be described. As previously dis-65 cussed, control 29 is coupled to a display system which is controlled by a computer or other equivalent circuitry. Appropriate programming of the computer is

6

provided such that a "menu" bar 100 comprising a variety of command options indicated by titles (for example, $T_1, T_2, T_3 \ldots T_n$), is displayed across the CRT screen or the like as shown in FIG. 14. If a particular title (for example T₁) is selected, one or more sub-command items 104 are displayed by the computer system below the primary menu title. As illustrated, the sub-command items appear to the user to be "pulled down" from the main menu bar 100. The user then selects a desired item for execution by the computer by appropriate movement of a cursor control, as will be described. Although the list of items 104 are shown for illustration below menu title options T_1 , T_2 , and T_3 , in the present embodiment only one menu option may be pulled down and

The sequence of operations executed by the computer system to permit the user to select a particular menu title and subcommand item is shown in FIG. 15. The computer initially displays menu bar 100 on the display system as shown in FIG. 14. A user desiring to select a particular title moves cursor control unit 20 over a surface, thereby rotating ball 62 within dome 30 and sending signals indicative of X-Y locations to the display system for corresponding movement of a cursor or the like on the display screen. Once the cursor is positioned over (or in proximity with) the chosen menu title selection, the user depresses switch cap 91 on cursor control 20, thereby activating switch 90, and signaling the computer system that the particular title has executes the menu title if it is an immediate command, or displays a set of sub-command items for user selection. If items are displayed, the user continues to depress switch cap 91, and once again moves the cursor control over the surface until the displayed cursor lies over or in proximity with the item to be executed. The user then removes pressure from the switch cap 91 thereby deactivating switch 90, and indicating to the computer which item is to be executed.

The computer system then determines if further parameters are required to be specified by the user. If no further data is required, the computer executes the item indicated by the cursor position on the display screen. However, if parameters must be specified by the user prior to execution a "dialogue box" is defined on the display system which displays the various data selections which are required. For example, a user may be required to select page formats, specify numerical values, etc. In the present embodiment, a user inputs the desired data selections by positioning the cursor over the selection, in for example a multiple choice format, and momentarily activates the switch 90 on the cursor control unit. Once the required selections are made, the computer proceeds to execute the chosen menu item.

Accordingly, it is possible for a user to select and execute a variety of commands without the necessity of inputting characters on a keyboard, as is commonly required in the art. Rather, the present invention permits fast entry and execution of commands, such as for example in a word processing system or the like. wherein large blocks of text or other data may be manipulated or operated upon simply by movement of the cursor control 20 over a surface and the appropriate depression of switch 90.

Thus, an improved cursor control and display system has been described. The present invention permits a user to select desired menu titles on a menu bar by movement of a cursor control over a surface. Sub-com-

4,464.652

mand items may be specified for execution by the computer control display system in the same manner, such that the operator need not enter command characters on a keyboard or the like in order to access and execute most system functions.

Although the present invention has been described with reference to FIGS. 1-15 and with emphasis on a "pull down" type display system, it should be understood that the figures are for illustration only and should not be taken as limitations upon the invention. It 10 lected X-Y positions on said display system. is contemplated that many changes and modifications may be made, by one of ordinary skill in the art, to the materials and arrangements of the elements of the invention without department from the spirit and scope of 15 the invention as disclosed above.

What is claimed is:

1. A device for providing signals indicative of X-Y locations on a display system or the like, comprising:

a housing including a base having an opening for the 20 passage of a rotatable ball;

a unitary frame disposed on said base including: a domed portion integrally formed with said frame

- substantially surrounding and retaining said rotatable ball;
- said domed portion having first and second cut-²⁵ outs through said dome disposed substantially at 90 degrees with respect to one another, and a third cut-out disposed at an angle with respect to said first and second cut-outs;
- X-Y position indicating means passing through said first and second cut-outs, for converting the rotation of said ball into signals indicative of X-Y positions on said display system;
- biasing means passing through said third cut-out, 35 for biasing said ball against said X-Y position indicating means;
- means for removing said ball from said domed portion through said opening in said base, such that said ball and the interior or said dome may be ser- 40 viced, said means for removing comprising:
 - outwardly extending lock ridges integrally formed with said opening in said base;
 - a lock cap having a second opening of smaller diameter then said base opening to permit only a 45 portion of said ball to pass therethrough and contact said surface;
- said lock cap further including outwardly extending lock tabs to interleaf with said lock ridges, such that rotation of said cap interleafs with said 50 control device comprises: tabs and ridges thereby locking said cap onto said base;
- whereby movement of said device over a surface such that a portion of said bell is maintained in contact with said surface results in X-Y positions 55 defined on said display system.

2. The device as defined by claim 1, wherein said biasing means comprises a wheel carried by a shaft, said shaft being biased such that said wheel is maintained in contact with said ball. 60

3. The device as defined by claim 2, wherein said third cut-out is disposed generally at 45 degrees with respect to said first and second cut-outs.

4. The device as defined by claim 3, wherein said X-Y position indicating means includes a roller shaft coupled 65 to an encoder disc having a plurality of radially disposed slots, said disc being disposed between a photoemitter and photo-detector.

5. The device as defined by claim 4, wherein said photo-detector is disposed within a detector aperture, said aperture being retained on said unitary frame to form an integral unit.

6. The device as defined by claim 5, further including a circuit board disposed between said frame and said base.

7. The device as defined by claim 6, further including a switch coupled to said circuit board to specify se-

8. The device as defined by claim 7, said device being coupled to a computer controlled display system wherein menu commands are displayed and selected by a user through movement of said device.

9. A computer controlled display system having a display wherein a plurality of command options are displayed along a menu bar and sub-command items corresponding to each option are displayed once said option has been selected, comprising:

- first display means coupled to said computer for generating and displaying said menu bar comprising said plurality of command options;
- cursor control means coupled to said display system for selectively positioning a cursor on said display, said cursor control means including a cursor control device for movement over a surface, the movement of said cursor control device over said surface by a user resulting in a corresponding movement of said cursor on said display;
- signal generation means including a switch having a first and second position coupled to said display system for signalling said computer of an option choice once said cursor is positioned over a first predetermined area on said display corresponding to an option to be selected, said user placing said switch in said second position while moving said cursor control device over said surface such that said cursor is over said first predetermined area;
- second display means coupled to said computer for generating and displaying said sub-command items corresponding to said selected option;
- said switch being placed in said first position by said user once said user has positioned said cursor over a second predetermined area corresponding to a sub-command item to be selected;
- whereby an option and a sub-command item is selected and executed by said computer.

10. The display system of claim 9 wherein said cursor

a housing including a base having an opening for the passage of a rotatable ball;

a unitary frame disposed on said base including:

- a domed portion integrally formed with said frame substantially surrounding and retaining said rotatable ball:
- said domed portion having first and second cutouts through said dome disposed substantially at 90 degrees with respect to one another, and a third cut-out disposed at an angle with respect to said first and second cut-outs;
- X-Y position indicating means passing through said first and second cut-outs, for converting the rotation of said ball into signals indicative of X-Y positions on said display system;
- biasing means passing through said third cut-out, for biasing said ball against said X-Y position indicating means;

Apple Lisa Computer Technical Information -- October 1988

Page 0222 of 0237

4,464,652

5

35

- means for removing said ball from said domed portion through said opening in said base, such that said ball and the interior of said dome may be serviced, said means for removing said ball comprising:
 - outwardly extending lock ridges integrally formed with said opening in said base;
 - a lock cap having a second opening of smaller diameter then taid base opening to permit only a portion of said ball to pass therethrough and 10 contact said surface;
 - said lock cap further including outwardly extending lock tabs to interleaf with said lock ridges, such that rotation of said cap interleafs with said tabs and ridges thereby locking said cap onto 15 said base;
- whereby said option and sub-command item may be selected by movement of said cursor control means over a surface such that a portion of said ball is in contact with said surface. 20

11. In a computer controlled display system having a display wherein a plurality of command options are displayed along a menu bar and sub-command items corresponding to each option are displayed once said option has been selected, a method for selecting an 25 option and an item, comprising the steps of:

- (a) generating and displaying said menu bar comprising said plurality of command options;
- (b) positioning a cursor on said display using a cursor control device for movement over a surface, the 30

10

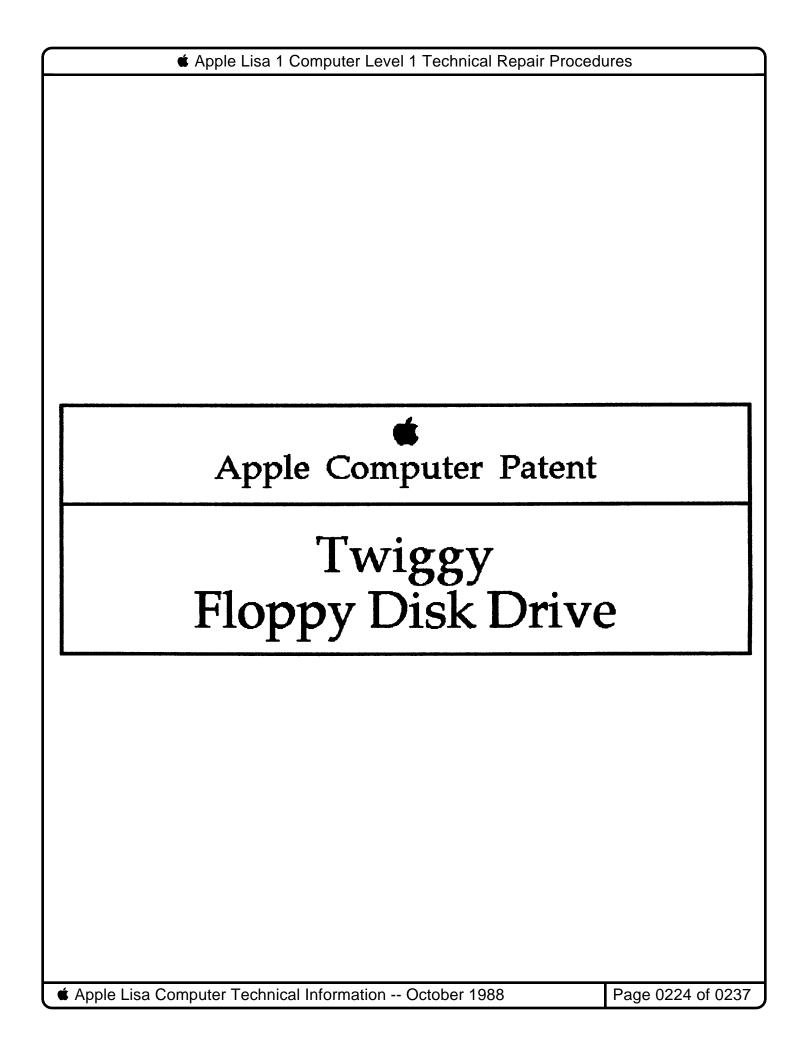
movement of said cursor control device over said surface by a user resulting in a corresponding movement of said cursor on said display;

- (c) signalling said computer of an option choice once said cursor is positioned over a first predetermined area on said display corresponding to an option to be selected, said user signalling said computer by placing a switch coupled to said display system in a second position while moving said cursor control device over said surface such that said cursor is over said first predetermined area;
- (d) generating and displaying said sub-command items corresponding to said selected option;
- (e) positioning said cursor over a second predetermined area corresponding to a sub-command item to be selected, said switch being maintained in said second position until said cursor is positioned over said second predetermined area;
- (f) placing said switch in a first position once said user has positioned said cursor over said second predetermined area;
- whereby an option and an item associated with said option is selected.

12. The method as defined by claim 11, wherein said switch is disposed on said cursor control device.

13. The method as defined by claim 12, where said computer displays said sub-command items generally below said optiion on said menu bar.

. . . .



[57]

United States Patent [19]

Jordan et al.

[54] DISK DRIVE WITH AUTOMATIC DISC CLAMPING AND EJECTING

- [75] Inventors: Richard Jordan, Los Altos; William Bull, Sunnyvale; Robert L. Ciardella, Saratoga; Robert Taggart, Portola Valley; Frederick R. Holt, Cupertino, all of Calif.
- [73] Assignee: Apple Computer, Inc., Cupertino, Calif.
- [21] Appl. No.: 351,652
- Feb. 24, 1982 [22] Filed:
- [51] Int. CL³ G11B 17/02; G11B 5/016
- [52]
- [58] Field of Search 360/97, 98, 99, 106

References Cited [56]

U.S. PATENT DOCUMENTS

4,193,102	3/1980	Beuch	360/99
4,359,762	11/1982	Stollorz	360/98

4,466,033 **Patent Number:** [11]

Date of Patent: Aug. 14, 1984 [45]

FOREIGN PATENT DOCUMENTS

0010172	4/1980	European Pat. Off
0042061	12/1981	European Pat. Off
1466809	3/1977	United Kingdom .
2016794	8/1982	United Kingdom .

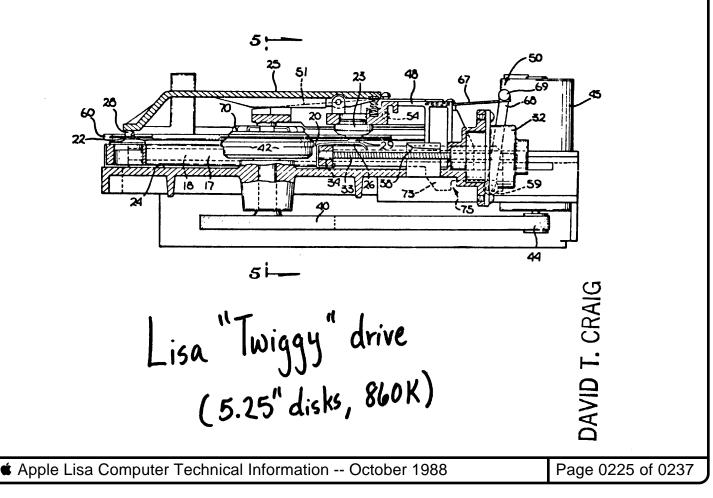
Primary Examiner-Bernard Konick

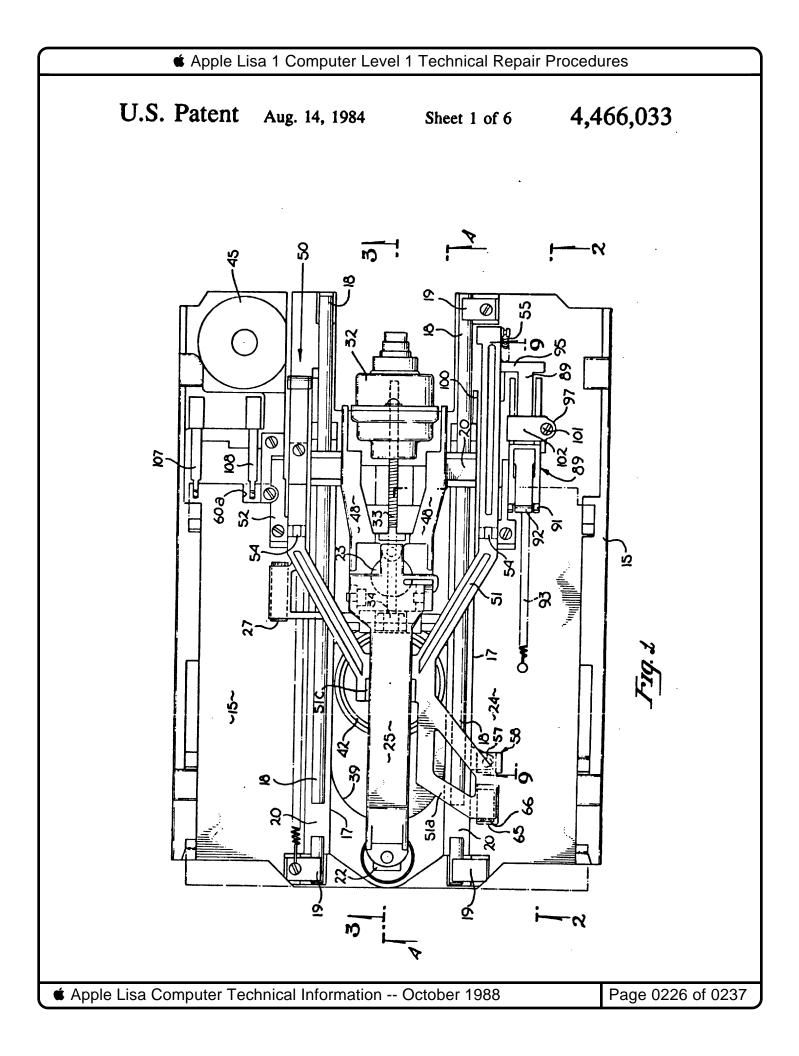
Assistant Examiner-Paul Stefanski Attorney, Agent, or Firm-Blakely, Sokoloff, Taylor & Zafman

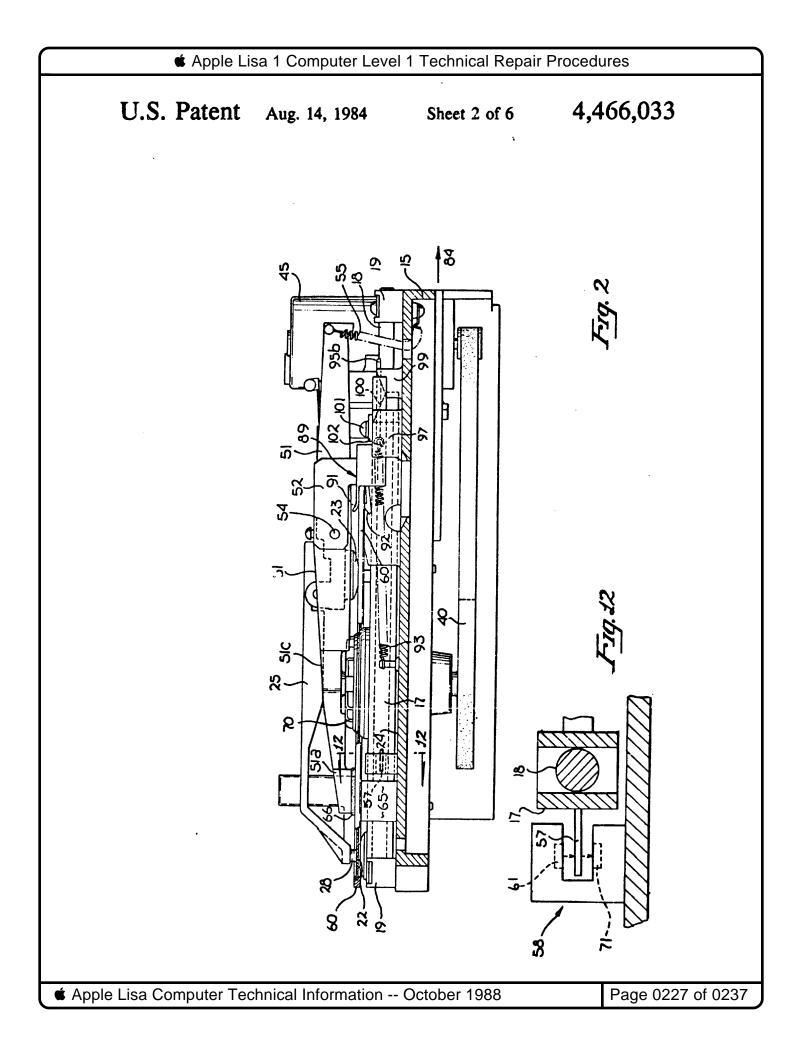
ABSTRACT

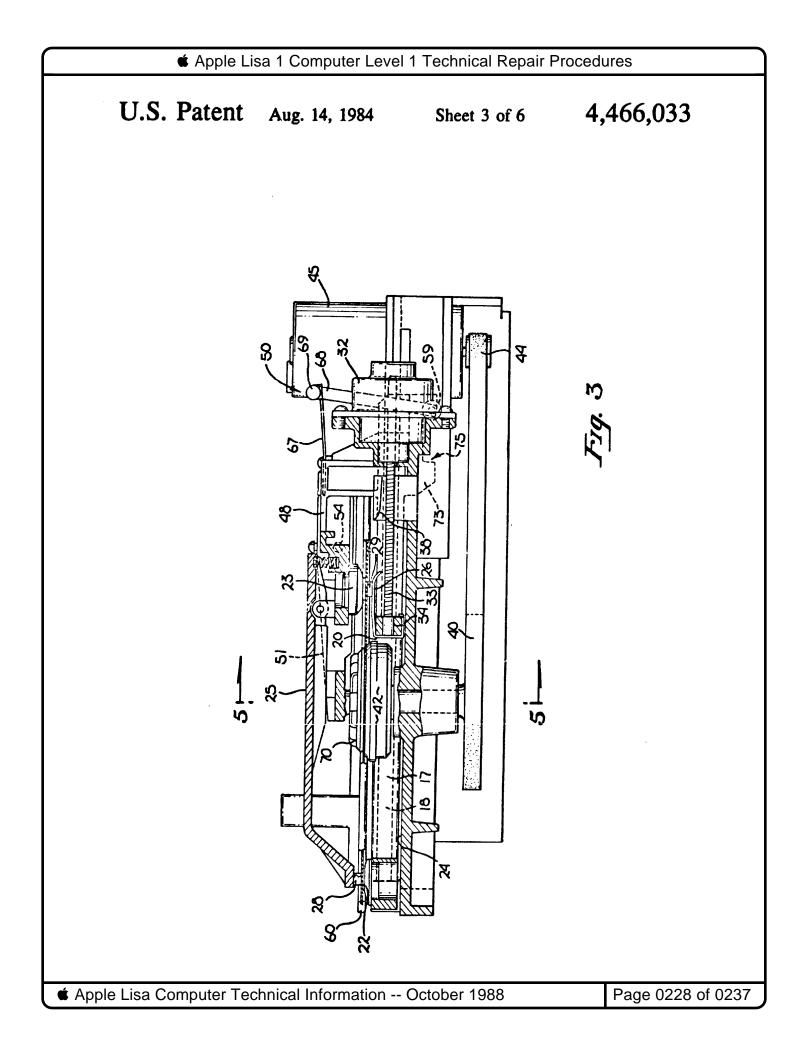
A floppy disk drive with automatic disc clamping and ejection is disclosed. The movement of the linear actuator is used to provide both the clamping and ejection, without other drive means. A pair of magnetic heads, positioned on opposing sides of a drive wheel, are fixed to a carriage, one engages the upper surface of the disc, the other the lower surface. Neither head moves relative to the other. The drive components are easily assembled providing a relatively inexpensive, yet reliable drive.

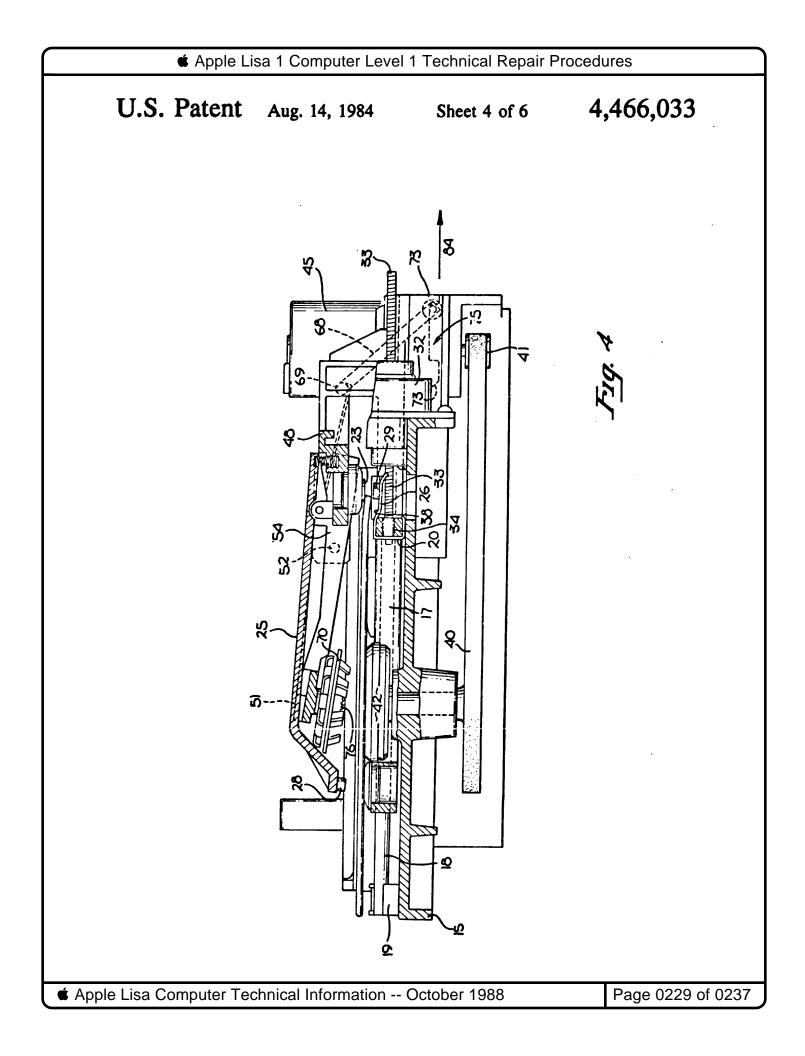
9 Claims, 12 Drawing Figures

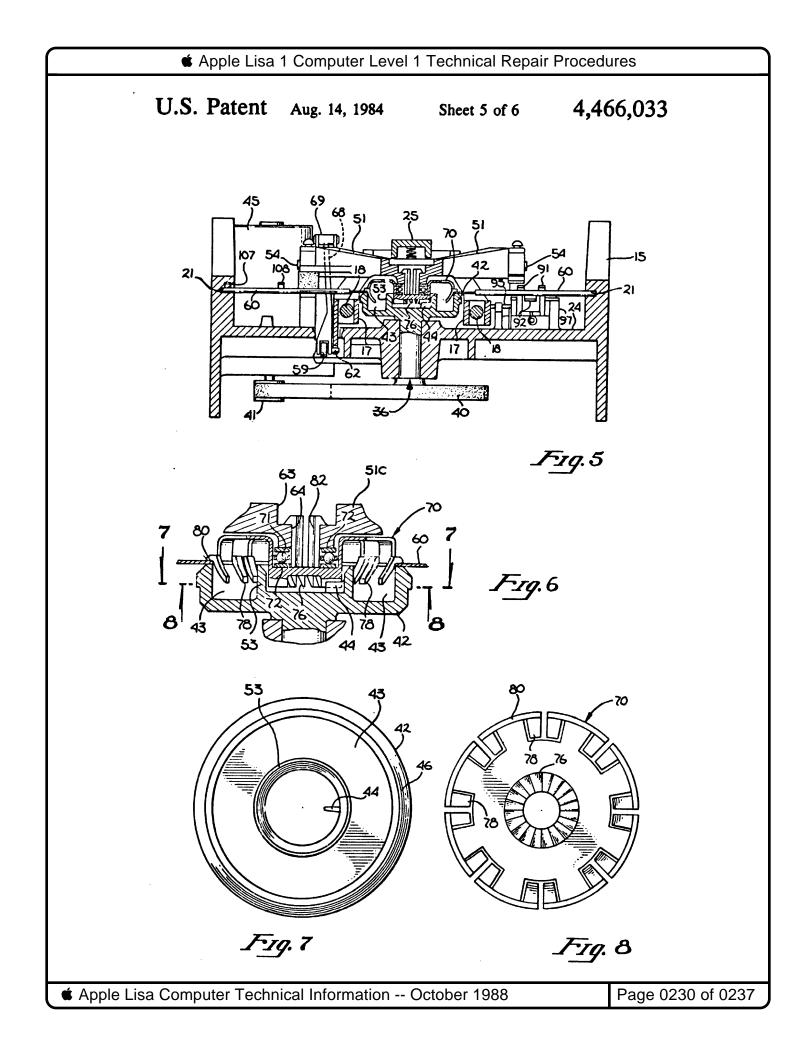


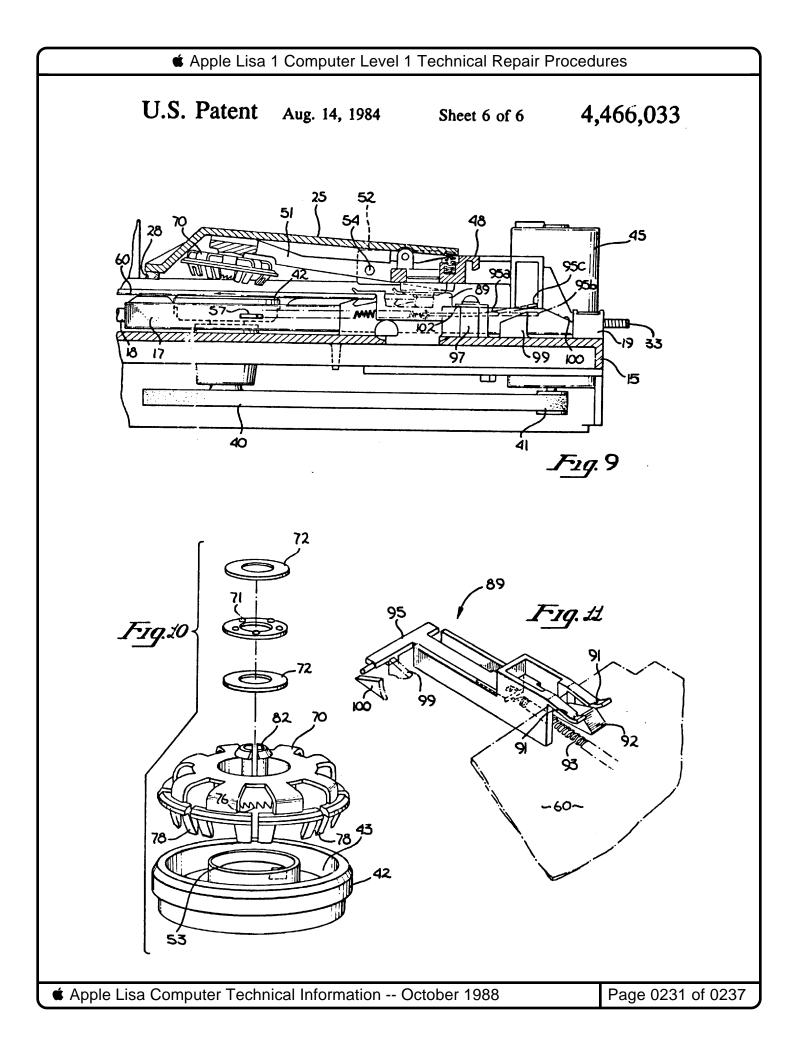












1

DISK DRIVE WITH AUTOMATIC DISC **CLAMPING AND EJECTING**

BACKGROUND OF THE INVENTION

1. Field of the Invention

The invention relates to the field of drives for magnetic discs, particularly "floppy" disc.

2. Prior Art

There are numerous commercially available floppy disc drives which have been marketed in large quantities for several years. For the most part, these disc drives require that the disc be manually clamped once the disc is inserted (before rotation) and, manually re- 15 moved after use. As will be seen, the invented disc drive provides automatic clamping of a disc, and also automatic ejection. Importantly, these two features are obtained without additional drive mechanisms. Both features result from movement of the linear actuator used 20 to position the magnetic heads. Several attempts have been made to provide a reliable floppy disc drive at a reasonable cost which reads and writes information onto both sides of a disc. In one prior art disc drive, the upper and lower heads are disposed one directly above 25 the other. This has proven to be a cumbersome and unreliable arrangement, particularly since it requires movement of one of the heads in order to insert and remove the floppy disc. The invented disc drive permits 30 access to both sides of the disc. With a unique arrangement of the magnetic heads, neither head is moved for the insertion or removal of a disc.

Floppy disc drives have become widely used in countless computer systems including the personal 35 computer field. This wide distribution has increased the need for an inexpensive, yet reliable disc drive. As will be seen, the described disc drive is readily assembled with fewer critical parts when compared to prior art drives. The simplicity of the overall design provides 40 improved reliability.

SUMMARY OF THE INVENTION

A floppy disc drive which includes automatic disc clamping and ejection is described. A drive assembly 45 which includes a spindle assembly for engaging and rotating a disc is mounted on a base. A carriage assembly is secured on rails to the base for reciprocating movement under the control of a linear actuator. The carriage extends about opposite sides of the drive 50 (3) a carriage 17, driven by a linear actuator which wheel. A first magnetic head is mounted on the carriage on one side of the drive wheel for engaging one surface of the disc. A second magnetic head is mounted on the carriage on the opposite side of the drive wheel for 55 engaging the opposite side of the disc. Clamping means including a clamper, automatically engages the disc and drive wheel when the carriage is actuated. An overcenter mechanism disposed between the clamping means provides this automatic engagement and disengage- 60 ment. A springloaded ejector is loaded by the manual insertion of the disc. A ramp on the carriage releases the ejector body when the carriage is moved into a predetermined position, thereby ejecting the disc.

BRIEF DESCRIPTION OF THE DRAWINGS

FIG. 1 is a plan view of the invented disc drive showing the lifter arm in its lower position.

2

FIG. 2 is a cross-sectional elevation view of the disc drive of FIG. 1 generally taken through section line 2-2 of FIG. 1.

FIG. 3 is a cross-sectional elevation view of the disc ⁵ drive of FIG. 1 generally taken through section line 3-3 of FIG. 1.

FIG. 4 is a cross-sectional elevation view of the disc drive of FIG. 1 showing the lifter arm in its raise i position, this view is generally taken through the staggered

10 section line 4-4 of FIG. 1. FIG. 5 is a cross-sectional front view of the disc drive

taken generally through section line 5-5 of FIG. 1.

FIG. 6 is an exploded view of a portion of the spindle assembly of FIG. 3.

FIG. 7 is a plan view of the drive wheel of the spindle assembly, generally taken through section line 7-7 of FIG. 6.

FIG. 8 is a plan view of the clamper taken generally through section line 8-8 of FIG. 6.

FIG. 9 is a cross-sectional elevation view of the disc drive taken generally through section 9-9 of FIG. 1. This view is used to show the movement of the ejector mechanism.

FIG. 10 is a perspective view showing, in assembly form, the clamper, drive wheel and clamper trust bearing.

FIG. 11 is a perspective view showing the ejector body and its engagement with a disc.

FIG. 12 is a vertical cross-section of a photo-sensor assembly used to calibrate the position of the carriage.

DETAILED DESCRIPTION OF THE INVENTION

A disc drive is described which is particularly suitable for use with floppy discs. In the following description, numerous specific parts are described in detail in order to provide a thorough understanding of the present invention. However, it will be obvious to one skilled in the art that the inventive concepts described may be employed without the described embodiments. In other instances, well-known parts have not been described in detail in order not to obscure the present invention in unnecessary detail.

The main components of the invented disc drive generally comprise: (1) a base 15 shown well in the cross-sectional elevation view of FIG. 5; (2) a spindle assembly 36 which includes the drive wheel 42 and the related drive motor and pulleys also shown in FIG. 5; includes motor 32, the magnetic heads 22 and 23 are affixed to this carriage (See FIG. 1); (4) a lifter arm 51 which includes a clamper 70 for clamping a disc to the drive wheel 42 (See FIG. 1); and, (5) an ejector mechanism for ejecting a disc which includes the ejector body 89 of FIG. 11. Other miscellaneous components include function switches 107 and 108 and other parts as shall be described.

In the presently preferred embodiment the body 15 (See FIG. 1 and FIG. 5) is a generally elongated, Hshaped metal casting which includes an upper surface 24 on which the carriage assembly and lifter arm are mounted. A hub and centrally disposed bore are formed in the body 15 allowing it to receive the spindle assembly 36. Grooves 21 are formed on opposite inner surfaces of the upright sides of the body 15 so that a disc 60 may be retained within the body. Numerous other attaching points, bosses, and the like are integrally formed

Apple Lisa Computer Technical Information -- October 1988

65

3

with the body 15; they are described below, where pertinent to the present invention.

The spindle assembly includes at its upper end, a drive wheel 42 best ulustrated in FIGS. 5, 6, and 7. The wheel 42 is coupled through a shaft to a flywheel 40. 5 Bearings are provided to allow the wheel, shaft and flywheel 40 to rotate freely within the body 15. The upper surface of the wheel 42 includes an annular surface 46, the inner circumference of which aligns with the centrally disposed bore of a floppy disc. A recess 43 10 is defined by the wheel 42 within the interior of the annular surface 45. Fingers 78 from the clamper 70 extend into this recess as will be described. As best shown in FIGS. 7 and 10, a centering cylinder 53 extends upward from the central portion of the wheel 42, 15 which as will be discussed below, surrounds the central portion of clauper 70 during operation to insure direct coupling and alignment between wheel 42 and clamper 70. A radially disposed nub 44 extends upward from the interior of centering cylinder 53 to provide a direct 20 drive coupling engagement with teeth 76 of clamper 70.

The rim of the drive wheel 40 is crowned to receive a belt which interconnects the drive wheel with a pulley wheel 41. This pulley wheel is directly driven by an electric motor 45. Once the motor is activated with a 25 disc in place, the disc is rotated at a predetermined rate of rotation.

Referring primarily to FIGS. 1 and 4, the carriage 17 includes a lower, generally rectangular section and an integrally formed upper carriage section 48. The carriage 17 includes sleeves 20 which engage the rails 18. These rails are mounts 19 above the surface 24 of body 15. The carriage is thus able to move in a reciprocating fashion along the rails from one end to the other of the body 15. The carriage 17 includes a generally centrally disposed, elliptically shaped opening 39 (FIG. 1) which encircles the disc drive wheel 42.

The carriage is driven by a linear actuator which consists of a stepping motor 32, a lead screw 33 and a lead screw nut 34 which is attached to the carriage.

A pair of magnetic heads are affixed to the carriage on opposite sides of t': drive wheel 42. The first head 22 is affixed to the forward portion of the carriage 17 (see FIG. 1) and faces upward so that it may contact the underside of a disc engaging the disc drive. The second 45 magnetic head 23 is affixed ic the upper carriage portion 48 and faces downward with that it may engage the upper surface of a disc. It is important to note that with this arrangement both heads remain fixed to the carriage; this allows the heads to remain at a precise fixed 50 distance from one another.

A leaf spring 25 extends from the upper carriage portion 48 as best seen in FI. 1 to a position above the magnetic head 22. A resilient pad 28 is affixed to the lower surface of the spring 25 over the head 22. The 55 spring 25 urges the pad against the disc 60 assuring that the disc 60 contacts the head 22 when the lifter arm 51 is in its lower position. The spring 25 passes over a portion 51c (See FIG. 1) of the arm 51, and thus when the arm is raised, as best shown in FIG. 4, the pad 28 is 60 moved away from the disc. This prevents interference between the disc and the pad 28 when the disc is inserted or removed. Another spring 26 (see FIG. 4) mounted to the carriage includes an upwardly facing resilient pad 29. Spring 26 urges the disc (through pad 65 29) against the head 23. The body 15 defines two downwardly facing cams 38. When the carriage is moved rearwardly (in the direction indicated by arrow 84) the

spring 26 moves downward, away from the disc allowing the disc to be removed.

Referring to FIGS. 1, 2 and 4, the lifter arm 51, like the carriage, is a molded plastic member. This irregularly shaped member includes a U-shaped section centered at the portion 51c, and a forward extending beam 51a (FIG. 1). The U-shaped sections of the lifter arm 51 are mounted for pivotal movement on pivots 54. These pivots extend inwardly from the upstanding right-angle shaped supports 52 (FIG. 2). The supports 52 extend upwardly from surface 24 of base 15. One end of the U-shaped section of arm 51 is coupled to the base 15 through a spring 55 best seen in FIG. 2. This spring urges the arm into its raised position, for example, the pad 28 is moved away from head 22. The end of the other U-shaped section of arm 51 includes an overcenter mechanism 50.

As best seen in FIGS. 3, 4 and 5, the overcenter mechanism includes a leaf spring 67 which extends rearwardly from the arm 51. The spring is hinged at hinge 69 to an arm 68. The free end of arm 68 includes a wheel 59 which rolls on a horizontal surface of the base 15. The axle of this wheel (pin 62 of FIG. 5) extends into a slot 75. This slot is defined between two downwardly extending portions 73 of the carriage. When the carriage is moved to its full forward position, the pin 62 reaches the end of the slot 75 and then the wheel 59 is urged forward (overcenter) to the position shown in FIG. 3. In this position, the spring 67 urges the pressure to assure that the disk rotates with the drive wheel 42. Once the overcenter mechanism is locked, the carriage can move to position the heads on the disk without unlocking the mechanism since slot 75 is wide enough to permit such movement. When the carriage is moved to its full rearward position as shown in FIG. 4, the pin 62 contacts the forward end of the slot 75 causing the overcenter mechanism to unlock and assume the position shown in FIG. 4.

The overcenter mechanism has been found to provide ample clamping pressure, and as is apparent, it operates without any manual assistance. Importantly, no additional actuators are required since the mechanism is actuated by the linear actuator used to position the heads on the disc.

The forwardly extending section 51*a* of the arm 51 (FIG. 1) includes a downwardly facing pad 66. This pad is positioned over a boss 65 which extends upwardly from the base 15. When the arm is in its lower position, the disc with its jacket is disposed between the boss 65 and pad 66. The pressure exerted by the pad against the jacket provides cleaning of the disk in a well-known manner.

Another resilient pad 27 (FIG. 1) is affixed to a lower surface of the arm 51 and when the arm is in its lower position, this pad urges the disc jacket against the disc to also provide cleaning. An upstanding portion of the body 15 extends upward below the pad 27 to provide a lower surface upon which the disc jacket rests.

The portion 51c of the lifter arm includes a pair of concentric bores 63 and 64, best seen in FIG. 5. Bore 64 receives the shaft 82 of the clamper 70. The annular shoulder between the bore 63 and 64 provides a surface for locking the flared end of the split shaft 82.

The clamper, best seen in FIGS. 8 and 10, is a molded plastic part which includes the shaft 82 with its flared end, and a plurality of flexible fingers 78. In the presently preferred embodiment, clamper 70 is formed out

5

5

of NORYL 731, a tradename of the General Electric, Co. An annular surface 80 is formed about the fingers 78 and is made to cooperatively engage the surface 46 of the drive wheel 42. The clamper 70 includes a plurality of concentrically disposed teeth 76 which lockingly engage nub 44 to provide coupling between the clamper and the drive wheel. In operation, as will be discussed, the centering cylinder 53 surrounds the outside circumference of teeth 76 to insure that clamper 70 remains substantially centered in the middle of the spindle as- 10 sembly, thereby maintaining the disk in an on-center configuration. A thrust bearing 71 is disposed between washers 72 on the shaft 82 when the clamper engages the bore 64. This permits the clamper to freely rotate 15 below the arm 51.

One advantage to the clamper 70 is its ease of assembly onto the lifter arm. The washers and thrust bearing 71 are placed on the shaft 82 and then the shaft 82 is snapped into locking engagement within the bores 63 and 64. The shaft 82 is a split member; there is sufficient 20resiliency for the flared end of the shaft to readily pass through bore 64 before the flared end locks on the shoulder defined between bore 63 and 64.

Referring to FIGS. 1, 2, and 11, the ejector body 89 25 comprises an elongated molded plastic member defining upper claws 91 and a lower claw 92 at one end, and a perpendicularly disposed finger 95 at the other end. A notch 90 is cut into the disc jucket to allow claw 92 to more securely grip the jacket. The elongated ejector 30 body 89 slides within a track 97. The track is defined by a an upstanding portion of the body member 15. A small plate 102 and a screw 101 retain the ejector body within the track 97. One end of a spring 93 is coupled to the ejector body; the other end of this spring is secured to 35 the forward portion of the body 15. This spring urges the ejector body forward (towards the end of the drive which receives the discs).

The body 15 defines a forward sloping ramp 99, while the carriage includes a ramp 100. When a disc is interted $_{40}$ into the drive, the manual insertion of the disc urges the finger 95 over ramp 99 and causes it to be latched behind the ramp. The ramp 100 when moving in the direction of arrow 84, lifts the finger from its latched position, allowing the spring to move the body member 45 forward thereby ejecting the disc. (Note when the ramp 100 moves in the direction opposite to arrow 84, it does not affect the latched finger 95.) The operation of the ejector mechanism shall be described in greater detail in conjunction with FIG. 9. 50

Referring now to FIG. 1, the disc drive includes function switches 107 and 108. When a disc is inserted into the drive, these switches are opened (the jacket moves the contacts apart) unless a notch is into the jacket. In FIG. 1, a notch 60a is shown around switch 55 108 to illustrate that with this notch, switch 108 remains closed. These switches may be used in a plurality of different ways. One switch is used for a protective function and prevents erasing of certain discs, for example, those containing programs. It will be appreciated that 60 while switches 107 and 108 are used in the presently preferred embodiment, both switches may be replaced with a light emitting diode (LED) and photodector combination to achieve substantially the same result. Thus, upon insertion of a disk into the drive, the disk 65 jacket would interrupt the beam emitted by the LED and thereby open or close the circuit in accordance with the particular function desired.

6

In operation, prior to the insertion of a disc, the carriage is driven by the linear actuator (motor 32 and lead screw 33) to its full rearward position as shown in FIG. 4. This causes the lifter arm 51 to be moved to its upward. In this position, the clamper 70 is moved clear of the drive wheel 42 and the pads, such as pad 28 and 29 are moved clear of the magnetic heads. A disc may be inserted into the disc drive along the grooves 21 shown in FIG. 5.

Once the disc is in place, the linear actuator is activated, causing the carriage to move forward. Upon the first forward movement of the carriage, the wheels 59 roll forward locking the overcenter mechanism (lifter arm down).

Referring to FIG. 6, with disc 60 inserted with the disc drive, the aperture of the disc should be concentric with the drive wheel 42. In this position, the edge of the disc aperture should precisely rest on annular surface 46. As clamper 70 moves downward, centering cylinder 53 surrounds the outer circumference of teeth 76 to insure that clamper 70 is precisely aligned with drivewheel 42. In practice, it has been found that without cylinder 53 nub 44 during operation tends to drive clamper 70 off-center relative to drive wheel 42. Typically, the fingers 78 of clampe: 70 as they move downward into recess 43, urge the clisc into concentric registry with the drivewheel. However, the use of centering cylinder 53 insures that precise alignment and a direct engagement between teeth 76 and nub 44 is achieved each time a disk is inserted.

With the clamper in its down position, the disc is held in place between the annular surface 80 of the clamper and the corresponding surface 46 of the drive wheel 42. Also, the nub 44 is urged into engagement with the teeth 76 of the clamper, thereby providing positive coupling between the clamper and the drive wheel. As will be appreciated, the direct coupling between the clamper and the drive wheel provides a driving force of equal magnitude on both surfaces of the disk. The springs 67 provide sufficient pressure to assure that the disc 60 rotates, without slippage, between with the drive wheel 42 and clamper 70.

With reference once again to FIG. 1, the linear actuator drives the carriage fully forward until a wedge shaped blade 57 formed integrally with the carriage interrupts a light beam within a calibration photo-sensor 58. Photo-sensor 58 is mounted, in the presently preferred embodiment, to the base 15 generally adjacent to the carriage near boss 65. As illustrated in FIG. 12, photo-sensor 58 is generally U-shaped and includes a photo-emitter 61, such as for example an LED, and a corresponding photo-detector 71. Emitter 61 and detector 71 are spaced apart so as to allow blade 57 to pass therebetween. Once the carriage moves forward sufficiently to interrupt the light beam, electrical circuitry driving motor 32 senses this interruption and the position of the carriage is calibrated. Thus, both magnetic heads are in predetermined positions with respect to the drive wheel and disc, such that the position of the carriage relative to the disc tracks may be determined after its subsequent movement along the rails 18.

The motor 45 may now be actuated and the disc brought up to speed. The carriage is moved by the linear actuator to the desired track to allow information to be read from or written onto the disc in a well-known manner. Of course, with the opposite facing heads 22 and 23 both sides of the disc can be accessed without removal of the disc.

Apple Lisa Computer Technical Information -- October 1988

50

55

60

65

When it becomes necessary to remove the disc, the linear actuator drives the carriage to its full rearward position as shown in FIG. 4, causing the lifter arm to raise, thereby freeing the disc.

7

Referring now to FIG. 9, as mentioned, as the disc is 5 initially inserted, the ejector body 89 is moved rearwardly tensioning spring 93. The finger 95 is shown in three positions in FIG. 9 to illustrate its movement. Finger 95a illustrates the position of the finger when the disc is first inserted. As the ejector body is moved rear- 10 wardly by the disc the finger moves over the ramp 99 and locks behind the ramp as shown by finger 95b. When the ramp 100, which is part of the carriage, moves rearwardly, it urges the finger over the ramp (finger 95c) allowing the spring 93 to pull the ejector 15 body forward, ejecting the disc. Angle 96 illustrates the ejector cam angle, formed when the ramp 100 urges the finger from behind the ramp 99.

Thus, a disc drive has been described which permits access to both sides of a disc. A single linear actuator 20 drives both magnetic heads, provides clamping for the disc and triggers the ejector mechanism. The disc drive has numerous features which makes it easy to assemble and which provide high reliability.

We claim:

- 1. A disc drive comprising:
- a base:
- a drive assembly including a drive wheel for engaging and rotating a disc, said drive assembly being mounted to said base;
- a carriage assembly mounted on said base for reciprocating movement;
- a linear actuator coupled to said base for driving said carriage in said reciprocating movement;
- at least one magnetic head mounted on said carriage 35 for engaging said disc;
- a lifter arm pivotally mounted on said base;
- a clamper rotatably mounted on said lifter arm uch that as said lifter arm pivots toward said drive wheel, said clamper is brought into engagement 40 with said drive wheel with said disc therebetween to assure rotation of said disc with said drive wheel;
- an overcenter mechanism disposed between said arm and said base, said overcenter mechanism being 45 of said disc into said disc drive. coupled to said arm to control the pivotal movement of said arm, said mechanism being capable of movement actuated by said reciprocating movement of said carriage such that movement of said

carriage to its full rearward position causes pivotal movement of said arm, said pivotal movement occurring only when said carriage is at its full rearward position, thereby causing said clamper to move into said engagement with said drive wheel and to lift from said engagement,

whereby said disc is automatically clamped for rotation when said linear actuator is actuated.

2. The disc drive defined by claim 1 wherein said drive wheel includes an annular outer surface upon which said disc rests and a recessed surface within said annular surface, and wherein said clamper includes an outer annular surface for engaging said annular surface of said drive wheel.

3. The disc drive defined by claim 2 wherein said clamper includes resilient fingers which extend into said recess of said drive wheel when said clamper is in said engagement with said drive wheel, said fingers for providing alignment of said disc on said drive wheel.

4. The disc drive defined by claim 3 including a thrust bearing disposed between said clamper and said lifter arm.

5. The disc drive defined by claim 1 including coupling means on said clamper and said disc wheel to 25 assure rotation of said clamper with said drive wheel when said clamper is in said engagement with said drive wheel.

6. The disc drive defined by claim 1 wherein said carriage extends about opposite sides of said drive 30 wheel and wherein said one magnetic head is mounted on said carriage on one side of said drive wheel to engage one surface of said disc and wherein a second head is mounted on said carriage on the opposite side of said drive wheel to engage the opposite side of said disc.

7. The disc drive defined in claim 1 further comprising:

- an ejector means for ejecting said disc from said disc drive, said ejector means being tripped by said carriage movement thereby causing said disc to be ejected.
- whereby said disc is automatically clamped and ejected by movement of said carriage.

8. The disc drive defined in claim 7 wherein said ejector means is spring-loaded by the manual insertion

9. The disc drive defined by claim 8 wherein said tripping of said ejector means is caused by a ramped surface on said carriage.

Apple Lisa Computer Technical Information -- October 1988

Page 0235 of 0237

